

**PWYLLGOR ARCHWILIO A SICRWYDD RISG
AUDIT AND RISK ASSURANCE COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	10 December 2024
TEITL YR ADRODDIAD: TITLE OF REPORT:	Primary Care Post Payment Verification Update
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Jill Paterson, Director Primary Care, Community Services and Long-Term Care
SWYDDOG ADRODD: REPORTING OFFICER:	Rhian Bond, Assistant Director of Primary Care

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

ADRODDIAD SCAA

SBAR REPORT

Sefyllfa / Situation

This report provides an updated position on the mid-year Post Payment Verification (PPV) cycle for General Medical Services and Optometry being provided under the new Welsh General Ophthalmic Services (WGOS) contract agreement.

Cefndir / Background

The purpose of the PPV process is to provide assurance to Health Boards that the claims for payment made by Primary Care contractors are appropriate and that the delivery of the service is as defined by NHS service specification and relevant legislation.

Asesiad / Assessment

For the 2024/25 PPV visiting programme 28 routine visits and 27 revisits were identified for GP Practices and a summary of the claim errors and recoveries are set out in the table below:

PRACTICE	Routine or Revisit	Claim errors	% recovery	Value of recovery
PRACTICE 1	Routine	45	9.85%	£1,249.11
PRACTICE 1	Revisit	0	0.00%	£0.00
PRACTICE 2	Routine	12	7.02%	£173.38
PRACTICE 2	Revisit	3	1.84%	£64.52
PRACTICE 3	Revisit	25	2.63%	£2,214.75
PRACTICE 4	Routine	48	14.37%	£816.44
PRACTICE 4	Revisit	21	2.89%	£519.10
PRACTICE 5	Routine	9	2.21%	£377.27
PRACTICE 5	Revisit	6	0.61%	£56.70
PRACTICE 6	Revisit	178	99.44%	£15,414.70
PRACTICE 7	Routine	245	7.83%	£4,319.20

Where recoveries are identified and there are associated clinical issues, then the lessons learnt are shared through the Deputy Director of Primary Care's newsletter to all GP Practices. Eleven visits have been completed and all recommended actions from the PPV team have been agreed.

For Practice 4, a recovery plan has been put in place and a discussion has taken place with the Practice Manager to seek an assurance that systems and processes will be implemented to minimise the future risk of recovery.

Discussions around the level of recovery and the error rate identified for Practice 6 have been ongoing for a number of months with Counter Fraud Services (CFS) and the PPV team. A payment recovery plan has been agreed to recover the payment until March 2026.

For Optometric Practices, 20 routine visits and one revisit were planned; of these 13 visits are either finalised or in the process of being finalised:

PRACTICE	Routine or Revisit	Claim errors	% recovery	Value of recovery
Practice 1	Routine	2	1.94%	£337.00
Practice 2	Routine	5	4.85%	£169.46
Practice 3	Routine	2	1.94%	£86.46
Practice 4	Routine	10	9.71%	£368.12
Practice 5	Routine	2	1.94%	£42.44
Practice 6	Routine	0	0.00%	£0.00
Practice 7	Routine	13	12.62%	£578.74
Practice 8	Routine	2	1.94%	£24.80
Practice 9	Routine	3	2.91%	£112.46
Practice 10	Routine	18	17.48%	£774.58
Practice 11	Routine	2	1.94%	£89.68
Practice 12	Routine	3	2.91%	£111.14
Practice 13	Routine	0	0.00%	£0.00

A PPV protocol for the new WGOS contract was developed by NHS Wales Shared Services Partnership PPV team in September 2024 as part of the contract implementation work which remains in progress.

Argymhelliad / Recommendation

The Audit and Risk Assurance Committee is asked to **RECEIVE** the report for information.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	3.14 Receive an assurance on Post Payment Verification Audits through bi-annual reporting to the committee
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	7. All apply

Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com)	3. Data to knowledge 4. Learning, improvement and research 5. Whole systems perspective
Amcanion Strategol y BIP: UHB Strategic Objectives:	2. Working together to be the best we can be 3. Striving to deliver and develop excellent services 4. The best health and wellbeing for our individuals, families and communities 6. Sustainable use of resources
Amcanion Cynllunio Planning Objectives	7 Primary and community strategic plan
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	10. Not Applicable

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	N/A
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg Parties / Committees consulted prior to Audit and Risk Assurance Committee:	PPV Team

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Assurance around appropriate and proper use of funding provided by GMS Enhanced Services
Ansawdd / Gofal Claf: Quality / Patient Care:	N/A
Gweithlu: Workforce:	N/A
Risg: Risk:	Assurance around appropriate and proper use of funding provided by GMS Enhanced Services
Cyfreithiol: Legal:	Application of Statement of Financial Entitlement under the terms of the General Medical Services Contract
Enw Da: Reputational:	N/A
Gyfrinachedd: Privacy:	N/A
Cydraddoldeb: Equality:	N/A