

- 8.1 Counter Fraud Update
Presenter: Benjamin Rees
SBAR Counter Fraud Update ARAC August 2020
Counter Fraud Review Update August 2020
Appendix 1 - Cylchlythr Atal Twyll Haf 2020
Appendix 1 - Counter Fraud Newsletter Summer 2020



**PWYLLGOR ARCHWILIO A SICRWYDD RISG
AUDIT AND RISK ASSURANCE COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	25 August 2020
TEITL YR ADRODDIAD: TITLE OF REPORT:	Counter Fraud Update
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance
SWYDDOG ADRODD: REPORTING OFFICER:	Ben Rees, Head of Counter Fraud

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

This report provides to Audit & Risk Assurance Committee the Counter Fraud update on the work completed within Hywel Dda University Health Board (HDdUHB). This ensures compliance with the Welsh Government (WG) Directives for Countering Fraud in the NHS and the NHS Counter Fraud Authority Standards for NHS Bodies (Wales). The report will present a breakdown as to how resource has been used within Counter Fraud, alongside an overview of key work areas completed against the 4 NHS Counter Fraud Authority generic standard areas.

Cefndir / Background

To evidence the provision of services within a sound governance framework.

Asesiad / Assessment

The Health Board is compliant with the WG Directives.

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is requested to receive this update for information.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference Cyfeirnod Cylch Gorchwyl y Pwyllgor	5.2 In particular, the Committee will review the adequacy of: 5.2.4 the policies and procedures for all work related to fraud and corruption as set out in National Assembly for Wales Directions and as required by the Counter Fraud and Security Management Service.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol:	Not applicable

Datix Risk Register Reference and Score:	
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	Not Applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Not Applicable

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Counter Fraud Workplan 2020/21
Rhestr Termau: Glossary of Terms:	LCFS – Local Counter Fraud Specialist
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg: Parties / Committees consulted prior to Audit and Risk Assurance Committee:	Not Applicable

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Not Applicable
Ansawdd / Gofal Claf: Quality / Patient Care:	Not Applicable
Gweithlu: Workforce:	Not Applicable
Risg: Risk:	Not Applicable
Cyfreithiol: Legal:	Not Applicable
Enw Da: Reputational:	Not Applicable
Gyfrinachedd: Privacy:	Not Applicable
Cydraddoldeb: Equality:	Not Applicable



HYWEL DDA UNIVERSITY HEALTH BOARD

COUNTER FRAUD UPDATE 2020/21

For Presentation 25th August 2020

The NHS Protect Standards are set in four generic areas:

- Strategic Governance
- Inform and Involve
- Prevent and Deter
- Hold to Account

AREA OF ACTIVITY	Resource Allocated (days) 2020/21	Resource Used (as at 31/07/2020) (days) 2020/21
STRATEGIC GOVERNANCE	45	20
INFORM AND INVOLVE	90	29
PREVENT AND DETER	85	29
HOLD TO ACCOUNT	200	25
TOTAL	420	91

Work Area	Summary of work areas completed
Inform and Involve	<ul style="list-style-type: none"> • All new recruits who have completed the Health Board's induction programme within Quarter 1 have received counter fraud training via the induction programme • The revised Counter Fraud content on the Health Board's Medicines Safety learning days has been delivered to nurses in accordance with social distancing guidelines at Parc y Scarlets. Further sessions are to be arranged throughout the year. • The Summer Edition of the Counter Fraud Newsletter has been written and uploaded to the Counter Fraud intranet site and staff have been advised of its release. A copy is appended to this report for Committee Members' perusal (Appendix 1). • Having made enquiries with both NHS Counter Fraud Authority (NHSCFA) and Counter Fraud Services (CFS) Wales with regards to utilising existing promotional videos created and used by NHSCFA it has been agreed that a single point of contact be created within CFS Wales, with a view to facilitating the sharing of awareness material across all Health Boards in Wales. • Having obtained quotations to develop a Hywel Dda Counter Fraud animation, the matter is now being progressed with the assistance of the Communications Team, with a view to developing the idea further in addition to developing internal basic videos using existing software. • In Quarter 1 a total of 12 Global awareness messages were issued surrounding the following topics: <ul style="list-style-type: none"> - Finance UK scam advice - Vulnerable Patients being targeted by Fraudsters and Cold Calling scams - Health Scams / Lockdown scams - COVID-19 tax refund scams. - Disseminate Summer Newsletter - Social media engineering is on the rise and protecting what you publish
Prevent and Deter	<ul style="list-style-type: none"> • Five NHS Alerts have been disseminated to relevant stakeholders within the Health Board and Departments within Quarter 1. This includes a new Intelligence Bulletin around Procurement Fraud, a new Modus Operandi

