



PWYLLGOR ARCHWILIO A SICRWYDD RISG AUDIT AND RISK ASSURANCE COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	24 August 2021
TEITL YR ADRODDIAD: TITLE OF REPORT:	Counter Fraud Update
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance
SWYDDOG ADRODD: REPORTING OFFICER:	Ben Rees, Head of Counter Fraud

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

This report provides to the Audit & Risk Assurance Committee the Counter Fraud update on the work completed within Hywel Dda University Health Board (HDdUHB). This ensures compliance with the Welsh Government Directives for Countering Fraud in the NHS and the NHS Counter Fraud Authority Requirements of the Government Functional Standard GovS 013: Counter Fraud.

The report will present a breakdown as to how resource has been used within Counter Fraud, alongside an overview of key work areas completed against the 4 NHS Counter Fraud Authority standard areas.

Cefndir / Background

To evidence the provision of services within a sound governance framework.

Asesiad / Assessment

The Health Board is compliant with the Welsh Government Directives.

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is invited to receive for information the Counter Fraud Update Report and appended items.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)

Committee ToR Reference
Cyfeirnod Cylch Gorchwyl y Pwyllgor

3.2 In particular, the Committee will review the adequacy of:
3.2.4 the policies and procedures for all work related to fraud and corruption as set out in National Assembly for

	Wales Directions and as required by the Counter Fraud and Security Management Service.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Not Applicable

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Counter Fraud Workplan 2021/22
Rhestr Termau: Glossary of Terms:	LCFS – Local Counter Fraud Specialist/s
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg: Parties / Committees consulted prior to Audit and Risk Assurance Committee:	Not Applicable

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Not Applicable
Ansawdd / Gofal Claf: Quality / Patient Care:	Not Applicable
Gweithlu: Workforce:	Not Applicable
Risg: Risk:	Not Applicable
Cyfreithiol: Legal:	Not Applicable
Enw Da: Reputational:	Not Applicable
Gyfrinachedd: Privacy:	Not Applicable
Cydraddoldeb: Equality:	Not Applicable



HYWEL DDA UNIVERSITY HEALTH BOARD

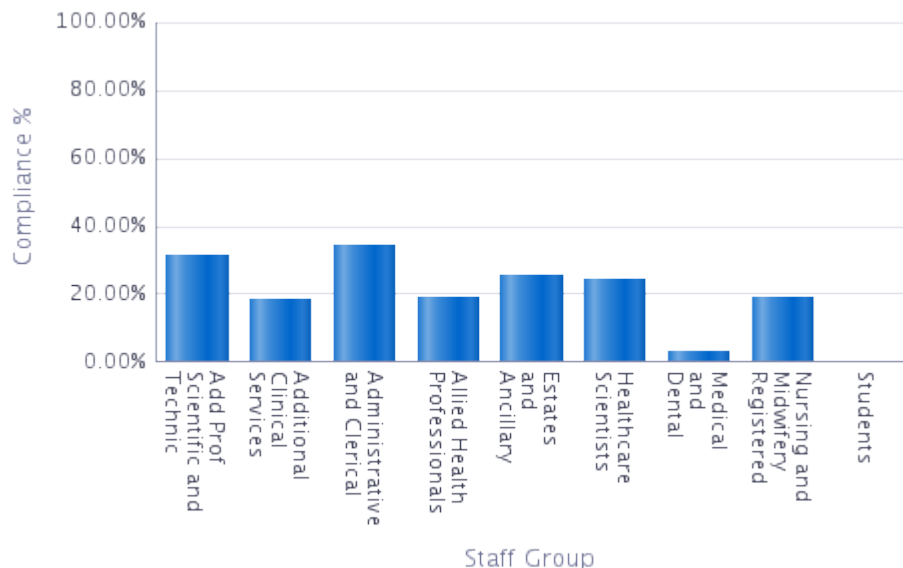
COUNTER FRAUD UPDATE

For Presentation 24th August 2021

The NHS Protect Standards are set in four generic areas:

- Strategic Governance
- Inform and Involve
- Prevent and Deter
- Hold to Account

AREA OF ACTIVITY	Resource Allocated (days) 2021/22	Resource Used (days) as at 31/07/2021
STRATEGIC GOVERNANCE	50	7.5
INFORM AND INVOLVE	90	28
PREVENT AND DETER	100	28.5
HOLD TO ACCOUNT	180	85
TOTAL	420	149

