

<b>Reference:</b>	FOI.10580.22
<b>Subject:</b>	Contact details for technology enabled care and telecare services
<b>Date of Request:</b>	22 December 2022

**Requested:**

I would appreciate if you could supply the following information under FOI:

1. The name, email and telephone number of the person responsible for Technology enabled care
2. The name, email and telephone number of the person responsible for telecare services
3. The supplier of the technology platform within the Alarm receiving centre that is used for managing telecare
4. Where question 3 is outsourced to another supplier, please supply who this supplier is.

**Response:**

1. & 2. Hywel Dda University Health Board (UHB) confirms that the person responsible for technology enabled care and telecare services is Rhiannon Matthews, Integrated System Director Carmarthenshire and can be contacted by email: [rhian.matthews@wales.nhs.uk](mailto:rhian.matthews@wales.nhs.uk)
3. & 4. The Alarm receiving centre that manages telecare is hosted by Carmarthenshire County Council, so therefore, the details for the technology supplier of this service will need to be requested from Carmarthenshire County Council. The Council's FOI team can be contacted by email on: [foia@carmarthenshire.gov.uk](mailto:foia@carmarthenshire.gov.uk)