Reference:	FOI.12247.23
Subject:	Emergency Department waiting times
Date of Request:	20 July 2023

Requested:

I am writing to request the total number of patients who have waited 4-hours or more and also 12-hours or more in all the Hywel Dda Emergency Departments for each month since breach exemptions were introduced in 2011 to present day. I am requesting that the data include the patients that were removed from the published data due to breach exemptions.

To clarify, breach exemptions were introduced in Wales in 2011 and occur when a clinician decides that the safest place for a patient is the emergency department. The patient is then exempted and removed from waiting time figures. NHS Wales currently only publishes the figure after patients have been exempted and removed.

Response:

Hywel Dda University Health Board (UHB) provides, within the tables below, the total number of attendances at its Accident and Emergency (A&E) Departments and the number of those that were recorded as four (4) and twelve (12) hour breaches, as held on the UHB's Welsh Patient Administration System (WPAS), by month, during the 2011 through to 2022 calendar years and during January to July 2023.

Calendar year	2011			2012		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January				10,217	1,223	134
February		Data not held		9,941	1,670	243
March				11,527	1,526	130
April	11,444	1,634	106	11,104	1,721	270
May	11,525	1,746	214	11,924	1,804	193
June	10,742	1,143	90	11,594	1,743	265
July	11,320	1,047	34	11,563	1,404	126
August	11,494	704	36	11,615	1,437	106
September	10,598	729	32	10,913	1,593	186
October	11,186	792	45	11,280	1,920	312
November	10,196	825	64	10,109	1,875	288
December	9,779	658	30	9,881	1,706	216

Calendar year	2013			2014		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January	10,056	1,964	270	10,053	1,783	223
February	9,862	2,196	383	9,575	1,874	288
March	11,336	2,497	492	11,849	2,038	201
April	10,930	1,977	339	11,566	2,074	227
May	11,618	1,396	117	12,248	2,255	250
June	10,737	924	35	12,176	1,946	212
July	12,575	1,336	111	12,826	1,677	127

Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
August	12,364	1,801	150	12,393	2,058	163
September	11,244	1,341	82	12,013	2,205	136
October	11,124	1,633	125	11,631	2,355	177
November	10,105	1,717	156	10,733	2,175	178
December	10,103	1,537	167	10,662	2,649	302

Calendar year	2015			2016		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January	10,251	2,663	344	11,195	2,750	448
February	9,551	2,219	277	10,719	2,837	502
March	11,280	2,818	370	12,341	3,135	585
April	11,849	2,667	323	11,514	2,473	515
May	12,072	2,668	358	12,982	2,624	424
June	11,898	2,873	330	12,012	2,594	468
July	12,431	2,491	202	12,698	2,238	351
August	12,333	2,695	229	12,580	2,355	349
September	12,125	2,422	321	11,964	2,479	473
October	12,108	2,463	354	12,236	2,439	447
November	10,858	2,406	419	10,905	2,004	464
December	10,741	2,280	284	10,983	2,339	473

Calendar year	2017			2018		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January	11,009	2,407	625	11,424	2,746	806
February	10,317	2,192	469	10,722	2,655	788
March	12,159	2,258	490	12,260	3,331	968
April	12,159	2,037	352	12,202	2,943	795
May	13,095	2,273	479	13,774	3,301	831
June	12,450	2,079	409	13,174	2,930	749
July	13,483	2,081	361	14,087	3,317	908
August	13,331	2,413	420	13,416	3,410	701
September	12,327	2,358	482	12,547	2,936	764
October	12,840	2,572	667	12,662	2,864	856
November	11,750	2,385	568	11,538	2,375	782
December	12,168	2,728	643	11,826	2,683	794

Calendar year	2019			2020		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January	12,280	3,146	1,060	11,625	3,553	1,153
February	11,333	2,557	855	10,773	2,943	951
March	13,106	3,399	1,048	8,903	2,488	597
April	13,137	3,533	1,087	5,825	1,229	90
May	13,436	3,185	1,025	8,262	1,654	93
June	12,471	3,011	934	9,125	1,998	170
July	14,100	3,673	840	10,622	2,363	241
August	13,800	3,738	910	12,122	3,047	374

Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
September	13,073	3,700	1,037	10,897	3,023	569
October	12,651	3,551	999	9,420	2,592	527
November	12,197	3,874	1,149	9,003	2,662	680
December	11,863	3,761	1,164	7,995	2,608	772

Calendar year	2021			2022		
Month	Total attendances	4 hour breach	12 hour breach	Total attendances	4 hour breach	12 hour breach
January	7,670	2,581	896	10,526	3,863	1,287
February	7,683	2,536	846	10,222	3,615	1,041
March	10,511	3,417	978	12,546	4,690	1,451
April	12,026	3,630	765	12,373	4,419	1,280
May	12,720	3,957	870	13,075	4,428	1,284
June	13,614	4,306	997	12,767	4,723	1,371
July	14,031	4,178	983	13,173	4,707	1,354
August	13,599	4,506	1,221	13,330	4,721	1,478
September	12,220	4,152	1,079	12,269	4,328	1,399
October	12,102	4,134	1,179	12,982	4,517	1,426
November	11,297	3,935	1,262	11,931	4,195	1,309
December	10,612	3,934	1,266	12,557	4,647	1,588

Calendar year	2023		
Month	Total attendances	4 hour breach	12 hour breach
January	10,875	3,869	1,411
February	10,816	3,775	1,216
March	12,479	4,339	1,338
April	12,590	4,332	1,264
May	14,030	4,725	1,387
June	13,834	4,827	1,318
July	13,579	5,223	1,410

Please note:- waiting time breach exclusions are only applied when a patient's definitive treatment in an A&E Department is complete, although the patient is still recorded as attending the department. Exclusions are applied when the patient's wait may exceed the four (4) and twelve (12) hour waiting time targets through no fault of the UHB, for example the patient is still in the A&E Department but is waiting for private transport to take them home. In these instances, the waiting time for a patient is calculated from the arrival in A&E to the recorded "treatment end' time. For patients not recorded as exclusions, the waiting time is calculated from arrival time to 'administrative end time'.