Work Area	Summary of work areas completed																				
Inform and Involve	- A total of 160 new staff have completed the Health Board's induction programme since 1st April 2021. - Counter Fraud content on the Health Board's Medicines Safety learning days has again been delivered to nurses by way of virtual sessions. Further sessions are to be arranged throughout the year. - A dedicated Fraud Training Session was delivered to the Finance Debtors / department by way of a virtual presentation. - The Counter Fraud e-learning is now live and as of 31st May 2021 a total of 2468 employees have completed the package, equating to a 23% compliance rate. The following table highlights the areas of uptake:  <table border="1"> <thead> <tr> <th>Staff Group</th> <th>Compliance %</th> </tr> </thead> <tbody> <tr> <td>Add Prof Scientific and Technic</td> <td>~30.00%</td> </tr> <tr> <td>Additional Clinical Services</td> <td>~18.00%</td> </tr> <tr> <td>Administrative and Clerical</td> <td>~32.00%</td> </tr> <tr> <td>Allied Health Professionals</td> <td>~18.00%</td> </tr> <tr> <td>Estates and Ancillary</td> <td>~25.00%</td> </tr> <tr> <td>Healthcare Scientists</td> <td>~25.00%</td> </tr> <tr> <td>Dental</td> <td>~2.00%</td> </tr> <tr> <td>Medical and Midwifery Registered</td> <td>~18.00%</td> </tr> <tr> <td>Students</td> <td>0.00%</td> </tr> </tbody> </table> The above information will now be used to identify and target higher risk groups.	Staff Group	Compliance %	Add Prof Scientific and Technic	~30.00%	Additional Clinical Services	~18.00%	Administrative and Clerical	~32.00%	Allied Health Professionals	~18.00%	Estates and Ancillary	~25.00%	Healthcare Scientists	~25.00%	Dental	~2.00%	Medical and Midwifery Registered	~18.00%	Students	0.00%
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	• A summer edition of 'The Fraud Reporter' has been published, highlighting a number of recent cases across the UK, along with providing information and guidance reference current scams. A copy is appended to this report for Committee Members' perusal (Appendix 1). • Since the last report, a total of 4 Global awareness messages were issued surrounding the following topics: - HB and local scam advice - The launch of the internal online reporting form - General Fraud awareness and the publication of the most recent edition of The Fraud Reporter
Prevent and Deter	• Mandate Fraud alerts have been issued to staff within the Finance Team and relevant procurement department, this work has also been replicated by CFS Wales, raising awareness amongst NWSSP. • As mentioned at the June ARAC meeting, the Recovery of Overpayments and Management of Underpayments Policy is now live and awareness work regarding the changes has been commenced with the Finance Team; with future training sessions for Payroll Staff to commence in September 2021. • In response to the above, a dedicated Payroll referral form has been created and disseminated to all staff. This will allow NWSSP Payroll staff to directly report incidents to the LCFS, ensuring that all relevant information is captured. As soon as a referral is submitted, the LCFS will be notified by way of an automated response. • As well as the above, a new online reporting form has been created for HB employees, allowing all staff to report concerns online via the Counter Fraud intranet site 24 hours a day, 7 days a week. This new process will result in key information being captured and a 'New referral' notification being sent direct to the LCFS. • Fraud Risk Assessments have been generated by the CF department with regards to Accounts Payable and a review of associated risks is underway in conjunction with NWSSP. It is hoped that these assessments will be finalised during Q2. • Work on the National Fraud Initiative (NFI) has commenced and a large amount of work completed, resulting in the need for a proactive piece of work around declarations of interest. Future planned work with the Governance team will be undertaken, with a view to conducting a simple exercise to ascertain who has / has not declared outside interests that have been highlighted by NFI.

- A review of Fraud Risks associated with external charities has been undertaken and will be discussed during the in-committee session.
- In 2018/2019 a Procurement exercise, titled 'Preventing Procurement Fraud in the NHS' was commenced and a report produced and presented during the June ARAC meeting. A new, similar exercise has recently been launched by the Counter Fraud Authority. The purpose of the exercise will be to ensure the NHS's pandemic response met the health needs of all those affected by the coronavirus, and that the government provided the financial support for the provision of the necessary medical equipment, medicines and resources.

Now as the NHS and other public sector organisations have adapted to providing services during a pandemic and resuming some normal services, the government has begun undertaking post-event assurance (PEA) exercises on centralised spending for the pandemic response.

The NHS Counter Fraud Authority (NHSCFA) has been tasked by the Health Sector Counter Fraud Board, to lead on a similar PEA exercise that focuses on NHS healthcare spend during the pandemic response at a local level. The aim of the PEA exercise is to understand the effect that an "emergency incident management" (i.e. COVID-19 pandemic) response has had on the NHS provider procurement function in terms of fraud risk.

This will assist NHSCFA to determine the value of fraud risk during this period, how these risks were and are mitigated, and if any dishonest or fraudulent activity was uncovered.

The exercise will focus on two areas: COVID-19 PEA and Purchase Order (PO) vs non-PO spend. The first part will test three Procurement Policy Notices (PPNs) issued by the Cabinet Office during the pandemic and for the second, NHSCFA will resume part of the previous National Proactive Exercise (NPE) which focused on PO versus non-PO spend data.

The collection of this information will also help the NHSCFA to understand the true nature and potential value of the fraud risks associated with COVID-19 and procurement practices and behaviours at a local level during an emergency management scenario.

NHSCFA will provide advice and guidance to the sector on lessons learnt, together with an outline of the fraud vulnerabilities that may have been revealed during the pandemic period. The information provided will enable the NHSCFA to measure the monetary value of local proactive counter fraud work.

	The exercise has been commenced locally, data being supplied by our local Procurement team and centrally from NWSSP central recruitment teams. Extra resources have been offered to the local procurement team to undertake this work, with a view to Hywel Dda University Health Board submitting its data by 25 th August 2021.
Hold to Account	• Several new referrals have been received in the past two months. These and case updates have been documented in a separate report, for discussion during the closed in-committee session. • Clue 3, the new crime reporting system implemented by Counter Fraud Services Wales/NHS Counter Fraud Authority, is now live and all new referrals are being managed through this system.
Strategic Governance	• Quarterly statistics have been submitted to Counter Fraud Service Wales and in compliance with WG directions. A Quarter 1 report is expected in the coming weeks and will be presented at the next ARAC meeting.
Other matters	• LCFS Slater has now completed his LCFS training, successfully completing the course with excellent pass marks. The course provider will now submit relevant documentation to the accreditation body for final approval. It anticipated that this process will be finalised in September 2021, following which an accreditation certificate will be issued.

Report Provided by:

Ben Rees

Lead Local Counter Fraud Specialist

For presentation; 24th August 2021

Report agreed by:

Huw Thomas, Director of Finance

THE FRAUD REPORTER

Welcome to the Summer Edition of The Fraud Reporter

Welcome to the Summer edition of the Fraud Reporter, the Hywel Dda UHB newsletter to keep you up to date with fraud issues affecting the Health Board and wider NHS.

Summer has finally arrived, and we will no doubt see an influx of tourists into our Health Board area. Who can blame them with some of the world's best beaches at our doorstep?

Unfortunately, some individuals will see the summer season as a means to generate income via fraud. In recent weeks we have shared a number of scams aimed at the tourism sector and our local community, these stories are covered in more detail below, so please take five minutes to read the articles within this newsletter.

It is an understatement to say that Covid-19 has had a significant impact on the NHS. We have all had to adjust ways of working and respond to service demands. Fraud and scams exploded in the wake of the emerging pandemic with unscrupulous fraudsters recognising the crisis as an opportunity to target people and organisations to line their own pockets.

