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Engagement summary, November 2024 to January 2025 and future planned engagements

Prince Philip Hospital Minor Injury Unit

- At the Board meeting on 26 September 2024, the decision was taken to introduce a temporary overnight closure of the Minor Injury Unit (MIU) at Prince Philip Hospital. This temporary measure took effect on 1 November 2024, for a period of six months. The MIU is currently open from 8am until 8pm, seven days a week. The change has been put in place to protect patient and staff safety.
- The Health Board is now in the process of developing an initial long list of options for a sustainable model for the MIU at Prince Phillip Hospital. Members of the public from the Llanelli area have been invited to submit an expression of interest to be part of a stakeholder group. The stakeholder group will help shape / provide feedback on the initial list of options, including returning the service to how it was before the temporary change was made, and be involved in the process of scoring and shortlisting the options. Members of the public can also contribute their views through an online survey.
- A document outlining the shortlisted options for how Prince Philip Hospital Minor Injuries Unit service could operate following the temporary overnight closure will be presented for consideration at the Health Board's public board meeting on 27 March 2025.

Clinical Services Plan

- On 30 January 2025 Board approved the proposed timeline for public consultation for the Clinical Service Plan, which is due to commence the end of May 2025 for a 12 week period. The consultation will ask the public, staff, partners and stakeholders for their views on options for how we deliver 9 clinical services in the future. There will be an opportunity to engage both face to face and digitally, over the 12 week consultation period. You can find more information including the Clinical Services project plan in the [papers here](#).
- Further information on the process the Health Board has followed to date, can be found in the “Update on ‘A Healthier Mid and West Wales’ Strategy” paper which was presented and discussed by Board on 28 November 2024, which included previous progress on Clinical Services Plan - [read more here](#).
- The [Clinical Services Plan Communication and Engagement channel](#) contains updates on the work to date.
- Public meeting – the CEO and Chair of the Health Board recently attended the Protect Bronglais Services public meeting, to talk with the local community around how stroke services could be delivered in future, as part of the Clinical Service Plan options development process.

Relocation of Morfa Lane Surgery, Carmarthen

The Health Board supported Morfa Lane Surgery with their recent engagement. Morfa Lane Surgery was looking to potentially relocate from 2 Morfa Lane, Carmarthen SA31 3AX to Building 8, St Davids Park, Jobswell Road, Carmarthen, SA31 3HB. The distance from the current surgery location to the proposed new location is 1.1 miles, or about four minutes' travel time by car.

The practice wish to relocate to new premises in order to improve and develop services for their patients by:

- Increasing clinical and administrative space
- Attracting new GP Partners
- Becoming a training practice that will help recruit and retain staff
- Increasing the number of enhanced services to patients
- Providing car parking facilities
- Providing better access for patients including full disabled access

The practice wanted to understand how this proposed change of location would impact its patients and staff by inviting them to share their views by completing a survey. The engagement activity period for this project took place from 2 December 2024 to 17 January 2025. Morfa Lane Surgery will be preparing a report with anonymised feedback and findings and submitting to Llais West Wales and PCCRG for information.

Bronglais Cancer Day Unit

- The Bronglais Cancer Treatment Day Unit (CDU) project was commissioned to deliver a new unit for anti-cancer therapy in Aberystwyth for the people of mid Wales. Since the launch of Hywel Dda Health Charity's fundraising appeal in November 2021, the charity, and now the Health Board have worked to ensure local communities, patients, staff and fundraisers have been kept informed of the project's progress. A survey was created and ran from 18 October until 25 November 2024 to give the public, staff and stakeholders an opportunity to share their thoughts on the project and how informed they feel about the project so far.
- **Views on the project** – People felt the project looked good / fine, albeit it took longer than anticipated. One commented that they received excellent care at the chemotherapy unit in 2020 and felt that the dedicated staff would now be able to give care in a much-improved environment. Resulting in providing a more relaxed experience for patients in the future.
- An Open Day for Bronglais Hospital Cancer Day Unit is planned for Saturday 10 May 2025

Fishguard Health and Wellbeing Centre

- A communications and engagement sub-group was established for the Fishguard Health and Wellbeing Centre project, with a stakeholder map and an engagement plan being updated accordingly.
- PAVS (Pembrokeshire Association of Voluntary Services) employed a team of consultants to carry out a piece of engagement work focusing on the area served by the integrated health and wellbeing hub in Fishguard. The Health Board is in regular touch with consultants appointed by PAVS to deliver the engagement and co-production work.
- On 21 November 2024, the Health Board was represented at the Keep Well event in Goodwick. The event provided a good opportunity to network with various groups representing third sector and the Health Board as well as members of the public. A couple of queries from members of the public were received on the day regarding the timeline and location of the future Fishguard Health and Wellbeing Centre, as well as the new hospital.

Community Development Outreach Team activities

- International Men's Day at Dunbia factory – 86 individuals engaged with. Cancer screening and smoking cessation information shared
- Engagement at Milford Haven and Aberystwyth mosques – 100 individuals engaged with; focusing on cancer screening
- 7 food bank visits - 55 individuals engaged with
- 2 Refugee Christmas parties attended – 130 individuals engaged with, building relationships and sharing access to healthcare messages
- 6 Veterans' drop ins – various health messages shared and signposting Veterans' NHS services
- 24 visits to homeless and vulnerably housed drop ins, emergency accommodation and soup kitchens
- Working group set up to support large homeless “soup kitchen “supported by The Wallich and Dyfed Drug and Alcohol service. Joint engagement at the event
- 2 rough sleepers supported into accessing emergency accommodation during winter weather
- Vaccinations offered to those in emergency accommodation and at support drop ins
- 6 Smoking cessation referrals made for those in emergency accommodation
- Community events attended across the three counties

Future planned engagement

- Prince Philip Hospital Minor Injury Unit
- Clinical Services Plan
- Pentre Awel, Llanelli - targeted patient engagement
- Carmarthen Hwb - targeted patient engagement
- Bandi appeal – targeted patient engagement
- Continuous engagement with our communities



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