

<b>Enw'r Pwyllgor / Name of Committee</b>	Stakeholder Reference Group (SRG)
<b>Cadeirydd y Pwyllgor/ Chair of Committee:</b>	Hazel Lloyd-Lubran
<b>Cyfnod Adrodd/ Reporting Period:</b>	Meeting held on 15 <sup>th</sup> October 2021
<b>Y Penderfyniadau a'r Materion a Ystyriodd y Pwyllgor / Key Decisions and Matters Considered by the Committee:</b>	
<p><b>Hywel Dda Annual Plan 2021/22 and IMTP 2022/25</b> SRG received an update on the Hywel Dda Annual Plan 2021/22 and IMTP 2022/25 following feedback received from Andrew Goodall, Welsh Government (WG) on the workforce issues facing HDdUHB and the mitigating actions in place; the financial deficit position and assumptions being made around income streams and any improvement plans in terms of savings; and in terms of recovery, the trajectory of pre COVID-19 levels of activity. Members noted that monitoring of the Annual Plan takes place quarterly looking at key deliverables highlighted in the plan and the timeframe by which they are scheduled to be achieved, which is then fed into HDdUHB's Board Assurance Framework (BAF) in terms of risks around this. Members further noted the timeline for the IMTP, including the key dates by which action is to be achieved or information is to be collated. Members sought clarification on the optimum timeframe for SRG engagement on the IMTP and it was suggested following Board discussion on 25<sup>th</sup> November 2021. Whilst the IMTP may not be a firm plan at this stage, early sight of the themes would be available. Given WG's commitment to an integrated planning framework, the opportunity to align engagement on HDdUHB's IMTP, the PSBs Wellbeing plans and the Regional Partnership Board's (RPB) plan was welcomed by Members.</p> <p><b>Discussions on Best Approach to Reflect the Populations 'Lived Experience' of the Health Board</b> SRG received the Patient Experience Report presented to the September 2021 Board meeting, and views were sought on whether there is an appetite to receive Patient Experience Reports at the SRG on a regular basis to provide an insight into the feedback received in order to influence the SRG agenda going forward. It was agreed to present the November 2021 Improving Patient Experience Board report to the next SRG meeting, to identify how the SRG can become engaged and support the work involved.</p> <p><b>Building a Healthier Future after COVID-19</b> SRG received the Building a Healthier Future After COVID-19 Update report, noting that whilst only relatively few responses had been received to the recent six week engagement exercise, the feedback had been rich in value. From the feedback received, the need was agreed for a better balance of virtual and face to face health care appointments, better choices for patients dependent on their circumstances, and better communication between primary and secondary care. Concerns were noted in regard to the potential deterioration of patient's existing health conditions due to long waiting lists leading to extra strain placed on services. Concerns were also noted around existing and future mental health services and the wider support for wellbeing. In addition, infrastructure, logistics, services, staff recruitment and retention, decarbonisation and sustainability were all items of concern raised regarding the proposed new hospital site location. Members acknowledged the need to build on improving links between health, social care and the 3<sup>rd</sup> sector, with more emphasis on Hubs and Integrated Centres to enable care and information to be centralised. Members also welcomed the far reaching and broad baseline of evidence gathered during the</p>	

engagement exercise which would form useful feedback for the PSBs and RPB plans, with consistent themes to build on and address over the coming years.

### **Transformation Programme/Transformation Funding (Integrated Care Fund)**

SRG received an update on the Transformation Programme, noting the highlights from the 3 programmes involved:

*Programme 1 Connect* - with the aim of keeping vulnerable people connected and outside of formal long term care, which is now operational in each of the 3 counties of Hywel Dda.

*Programme 2 Fast Tracked Consistent Integration* – providing immediate medical intervention at home to prevent unnecessary hospital admissions, with a variety of local delivery arrangements in place across the 3 counties within an agreed regional model.

*Programme 7 Creating Connections for All* – with positive results achieved from initiating and launching community resilience and capacity.

Members were informed of recent Ministerial confirmation that funding for RPBs would continue over a 5 year period with a match-funding arrangement in place to draw down the sums available. Whilst acknowledging the challenge this could pose for 3<sup>rd</sup> sector budgets, it was understood that the match-fund would not be significant for 3<sup>rd</sup> sector organisations and that efforts would be made to make this as equitable and manageable as possible. Members agreed that this would serve to share the commitment involved and enable consideration of how existing capacity could be utilised differently.