We mentioned in the last edition that we had recently commenced the National Fraud Initiative (NFI). The Cabinet Office conducts data matching exercises to assist in the prevention and detection of fraud as part of its responsibility for public sector efficiency and reform. Part 6 of the Local Audit

and Accountability Act 2014 enables the Cabinet Office to process data as part of the NFI.

As a mandatory participant Hywel Dda University Health Board has made good progress and the exercise is expected to be completed by the end of Autumn.

One area under the spotlight is the necessity to Declare any outside interests that may conflict with your employment with Hywel Dda UHB.

NFI will identify those currently employed by other public sector bodies or those who have links with registered companies (via Companies House) and cross match those names with those who are employed by Hywel Dda.

Subsequent data matches will then be reviewed by the team to identify any potential offences linked to potential conflicts of interests.

If you have an outside interest and you are not sure whether it should be declared then please seek advice from your supervisor or contact Alison Gittins, who is the Head of Corporate Governance and can suitably advise you on the issue at hand.

Should you require further information on NFI then please visit our intranet pages.

During these uncertain times



many pre-Covid practices and processes would have changed or even stopped and as a result some of us may be working in different environments or in different ways to before, so it's important to seek advice and guidance on any issues you may have. If you have any Counter Fraud related queries or concerns, then please get in touch with the Counter Fraud Team via the contact details within this newsletter.

You can also make an anonymous report of Fraud, bribery or Corruption by calling the Fraud and corruption Reporting Line on 0800 028 40 60 or searching online for 'NHS Fraud' to make an online referral via the Counter Fraud Authority' website.

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Fraud Awareness Training

Remote Training Available

One of the key aims of an LCFS is to develop an anti-fraud culture within the Health Board and ensure that staff can spot fraud when it occurs so something can be done about it.

Training can be tailored to the fraud risks for your specific work area and can be delivered at a time and place that suits you and your team.

To arrange your training Contact the LCFS on 01267248627 / 01267283025 or email

Benjamin.Rees2@wales.nhs.uk

Terry.Slater@wales.nhs.uk

Gift Card Scam currently circulating in our area.

Information has been received from Dyfed Powys Police (DPP) that Scammers are currently operating a gift Card Scam in our area. A Gift Card Scam is where an individual receives a phone call from organisations reporting to be from an agency such as HMRC - Bank - Utility company - Debt Collection Agency. The individual is informed that they owe money to that organisation and payment should be made by purchasing gift/payment cards from the local shop. They are told that if they do not comply with instructions, there is a warrant for their arrest and Police are on standby to arrest them for non-payment.

For further information on this issue and to download a Leaflet supplied by DPP then please visit



our intranet site.

£2.2m Lost to Holiday Fraudsters

Action Fraud, the national reporting centre for fraud and cyber-crime, received 1,907 reports of holiday and travel related fraud in 2020/21 financial year – a decrease of over 70 per cent when compared to the previous financial year.

However, although a decline in reporting was predicted due to the fact travel was banned for large periods of the year, losses by victims still totalled £2,205,251 during this time – an average loss of £1,242 per victim.

Action Fraud has launched a national awareness campaign (Monday 17 May 2021) to remind the public to think twice before handing over their money and personal information when booking holidays, following the government's recent announcement on international travel resuming.

Pauline Smith, Head of Action Fraud, said:

"We are all more eager than ever to go on a holiday and relax with family and friends, following the coronavirus pandemic. However, criminals will stop at nothing when it comes to defrauding innocent people out of a well-deserved

break and their hard-earned cash.

"Criminals are increasingly using more sophisticated ways to trick their victims, which is why it's important that we all do our research when booking a holiday and making travel arrangements. Regardless of whether you're planning on travelling abroad, or going on a domestic holiday this year, remember, if a deal sounds too good to be true, it probably is."

Last year, criminals targeted unsuspecting holidaymakers booking airline tickets (56 per cent) and holiday accommodation (29 per cent). Almost three quarters of victims were aged between 19 to 50 years old (73 per cent).

Almost a third (32 per cent) of reports stated the victim had contact with the suspect after they responded to an approach, or advertisement, on a social media platform.

Out of these reports, Facebook was the most common platform (62 per cent) where victims were defrauded.

Sadly, some victims have only become aware that they have been the victim of fraud when they arrive at the airport and are unable to check-in.



Top tips to avoid falling victim to holiday fraud;

Stay safe online: check the web address is legitimate and has not been altered by slight changes to a domain name – such as going from .co.uk to .org.

Do your research: don't just rely on one review – do a thorough online search to ensure the company is credible. If a company is defrauding people, there is a good chance that consumers will post details of their experience, and warnings about the company.

Look for the logo: check whether the company is an ABTA Member. Look for the ABTA logo on the company's website. If you have any doubts, you can verify membership of ABTA online on their website. If you're booking a flight and want more information about ATOL protection or would like to check whether a company is an ATOL holder, visit the CAA website.

Pay safe: wherever possible, pay by credit card. You should avoid paying directly into a private individual's bank account.

Check the paperwork: you should study receipts, invoices and terms and conditions, and be very wary of any companies that don't provide any at all.

Use your instincts: if a deal sounds too good to be true, it probably is.

Scammer who sent fake NHS vaccine texts is jailed for four years.

A scammer who sent fake NHS texts to people waiting for their vaccine offer so he could steal their personal details has been jailed for more than four years. Teige Gallagher, 21, from north London, sent fraudulent messages claiming to be from a wide range of organisations including banks and mobile phone providers.

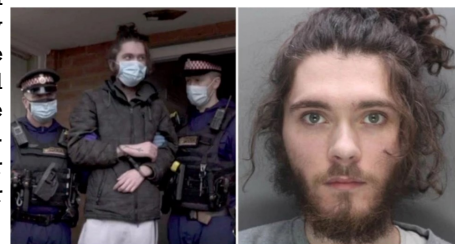
His 'phishing' scam used links directing potential victims to imitation websites designed to trick them into entering their account details and personal information that could later be used to commit fraud. The texts claiming to be from the NHS told recipients the details were needed to determine whether they qualified for the Covid job.

