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Hywel Dda  
University Health Board

# Clinical Services Plan

## Stakeholder Reference Group

### 1 May 2025



## Clinical Services Plan Aim

The scope and impact of the Clinical Services Plan (CSP):

To provide a set of plans for the following key clinical services

- Critical Care
- Emergency General Surgery
- Diagnostics (Endoscopy and Radiology)
- Planned care (Dermatology, Elective Orthopaedics, Ophthalmology and Urology)
- Stroke

# Clinical Services Plan Drivers

## The drivers of the Clinical Services Plan:

In March 2023, Board approved the establishment of a programme approach to develop a **Clinical Services Plan** in response to service fragilities, based on the principles of care that is safe, sustainable, accessible, and kind. The development of a Clinical Services Plan is also an action within the Targeted Intervention requirements of Welsh Government.

Service	Driver	Executive Lead
Critical Care	Response to service fragility, <u>in particular</u> at Prince Philip Hospital (PPH)	Chief Operating Officer
Planned Care (Dermatology, Elective Orthopaedics, Ophthalmology, and Urology)	To support the return to pre-COVID activity levels (as a minimum), as part of improving access and reducing waiting times for patients	Chief Operating Officer
Emergency General Surgery	To respond to service fragility, particularly at Withybush Hospital (WGH), as referenced in the March 2023 operational update	Chief Operating Officer
Stroke	To meet standards and respond to service fragility	Executive Director of Allied Health Professions and Health Science
Diagnostics (Endoscopy and Radiology)	To support the return to pre-COVID activity levels (as a minimum), as part of improving access and reducing waiting times for patients	Chief Operating Officer

# Clinical Services Plan Outputs

- **Phase 1 – Issues Paper | CSP SBAR and appendices**

Included a clinically led assessment of the nine service areas included within the Clinical Services Plan programme across all sites within the Health Board. This concluded with the Board endorsing the programme to move into phase 2.

<https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2024/board-agenda-and-papers-28-march-2024/>

- **Phase 2 – Options Development Process | CSP SBAR and Phase 2 Closing report**

Options Development stage focused on the development of a series of deliverable options. This stage also brought in interdependencies such as Therapies, WAST, Trade Union representatives and Swansea Bay to name but a few.

[hduhb.nhs.wales/about-us/your-health-board/board-meetings-2024/board-agenda-and-papers-28-november-2024/board-agenda-and-papers-28-november-2024/3-7-update-on-a-healthier-mid-and-west-wales-strategy-pdf/](https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2024/board-agenda-and-papers-28-november-2024/board-agenda-and-papers-28-november-2024/3-7-update-on-a-healthier-mid-and-west-wales-strategy-pdf/)

- **Phase 3 – Public Consultation | CSP SBAR and endorsement of the Consultation Project Plan and Consultation Mandate**

To seek views on the service options and potential alternatives noting any impacts. Within this also consider the thematic findings with the role of the 4 main acute hospital sites.

[hduhb.nhs.wales/about-us/your-health-board/board-meetings-2025/board-agenda-and-papers-30-january-2025/board-agenda-and-papers-30-january-2025/3-7-1-clinical-services-plan-pdf/](https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2025/board-agenda-and-papers-30-january-2025/board-agenda-and-papers-30-january-2025/3-7-1-clinical-services-plan-pdf/)

# Options

Changes to our nine clinical service areas as a result of the consultation may impact on how they are organised at our four main hospitals

The configurations at a higher level can be seen in the table to the right:

CSP SBAR and Phase 2 Closing report highlighting the progress of the programme to date can be found here - [hduhb.nhs.wales/about-us/your-health-board/board-meetings-2024/board-agenda-and-papers-28-november-2024/board-agenda-and-papers-28-november-2024/3-7-update-on-a-healthier-mid-and-west-wales-strategy-pdf/](https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2024/board-agenda-and-papers-28-november-2024/board-agenda-and-papers-28-november-2024/3-7-update-on-a-healthier-mid-and-west-wales-strategy-pdf/)