	<p>relating to Prescription Fraud via Vision and information reference a repeat offender targeting NHS Hospitals for prescription medication.</p> <ul style="list-style-type: none"> • The LCFS has liaised with both Medicines Management and Primary Care staff around concerns identified previously relating to repeat prescriptions, and enquiries have been progressed in conjunction with a GP practice within the Health Board area. • The LCFS has commenced work relating to agreed actions from April 2020 ARAC meeting concerning Variable Pay and a meeting has already been undertaken with the Audit Team. A review of the data will now commence in partnership with the Service Manager. Should a Fraud be identified, then a criminal investigation will be commenced. • An NHS prescription alert has been shared to relevant managers within the Primary care setting advising Pharmacists of fraudulent prescriptions. • Following a Task and Finish Group meeting concerning the Recovery of Overpayments and Management of Underpayments Policy, work has been progressed and a final draft is currently being prepared for review. • Following on from Lead LCFS Matthew Evans, a review of Estates requisitions and minor works has been undertaken by Lead LCFS Ben Rees at the outstanding three sites, GGH, BGH and WGH. A report will now be prepared and submitted.
Hold to Account	<ul style="list-style-type: none"> • A separate report has been completed for Hold to Account case updates for discussion during the closed In-Committee session.
Strategic Governance	<ul style="list-style-type: none"> • At the time of writing CFS Wales have not published their 2019/2020 statistics, however they are expected during Quarter 2. • Quarterly statistics have been submitted to Counter Fraud Service Wales and in compliance with WG directions.
Other matters	<ul style="list-style-type: none"> • Following the advertisement of the Band 6 LCFS post a number of candidates have been invited for interview on 20th August 2020. A verbal update regarding the interview process will be provided during the meeting. It is hoped that a new LCFS can be appointed and in post by the end of Quarter 2.

Report Provided by:

Ben Rees

Lead Local Counter Fraud Specialist

For presentation; 25th August 2020

Report agreed by:

Huw Thomas, Director of Finance

Y GOHEBYDD TWYLL

Croeso i rifyn y Haf o'r Gohebydd Twyll

Croeso i rifyn y Haf o'r Gohebydd Twyll, sef newyddlen Bwrdd Iechyd Prifysgol Hywel Dda sy'n rhoi'r newyddion diweddaraf i chi o ran materion twyll sy'n effeithio ar y Bwrdd Iechyd a'r GIG ehangach.

Mae Covid-19 wedi cael effaith enfawr ar y GIG. Rydym i gyd wedi gorfod mynd ati i addasu ein ffyrdd o weithio ac ymateb i'r afiechyd newydd. Wrth i'r pandemig ddod i'r amlwg, ffrwydrodd twyll a sgamiau, gyda thwyllwyr diegwyddor yn gweld yr argyfwng yn gyfle i dargedu pobl a sefydliadau i

lenwi eu pocedi eu hunain.

Roedd yr wybodaeth ddiweddaraf am y bygythiadau penodol i'r GIG a oedd yn deillio o Covid-19 yn cael ei throsglwyddo i ni, ac rydym wedi bod yn gweithio yn y cefndir i sicrhau bod cyd-weithwyr yn ymwybodol o hyn ac i asesu'r risg i'r Bwrdd Iechyd. Rydym hefyd, trwy dudalen fewnrwyd bwrpasol, wedi bod yn rhoi diweddariadau i bawb ar sgamiau sy'n gwneud eu rowndiau. Byddwn yn sicrhau bod y dudalen hon yn cynnwys yr wybodaeth ddiweddaraf, a



gallwch gyrchu'r dudalen trwy glicio ar y ddolen hon [Cyngor Twyll Covid](#)

Fel bob amser, cysylltwch â ni os oes gennych unrhyw bryderon am dwyll. Mae ein manylion cyswllt ar y dudalen gefn.