After seizing Gallagher's devices, detectives discovered thousands of phone numbers and other personal details belonging to members of the public. He was able to send out the texts for a period of at least five months between October and March.

A specialist fraud unit identified Gallagher as the sender with the help of intelligence work by a mobile phone provider.

Detective Chief Inspector Gary Robinson, head of the Dedicated Card and Payment Crime Unit (DCPCU) said: 'Gallagher wrongfully thought he could get away with impersonating organisations and sending out scam text messages, including ones related to the Covid-19 vaccine to commit fraud. Criminals are experts at impersonating trusted organisations like the NHS, banks or the government and will try to play on people's concerns about their finances at this difficult time.'

The public are asked to watch out for criminals exploiting the vaccine rollout through texts, emails and cold calls. The vaccine is free of charge and only available on the NHS, which will never ask anyone for banking details such as their card number or PIN.



Teige Gallagher is believed to have sent thousands of people 'phishing' texts (Picture: BBC; CPS)

NHS IT fraudster Barry Stannard sentenced to five years in prison.

Fraudster Barry Stannard, a former IT manager from Essex, has been sentenced to five years and four months in prison after cheating the NHS and Her Majesty's Revenue and Customs (HMRC) out of £806,229.80. He had pled guilty to two charges of fraud by false representation and two charges of cheating the public revenue at a court hearing in June 2021.

Stannard, 53, of Chelmsford and previously of Hadleigh near Southend, committed the offences over a seven-year period while he was working as head of unified communications at Mid Essex Hospital Services NHS Trust (MEHT), which has since been merged into Mid and South Essex NHS Foundation Trust.

His conviction comes following a lengthy investigation by the NHS Counter Fraud Authority (NHSCFA) as it ramps up its focus on procurement fraud in the NHS. NHSCFA CEO Sue Frith said: "Barry Stannard abused his position in an outrageous way to line his pockets with money intended for NHS services. We are aware of the significant risk that procurement fraud poses for the NHS, which is why the NHS Counter Fraud Authority has been continually working to develop fraud prevention solutions over the past few years," she said. "Today's sentence shows that the NHSCFA's investigative and preventative work tackling NHS fraud is vital."

Concerns about Stannard's conduct first arose after MEHT ran a data-matching exercise on its payroll and accounts payable records alongside Companies House records. A comprehensive initial investigation was first conducted by counter-fraud specialists RSM before the case was escalated to the NHSCFA as it became apparent that specialist financial investigation powers would be needed.

The subsequent investigation found Stannard submitted a falsified 'nil return' declaration of interests form to MEHT, while he was in fact the director of two companies that had both received large sums of money from the trust between 2012 and 2019 because he was submitting and then settling the invoices.

The number of invoices submitted ran into the hundreds, all of them for relatively modest amounts, which Stannard did purposefully to ensure he would be authorised to sign them off without further checks. As a band 8b senior manager, he was in a position of trust. While Stannard was siphoning the NHS' money into his own pocket, no products or services invoiced for by his companies were ever provided to the NHS. The NHSCFA noted that the stolen money came from MEHT's IT budget, which inevitably meant the trust had less money to spend on technology and digital services.



Counter Fraud Authority

STOP

Taking a moment to stop and think before parting with your money or information could keep you safe

CHALLENGE

Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

PROTECT

If attempt is noticed in work, contact the Counter Fraud Team or outside work contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.



STOP NHS FRAUD

www.reportnhsfraud.nhs.uk

0800 028 4060



How to protect yourself:

- Don't assume a call, text or email is genuine.
- Never provide financial or personal details to a caller.
- Don't click on website links or download attachments in unexpected texts or emails.
- Phone numbers and emails can be changed (spoofed) and are not proof of identity.
- Challenge every request for your information, money or details.
- Double check requests for your details and verify via a trusted source.

We can't stop crime we don't know is happening

If you suspect a Fraud has occurred in your area of work then please contact Ben Rees or Terry Slater on the details below



010267 248627 / 01267283025

- Benjamin.Rees2@wales.nhs.uk
- Terry.Slater@wales.nhs.uk

Further, up-to-date information around fraud and scam threats emerging as a result of Covid-19 is available on the Health Board's intranet page.

Further Information

With fraud and cyber crime on the rise across the UK its a good idea that we all know how to deal with scams if we find ourselves unlucky enough to be in that situation. Action Fraud lead the fight against fraud and cyber scams in the UK and they have issued some simple rules to follow to stay safe.

You will find more advice via clicking on the following link

<https://www.actionfraud.police.uk/>

Further advice is available from the Take Five—To Stop Fraud campaign which is a Government backed initiative to reduce fraud <https://takefive-stopfraud.org.uk/about/take-five/>

YOU CAN SEARCH COUNTER FRAUD ON THE HYWEL DDA INTRANET FOR FURTHER INFORMATION

The Health Board's Counter Fraud Team are responsible for raising awareness of fraud, preventing fraud through 'fraud proofing' exercises and investigating fraud where uncovered.

The Counter Fraud Team are always happy to offer advice about NHS fraud, bribery and corruption.

The LCFS is available to support, guide and assist on all fraud, bribery and corruption matters. If you need any advice on fraud or if you want to request counter fraud training for your team please contact your LCFS.

The Counter Fraud Team

Benjamin Rees—Head of Local Counter Fraud Services

☎ 01267 248627

✉ Benjamin.Rees2@wales.nhs.uk

Terry Slater —Local Counter Fraud Specialist

☎ 01267 283025

✉ Terry.Slater@wales.nhs.uk

✉ HDUHB.CounterFraudTeam.HDD@wales.nhs.uk

You can also make an anonymous report by calling
the **Fraud & Corruption Reporting Line** on
0800 028 4060

or search 'NHS Fraud' online for more information.