Service	Current Service	Commonality	Option A's	Option B's	Option C's	Option D's
<b>Emergency General Surgery</b>	EGS service at GGH, WGH and BGH, no EGS service at PPH	EGS service at BGH, no service at PPH. EGS SDECs in WGH and GGH	WGH EGS operations transferred to GGH	EGS operations alternate weekly between WGH and GGH		
<b>Stroke</b>	Stroke Unit at GGH, PPH, WGH and BGH	BGH and GGH Treat and Transfer	PPH and WGH are 12hr Stroke Units	WGH offers Treat and Transfer & 12hr Stroke Unit, PPH is 24hr Stroke Unit		
<b>Dermatology</b>	Medical Photography and Phototherapy at GGH, HB service (Temporary) at PPH, no service at WGH or BGH	Service at PPH only	AVH & CICC community delivery	SPH community delivery with community spokes through GP practices	Cross Hands paediatric clinics only, CICC and SPH community delivery with community spokes through GP practices	Cross Hands paediatric clinics only, CICC and SPH community delivery
<b>Ophthalmology</b>	HB service at GGH and BGH, outpatient service at PPH and WGH	WGH provides outpatients, no longer using SPH or AICC for community, clinics remain in NRC and AVH	HB main service in GGH	HB service in BGH and PPH, review community sites.	HB main service in BGH and GGH	
<b>Urology</b>	HB service at GGH and PPH, Outpatients and day case at WGH and BGH	Emergency pathway in GGH, outpatients and day cases in WGH and BGH, diagnostic hub in PPH. TWOC in community	Centralise diagnostic services to PPH, dependent on Endoscopy room requirements.			
<b>Orthopaedics</b>	Local & regional inpatients at PPH, local inpatients at BGH, day case & outpatients at PPH, WGH & BGH. Outpatients in GGH (temporary changes)	Inpatients in BGH and PPH. Day cases at BGH, PPH. Increased day cases in WGH. Outpatients at BGH, GGH, PPH, WGH	Regional inpatients at PPH	Regional inpatients at PPH, extended hours for day cases at WGH	Inpatients at PPH with additional beds	Regional inpatients at PPH. increased inpatients and day cases at BGH
<b>Endoscopy</b>	HB service at GGH, PPH, WGH & BGH	Services at GGH, WGH, PPH and BGH	Additional procedure room at PPH. Bring together Urology & Respiratory Endoscopy at PPH	New community site for Bowel Screening Wales	Extended hours at PPH. Bring together Urology & Respiratory Endoscopy at PPH	
<b>Radiology*</b>	HB service at GGH, PPH, WGH & BGH. X-ray only at TH, CICC, SPH, LH	No X-ray service at LH or SPH, X-ray services remain at CICC and TH	Planned diagnostics and planned interventional at (5days) BGH, PPH, WGH. Inpatient interventional at GGH only (5days)	7-day planned diagnostic and 5 day interventional at all sites. Cancer focus at PPH and WGH. New regional hub	Interventional at GGH and BGH only (5days). Planned diagnostics at all sites (5days)	7-day planned diagnostics at all sites. Inpatient interventional 24/7 at GGH. Day case interventional at BGH, PPH, WGH (5days)
<b>Critical Care**</b>	Level 3 ICU in GGH, WGH & BGH, Level 2 ICU with transfers (Temporary) at PPH	Level 3 ICU at GGH and BGH	Enhanced Care Unit at GGH, PPH and WGH	Level 3 ICU at WGH, Enhanced Care Unit at PPH	Level 3 ICU at WGH, Level 2 ICU with transfers at PPH	

Key: All Options Option 1 Option 2 Option 3 Option 4

\*Interventional Radiology: refers to more complex diagnostic procedures including biopsies. Day time and general service refer to routine diagnostics. Currently CT and X-ray are offered 24 hours a day at Bronglais, Glangwili, Prince Philip and Withybush hospitals

\*\*ICU – Intensive Care Unit | Levels of care ([Intensive Care Society | Levels of care](https://www.intensivemedsociety.org.uk/levels-of-care))

GGH – Glangwili Hospital | BGH – Bronglais Hospital | PPH – Prince Philip Hospital | WGH – Withybush Hospital | AVH – Amman Valley Hospital | SPH – South Pembrokeshire Hospital | AICC – Aberaeron Integrated Care Centre | CICC – Cardigan Integrated Care Centre | NRC – North Road Clinic, Aberystwyth | TCH – Tenby Cottage Hospital | LH – Llandoverly Hospital

