

Enw'r Pwyllgor / Name of Committee	Stakeholder Reference Group (SRG)
Cadeirydd y Pwyllgor/ Chair of Committee:	Hazel Lloyd-Lubran
Cyfnod Adrodd/ Reporting Period:	Meeting held on 14 th January 2022
Y Penderfyniadau a'r Materion a Ystyriodd y Pwyllgor / Key Decisions and Matters Considered by the Committee:	

Draft Integrated Medium Term Plan (IMTP)/Draft Planning Objectives 2022-23

The SRG received an update on the progress of the Health Board's Integrated Medium Term Plan (IMTP) and advised that the date for submission of an approved plan to Welsh Government has been amended to 31st March 2022 due to COVID-19 and subsequent pressures on the health care system. Members were informed that should the Health Board not be able to submit a financially approved and balanced plan, an Accountable Officer letter would need to be sent to WG by 28th February 2022. Members noted the intention to have a 95% completed plan by mid-February 2022.

Members were presented with an outline of the plan, structured under the Health Board's 6 Strategic Objectives (SOs) underpinned by the supporting Planning Objectives (POs), 68 POs in total, all of which will be monitored through the Health Board's Board Assurance Framework (BAF) against each of the key actions set out in the plan and against each of the quarters identified for delivery/completion.

Feedback was received from Members in response to the presentation with regard to how the SRG could support the development and delivery of the IMTP going forward in terms of the value and expertise the Group could add to the SOs and POs that relate directly to its agenda e.g. those involving partnership working and the Third Sector, and to build this into the SRG Work Programme for 2022/23.

It was acknowledged that the IMTP submission at the end of March 2022 would not represent the final version and there would be further opportunities for the SRG to shape this going forward.

Presentation on Improving Patient Experience

The SRG received an update regarding the recent progress made on the development of the Health Board's Improving Experience Charter (IEC), with a number of 'always event' (pledges) built into the Improving Together work to understand what matters most to our patients through the BAF. Members were informed of the numerous ways in which the Health Board receives feedback; in addition to the Patient Care Team capturing complaints, compliments and patient stories, there are other teams working in the field of engagement that receive in valuable feedback, and work will take place over the coming months to gather together and triangulate this information.

Further detail was provided of the Family & Friends Test, where most feedback received is positive especially where staff interactions are concerned. One of the positive examples of using this feedback has been the temporary establishment of the Family Liaison Service (FLO) which is it hoped will be extended given the success of the initiative.

A number of case studies were also shared where the Community Development Outreach Team (CDOT), another recently established temporary initiative, has been able to provide support and Members were informed that as a result of positive feedback, funding for the CDOT which had been due to cease in March 2022, will now continue beyond this date.

Following discussion around patient feedback and the continuous engagement work the Health Board undertakes, the need was suggested to consider how to create opportunities for other partner organisations to link into this, and it was suggested that this could form the basis of a topic for a future SRG meeting.

Transformation Programme/Transformation Funding

The SRG received an update on the Transformation Programme and Members were reminded of the Transformation Fund (TF), its purpose, and also the Health & Social Care Regional Integration Fund (RIF), a 5 year fund to deliver a programme of change from April 2022 up to the end of March 2027, with the aim of delivering on WG's aspirations for health and social care services.

Members were advised that final guidance is anticipated by the end of January 2022, with the Health Board to receive in the funding from WG as opposed to Local Authorities, albeit with decision making shared across both. There will also be an expectation of match funding and a further expectation from WG for a 20% contribution from the RIF to the Social Value Sector, as well as a very welcome indication of a 5% allocation of budget to carers. It is anticipated that there will be a move to mainstream funding over the five years of the funding cycle with funding to be shared between partners and WG.

In future programmes it is expected that all activity funded by the RIF must directly support development and delivery of the six national models for integrated care - Community based care – prevention and community coordination; Community based care – complex care closer to home; Promoting good emotional health and well-being; Supporting families to stay together safely, and therapeutic support for care experienced children and Home from hospital services, Accommodation based solutions. Members were updated on the ongoing work to re-evaluate TF and ICF projects with a Steering Group to be established to develop these programmes.

It was noted that whilst WG's expectation is that everything is to be in place from April 2022, there is likely to be a year of transition with the RPB and the Integrated Executive Group (IEG) overseeing the programmes involved.

The SRG acknowledged the challenges faced by the Health Board and were appreciative that plans are moving on.

Update on the Regional Partnership Board Population Assessment and PSBs Wellbeing Assessment

The SRG received an update on the RPB Population Assessment and PSBs Well-being Assessment which, together with the Market Stability Report represent important documents to guide planning around services for healthcare and support in the future, and also in informing our Area Plan, the PSB's Well-being Plans and the Health Board's future objectives with the intention to present these to the Strategic Development & Operational Delivery Committee (SDODC) prior to seeking Board approval.

Members noted that two of the PSBs assessments are currently out for consultation, however Pembrokeshire's has been delayed due to translation issues and will be issued imminently.

Members further noted that both the RPB Population Assessment and the Market Stability Report will inform the Area Plans of each County in addition to the West Wales Area Plan and will also link in with other partner organisations plans to ensure investment goes to those areas where it best meets the demand.

SRG Update Report to November 2021 Public Board

Members received, for information, the SRG Update Report to the November 2021 Public Board.

November 2021 Board Report – Operational Update and Progress report on the Health Boards Annual Plan 2021/22

Members received, for information, the Operational Update and Progress report on the Health Boards Annual Plan 2021/22.

SRG Annual Workplan

Members received the SRG Annual Workplan for information.

Materion y mae angen Ystyriaeth neu Gymeradwyaeth Lefel y Bwrdd are u cyfer / Matters Requiring Board Level Consideration or Approval:

The SRG suggested the following for raising at Board:

- Consideration to be given to how the SRG can support the Health Board in developing and delivering its IMTP through a partnership approach.
- Consideration to be given to how the patient voice can be fed in and inform the work of other organisations given its wider applicability and to avoid duplication both of effort and response.

Risgiau Allweddol a Materion Pryder / Key Risks and Issues/ Matters of Concern:

- None

Busnes Cynlluniedig y Pwyllgor ar gyfer y Cyfnod Adrodd Nesaf / Planned Committee Business for the Next Reporting Period:

Adrodd yn y Dyfodol / Future Reporting:

- IMTP – development and delivery;
- Engagement – patient and people experience.

Dyddiad y Cyfarfod Nesaf / Date of Next Meeting:

9.30 – 12 noon, Thursday 6th May 2022 via MS Teams.