STOP NHS FRAUD
www.reportnhsfraud.nhs.uk
0800 028 4060

POWERED BY CRIMESTOPPERS

Y GOHEBYDD TWYLL

Croeso i rifyn y Haf o'r Gohebydd Twyll

Croeso i rifyn Haf y Gohebydd Twyll, cylchlythyr BIP Hywel Dda i roi'r wybodaeth ddiweddaraf i chi am faterion twyll sy'n effeithio ar y Bwrdd Iechyd a'r GIG ehangach.

Mae'r haf wedi cyrraedd o'r diwedd, a byddwn yn sicr o weld mewnlifiad o dwristiaid i'n hardal Bwrdd Iechyd. Pwy all eu beio gyda rhai o draethau gorau'r byd ar garreg ein drws?

Yn anffodus, bydd rhai unigolion yn gweld tymor yr haf fel modd cynhyrchu incwm trwy dwyll. Yn ystod yr wythnosau diweddar rydym wedi rhannu nifer o sgamiau wedi'u hanelu at y sector twristiaeth a'n cymuned leol, mae'r straeon hyn yn fwy manwl isod, felly cymerwch 5 munud i ddarllen yr erthyglau yn y daflen hon.

Mae'n ddatganiad i ddweud bod Covid-19 wedi cael effaith arwyddocaol ar y GIG. Mae pob un ohonom wedi gorfod addasu ffyrdd o weithio ac ymateb gofynion wasanaeth. Ffrwydrodd twyll a sgamiau yn sgil y pandemig sy'n ymddangos gyda thwyllwyr diegwyddor yn cydnabod yr argyfwng fel cyfle i dargedu pobl a sefydliadau i leinio eu pocedi eu hunain.

Gwnaethom grybwyll yn y rhifyn diwethaf ein bod wedi cychwyn y Fenter Twyll Cenedlaethol (NFI) yn ddiweddar. Mae Swyddfa'r Cabinet yn cynnal ymarferion paru data i gynorthwyo i atal a chanfod twyll fel rhan o'i chyfrifoldeb am ef-

feithlonrwydd a diwygio'r sector cyhoeddus. Mae rhan 6 o Ddeddf Archwilio ac Atebolrwydd Lleol 2014 yn galluogi Swyddfa'r Cabinet i brosesu data fel rhan o'r NFI.

Fel cyfranogwr gorfodol mae Bwrdd Iechyd Prifysgol Hywel Dda wedi gwneud cynnydd da a disgwylir i'r ymarfer gael ei gwblhau erbyn diwedd yr Hydref.

Un maes sydd o dan y chwyddwydr yw'r rheidrwydd i ddatgan unrhyw fuddiannau allanol a allai wrthdaro a'ch cyflogaeth a BIP Hywel Dda.

Bydd NFI yn nodi'r rhai a gyflogir ar hyn o bryd gan gyrrf eraill yn y sector cyhoeddus neu'r rhai sydd â chysylltiadau a chwmnïau cofrestredig (trwy Dy'r Cwmnïau) ac yn croes-gyfateb yr enwau hynny a'r rhai a gyflogir gan Hywel Dda.

Yna bydd paru data dilynol yn cael ei adolygu gan y tîm i nodi unrhyw droseddau posib sy'n gysylltiedig â gwrthdaro buddiannau posibl.

Os oes gennych fuddiant allanol ac nad ydynt yn siŵr a ddylid ei ddatgan, gofynnwch am gyngor gan eich goruchwyliwr neu cysylltwch ag Alison Gittins, sy'n Bennaeth Llywodraethu Corfforaethol ac a all eich cynghori'n addas ar y mater dan sylw.

Os bydd angen rhagor o wybodaeth arnoch am NFI yna ewch i'n tudalennau mewnwyd.

Yn ystod yr amseroedd ansicr hyn byddai lawer o arferion a phrosesau cyn-Covid wedi newid neu hyd yn oed stopio ac o gan-



lyniad efallai y bydd rhai ohonom yn gweithio mewn gwahanol amgylcheddau neu mewn gwahanol ffyrdd fel o'r blaen, felly mae'n bwysig ceisio cyngor ac arweiniad ar unrhyw faterion sydd gennych.

Os oes gennych unrhyw ymholiadau neu bryderon yn ymwneud ag Atal Twyll, cysylltwch â'r Tîm Atal Twyll trwy'r manylion cyswllt yn y cylchlythyr hwn.

Gallwch hefyd wneud adroddiad dienw o dwyll, llwgrwobrwyo neu lygredd trwy ffonio'r Llinell Adrodd Twyll a Llygredd ar 0800 028 40 60 neu chwilio ar-lein am 'NHS Fraud' i wneud atgyfeiriad ar-lein trwy wefan yr Awdurdod Atal Twyll.



Yn y rhifyn hwn:

Sgam Cerdyn Rhodd sy'n cylchredeg yn ein hardal at hyn o bryd.	1
Rhybudd sgam gwyliau.	2
Sgamiwr a anfonodd tecsts brechlyn GIG ffug yn cael ei garcharu am 4 blynedd.	2
Dedfrydwyd twyllwr TG y GIG, i 5 mlynedd yn y carchar.	3
Manylion Cyswllt yr Arbenigwr Atal Twyll Lleol (AATLI)	4

Hyfforddiant Ymwybyddiaeth o Dwyll

Un o nodau allweddol Arbenigwr Atal Twyll Lleol (AATLI) yw datblygu diwylliant atal twyll yn y Bwrdd Iechyd, a sicrhau bod staff yn gallu adnabod twyll pan mae'n digwydd fel y gellir gwneud rhywbeth yn ei gylch.

Gall yr hyfforddiant gael ei deilwra yn unol â'r risgiau o dwyll ar gyfer eich maes gwaith penodol, a gellir ei gynnal ar adeg ac mewn man sy'n addas ar eich cyfer chi a'ch tîm.

Cysylltwch â'r AATLI ar 01267 248627 / 01267 283025 neu anfonwch neges e-bost at

Benja-min.rees2@wales.nhs.uk neu

Terry.Slater@wales.nhs.uk

I drefnu eich hyfforddiant twyll.

Sgam Cerdyn Rhodd sy'n cylchredeg yn ein hardal at hyn o bryd.

