

Reference:	FOI.12336.23
Subject:	Agency usage
Date of Request:	1 August 2023

Requested:

- 1a. Who is the head of procurement at Hywel Dda UHB, Carmarthen responsible for approving Nursing agency usage?
- 1b. Secondly, who is the temporary / flexible staffing lead responsible for the management of this service at Hywel Dda UHB, Carmarthen?
- 1c. Please can you provide the contact number and email address in relation to both question 1 (a) and (b)
2. Have you used Off-framework nursing agency staff in the last 2 months at Hywel Dda UHB, Carmarthen?
3. How much was your Off-Framework agency spend for each of the following staff groups between January 2022 – April 2022 (a) RGN's (b) Chemotherapy Nurses (c) RMN (d) Specialist RN (ITU) (e) Specialist RN (A&E) (f) Community Psychiatric nurse.
4. Following the same breakdown of staff groups in Question 3, how many Off-framework shifts have been unfilled between April 2023 – July 2023?

Response:

- 1a. Hywel Dda University Health Board (UHB) uses agencies that are approved by the All Wales Framework contract for Registered Nurses (RN) and Health Care Support Workers (HCSW). Anything outside of this Framework requires approval from Lisa Gostling, Executive Director of Workforce and Organisational Development.
- 1b. The UHB confirms that Michelle James, Head of Resourcing and Utilisation is responsible for agency usage.
- 1c. As contact information for the UHB's Executive Directors is already within the public domain, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. For ease of reference, a link has been provided below, which will take you to the relevant webpage:

[Board members - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/about-us/our-organisation/boards-and-committees/hywel-dda-university-health-board/)

The contact details for Michelle James, Head of Resourcing and Utilisation are:

Email: Michelle.james@wales.nhs.uk

Telephone: 01267 232256

2. The UHB confirms that in the two (2) month period 1 June to 31 July 2023, Off-Framework nursing agency staff were used during 1 to 28 June 2023, with no further usage between 29 June and 31 July 2023.

3. The UHB does not hold the data in the staff groups exactly as requested. However, the UHB provides, within the table below, the Off-Framework agency spend for the staff groups it does hold data for, during the period 1 January to 30 April 2022.

2022	RN	Specialist RN A&E	Specialist RN ITU	HCSW
January	£1,845,514.80	£336,702.60	£110,065.23	£18,619.80
February	£1,616,249.14	£248,802.29	£62,247.39	£0.00
March	£1,805,464.80	£281,924.22	£99,783.42	£0.00
April	£1,719,268.65	£308,848.43	£111,468.75	£1,238.23

4. Due to different systems used to record financial information and agency hours, the UHB is unable to provide you with the specialities exactly as provided in response to question 3. However, the UHB provides, within the table overleaf, the number of unfilled Off-Framework agency hours, for the staff groups requested in question 3, during the period 1 April to 31 July 2023.

2023	RN	Chemotherapy Nurse	Registered Mental Nurse (RMN)	Specialist RN ITU	Specialist RN A&E	Community Psychiatric Nurse (CPN)
April	139	0	0	11	39	0
May	82	0	0	0	17	4
June	118	0	0	1	20	0
July	0	0	0	0	0	0