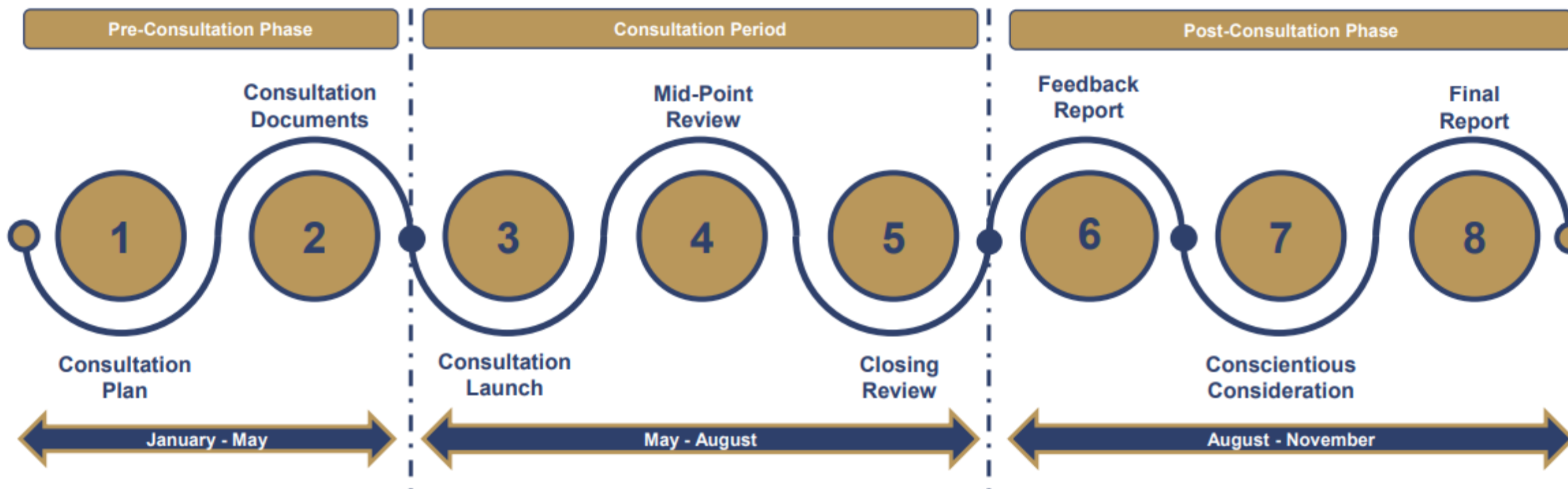


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# Clinical Services Plan Next Steps



# Clinical Services Plan Next Steps

## What are we consulting about and what do we want our communities to tell us:

- The suitability of each of the options for the nine clinical services in scope of the Clinical Services Plan
- The positive and negative impacts linked with each of the options for the nine services in scope of the Clinical Services Plan
- Any alternative options which should be considered for the nine services in scope of the Clinical Services Plan
- The future roles of the main hospital sites (Bronglais, Glangwili, Prince Philip, and Withybush hospitals)

**Clinical Service Plan SBAR and Appendices:** [hduhb.nhs.wales/about-us/your-health-board/board-meetings-2025/board-agenda-and-papers-30-january-2025/board-agenda-and-papers-30-january-2025/3-7-1-clinical-services-plan-pdf/](https://www.hduhb.nhs.wales/about-us/your-health-board/board-meetings-2025/board-agenda-and-papers-30-january-2025/board-agenda-and-papers-30-january-2025/3-7-1-clinical-services-plan-pdf/)

# Clinical Services Plan Next Steps

## Where we are currently

- Planning has taken place around how we will engage with staff, public and stakeholders through online and in person events.
- These will follow the traditional format of engaging with staff first followed by town and community councillors during the opening weeks of the consultation.
- These will then be followed up with public drop in and online events taking place in the localities across Hywel Dda with additional events being considered to hear the views of people in neighbouring counties.
- Due to the timing of the consultation launch, we are focussing on holding planned engagement events within the first 6 weeks of consultation launch, ahead of the school summer holidays.
- Due to bank holidays, as well as summer holidays, the consultation will run for 13.5 weeks rather than 12 weeks to allow as many people as possible to get involved and share their views.

## Key Messages – Getting Involved

### Request for Stakeholder Reference Group to support the public consultation process:

During the consultation, we will be seeking feedback on the proposed options as well as any potential alternatives. Therefore, we would appreciate input from the Stakeholder Reference Group when the public consultation commences (end May-August 2025) on the following:

- ✓ Feedback on the current options
- ✓ Suggestions for alternative options
- ✓ Insights on the thematic findings, particularly concerning the role of the four main sites

We are also keen to hear from your suggestions about how and where we can meet people to discuss the options:

- We want to meet people in the places/spaces that they want to meet us
- We would have most flexibility to meet with people between July and August after the initial programme of planned events
- Are you aware of groups who would want to talk to us or invite us into their places/spaces



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# Diolch/Thank you Questions