Derbyniwyd gwybodaeth gan Heddlu Dyfed Powys (HDP) bod sgamwyr ar hyn o bryd yn gweithredu Sgam Cerdyn Rhodd yn ein hardal. Sgam Cerdyn Rhodd yw pan fydd unigolyn yn derbyn galwad ffôn gan sefydliadau sy'n adrodd eu bod yn dod o asiantaeth fel Cyllid a Thollau EM - Banc - Cwmni Cyfleustoda - Asiantaeth Casglu Dyled. Mae'r unigolyn yn cael ei hysbysu bod arno arian i'r sefydliad hwnnw a dylid talu trwy brynu cardiau rhodd/talu o'r siop leol. Dywedir wrthynt, os nad ydynt yn cydymffurfio a chyfarwyddiadau, bod gwarant i'w harestio ac mae'r Heddlu wrth gefn i'w harestio am beidio â thalu.

I gael rhagor o wybodaeth am y mater hwn ac i lawr lwytho Taflen a gyflenwir gan HDP, ewch i'n gwefan fewnwyd.

Collwyd £2.2m i dwyllwyr gwyliau.

Derbyniodd 'Action Fraud', y ganolfan adrodd genedlaethol ar gyfer twyll a seiberdroseddu, 1,907 o adroddiadau o dwyll yn ymwneud a gwyliau a theithio ym mlwyddyn ariannol 2020/21 - gostyngiad o dros 70 y cant o'i gymharu â'r flwyddyn ariannol flaenorol.

Fodd bynnag, er y rhagwelwyd dirywiad mewn adrodd oherwydd y ffaith bod teithio wedi'i wahardd am gyfnodau mawr o'r flwyddyn, roedd colledion dioddefwyr yn dal i fod yn gyfanswm o £2,205,251 yn ystod yr amser hwn - colled o £1,242 y dioddefwr ar gyfartaledd.

Mae 'Action Fraud' wedi lansio ymgyrch ymwybyddiaeth genedlaethol (Dydd Llun 17 Mai 2021) I atgoffa'r cyhoedd i feddwl dwywaith cyn trosglwyddo'r eu harian a'u gwybodaeth bersonol wrth archebu gwyliau, yn dilyn cyhoeddiad diweddar y llywodraeth ar aildechrau teithio rhyngwladol.

Dywedodd Pauline Smith, Pen-naeth 'Action Fraud':

"Rydyn ni i gyd yn fwy awyddus nag erioed i fynd ar wyliau ac ymlacio gyda theulu a ffrindiau, yn dilyn y pandemig coronafirws. Fodd bynnag, ni fydd troseddwy yn stopio o gwbl pan ddaw'n fater o dwyllo pobl ddiniwed allan o seibiant haeddian-nol a'u harian caled.

"Mae troseddwy yn defnyddio ffyrdd mwy soffistigedig yn fwy i dwyllo eu dioddefwyr, a dyna pam ei bod yn bwysig ein bod i gyd yn gwneud ein hymchwil wrth archebu gwyliau a gwneud trefniadau teithio. Ni waeth a ydych chi'n bwriadu teithio dramor, neu'n mynd ar wyliau domestig eleni, cofiwch, os yw borgen yn swnio'n rhy dda i fod yn wir, mae'n debyg y mae e."

Y llynedd, targedodd troseddwy bobl ar wyliau diariwybod yn archebu tocynnau hedfan (56 y cant) a llety gwyliau (28 y cant). Roedd bron i dri chwarter y dioddefwyr rhwng 19 a 50 oed (73 y cant).

Nododd bron draean (32 y cant) o'r adroddiadau fod gan ddioddefwr gysylltiad â'r sawl a ddrwgdybir ar ôl iddynt ymateb i ddull, neu hysbyseb, ar blatfform cyfryngau cymdeithasol.

O'r adroddiadau hyn, Facebook oedd y platfform mwyaf cyffredin (62 y cant) lle cafodd dioddefwyr eu twyllo.

Yn anffodus, dim ond pan gyrhaeddant y maes awyr ac na allant fewngofnodi y mae rhai dioddefwyr wedi dod yn ymwybodol eu bod wedi dioddef twyll.

Yr awgrymiadau gorau i osgoi dioddef o dwyll;

Cadwch yn ddiogel ar-lein: gwiriwch fod y cyfeiriad gwe yn gyfreithlon ac nad yw wedi ei newid gan newidiadau bach i enw parth - fel mynd o '.co.uk' i '.org.'

Gwnewch eich ymchwil: peidiwch â dibynnu ar un adolygiad yn unig - gwnewch chwiliad trylwyr ar-lein i sicrhau bod y cwmni'n gredadwy. Os yw cwmni'n twyllo pobl, mae siawns da y bydd defnyddwyr yn postio manylion eu profiad, a rhybuddion am y cwmni.

Edrychwch am y logo: gwiriwch a yw'r cwmni'n aelod o ABTA. Chwiliwch am logo ABTA at wefan y cwmni. Os oes genych unrhyw amheuan, gallwch wirio aelodaeth o ABTA ar-lein ar eu gwefan. Os ydych chi'n archebu hediad ac eisiau mwy o wybodaeth am amddiffyniad ATOL neu os hoffech chi wirio a yw'r cwmni'n ddeiliad ATOL, ewch i wefan y CAA.

Talu'n ddiogel: lle bynnag y bo modd, talu gyda cherdyn credyd. Dylech osgoi talu'n uniongyrchol i gyfrif banc unigolyn preifat.

Gwiriwch y gwaith papur: dylech astudio derbynebau, anfonebau a thelerau ac amodau, a bod yn wyliaidwrs iawn o unrhyw gwmni sy ddim yn darparu unrhyw rai o gwbl.

Defnyddiwch eich greddf: os yw borgen yn swnio'n rhy dda i fod yn wir, mae'n debyg y mae e."

Mae sgamiwr a anfonodd tecsts brechlyn GIG ffug yn cael ei garcharu am bedair blynedd.

