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Engagement summary: May 2026 to August 2026 and planned future engagement

Clinical Services Plan – Stroke Services



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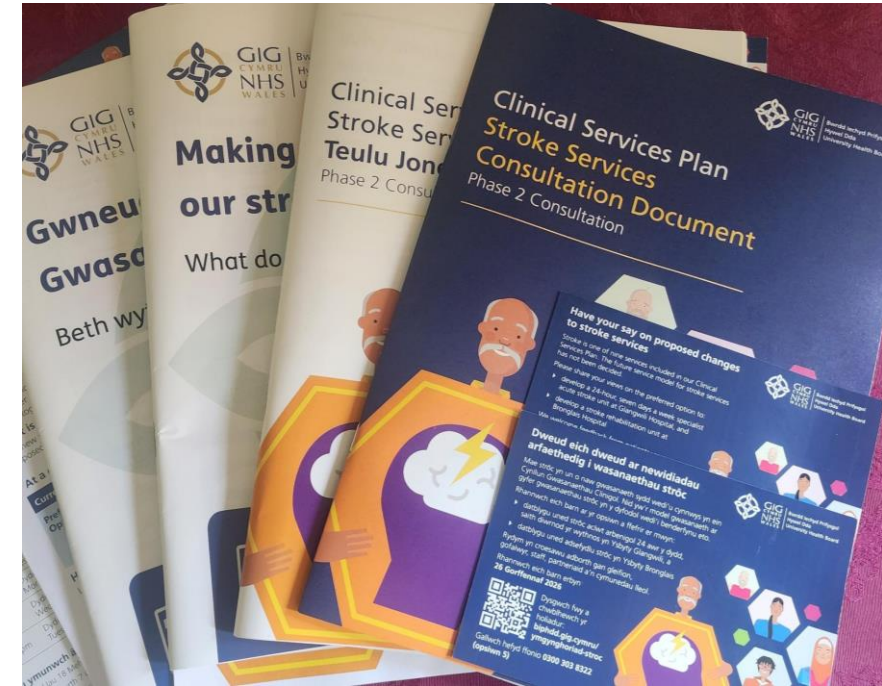
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Stroke phase 2 consultation

Board endorsed an eight-week consultation period, which ran from 28 May to 26 July 2026.

- Engagement included public drop-ins, online sessions, community outreach, hospital visits, staff briefings and targeted community-group activity, specifically with local stroke groups.
- Bilingual and accessible materials were provided, including Easy Read, audio, British Sign Language and alternative-language formats.
- More than 3,000 people were engaged during the consultation, through 120 meetings, events and activities.
- In addition to the feedback gathered through conversations, we also received 751 responses to the questionnaire and an additional 30 written submissions.
- As well as feedback on the preferred option for stroke services, the previously considered options by board, the questionnaire also gave respondents the opportunity to share with the Health Board equality and Welsh-language impacts to help inform the final decision.

Feedback is now being analysed alongside clinical evidence, data and impact assessments before the Board is due to make a final decision at Public Board on 26 November 2026.



The refresh of our strategy 'A Healthier Mid and West Wales - Healthier lives, well lived' was presented and approved at Public Board in January 2026. Further information can be found on our website - [Board agenda and papers 29 January 2026 - Hywel Dda University Health Board](#).

Since that time, work has been undertaken to translate it into different accessible formats, as well as design work to make it easier for staff, patients, our public and partners to read and understand.

Following the end of the pre-election period we began sharing summary documents of our refreshed strategy with our staff, members of the public and key stakeholders. This has included:

- Walk-arounds of our hospital sites to share summary strategy documents with staff.
- A mail-out via post and email to more than 1,000 stakeholders on our distribution lists, including public buildings like libraries, pharmacies, opticians, GPs, community/town councils, as well as third sector organisations and care homes.
- As part of our commitment to continuous engagement with our communities, we attended and shared information about our refreshed strategy at the National Eisteddfod, Royal Welsh Show and the Pembrokeshire County Show.
- Alongside this, we have begun to revisit local community groups and organisations who helped shape and inform the refreshed strategy to share back what we heard and the updated strategy.

This work will continue as we head into the autumn and beyond.

Mental Health – Section 136



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The Health Board agreed a period of public and staff engagement on the future location of its adult Section 136 Place of Safety service at its Board meeting on Thursday 30 July 2026.

- Section 136 of the Mental Health Act allows police officers to take a person experiencing a mental health crisis in a public place to a designated place of safety, where they can receive an assessment and appropriate support. The Health Board has a statutory responsibility to provide this service.
- Board members were asked to consider the outcome of a multi-agency options appraisal, which has identified a dedicated Section 136 suite at Cwm Seren at St David's Park, Carmarthen, as the preferred option for future adult provision. The proposal follows a review of existing facilities, which highlighted environmental and staffing challenges across a number of sites, and extensive work with partners including Dyfed-Powys Police, local authorities, West Wales Action for Mental Health (WWAMH) and Llais.
- An eight-week period of engagement will take place from 1 September to 26 October 2026. The engagement will seek views from staff, service users, carers, partner organisations and local communities on the preferred option, its potential impacts and any measures that could help reduce them.

Engagement activities will include:

- Targeted face-to-face sessions with service user groups supported by third sector organisations in Carmarthenshire, Ceredigion and Pembrokeshire.
- Community Development Outreach Team engagement with people with protected characteristics.
- Surveys targeted at staff, the public, people with lived experiences and their families and carers.
- Pages on Have your Say / Dweud eich Dweud, offering background information and questionnaire.
- Social media and organic content to promote the engagement across communication channels.
- Information shared with local media.