Yn y rhifyn hwn:

Meddyg yn cyfaddef twyll presgripsiwn	2
Cyfrifydd GIG yn dwyn miloedd	2
Rheolwr llywodraethu wedi'i orchymyn i adalu £220,000 i'r GIG	2
Cyngor ar Atal Twyll mewn perthynas â Covid-19	3
Manylion Cyswllt yr Arbenigwr Atal Twyll Lleol (AATLl)	4

Gwiethiwr Hywel Dda yn ffugio 25 o nodiadau salwch ac yn dwyn £18,000 oddi ar y GIG

Mae Cydgysylltydd Cydnerthu Cymunedol a oedd wedi'i leoli yn Llanelli, wedi cyfaddef ei fod yn euog o dwyll ar ôl cyflwyno Datganiadau Ffit i Withio FFug.

Clywodd Llys y Goron Abertawe fod Edward Dewar, 37, o Faes Yr Haf, Llanelli wedi cyflwyno 'nodiadau salwch' ffug i'w reolwr rhwng Medi 2017 a Chwefror 2019, gan nodi cyflyrau fel clefyd Ménière a thonsilitis.

Fel rhan o'r broses, roedd yn rhaid iddo gyflwyno tystysgrifau ffit i weithio ac roedd ei reolwr llinell mewn cysylltiad cyson ag ef er mwyn cael y rhain.

Ar ôl peth trafferth yn cael y dogfennau, an-

fornodd Dewar nhw at ei reolwr drwy e-bost ym mis Hydref 2018, o eodd yn poeni nad oeddent yn ddi-llys am fod yr un cyfeirnod ar bob yn o'r dogfennau.

Cyfeiriodd y rheolwr llinell y mater i'r adran Adnoddau Dynol a gyfeiriodd y mater yn eu tro i'r tîm Atal Twyll. Cysyllton nhw â meddygfa Dewar, a gadarnhaodd y dylai fod cyfeirnod unigryw ar gyfer pob dogfen ac na fyddai'r un cyfeirnod yn cael ei ddefnyddio fwy nag unwaith.

Clywodd Llys Y Goron Abertawe fod Dewar wedi cyflwyno 30 o dystysgrifau, a bod 25 o'r rhieni'n rhai ffug.

Ymddangosodd Dewar gerbron Llys Y Goron Abertawe i'w ddedfrydu ar ôl cyfaddef iddo dwyllo drwy wneud ymholiadau

anwir ar y tystysgrifau gan wybod eu bod yn cynnwys gwybodaeth ffug, er mwyn gwneud elw iddo'i hun, sef taliadau salwch gan y calfogwr a thaliadau salwch statudol nad oedd ganddo'r halw i'w derbyn.

Wrth ddedfrydu Dewar, disgrifiodd y Barnwr Keith Thomas ei drosedd fel "twyll bwriadol ac estynedig."

Cafodd Dewar ddedfryd o garchar am saith mis, a ohiriwyd am 18 mis, a rhaid iddo dalu iawndal o £2,000.



Hyfforddiant Ymwybyddiaeth o Dwyll

Un o nodau allweddol Arbenigwr Atal Twyll Lleol (AATLl) yw datblygu diwylliant atal twyll yn y Bwrdd Iechyd, a sicrhau bod staff yn gallu adnabod twyll pan mae'n digwydd fel y gellir gwneud rhywbeth yn ei gylich.

Gall yr hyfforddiant gael ei deilwra yn unol â'r risgiau o dwyll ar gyfer eich maes gwaith penodol, a gellir ei gynnal ar adeg ac mewn man sy'n addas ar eich cyfer chi a'ch tîm.

Cysylltwch â'r AATLl ar 01267 266268 neu anfonwch neges e-bost at Benja-min.rees2@wales.nhs.uk i drefnu eich hyfforddiant twyll.

Meddyg yn cyfaddef twyll presgripsiwn Viagra

Ysgrifennodd ymgynghorydd ffrwythlondeb bresgripsiynau ffug er mwyn cael Viagra am ddim wrth "gymryd rhan mewn rhyw all-briodasol", clywodd llys.

Bu i'r gynaeolegydd ymgynghorol Dr Harsit Tejura, 51, ddweud celwydd am tua 30 pecyn o'r tabledi glas er mwyn arbed £360.

