

<b>Reference:</b>	FOI.11665.23
<b>Subject:</b>	Prices paid for homecare services
<b>Date of Request:</b>	11 May 2023

**Requested:**

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day Reference Period which includes Monday, 17 April 2023.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The information requested is:

- a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- c) The average ("arithmetic mean") price per hour paid to all Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.
- d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period.
- e) The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday, 18 April 2022 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).
- f) Your organisation's total spend on Homecare services purchased from all Homecare Providers during the Reference Period.
- g) The total number of Care Packages handed back by all Homecare Providers between Friday, 1 April 2022 and Friday, 31 March 2023.
- h) The total number of Care Packages handed back by all Homecare Providers between Thursday, 1 April 2021 and Thursday, 31 March 2022 (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).

Questions (a)-(h) refer to Homecare services exclusively. The following questions (i) and (j) relate to all social care services, including Homecare services.

- i) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April 2023 (or on a date as close to this as possible).
- j) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April 2022 (or on a date as close to this as possible)

(i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year).

## **2. Definitions**

Terms defined below in the singular include the plural, unless otherwise stated.

**Homecare** should be interpreted as referring to social care and support services delivered in people's own homes. This service may also be known as 'domiciliary care' or 'care at home'.

**Homecare Provider** refers to an independent or voluntary sector organisation providing Homecare registered by any of the following national statutory regulators:

- [Care Quality Commission](#) (CQC)
- [Care Inspectorate Wales](#) (CIW)
- [Care Inspectorate](#)
- [The Regulation and Quality Improvement Authority](#) (RQIA)

**Reference Period** means any period of seven consecutive days which includes Monday, 17 April 2023.

In relation to the **lowest**, **highest** and **average** prices paid to Homecare Providers in questions (a) to (c), you should note that our assumption is that your answers will **include** careworkers' travel time and mileage costs, **unless** you advise us to the contrary. You may, at your discretion, provide any qualifying statements or clarification about the figures returned in your reply to these questions.

**Care Package** refers to the combination of services put together to meet a person's assessed needs after an assessment or review made by a public body.

### **Response:**

- a) Hywel Dda University Health Board (UHB) confirms that the lowest hourly rate paid to any individual homecare provider, was £13.50, during the period 17 April to 23 April 2023.
- b) The UHB confirms that the highest hourly rate paid to any individual homecare provider, was £31.49, during the period 17 April to 23 April 2023.
- c) The UHB confirms that the average hourly rate paid to any individual homecare provider, was £21.14, during the period 17 April to 23 April 2023.
- d) The UHB confirms that the total homecare hours purchased from homecare providers, was 3,168.48, during the period 17 April to 23 April 2023.
- e) The UHB confirms that the total homecare hours purchased from homecare providers, was 3,245.24, during a seven-day period that included 18 April 2022.
- f) The UHB confirms that the total spend on homecare services purchased, was £51,670.97, during the period 17 April to 23 April 2023.
- g) The UHB confirms that no care packages were handed back, during the 2022/23 financial year.

- h) The UHB confirms that no care packages were handed back, during the 2021/22 financial year.
- i) & j) The UHB regrets to inform you that it does not hold the information requested. Social Care Services in the Local Authorities (LA) undertake care assessments.

We would therefore recommend that you redirect this part of your request to the Freedom of Information Teams within each LA in the UHB's footprint, who may be able to help you with your enquiry. For ease, their details are set out overleaf:-

Information & Data Protection Officer, Carmarthenshire County Council, County Hall,  
Carmarthen, SA31 1JP or by email [foia@carmarthenshire.gov.uk](mailto:foia@carmarthenshire.gov.uk)

Complaints & Freedom of Information Team, Ceredigion County Council, Canolfan Rheidol,  
Rhodfa Padarn, Llanbadarn Fawr, Aberystwyth, Ceredigion, SY23 3UE or by email  
[foi@ceredigion.gov.uk](mailto:foi@ceredigion.gov.uk)

Information Governance Team, Pembrokeshire County Council, County Hall, Haverfordwest,  
Pembrokeshire, SA61 1TP or by email [FOI@pembrokeshire.gov.uk](mailto:FOI@pembrokeshire.gov.uk)