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# Engagement summary: August 2025 to October 2025 and future planned engagement



Following the end of the consultation on Prince Philip Hospital Minor Injury Unit, a period of conscientious consideration was undertaken to review the feedback received.

- An additional 26 alternative options were put forward by the public during the consultation, which were evaluated at a workshop held on 19 August 2025, attended by representatives from the original options appraisal group who were involved in the initial development of the options.
- A session was also held with members of Save Our Services Prince Philip Action Network to consider the alternative options received during the consultation that passed hurdle criteria.
- 6 options passed the hurdle criteria to be put forward for consideration at the Public Board meeting, alongside the 4 options that were included in the consultation.
- At the Board meeting on 25 September 2025, it was agreed to progress
  - Option 4a: 12 hours plus 2 hours to close 08:00-20:00  
(Aligned to option 4 urgent care treatment – Same Day Urgent Care type model)

**We are now in the implementation phase.**



The consultation on the Clinical Services Plan concluded on 31 August 2025.

- More than 4,000 questionnaire responses were received, 100 engagement events and meetings held, thousands of members of the community engaged and 190 unique alternate ideas for service consideration submitted.
- Following the end of the consultation we began the process to review and evaluate the alternate options received by members of the public during the consultation. A series of options appraisal workshops have been held to consider the alternative options. These included workshops with community representatives, campaigners and neighbouring Health Boards as well as our Options Development Group, clinicians and task and finish groups.
- The consultation report is due middle of November; whereas part of our conscientious consideration, we will review all the responses we have received, the conversations held, and the data captured.

**The decision on the future configuration of the 9 services included within the Clinical Services Plan is due to take place at an extraordinary Board meeting in February 2026**



- Walkabouts with the Community Immunisation Team targeting homeless and vulnerably housed at drop-in's, emergency accommodation, foodbanks and soup kitchens. 46 vaccinations delivered.
- Engaging with all communities on the Clinical Services Plan and Strategy Refresh.
- Regular wellbeing group for the Gypsy community in Pembrokeshire.
- Continuing support with the Gilead project, BBV testing and TB screening initiatives with Hepatology.
- Smoking cessation themed information session at Dunbia, engaging with workers from all over the world.
- Engagement with unpaid carers and veterans sharing early prevention health messages
- Play session on Traveller site with People Speak Up and the local council.
- Continuing regular mosque attendance and the introduction of Health Board teams to the worshippers

During the summer we asked our communities the simple question:

‘What is important to you to live a healthy life?’

- We had a total of 743 responses to this question, and four broad themes emerged: A social model for health and wellbeing – individual and community support and resilience beyond medical care; digital healthcare support; balancing hospital care and community support; clinical services and hospital redevelopment
- A nine-week period of engagement is under way asking staff, the public and other stakeholders to share their views and elaborate further around these themes.
- The engagement team is undertaking hospital walkarounds to hear the views of staff, as well as targeted group meetings and other events and activities to hear from as broader range of people as possible.

**The engagement closes on 28 November and feedback from this engagement will be presented to Board in January 2026.**

# Further engagement activity updates



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- **Pembrokeshire County Show (20 and 21 August)** – promoted Clinical Services Plan and various health teams attended to promote their services
- **Ysgol Heol Goffa, Llanelli (25 September)** – drop-in event to hear views of parents with children who have special educational needs and disabilities on the Children’s Centre at Glangwili Hospital as part of the Bandi Appeal refurbishment.
- **CAMFAN (21 October)** – discuss the temporary change to GP referral pathway in Ceredigion and share information on the Strategy Refresh

# Future planned engagement



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- **Clinical Services Plan** conscientious consultation period, and further testing of alternative options
- **Strategy refresh** engagement continues until 28 November 2025 with an extensive programme of targeted meetings and attendance at networking events and activities
- Continuing engagement on the temporary change to **GP referral pathway** in Ceredigion
- Engagement on **Carmarthen Hwb** and the impact of relocating services to the new site



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