Cafodd Tejura ei ddal pan ddaeth rheolwr Tesco yn amheus o'i ymweliadau mynych â'i fferyllfa.

Cafodd ddirwy o £1,000 ar ôl iddo gyfaddef twyll trwy gynrychiolaeth ffug a lladrad yn Llys y Goron Caerdydd ddydd Llun.

Cafodd Tejura, o Gaerdydd, orchymyn cymunedol hefyd gyda gofyniad adsefydlu 25 diwrnod.

Clywodd y llys y gallai fod wedi prynu Viagra yn gyfreithiol, cyffur a ddefnyddir i drin camweithrediad ymgodol, ond "ddim o'r un swm".

Yn lle hynny defnyddiodd enwau ffug i ysgrifennu presgripsiynau, sydd am ddim yng Nghymru.

Dyweddod yr erlynydd Rosamund Rutter fod y rheolwr yn yr archfarchnad yn ei chael hi'n "anarferol" i feddyg gasglu presgripsiynau ar ran cleifion.

Cafodd Tejura ei arestio a gwnaeth gyfaddefiad llawn pan

gafodd ei gyfweld ym mis Gorffennaf y llynedd.

Dyweddod Ms Rutter: "Dyweddod ei fod yn dioddef o lefelau uchel o straen oherwydd ei gartref a'i fywyd personol a'i fod wedi dioddef camweithrediad ymgodol o ganlyniad.

Dyweddod Nick Gedge, wrth amddiffyn, nad oedd Tejura "yn meddwl yn iawn." Cyfaddefodd Tejura un cyhuddiad o dwyll trwy wneud cynrychiolaeth ffug yn anonest, a dau o ddwyn o'i glinig ei hun rhwng Ionawr 2017 a Mehefin 2019.

Dyweddod y Barnwr Richard Williams ei fod wedi "newid ei feddwl" ynglŷn ag anfon yr ymgynghorydd i'r carchar oherwydd nad oedd wedi ennill yn fasnachol o'i droseddau. "Mae'r niwed yn fach iawn - ond rydych chi wedi niweidio'r lefel uchel o ymddiriedaeth a roddir mewn meddygon," meddai wrth Tejura.

Rheolwr Llywodraethu'n cael ei orchymyn i ad-dalu £220,000 i'r GIG ar ôl twyll

Mae rheolwr o'r GIG a gafodd ei garcharu am dwyll yn 2018, wedi ei orchymyn i ad-dalu'r £220,431.48 yr oedd wedi'i ddwyn o'r GIG drwy dwyll (Llys y Goron Snaresbrook, 4 Hydref 2019).

Roedd Michael Inije, Newbury Park, Ilford yn gweithio fel Dirprwy Reolwr Cyfrifon a Llywodraethu yn Uned Cefnogi Comisiynu Gogledd-Ddwyrain Llundain.

Ym mis Mai 2017, sylwodd un o gydweithwyr Inije nad oedd anfoneb a gyflwynwyd gan gwmni o'r enw Davii J Services Ltd yn glir ynghylch y gwasanethau roedd wedi eu darparu i Grŵp Comisiynu Clinigol y GIG, Newham.

Roedd y taliad amheus er mwyn hawlio am gefnogaeth a roddwyd ar gyfer asesiadau ac adolygiadau Gofl Iechyd Parhaus, sef gwasanaethau

yr honnwyd iddynt gael eu darparu ym mis Mawrth 2017. Cafodd yr anfoneb ei chymeradwyo gan Mr Inije, na fyddai fel arfer yn cymeradwyo taliadau'n ymwneud â Gofal Iechyd Parhaus.

Er mwyn cael eu cymeradwyo, dim ond at Inije yr anfonwyd yr holl anfonebau ar gyfer Davii J Services Ltd. Fe wnaeth archwilwyr y GIG ddarganfod mai Inije oedd unig gyfarwyddwr y cwmni ac iddo gyflwyno a chymeradwyo 24 o anfonebau eraill rhwng mis Tachewdd 2013 a mis Mai 2017.

Ym mid Hydref 2018, plediodd Inije yn euog i Dwyll drwy Gamddefnyddo Statws a chofodd ei ddedfrydu i'r carchar am 3 blynedd a 9 mis.

