



GRŴP CYFEIRIO RHANDDEILIAID STAKEHOLDER REFERENCE GROUP

DYDDIAD Y CYFARFOD: DATE OF MEETING:	19 July 2022
TEITL YR ADRODDIAD: TITLE OF REPORT:	Children's Charter
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Lee Davies, Executive Director of Strategic Development & Operational Planning
SWYDDOG ADRODD: REPORTING OFFICER:	Rebecca Griffiths, Head of Engagement

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

Placing children's rights at the core of planning and service delivery is a key priority for the Health Board.

Hywel Dda University Health Board (HDdUHB) has taken additional steps recently to commit to delivering on our Children's Rights Agenda.

Our Children's Charter was developed and launched in September 2021. The Charter is now available in six languages, with an audio, easy read version and British Sign Language video soon to be launched.

The following groups have been established to progress our Children's Rights Agenda:

- The Voices of Children and Young People Steering Group's main focus is to ensure the rights of the child are embedded within our culture across the organisation. The group now consists of individuals from Health, Local Authority, Office of the Police and Crime Commissioner and the Office of the Children's Commissioner of Wales and aims to ensure a collaborative approach to listening to the views of children and young people.
- The Children and Young People (CYP) Working Group consists of membership from the six directorates within HDdUHB who deliver CYP services. The group has a strong focus on CYP experience, feedback, engagement and participation and is executive led.

Cefndir / Background

To ensure we are able to deliver 'A Healthier Mid and West Wales: Our future generations living well', whilst ensuring we can meet the commitments made within the Charter, we need to implement new structures and mechanisms that support our goals. The following priorities have been agreed for 2022/23:

- Develop an inclusive and accessible CYP Advisory Forum for the Health Board, aligned with our Talking Health model and led by children and young people.
- Develop a Children's Rights Webinar to raise awareness, working with local schools and groups.
- Ensure children and young people have opportunities to participate at every level of our Health Board including strategic planning such as service design. Young people have recently been involved in the Health Board's land appraisal process and will also be included in other service pathway reviews.
- Community engagement events (an initial event is planned for September 2022 at Portfield School, Pembrokeshire).

Asesiad / Assessment

Embedding children's rights across the HDdUHB will aim to achieve the following outcomes:

- Children and young people are better involved in our services
- The Health Board can make better decisions in relation to the needs of children and young people
- Improved accountability to all service users so that we hear and act upon feedback from all our communities
- Staff are clear about their role and what is expected of them in meeting our commitment to the Children's Charter
- Future services are aligned with the needs of our future generations
- Improved patient and customer experience, through consistently considering CYP patient outcomes, expectations and feedback

Argymhelliad / Recommendation

The Stakeholder Reference Group are requested to note the progress being made in relation to embedding children's rights throughout HDdUHB.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	2.1.1 Early engagement and involvement in the determination of the UHB's overall strategic direction
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Risk of failing to meet the planning objective 5I
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable

Amcanion Cynllunio Planning Objectives	All Planning Objectives Apply
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	9. All HDdUHB Well-being Objectives apply

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Children's Charter UNCRC Rights of the Child
Rhestr Termau: Glossary of Terms:	UNCRC – United Nations Convention for the Rights of the Child
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y grŵp cyfeirio rhanddeiliaid: Parties / Committees consulted prior to Stakeholder Reference Group:	Voices of CYP Steering Group CYP Working Group

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No financial impact
Ansawdd / Gofal Claf: Quality / Patient Care:	No adverse quality and/or patient care impacts
Gweithlu: Workforce:	No adverse existing or future staffing impacts
Risg: Risk:	Risks identified and noted in our CYP Plan
Cyfreithiol: Legal:	Ensure engagement plans are quality assured by The Consultation Institute

Enw Da: Reputational:	Children and young people are better involved in our services
Gyfrinachedd: Privacy:	No
Cydraddoldeb: Equality:	Enhanced monitoring and evaluating of views of children and young people