Mae sgamiwr a anfonodd tecsts ffug y GIG at bobl sy'n aros am eu cynnig brechlyn er mwyn iddo dwyn eu manylion personol wedi cael ei garcharu am fwy na phedair blynedd. Anfonodd Teige Gallagher, 21, o ogledd Llundain negeseuon twyllodrus yn honni ei bod yn dod o ystod eang o sefydliadau gan gynnwys banciau a darparwyr ffônau symudol.

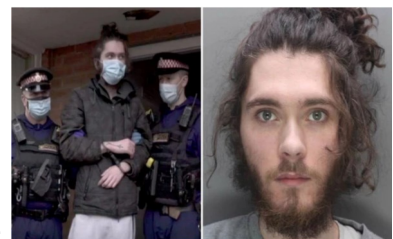
Defnyddiodd ei sgam gwe-rwydo gysylltiadau yn cyfeirio darpar ddioddefwyr at wefannau dynwared a ddyluniwyd i'w twyllo i nodi manylion eu cyfrif a'u gwybodaeth bersonol y gellid eu defnyddio'n ddiweddarach i gyflawni twyll. Dywedodd y tecsts sy'n honni eu bod o'r GIG wrth y derbynwyr fod angen y manylion i benderfynu a oeddent yn gymwys ar gyfer y pigiad Covid.

Ar ôl cipio dyfeisiau Gallagher, darganfu ditectifsi filoedd o rifau ffôn a manylion personol eraill yn perthyn i aelodau'r cyhoedd. Lwyddodd i anfon y tecsts am gyfnod o bum mis o leiaf rhwng mis Hydref a mis Mawrth.

Nododd uned twyll arbenigol Gallagher fel yr anfonwr gyda chymorth gwaith cudd-wybodaeth gan ddarparwr ffôn symudol.

Dywedodd y Ditectif Brif Arolygydd Gary Robinson, pennaeth yr Uned Troseddau Cerdyn a Thaliadau Ymroddedig (DCPCU): "Roedd Gallagher o'r farn ar gam y gallai dianc gyda dynwared sefydliadau ac anfon negeseuon testun sgam, gan gynnwys rhai sy'n gysylltiedig â'r brechlyn Covid-19 i gyflawni twyll. Mae troseddwy yn arbenigwyr ar ddynwared sefydliadau dibynadwy fel y GIG, banciau, neu'r llywodraeth a fyddant yn ceisio chwarae ar bryderon pobl am eu cyllid yn ystod yr adeg anodd hon.

Gofynnir i'r cyhoedd gadw llygad am droseddwy sy'n manteisio ar gyflwyno'r brechlyn trwy tecsts, e-byst a galwadau diwahoddiad. Mae'r brechlyn yn rhad ac am ddim ac ar gael i'r GIG yn unig, na fydd byth gofyn i unrhyw un am fanylion bancio fel rhif eu cerdyn neu PIN.



Teige Gallagher is believed to have sent thousands of people 'phishing' texts (Picture: BBC; CPS)

Dedfrydwyd twyllwr TG y GIG, Barry Stannard, i bum mlynedd yn y carchar.

Mae'r twyllwr Barry Stannard, cyn rheolwr TG o Essex, wedi'i ddedfrydu i bum mlynedd a phedwar mis yn y carchar ar ôl twyllo'r GIG a Chyllid a Thollau Ei Mawrhydi (CThEM) allan o £806,229.80. Roedd e wedi pleidio'n euog i ddau gyhuddiad o dwyll trwy gynrychiolaeth ffug a dau gyhuddiad o dwyllo'r referiwr cyhoeddus mewn gwrandawriad llys ym mis Mehefin 2021.

Cyflawnodd Stannard, 53, o Chelmsford a gynt o Hadleigh ger Southend, y troseddau dros gyfnod o saith mlynedd tra oedd yn gweithio fel pennaeth cyfathrebu unedig yn Ymddiriedolaeth GIG Gwasanaethau Ysbyty Mid Essex (MEHT), sydd wedi cael ei uno ers hynny yn Ymddiriedolaeth Sefydledig GIG Canolbarth a De Essex.

Mae ei gollfarn yn dilyn ymchwiliad hir gan Awdurdod Atal Twyll y GIG (NHSCFA) wrth iddo gynyddu ei ffocws ar dwyll caffael yn y GIG. Dywedodd Prif Swyddog Gweithredol NHSCFA, Sue Frith: "Fe wnaeth Barry Stannard gam-drin ei safle mewn ffordd warthus i linellu ei bocedi ag arian a fwriadwyd ar gyfer gwasanaethau'r GIG. Rydym yn ymwybodol o'r risg sylweddol y mae twyll caffael yn ei beri i'r GIG, a dyna pam mae Awdurdod Atal Twyll y GIG wedi bod yn gweithio'n barhaus i ddatblygu atebion atal twyll dros y blynyddoedd diwethaf," meddai. "Mae dedfryd heddiw yn dangos bod gwaith ymchwilio ac ataliol NHSCFA sy'n mynd i'r afael a thwyll y GIG yn hanfodol."

Cododd pryderon am ymddygiad Stannard ar ôl I MEHT gynnal ymarfer paru ar ei gofrestr gyflogres a chyfrifon taladwy ochr yn ochr â chofnodion Tŷ'r Cwmnïau. Cynhaliwyd ymchwiliad cychwynnol cynhwysfawr gyntaf gan arbenigwyr atal twyll RSM cyn i'r achos cael ei drosglwyddo i'r NHSCFA wrth iddi ddod yn amlwg y byddai angen pwerau ymchwilio arian-nol arbennig.

Canfu'r ymchwiliad dilynol fod Stannard wedi cyflwyno ffurflen datganiad buddiant 'nil return' wedi'i ffugio I MEHT, tra ei fod mewn gwirionedd yn gyfarwyddwr dau gwmni a oedd wedi derbyn symiau mawr o arian gan yr ymddiriedolaeth rhwng 2012 a 2019 oherwydd ei fod yn cyflwyno ac yna setlo'r anfonebau.