Cyfrifydd yn dwyn miloedd ar gyfer gwyliau a bywyd braf.

Fe wnaeth cyfrifydd gam-drin ei uwch swydd i ddwyn miloedd o bunnoedd o Gadwyn Gyflenwi'r GIG yn Swydd Derby.

Gweithiodd Paul Cordon i'r gwasanaeth, wedi'i leoli yn Somercotes, ger Alfreton, a darganfu ddiffyg yn y system dalu y manteisiodd arno, gan ddwyn mwy na £58,000 dros gyfnod o ddeng mis.

Clywodd Llys y Goron Derby sut roedd gan y dyn 48 oed ddyledion gamblo a dechreuodd ddefnyddio'r arian i dalu cardiau credyd yr oedd wedi'u defnyddio ar gyfer gamblo.

Ni stopiodd yno serch hynny, gan fod Cordon hefyd wedi defnyddio'r arian i dalu am wyliau yn Paphos, yng Nghyprus, wedi gwario arian mewn stiwdio bortreadau, ar ddillad, hediad hofrennydd i'w wraig ddiarwybod a thuag at flaen dâl am dŷ yn yr Alban.

Clywodd y llys i Cordon ddechrau gweithio yn Adran Gyflenwi'r GIG yn 2011 ac, yn 2013, daliodd y swydd Rheolwr Ariannol.

Dyweddod Jon Fountain, ar ran yr

erlyniad: "Yn fyr, roedd yn swydd â chyfrifoldeb sylweddol ac roedd ymddiriedaeth fawr ynddo.

Clywodd y llys sut y cafodd y taliadau eu holrhain yn ôl i Cordon. Mynychodd gyfweiliad gwirfoddol ym mis Awst 2019.

Clywodd y llys iddo ddefnyddio peth o'r arian i dalu cardiau credyd. Gwariodd yr arian hefyd ar wyliau i Paphos, yng Nghyprus, gwariodd £1,800 ar stiwdio bortreadau a phrynu hediad hofrennydd.

Dyweddod Emma Coverley, sy'n lliniaru i Cordon, ei fod yn ddyngweithgar iawn.

Meddai: "Cofnodwyd ple euog yn y llys ynadon. Digwyddodd y drosedd rhwng 2015 a 2016 ac nid yw wedi bod yn ôl gerbron y llys am unrhyw beth ers hynny.

Plediodd Cordon, o Bay Street, Fairlie, Largs, Swydd Aeron, yn euog i un cyfrif o dwyll.

Fe roddodd y Barnwr Robert Egbuna ddedfryd o garcharu iddo ar unwaith, gan ei garcharu am 18 mis.

Twyll sy'n gysylltiedig â'r coronafeirws yn cynyddu 400%

Mae partneriaid ym maes gorfodi'r gyfraith, ac yn y llywodraeth a'r sectorau preifat yn gweithio gyda'i gilydd i annog aelodau'r cyhoedd i fod yn fwy gwyliadwrus o dwyll, yn enwedig o ran rhannu eu gwybodaeth ariannol a phersonol, wrth i droseddwy'r geisio manteisio ar y pandemig Covid-19.

Mae troseddwy'r yn arbenigwyr ar ddynewared pobl, sefydliadau (e.e. eich banc neu Gyllid a Thollau EM) a'r heddlu.

Peirianeg Gymdeithasol

Diffinnir Peirianeg Gymdeithasol fel "Trin y duedd ddynol naturiol i ymddiried mewn ffordd ddeheuig." Mae'n haws eich twyllo i agor neges e-bost heintiedig nag ydyw i hacio i mewn i'ch cyfrif. Oherwydd hyn, mae peirianeg gymdeithasol wedi dod yn llawer mwy amlwg, ac mae troseddwy'r seiber yn rhoi cynnig ar dechnegau mwy amrywiol o gael pobl i gyflawni tasgau, darparu gwybodaeth neu drosglwyddo arian.

Mathau o beirianeg gymdeithasol:

Gwe-rwydo – negeseuon e-bost twyllodrus a anfonir gan droseddwy'r seiber sy'n esgus bod yn rhywun arall, er enghraifft banc, y GIG neu adran o'r llywodraeth. Nod y neges e-bost yw gosod meddalwedd faleisus ar eich dyfais neu gael Gwybodaeth Bersonol Adnabyddadwy, gan gynnwys manylion mewngofnodi.

