

<b>Reference:</b>	FOI.9905.22
<b>Subject:</b>	Local Area Networks (LAN)
<b>Date of Request:</b>	23 September 2022

**Requested:**

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment. ***You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible.***

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
  - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance
  2. Existing Supplier: Who is the current supplier?
  3. Annual Spend for each supplier: What is the annual average spending on the supplier above?  
If there is more than one supplier, please split the annual averages spent for each supplier.
  4. Number of Users: Please can you provide me with the number of users this contract covers.  
Approximate number of users will also be acceptable.
  5. Number of Sites: The number of sites, where equipment is supported by each contract.
  6. Hardware Brand: What is the hardware brand of the LAN equipment?
  7. Contract Description: Please provide me with a brief description of the overall contract.
  8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
  9. Contract Expiry Date: When does the contract expire?
  10. Contract Review Date: When will the organisation be planning to review the contract?
  11. Responsible Officer: Contact details including name, job title, contact number and email address?

**If the LAN maintenance is included in-house please include the following information:**

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers.  
Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

**If the contract is managed by a 3rd party e.g. Can you please provide me with**

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers.  
Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?

6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

**Response:**

1. Hywel Dda University Health Board (UHB) holds a LAN maintenance contract.
2. All-Four supplies the UHB's LAN maintenance contract.
3. The UHB incurs an annual spend of £36,700 for the contract.
4. The UHB has 10,600 users.
5. Six sites are supported by the contract.
6. The hardware brand of the LAN equipment is Cisco.
7. The UHB's contract is a 24x7x4 hardware break fix maintenance contract.
8. The contract has a 3 year duration.
9. The contract is due to expire on 18 April 2025.
10. The UHB will begin reviewing the contract during the last quarter of 2024.
11. The responsible officer for the contract is the UHB's Deputy Digital Director, Paul Solloway, whose contact details are:  
Contact number – 01267887012  
Email – [paul.solloway@wales.nhs.uk](mailto:paul.solloway@wales.nhs.uk)