

Reference:	FOI.10256.22
Subject:	Orthotics services
Date of Request:	11 November 2022

Requested:

Do you have an **Orthotic Service** in your Trust / Health Board? If so, please can you arrange for the appropriate person to complete and return the attached form by email.

Response:

Hywel Dda University Health Board (UHB) has completed the attached form, Attachment 1, as requested.

The UHB is unable to provide you with some of the information requested in respect of the number of products manufactured or ordered, as it is estimated that the cost of answering your request would exceed the "appropriate limit" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate limit" represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

The requested information is not centrally recorded, and fulfilment of the requests numbered 2.3, 2.7, 2.10, 2.11 and 3.1 would require a manual trawl of both patient and service records to identify and calculate the requested information.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000, which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the *appropriate limit*.