Ffug-negeseuon – y weithred o guddwisgo cyfathrebiad o ffynhonnell anhysbys fel petain un o ffynhonnell hysbys y gellir ymddiried ynddi. Gall hyn fod yn berthnasol i negeseuon e-bost, galwadau ffôn a gwefannau.

Testun-rwydo – negeseuon testun twyllodrus yr honnir eu bod wedi'u hanfon gan gwmnïau parchus, a hynny er mwyn cael unigolion i ddatgelu gwybodaeth bersonol, megis cyfrineiriau neu fanylion ariannol.

Ffôn-rwydo – troseddwy'r sy'n gwneud galwadau ffôn neu'n gadael negeseuon llais gan esgus bod o sefydliad parchus, a hynny er mwyn cymell unigolion i ddatgelu gwybodaeth bersonol, megis manylion banc a rhifau cardiau credyd.

STOPIO

Gall cymryd eiliad i stopio a meddwl cyn trosglwyddo eich arian neu eich gwybodaeth eich cadw'n ddiogel

HERIO

A allai fod yn ffug? Mae'n iawn gwrthod neu anwybyddu ceisiadau. Dim ond troseddwy'r a fydd yn ceisio eich rhuthro neu eich cynhyrfu.

DIOGELU

Os byddwch yn sylwi ar ymgais i dwyllo yn y gwaith, cysylltwch â'r Tîm Atal Twyll. Os byddwch yn sylwi ar ymgais i dwyllo y tu allan i'r gwaith, cysylltwch â'ch banc ar unwaith os ydych yn meddwl eich bod wedi cael eich twyllo, a rhowch wybod i Action Fraud.

Sut i'ch diogelu eich hun:

- Peidiwch â chymryd yn ganiataol bod galwad ffôn, neges destun neu neges e-bost yn ddilys.
- Peidiwch byth â rhoi manylion ariannol neu fanylion personol i rywun sy'n galw.
- Peidiwch â chlicio ar ddolenni gwefannau na lawrlwytho atodiadau mewn negeseuon testun neu negeseuon e-bost sy'n annisgwyl.
- Gall rhifau ffôn a chyfeiriadau e-bost gael eu newid (ffugio) ac nid ydynt yn brawf adnabod.
- Heriwch bob cais am eich gwybodaeth, eich arian neu eich manylion.
- Ailwiriwch geisiadau am eich manylion, gan wneud hynny trwy ffynhonnell y gellir ymddiried ynddi.



NHS
Counter Fraud Authority

Action Fraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

Ni allwn atal troseddau os nad ydym yn gwybod beth sy'n digwydd

Os ydych yn amau bod Twyll wedi digwydd yn eich maes gwaith, yna cysylltwch â Ben Rees trwy gyfrwng y manylion isod

☎ 01267 266 280

✉ hduhb.counterfraudteam.hdd@wales.nhs.uk

Hefyd, mae gwybodaeth gyfredol am y bygythiadau mewn perthynas â thwyll sy'n cael eu hamlygu o ganlyniad i Covid-19 ar gael ar dudalen fewnrwyd Tîm Atal Twyll y Bwrdd Iechyd, a hynny trwy'r ddolen isod.

Y Tîm Atal Twyll – Diweddariad ar y Bygythiad Covid

Rhagor o Wybodaeth

Gyda thwyll a seiberdroseddu ar gynydd ledled y Deyrnas Unedig, mae'n syniad da ein bod ni i gyd yn gwybod sut i ddelio â sgamiau os byddwn yn ddigon anffodus i fod mewn sefyllfa o'r fath. Mae Action Fraud yn arwain y frwydr yn erbyn twyll a seibersgamiau yn y Deyrnas Unedig, ac mae wedi cyhoeddi rhai rheolau syml i'w dilyn er mwyn cadw'n ddiogel.

