Reference:	FOI.12655.23
Subject:	Robotic Process Automation (RPA)
Date of Request:	13 September 2023

Requested:

1. Does your trust currently used RPA (Robotic Process Automation)

2. Which departments within your trust currently use RPA (Robotic Process Automation)

3. Who supplies your licensing for Robotic Process Automation

4. How many bots have your purchased and over what period?

5. Who provides the professional development? is this in house or an external provider and if so, who?

6. What is your total yearly budget spend on RPA in FYE 21/22

7. What is your predicted spend on RPA for FYE 22/23

8. Which departments have been identified for RPA projects

9. Is the trust intending to expand the use of RPA

Response:

1. Hywel Dda University Health Board (UHB) confirms that it does use RPA.

2. The UHB confirms that RPA is used in Learning and Development and its Community Nursing departments.

3. The UHB confirms that Boxxe supplies its Automation Anywhere licences.

4. The UHB confirms that since April 2022, it has purchased two (2) unattended bots and ten (10) Automation Anywhere Robotic Interface (AARI) licences.

5. The UHB confirms that professional development is provided externally by Northampton Hospital Trust and Davies Group (previously Codebase8).

6. The UHB confirms that its RPA annual spend (including upfront development costs) was £124,600.00, for the 2021/22 financial year.

7. The UHB's RPA annual spend was £19,500.00, for the 2022/23 financial year.

8. The UHB provides below, the departments that have been identified for RPA projects:

   • Digital Services
   • Mental Health and Learning Disabilities
   • Workforce

- Therapies/Allied Health Professionals
- Community Nursing
- Pharmacy

9. The UHB confirms that it does intend to expand the use of RPA.