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# Engagement summary, April to July 2024 and future planned engagements

# Clinical Services Plan

- Ongoing series of workshops with staff and stakeholders to develop a set of potential options that will support and improve over the coming years the nine services identified
- Patient representatives from the seven locality / cluster areas have been allocated places at three deliberative workshops to contribute their views to the options development and appraisal process.

# St Davids Surgery – the future of services for registered patients

- Public engagement process between 13 May and 19 June to determine the future of General Practice (GP) services for the patients of St. Davids Surgery in Pembrokeshire following the decision to resign the General Medical Services contract by the single-handed GP, which takes effect from 31 October 2024.
  - Drop-in event held on Friday 14 June 2024 at City Hall, St Davids
  - Attended by over 500 people.
- 270 event evaluation feedback forms completed.
- The survey ran during the engagement period attracted over 1,000 responses (in total 1072 responses including 6 in Welsh language)
- A session with the St Davids Care in the Community residents, (people with learning disabilities), was held on 10 June 2024. In total fifteen residents and four staff shared their views.

# Bronglais Chemotherapy Day Unit (CDU) project

- Public Art Task and Finish Group – meets regularly to develop the arts element of the CDU project. The focus during this period has been on developing the colour scheme and participatory activities.
  - Series of three participatory printmaking workshops are being delivered to help create artwork for Bronglais Hospital’s new Cancer Day Unit with artist Marian Haf at Aberystwyth bandstand joined by former and current patients of the unit, NHS staff, carers and others with a connection to the unit during June and July
  - To date two workshops have been held and the last one is scheduled in July. The workshops will create three artworks for the unit. One artwork per workshop with a different nature focus for each piece.
  - A project update questionnaire to give all stakeholders the opportunity to provide feedback and their thoughts on the project so far, was revisited and revised to reflect the project progress and current PR. It was due to go out in June, but it has been delayed due to the general election.

# Blood test (phlebotomy) services in Llanelli

- From 20 May 2024, most blood test services for people who live in the Llanelli area will be provided from the Mass Vaccination Centre at Dafen, Llanelli. Moving blood test services from Antioch Centre to Dafen is in response to feedback from patients who have raised concerns about the service in Llanelli. Patients have previously shared feedback on the lack of availability of parking, room for patients waiting for their appointment, and the length of our waiting list.
- The public engagement period to assess the impact on patients ran from 29 April until 26 June 2024.
  - Two drop-in events at the Antioch Centre, Llanelli were held on 8 and 14 May.
  - A survey was completed by 81 in total (no responses in Welsh were received)

# Pembrokeshire Keep Well Events

- Organised by the Proactive and Planned Care team with support from PAVS, the aim of the “Keeping Well in Pembrokeshire” roadshow was to provide information, advice and support for Pembrokeshire residents, and to take primary and community services to the communities.
- These events provide an opportunity to engage with members of our local and visiting populations and share the broad range of services provided by the Health Board and partner organisations.
  - 16 May, 10am – 3pm, Regency Hall, Saundersfoot
  - 20 June, 12pm – 6pm, Haverhub, Haverfordwest

# Future planned engagement events

- Clinical Services
- Primary Care Strategy
- Pentre Awel
- Section 136 – Mental Health Services
- Continuous Engagement with our communities



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