Gallwch ddod o hyd i'r cyngor trwy ddilyn y ddolen hon; www.actionfraud.police.uk

Mae rhagor o gyngor ar gael gan yr ymgyrch Take Five—To Stop Fraud, sef menter sy'n cael ei chefnogi gan Ly-wodraeth San Steffan i leihau twyll Take Five—Advice

GAL LWCH CHWIL IO ATAL TWYLL L AR FEWNRWYD HYWEL DDA I GAEL RHAGOR O WYBODAETH

Tîm Atal Twyll y Bwrdd Iechyd sy'n gyfrifol am godi ymwybyddiaeth o dwyll, atal twyll trwy ymarferion 'prawfesur twyll', ac ymchwilio i dwyll lle mae'n cael ei ddatgelu.

Mae'r Tîm Atal Twyll bob amser yn hapus i gyn-nig cyngor ynghylch twyll, llwgrwobrwyo a lly-gredigaeth yn y GIG.

Mae'r AATLl ar gael i gefnogi, arwain a chynorthwyo ar bob mater sy'n ymwneud â thwyll, llwgrwobrwyo a llygredigaeth. Os oes arnoch angen unrhyw gyngor ar dwyll, neu os ydych am wneud cais am hyfforddiant atal twyll ar gyfer eich tîm, cysylltwch â'ch AATLl.

Cwrdd â'r Tîm Atal Twyll

Ben Rees – Pennaeth Gwasanaethau Atal Twyll Lleol

☎ 01267 266268

✉ Benjamin.Rees2@wales.nhs.uk

Swydd wag – Arbenigwr Atal Twyll Lleol

☎ 01267 266280

✉ @wales.nhs.uk

✉ HDUHB.CounterFraudTeam.HDD@wales.nhs.uk

Gallwch hefyd wneud adroddiad yn ddiennw trwy ffonio'r
Llinell Adrodd am Dwyll a Llygredigaeth ar

0800 028 40 60

neu chwilio 'NHS Fraud' ar-lein am ragor o wybo-daeth

STOP NHS FRAUD

www.reportnhsfraud.nhs.uk

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POWERED BY CRIMESTOPPERS

THE FRAUD REPORTER

Welcome to the Summer Edition of The Fraud Reporter

Welcome to the Summer edition of the Fraud Reporter, the Hywel Dda UHB newsletter to keep you up-to-date with fraud issues affecting the Health Board and wider NHS.

Covid-19 has had a massive impact on the NHS. We have all had to adjust ways of working and respond to the new disease. Fraud and scams exploded in the wake of the emerging pandemic with unscrupulous fraudsters recognising the crisis as an opportunity to target people and organisations to line their own pockets.

We were updated of specific threats to the NHS arising from Covid-19 and have been working in the background to make colleagues aware of this and assess the risk to the Health Board. We've also been updating everyone on emerging scams doing the rounds via the intranet page.

As always get in touch if you have any fraud concerns. Our contact details on the back page.



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Hywel Dda worker forged 25 sick notes and conned NHS out of £18,000

A Community Resilience Coordinator based in Llanelli admitted fraud by submitting false Statements of Fitness for Work Statements.

Swansea Crown Court heard that Edward Dewar, 37, of Maes Yr Haf, Llanelli submitted false 'sick notes' to his manager between September 2017 and February 2019, citing conditions such as Ménière's disease and tonsillitis.

As part of the process, he had to present fitness for work certificates and his line manager was in regular contact with him to obtain them.

After some issue obtaining the documents Dewar sent them to his manager via email in October 2018, who became

concerned they were not genuine as the reference number attached to each document was the same.

The line manager referred the issue to the HR department who in turn referred the matter to the Counter fraud team. They got in touch with Dewar's GP surgery who confirmed that each document should have a unique reference number and that no two would be the same.

Swansea Crown Court heard that Dewar had submitted 30 certificates, of which 25 were forged.

Dewar appeared before Swansea Crown Court for sentencing having admitted committing fraud by dishonestly making false representations on the certificates which he knew contained false information, intending to make a gain for

himself, namely employer and statutory sickness payments to which he was not entitled.

Sentencing Dewar, Judge Keith Thomas described the offending as 2deliberate and protracted fraud".

Dewar was given a seven-month prison sentence, suspended for 18 months, and he must pay £2,000 compensation.



Fraud Awareness Training

Remote Training Available

One of the key aims of an LCFS is to develop an anti-fraud culture within the Health Board and ensure that staff can spot fraud when it occurs so something can be done about it.

