

Reference:	FOI.12860.23
Subject:	Electronic Patient Records System
Date of Request:	11 October 2023

Requested:

1. What Electronic Patients Records System do you use and when was it implemented?
2. Does the Health Board scan paper records? If yes, do you
 - scan day forward and legacy records? or
 - just day forward records?
3. Is above handled
 - In house by your own scanning team?
 - Outsourced to an off site external service provider?
 - On site by an external provider?
 - Combination of above?
4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends
5. What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?
6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document
7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?

Response:

1. Hywel Dda University Health Board (UHB) can confirm it does not currently have an Electronic Patients Records System.

Whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance. Therefore, the UHB can confirm that it does have an electronic document records management system (repository) Cito, provided by Civica. The UHB is unable to confirm the implementation date of the repository system as it is still in development.

2. The UHB is in the process of scanning legacy records and has not yet commenced the scanning of day forward records.
3. Scanning is outsourced offsite to external providers.
4. The following providers were commissioned to scan a fixed number of records. Their contracts end 6 months after the final record is completed. The providers utilised are:

- Restore
- Swiss Post
- Ricoh

5. The UHB provides the route to market used to commission the external providers within the table below.

Open Tender	Framework
Swiss Post	Restore
-	Ricoh

6. The UHB does not have a published road map for paper-free at point of care 'Digital at point of care'.

7. The UHB provides within the table overleaf, the details of the requested individuals.

Title	Name
Health Records Manager	Steven Bennett
Digital Health Records Programme Manager	Karen Roberts
Chief Clinical Information Officer	Meinir Jones