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Bwrdd Iechyd Prifysgol
Hywel Dda
University Health Board

Engagement summary: May 2025 to July 2025 and future planned engagement



Consultation ran from 28 April - 22 July 2025 and has now closed

- We received more than 730 questionnaire responses to date
- We engaged with more than 25 groups, totalling nearly 200 people, including conversations with representatives from our seldom heard communities, including:
 - Veterans, the traveller community, LGBT+ community, socially disadvantaged groups, homeless and vulnerably housed, migrant and refugee community, men's groups, neurodiverse community, D/deaf community
- We visited the Minor Injury Unit (MIU) and engaged with 274 service users over 11 sessions
- Alongside our staff and public drop-in sessions, we directly engaged with more than 650 people

We are now in the conscientious consideration period, where we review all the responses we have received, the conversations we have had, and the data captured. We will also be looking to bring our options development group back together to review alternate options.

Due for decision at public board in September 2025

Clinical Services Plan



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Consultation launched 29 May 2025 – 13.5 weeks public consultation closing on 31 August 2025:

- To date we have engaged with more than 1600 people at our own Health Board run events
- We have also engaged with more than 500 people at public meetings and well being sessions run by third party organisations and groups
- We have received more than 1250 completed questionnaire responses
- Current focus is on targeted engagement with key stakeholder groups and further engagement with staff as we revisits the acute hospital sites
- Mid-point review held on 22 July – key outputs
 - Look for additional engagement opportunity online
 - Seek opportunities to increase responses from children and young people and men, alongside key stakeholder groups

Share your views

[Clinical Services Plan Consultation - Hywel Dda University Health Board](#)





- Wellbeing walk for the Gypsy community in Pembrokeshire
- 6-week nutrition course for Asylum seekers and refugees in Pembrokeshire funded by Planed and delivered by Health Board nutrition team
- Giving diverse communities and vulnerable groups a voice during Health Board Prince Philip Minor Injury Unit and the Clinical Service Plan including Polish vulnerably housed gentleman, travellers and multicultural communities
- Support for the Health Board's outreach bus, which offered Blood Born Virus testing (BBV) and Tuberculosis (TB) testing
- Joint working with Community Immunisation Team and Hepatology to offer BBV to homeless and vulnerably housed people
- Attendance and joint organisation of community wellbeing events across the three counties including Aberporth, Ceredigion
- Distribution of early prevention health messages at places of work which attract migrant workers including barbers, vape shops, factories and car washes
- Regular mosque attendance and the introduction of Health Board teams to the worshippers

Further engagement activity updates



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- **Strategy Refresh** – we launched a single question to our communities on 29 May 2025 “What is important for you to live a healthy life?”
Share your views here - [Our Strategy | Have your Say Hywel Dda UHB](#)
- **Bronglais Cancer Day Unit (10 May)** – supported Leri Cancer Unit Open Day
- **Aberporth Health & Wellbeing event – (10 June)** - promoted Clinical Services Plan and Siarad Iechyd/Talking Health
- **Meddygfa Penrhyn (24 and 26 June)** - drop-in engagement events took place with the local communities in St Davids and Solva to understand the impact of General Practitioner (GP) service changes in the area
- **Ceredigion Mental Health Forum (25 June)** – discuss changes to GP referral pathway in North Ceredigion
- **Pembrokeshire Engagement and Coproduction network (2 July)** - promoted Clinical Services Plan
- **Keep Well event in Saundersfoot (18 July)** - promoted strategy refresh and Clinical Services Plan

Future planned engagement



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- **Clinical Services Plan** consultation continues until 31 August 2025 - focus on outreach with key stakeholder groups, seldom heard communities and further engagement with Health Board staff
- **Prince Philip Minor Injury Unit** conscientious consultation period, including alternate options development workshops
- **Strategy refresh** engagement continues until 31 August 2025 on “What is important for you to live a healthy life?”
ahead of more targeted engagement with our communities in the autumn
- Further engagement on **primary and community care strategic plan** development also scheduled for the autumn
- Attendance at the **Pembrokeshire County Show** on 20 and 21 August 2025



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