

STAKEHOLDER REFERENCE GROUP COMMITTEE UPDATE REPORT

Date of last meeting: 2 May 2024

Quoracy: Met

Report by: Chesca Ross, Vice Chair

KEY DISCUSSION POINTS AND MATTERS TO BE ESCALATED FROM THE DISCUSSION AT THE MEETING:

Alert¹ (may require discussion)

Stakeholder Reference Group wish to **alert** members of the Board that:

- None

Advise² (to monitor)

Stakeholder Reference Group wish to **advise** members of the Board that:

- Request the Health Board conducts more general engagement exercises with communities, as opposed to specific consultation or engagement around a particular area of service delivery or a specific proposed service change.
- Annual Plan 2024/25 – a request for a presentation from the Interim Chief Executive and the new Chair of the Health Board to share with the Group their vision for the social model of health within the Hywel Dda Health Board's area.

Assure³ (to note)

Stakeholder Reference Group wish to assure members of the Board that:

- Self-Assessment Feedback and Action Plan –the Stakeholder Reference Group is satisfied with its governance arrangements and is clear on its purpose and role in relation to the Health Board in response to the Group's self-assessment.
- Current and Future Planned Consultations and Engagement Updates – past, current, and future consultation and engagement campaigns are effective at interacting with the Health Board's population, especially harder-to-reach groups within the Health Board's communities.
- Digital Contact from HDdUHB Hybrid Print and Post – the move to a hybrid print and post system of communication was supported by the Group given the proviso that patients who wished to continue to receive paper copies of communications from the Health Board through the post would continue to be

¹ There is a lack of confidence that any action in place is sufficient to address the issue satisfactorily and/or within the scope of the operational team or executive to resolve. Engagement, action or intervention required.

² There are areas of concern where assurance has been taken on actions in place but requires close monitoring. An early warning of an emerging and potentially serious concern.

³ There is confidence that actions are robust and will be sufficient to address the issue or generally operating effectively. Routine monitoring.

available and that the balance between ease of use and cyber-security was satisfactorily considered.

Review of Risks

None

Sharing of learning

None

Recommendation

The Board is asked to note the report.

Agenda, papers and minutes are available on our website: [Stakeholder Reference Group](#)