Meddygfa'r Penrhyn engagement



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The Health Board agreed a period of engagement from Monday 24 August to Friday 16 October 2026 on the future of nurse-led services at the branch surgery of Meddygfa Penrhyn in St Davids. Patients, local residents and community stakeholders are being invited to share their views.

The engagement follows the Health Board receiving an application from Meddygfa Penrhyn to discontinue branch services in St Davids. The practice has advised that delivering services from a single site in Solva, 3.4 miles away, would help provide more integrated care for patients, with GPs, nurses and administrative staff working together in one location.

At the same time, the Health Board received a notification that the current premises at Shalom House will no longer be available from 30 September 2026 due to the sale of the building. At this time no suitable alternative premises have yet been identified.

No decision has been made about continuing branch surgery services in St Davids and the Health Board is keen to hear from patients, carers and local residents before any recommendations are considered.

Engagement approach:

- The Health Board will be writing to all patients to provide paper copies of the questionnaire, as well as being available at Meddygfa Penrhyn and Shalom House (whilst still open).
- A number of targeted meetings will be held during the engagement period and there will be a public drop-in where people can meet representatives from the Primary Care team to ask questions and provide feedback. This will be held on **Wednesday 23 September 2026, from 2pm to 7pm**, at St Davids City Hall, High Street, St Davids, SA62 6SD.
- Stakeholders can also share their views by completing the questionnaire online via the Health Board's Have Your Say / Dweud eich Dweud engagement website.

Bandi/Children Centre Engagement



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The Health Board is developing proposals for the future location of the Bandi children's centre in Carmarthen, in conjunction with the charity Canolfan Plant Sir Gâr, Carmarthenshire County Council and third sector partners.

The current children's centre operates from the Glangwili Hospital site, and the Health Board is considering whether services should move to Tudor House, Hafan Derwen, St David's Park, Carmarthen.

The six week engagement period and will run from Wednesday 2 September to Wednesday 14 October 2026.

Engagement approach:

- Targeted face-to-face sessions with service user groups.
- Weekly engagement sessions with service users, parents and carers at the current children's centre.
- Engagement with staff and professionals directly affected by the proposal.
- Survey targeted at service users, parents and carers with lived experience.
- Survey targeted at staff and professionals.
- Pages on Have your Say / Dweud eich Dweud, offering background information and questionnaire.
- Staff and professionals survey available on MS Forms.
- Information circulated to key stakeholders for wider sharing.

Communication channels:

- Targeted social media and organic content across our channels signposting to engagement platforms.
- Information shared with local media.

Maternity services – Service Level Agreement



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The Health Board is seeking feedback to understand the potential impact, and any support women, birthing people and families may need when a Service Level Agreement (SLA) with Swansea Bay University Health Board ends in December 2026.

From 17 August 2026, a six-week period of engagement has been underway inviting the public and other stakeholders to share their views on how the ending of the agreement between the two health boards might impact them.

- A survey has been shared online on the Have your Say / Dweud eich Dweud engagement website. Paper copies of the survey have been available via the maternity service and on request via the Health Board's Communications Hub.
- Information via Tractivity channels has been distributed to stakeholders including mother and toddler groups, town and community councils, breastfeeding groups, nurseries and family centres in the area.
- The service will proactively engage with the GPs and health visiting teams by informing them through Primary Care channels, cascading information to GP practices in Carmarthenshire, and by sharing information via the Community Health Pathways platform.
- An online session to provide information about the upcoming changes, collect people's views and hear any suggestions is due to take place on 7 September 2026.

The engagement closes on 28 September and feedback from this engagement is due to be presented at Public Board on 26 November 2026.

Community Development Outreach Team activities



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- Team attended the Pembrokeshire County Show to share information about accessing services across the Health Board.
- “Our Voices” Start of Arts in Health project with People Speak Up for Unaccompanied Asylum Seeker Children.
- Gypsy and Traveller play day on residential site with People Speak Up with Health Board teams supporting.
- Supporting Hepatology and TB outreach programmes, including a rural farm.
- Wellbeing events in Ceredigion.
- Outreach to visiting circuses, making sure they know where to access services.
- Outreach to a vulnerable person living remotely in Ceredigion.
- Sharing and encouraging people to have their voice heard through the stroke consultation and well-being consultation.
- Ceredigion celebration event for Refugee and Asylum seeker week.

Other engagement activity



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- Pharmaceutical Needs Assessment (PNA) review engagement completed between May and July 2026. Updated document due for public distribution in October 2026.
- Forget Me Knot Dementia Group, Strategy Refresh engagement session.
- Cwtch Group, Llanelli, Strategy Refresh engagement session.
- Ceredigion Disability Forum, Strategy Refresh engagement session.
- Pembrokeshire People First Dream Team Charter launch
- Royal Welsh Agricultural Show.
- Eisteddfod Genedlaethol – Y Garreg Las, various health teams to promote their services.
- Pembrokeshire County Show, various health teams to promote their services.

Future engagement activity



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- Leg Ulcer Clinic relocation in the Amman Gwendraeth area.
- Pantyfedwen Speech and Language Therapy service relocation.
- Further engagement on estate relocations, to be confirmed.
- Rural transport engagement still to be confirmed – supporting Joint Commissioning Council project.



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