Rhedodd nifer yr anfonebau a gyflwynwyd i'r cannoedd, pob un ohonynt am symiau cymharol gymedrol, a wnaeth Stannard sicrhau yn bwrpasol y byddai'n cael ei awdurdodi i'w llofnodi heb wiriadau pellach. Fel uwch reolwr band 8b, roedd mewn sefyllfa o ymddiriedolaeth.

Tra oedd Stannard yn seifffonio arian y GIG i'w boced ei hun, ni ddarparwyd unrhyw gynhyrchion na gwasanaethau anfon-ebwyd gan ei gwmnïau erioed i'r GIG. Nododd yr NHSCFA fod yr arian a gafodd ei dwyn yn dod o gyllideb TG MEHT, a oedd yn anochel yn golygu bod gan yr ymddiriedolaethau llai o arian i'w wario ar dechnoleg a gwasanaethau digidol.



STOPIO

Gall cymryd eiliad i stopio a meddwl cyn trosglwyddo eich arian neu eich gwybodaeth eich cadw'n ddiogel

HERIO

A allai fod yn ffug? Mae'n iawn gwrthod neu anwybyddu ceisiadau. Dim ond troseddwyd a fydd yn ceisio eich rhuthro neu eich cynhyrfu.

DIOGELU

Os byddwch yn sylwi ar ymgais i dwyllo yn y gwaith, cysylltwch â'r Tîm Atal Twyll. Os byddwch yn sylwi ar ymgais i dwyllo y tu allan i'r gwaith, cysylltwch â'ch banc ar unwaith os ydych yn meddwl eich bod wedi cael eich twyllo, a rhwch wybod i Action Fraud.



STOP NHS FRAUD
www.reportnhsfraud.nhs.uk
0800 028 4060



NHS
Counter Fraud Authority

ActionFraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

Sut i'ch diogelu eich hun:

- Peidiwch â chymryd yn ganiataol bod galwad ffôn, neges destun neu neges e-bost yn ddilys.
- Peidiwch byth â rhoi manylion ariannol neu fanylion personol i rywun sy'n galw.
- Peidiwch â chlicio ar ddolenni gwefannau na lawrlwytho atodiadau mewn negeseuon testun neu negeseuon e-bost sy'n annisgwyl.
- Gall rhifau ffôn a chyfeiriadau e-bost gael eu newid (ffugio) ac nid ydynt yn brawf adnabod.
- Heriwch bob cais am eich gwybodaeth, eich arian neu eich manylion.
- Ailwiriwch geisiadau am eich manylion, gan wneud hynny trwy ffynhonnell y gellir ymddiried ynddi.

Ni allwn atal troseddau os nad ydym yn gwybod beth sy'n digwydd

Os ydych yn amau bod Twyll wedi digwydd yn eich maes gwaith, yna cysylltwch â Ben Rees neu Terry Slater trwy gyfrwng y manylion isod

☎ 01267 248627 / 01267 283025

✉ hduhb.counterfraudteam.hdd@wales.nhs.uk

Hefyd, mae gwybodaeth gyfredol am y bygythiadau mewn perthynas â thwyll sy'n cael eu hamlygu o ganlyniad i Covid-19 ar gael ar dudalen fewnrwyd Tîm Atal Twyll y Bwrdd Iechyd, a hynny trwy'r ddolen isod.

Y Tîm Atal Twyll – Diweddariad ar y Bygythiad Covid

Rhagor o Wybodaeth

Gyda thwyll a seiberdroseddu ar gynydd ledled y Deyrnas Unedig, mae'n syniad da ein bod ni i gyd yn gwybod sut i ddelio â sgamiau os byddwn yn ddigon anffodus i fod mewn sefyllfa o'r fath. Mae Action Fraud yn arwain y frwydr yn erbyn twyll a seibersgamiau yn y Deyrnas Unedig, ac mae wedi cyhoeddi rhai rheolau syml i'w dilyn er mwyn cadw'n ddiogel.

Gallwch ddod o hyd i'r cyngor trwy ddilyn y ddolen hon; <https://www.actionfraud.police.uk/>

Mae rhagor o gyngor ar gael gan yr ymgyrch Take Five—To Stop Fraud, sef menter sy'n cael ei chefnogi gan Ly-wodraeth San Steffan i leihau twyll; <https://takefive-stopfraud.org.uk/about/take-five/>

GAL LWCH CHWIL IO ATAL TWYLL L AR FEWNRWYD HYWEL DDA I GAEL RHAGOR O WYBODAETH

Tîm Atal Twyll y Bwrdd Iechyd sy'n gyfrifol am godi ymwybyddiaeth o dwyll, atal twyll trwy ymarferion 'prawfesur twyll', ac ymchwilio i dwyll lle mae'n cael ei ddatgelu.

Mae'r Tîm Atal Twyll bob amser yn hapus i gyn-nig cyngor ynghylch twyll, llwgrwobrwyo a lly-gredigaeth yn y GIG.

Mae'r AATLl ar gael i gefnogi, arwain a chynorthwyo ar bob mater sy'n ymwneud â thwyll, llwgrwobrwyo a llygredigaeth. Os oes arnoch angen unrhyw gyngor ar dwyll, neu os ydych am wneud cais am hyfforddiant atal twyll ar gyfer eich tîm, cysylltwch â'ch AATLl.

Cwrdd â'r Tîm Atal Twyll

Ben Rees — Pennaeth Gwasanaethau Atal Twyll Lleol

☎ 01267 248627

✉ Benjamin.Rees2@wales.nhs.uk

Terry.Slater — Arbenigwr Atal Twyll Lleol

☎ 01267 283025

✉ Terry.Slater@wales.nhs.uk

✉ HDUHB.CounterFraudTeam.HDD@wales.nhs.uk

**Gallwch hefyd wneud adroddiad yn ddiennw trwy ffonio'r
Llinell Adrodd am Dwyll a Llygredigaeth ar**

0800 028 40 60

neu chwilio 'NHS Fraud' ar-lein am ragor o wybo-daeth

STOP NHS FRAUD

www.reportnhsfraud.nhs.uk

0800 028 4060

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