

Enw'r Pwyllgor / Name of Committee	Stakeholder Reference Group (SRG)
Cadeirydd y Pwyllgor/ Chair of Committee:	Hazel Lloyd-Lubran
Cyfnod Adrodd/ Reporting Period:	Meeting held on 18 July 2023
Y Penderfyniadau a'r Materion a Ystyriodd y Pwyllgor / Key Decisions and Matters Considered by the Committee:	
<ul style="list-style-type: none"> • SRG Membership: The SRG Membership has been reviewed to understand whether current members of SRG are within the terms of appointment specified in the Terms of Reference (ToR). As part of the review, the Health Board has sought new representation from various groups specified in the ToR. Members have received confirmation of their appointment and details of the membership will be reported to the Hywel Dda University Health Board (HDdUHB) meeting on 30 November 2023. Nominations for a new Chair and Vice Chair from within the membership close on 18 September 2023. The meeting noted that the Chair of SRG may be invited to take up Associate Membership of the HDdUHB and be included in strategic discussions. • Cost of Living Crisis Update: The current cost of living crisis presents considerable and far-reaching challenges to the health and wellbeing of individuals and to communities across Wales. HDdUHB has worked collaboratively to offer support to staff, with the Hapi platform being expanded to include well-being tiles, a financial well-being page and all organisational offers. The meeting noted that Hapi can also be made available to family and friends of HDdUHB staff. The Health Board has agreed to investigate support available to the wider mid and west Wales population. • Continuous Engagement: Public, Patient and Staff Engagement Group: It was noted that continuous, collaborative engagement throughout HDdUHB is ensuring that engagement objectives are purposeful and aligned to HDdUHB's strategic and planning objectives. An activity log outlined details of engagement work undertaken since the SRG last met, which included both formal and informal settings. • Paediatric Consultation: It was noted that the Public Consultation: Urgent and Emergency Children and Young People's (Paediatric) Services is ongoing and the views of service users, staff, and our broader communities are sought until 24 August 2023. The SRG considered the three options for consultation, and members were asked to encourage their colleagues and organisations to share their feedback. The report presented to the SRG highlighted commonalities and differences in the three options. The mid-point review was undertaken on 21 July 2023 and a conscientious consideration process will be undertaken prior to presentation of the findings to Board on 30 November 2023. • Integrated Performance Assurance Report: Improvement trajectories submitted to Welsh Government for the 2023/24 Ministerial Priorities on 31 May 2023 were noted. SRG requested data regarding correct access of services versus patients attending Urgent and Emergency Care in error for the 16 January 2024 meeting. • Planning Objectives 2023/24: It was noted that planning objectives have reduced from 70 in 2022-23 to 23 in 2023-24. SRG agreed to map relevant planning objectives to facilitate timely inclusion of deep dives and highlight reports in the SRG agenda. • Role of Carers: SRG noted that the majority of work is delivered in partnership with the third sector and local authority colleagues, to ensure that the care and support needs are 	

met as close as possible to home in order to prevent or delay admission and re-admission to hospital; and aims to:

- Improve the early identification and self-identification of Carers including Young Carers and Young Adult carers
- Ensure a range of services is available to support the well-being of Carers of all ages in their life, alongside caring
- Support Carers to access and maintain education, training and employment opportunities
- Support Carers to become digitally enabled, included, and confident

It was noted that data from the 2021 census indicated an unexpected drop in the number of individuals self-reporting on caring roles. The Carer's Rights day in November 2023 will be used to highlight the registration of family members of patients, who are themselves carers. It was also noted that over a third of carers in Wales provide more than 50 hours of care per week, with over half of carers in mid and west Wales providing a substantial amount of care; and 51% of the over-65 population providing over 50 hours of care per week.

- **Community Outreach Team Update:** It was noted that there were 5,259 engagements last year, with numbers expected to increase in the current year. The largest groups that the team is engaging with include members of our Gypsies, Roma or Travellers population; Ukrainian refugees; the Polish community; also homeless and vulnerably housed people. SRG noted that the Community Outreach team is unique in Wales and is providing trusted engagement in seldom heard communities.
- **Llais Update:** SRG received an update from Llais on how their new organisation is evolving. The Llais representative agreed to investigate how regional teams are working with neighbouring Health Boards.
- **Arts & Health Update:** SRG received the Arts in Health Charter and details of how the team is engaging with staff, patients, and third sector organisations in its production. The Arts in Health Steering Group is Chaired by Miss Maria Battle, with representatives from heads of services across HDdUHB. It is hoped that SRG can provide networking opportunities to share the link to the Arts and Health programme through the various organisations' websites.

Materion y mae angen Ystyriaeth neu Gymeradwyaeth Lefel y Bwrdd are u cyfer / Matters Requiring Board Level Consideration or Approval:

None

Risgiau Allweddol a Materion Pryder /Key Risks and Issues/ Matters of Concern:

No risks or matters of concern were identified.

Busnes Cynlluniedig y Pwyllgor ar gyfer y Cyfnod Adrodd Nesaf / Planned Committee Business for the Next Reporting Period:

Adrodd yn y Dyfodol / Future Reporting:

The following matters will be updated at a future SRG meeting:

- Continuous Engagement (standing agenda item)
- A Healthier Mid and West Wales: Land Consultation
- Clinical Services Plan
- Deep Dive PO4C: Mental Health Recovery Plan
- Population Health
- Charitable Funds Investment
- Digital Inclusion

- Digital Divide Research
- Role of Llais/Citizens Voice Body: Update
 - How Llais is engaging with other SRGs across Wales with feedback on how those relationships are developing

Dyddiad y Cyfarfod Nesaf / Date of Next Meeting:

14 November 2023