

Reference:	FOI.11627.23
Subject:	Ear and eye protocols
Date of Request:	9 May 2023

Requested:

I'm writing to request copies of the following:

- 1) Any in place/in use health board policies, procedures, protocols, pathways, guidelines, or other documents, which address the diagnosis, investigation, and/or management, of any of the following:
 - a) Pulsatile Tinnitus.
 - b) Non-pulsatile tinnitus.
 - c) Patulous Eustachian Tube Disorder.
 - d) Sjögren's
- 2) Any in place/in use (within any of the hospitals within the Hywel Dda area) policies, procedures, protocols, pathways, guidelines, or other documents which address the diagnosis, investigation, and/or management, of any of the following:
 - a) Pulsatile Tinnitus.
 - b) Non-pulsatile tinnitus.
 - c) Patulous Eustachian Tube Disorder.
 - d) Sjögren's

Response:

1. & 2. Hywel Dda University Health Board (UHB) confirms that it does not have policies, procedures, protocols, pathways, guidelines, or other documents, which address the diagnosis, investigation, and/or management, of any of the following:
 - e) Pulsatile Tinnitus.
 - f) Non-pulsatile tinnitus.
 - g) Patulous Eustachian Tube Disorder.
 - h) Sjögren's

However, the UHB provides a copy of its Audiology Standard Operating Policy (SOP) - Non-medical referrals from Adult Audiology for MRI following Direct Referrals from GPs.

Additionally, the UHB confirms that it follows best clinical practice for pulsatile tinnitus, non-pulsatile tinnitus, and patulous eustachian tube disorder; it also adheres to the National Institute for Health and Care Excellence (NICE) guidelines for this Sjögren's.