

STAKEHOLDER REFERENCE GROUP / GRWP CYFEIRIO RHANDDEILIAID

16 JANUARY 2024

TABLE OF ACTIONS / TABLE GWEITHREDOEDD

MINUTE REF	ACTION	LEAD	TIME SCALE	PROGRESS
SRG(23)24	Continuous Engagement Programme: Update To ensure the report provided for the next SRG meeting will be a forward look with an assessment of how SRG members can support the Health Board and to include feedback from the Engagement and Experience Group.	AHM	Ongoing May 2024	The work to progress a broader Engagement framework is currently paused, due to the pressures facing the Health Board and the need to focus resources on key projects. The Engagement team will continue to support full engagement with our communities, and ensure that key projects eg Clinical Services Plan, primary care engagements are maintained. The planning objective that outlined our ambition will be revisited in the spring. Engagement is continuing and ongoing.
SRG(23)47	Integrated Performance Assurance Report To investigate provision of data regarding correct population access of services versus incorrect access of Urgent and Emergency Care (UEC) due to difficulties in accessing other services.	AHM	Ongoing January 2024	In relation to data captured within HDdUHB systems, 'appropriateness' of attendance within our Emergency Departments is not a data item that is captured. The Urgent and Emergency Care lead has confirmed that in the past they have looked at those discharged to see if that person could have been seen by a different service. They have also undertaken reviews with the Ambulance service, reviewing the appropriateness of conveyances and in the main, they are appropriate and need an emergency department. To pursue this further, there would need to be a qualitative exercise undertaken.

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				<p>Some options might include:</p> <ul style="list-style-type: none"> Approaching Llais or the Patient Advice and Liaison service (PALS) to see whether someone could sit and ask people in the waiting rooms whether or not they have tried other services. Public Health have recently established a panel 'time to talk public health'. This might be something they might be able to ask their panel. <p>Ms Alwena Hughes Moakes to consider linking to the agenda in future.</p>
SRG(23)65	SRG Membership To seek confirmation from the Health Minister of the appointments of The Chair and Vice-Chair	CW	January 2024	Ongoing Letter to Health Minister on 22 December 2023 from HDdUHB Chair. Awaiting confirmation for the Health Minister.
SRG(23)69	Deep Dive PO3A Transforming Urgent and Emergency Care To liaise with Ms Mandy Dean regarding the Carers Discharge Support Service	AB	January 2024	<p>Ms Hughes Moakes advised that a skeleton document had been produced which she would share.</p> <p>23 April 2024 Email to Ms Alison Bishop requesting document.</p>
SRG(23)69	Deep Dive PO3A Transforming Urgent and Emergency Care To consider creating a glossary of terms	AHM	January 2024	In progress
SRG(23)72	Regional Area Plan To present a report on the Regional Integrated Fund (RIF) to a future SRG meeting	LJ	January 2024	Complete Forward planned for 2 July 2024
SRG(23)72	Regional Area Plan Ms Linda Jones to provide a summary of the feedback from the Welsh Government self-assessment surveys	LJ	January 2024	Complete Forward planned for 2 July 2024

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SRG(24)00 7	Clinical Services Plan To share Clinical Services Plan slides with minutes.	AH	May 2024	Complete

AHM: Alwena Hughes-Moakes	CW: Charlotte Wilmshurst	LJ: Linda Jones	AB: Alison Bishop