### **Update on the Regional Partnership Board Population Assessment and Public Services Boards Wellbeing Assessment**

SRG received the Population Assessment, Market Stability Report and Wellbeing Assessment Update, demonstrating the significant progress made since the previous SRG meeting. Members noted that HDdUHB's R&D Unit has been engaged to lead on the work of the population assessment since July 2021 and has gathered comprehensive datasets which have been refreshed to provide a baseline of need to identify the current level of service provision and any predicted shortfalls over the next 5 years. It is anticipated that a draft population assessment will be signed off by the RPB in January 2022, with the aim of getting this assessment through statutory partners governance structures between January and March 2022. In terms of Market Stability, Members were informed that this represents a new requirement in an amendment to the legislation involved, with work being undertaken by the Institute of Public Care in liaison with partners, commissioners and providers, looking at stability across the whole market including carers support. In terms of the Well-Being Assessments, the anticipation is that these will be presented to the 3 PSBs in late November/early December 2021, with an appetite to share data, intelligence and approaches between the PSBs and the RPB. Members welcomed the wealth of information to consider and digest over the coming months.

### **Draft Regional Dementia Strategy**

SRG received the draft Regional Dementia Strategy, noting that Attain Consultants had been appointed to develop both the strategy and the service model pathway of care. Members noted that the draft strategy had been presented to the respective Local Authorities and the Health Board in July 2021, with Attain Consultants engaging with a wide variety of people involved in providing services and users of services to gain a baseline of what is currently available and what may need to change. It was further noted that Attain has been commissioned until December 2021, with the strategy due for formal adoption in January 2022.

### **Community Development Outreach Team (CDOT)**

SRG received a presentation on the CDOT, established in response to the disproportionate adverse impact of COVID-19 on the BAME population and the need for equity of services. Members noted that the aim of the CDOT is to engage with ethnic minority communities to understand their lived experiences. To date, work has been undertaken in conjunction with the 3<sup>rd</sup> sector, the 3 Local Authorities and community groups, with CDOT members having attended various vaccination clinics, undertaken 1 on 1 engagement, visited factories, and joined various social media sites of community groups to publicise the team's work. The team is also looking to link in with local neighbourhood police teams and schools to share literature for ethnic families to explain the various services on offer. Members noted that the CDOT's messages have been translated into 13 different languages demonstrating the diverse population involved.

### **SRG Update Report to the May 2021 Public Board**

Members received, for information, the SRG Update Report to the May 2021 Public Board.

### **September 2021 COVID- 19 Board Report**

Members received, for information, the September 2021 COVID-19 Board Report.

### **September 2021 Board Report – Operational Update and Progress Report on the Health Board's Annual Plan 2021/22**

Members received, for information, the September 2021 Board Report – Operational Update and Progress Report on the Health Board's Annual Plan 2021/22.

### **Materion y mae angen Ystyriaeth neu Gymeradwyaeth Lefel y Bwrdd are u cyfer / Matters Requiring Board Level Consideration or Approval:**

- The need to utilise the far reaching and broad baseline of evidence gathered through the engagement undertaken as part of Building a Healthier Future After COVID-19 to inform and align the various plans of the Health Board, the RPB, the PSBs and other partners, acknowledging the similar themes to build on and address over the coming years.
- The importance of building upon what has been heard, and to do it better together around the continuous engagement framework, to ensure that day to day conversations shape and inform the work of the Health Board and its partners going forward.

### **Risgiau Allweddol a Materion Pryder / Key Risks and Issues/ Matters of Concern:**

- **Building a Healthier Future after COVID-19** - concerns in regard to the potential deterioration of patient's existing health conditions due to current long waiting lists leading to extra strain placed on services, together with concerns around existing and future mental health services and the wider support for wellbeing. The need to build on improving links between health, social care and the 3<sup>rd</sup> sector with more emphasis on Hubs and Integrated Centres was acknowledged.
- **Transformation Programme/Transformation Funding (Integrated Care Fund)** – concerns regarding the impact on the 3<sup>rd</sup> sector of the match-funding arrangements to be put in place to draw down Transformation funding, whilst recognising that efforts would be made to make this as equitable and manageable as possible.

### **Busnes Cynlluniedig y Pwyllgor ar gyfer y Cyfnod Adrodd Nesaf / Planned Committee Business for the Next Reporting Period:**

#### **Adrodd yn y Dyfodol / Future Reporting:**

- IMTP
- Improving Patient Experience

- Regional Dementia Strategy

**Dyddiad y Cyfarfod Nesaf / Date of Next Meeting:**

14<sup>th</sup> January 2022