Training can be tailored to the fraud risks for your specific work area and can be delivered at a time and place that suits you and your team.

Contact the LCFS on 01267266268 or email

Benjamin.Rees2@wales.nhs.uk

To arrange your fraud training.

'Cheating' doctor admits Viagra prescription fraud

A fertility consultant wrote fake prescriptions in order to get free Viagra whilst "engaging in extra-marital sex", a court heard.

Consultant gynaecologist Dr Harsit Tejura, 51, lied about 30 packs of the blue pills in order to save £360.

Tejura was caught when a Tesco manager became suspicious of his frequent visits to its pharmacy.

He was fined £1,000 after he admitted fraud by false representation and theft at Cardiff Crown Court on Monday.

Tejura, of Cardiff, was also given a community order with a 25-day rehabilitation requirement.

The court heard he could have legally purchased Viagra, a drug used to treat erectile dysfunction, but "not in the same volume".

Instead he used false names to write prescriptions, which are free in Wales.

Prosecutor Rosamund Rutter said the manager at the supermarket found it "unusual" for a doctor to collect prescriptions on behalf of patients.

Tejura was arrested and made a full admission when he was interviewed in July last year.

Ms Rutter said: "He said he was suffering from high levels of stress due to his home and

personal life and suffered erectile dysfunction as a result.

Police raided his office at the Centre for Reproduction and Gynaecology Wales in Llantrisant, Rhondda Cynon Taff, where they found he had stolen the anaesthetic Fentanyl and another controlled drug.

Nick Gedge, defending, said Tejura "simply wasn't thinking straight."

Tejura admitted one charge of fraud by dishonestly making a false representation, and two of theft from his own clinic between January 2017 and June 2019.

Judge Richard Williams said he had "changed his mind" about sending the consultant to prison because he had not gained commercially from his crimes.

"The harm is minimal - but you have damaged the high degree of trust placed in doctors," he told Tejura.

Crooked NHS accountant stole thousands for holiday and high life

An accountant abused his senior position of trust to steal thousands of pounds from NHS Supply Chain in Derbyshire.

Paul Cordon worked for the service, based in Somercotes, near Alfreton, and discovered a flaw in the payment system which he exploited, stealing more than £58,000 over a ten-month period.

Derby Crown Court heard how the 48-year-old had gambling debts and started using the money to pay off credit cards he had used for gambling.

It didn't stop there though, as Cordon also used the money to pay for a holiday in Paphos, in Cyprus, spent money at a portrait studio, on clothes, a helicopter flight for his unknown wife and towards deposit for a house in Scotland.

The court heard Cordon started working at NHS Supply Chain in 2011 and, in 2013, held the position financial controller.

Jon Fountain, prosecuting, said: "In short, it was a position of significant responsibility and he was highly trusted.

The court heard how the payments were traced back to Cordon. He attended a voluntary interview in August 2019.

The court heard he used some of the money to pay credit cards. He also spent the money on a holiday to Paphos, in Cyprus, spent £1,800 on a portrait studio and purchased a helicopter flight.

Emma Coverley, mitigating for Cordon, said he was a very hard-working man.

She said: "A guilty plea was entered at the magistrates court. The offence took place between 2015 and 2016 and he has not been back before the court for anything since.

Cordon, of Bay Street, Fairlie, Largs, Ayrshire, pleaded guilty to one count of fraud.

Judge Robert Egbuna handed him an immediate custodial sentence, jailing him for 18 months.

Governance manager ordered to pay back £220,000 to NHS after fraud

An NHS manager jailed for fraud in 2018 has been ordered to pay back £220,431.48 he defrauded from the NHS (Snaresbrook Crown Court, 4 October 2019)

Michael Inije, 58, of Stainforth Road, Newbury Park, Ilford was employed as the Deputy Accounts and Governance Manager at North East London Commissioning Support Unit.

In May 2017, a colleague of Inije noticed that a £18,536.95 invoice submitted for payment by a company called DAVII J SERVICES LTD was not clear about the services it had provided to NHS Newham CCG.

The suspect payment was for claims support given to Continuing Healthcare (CHC) case assessments and reviews, services

allegedly provided in March 2017. The invoice was approved by Mr Inije, who would not normally approve payments relating to CHC.

All invoices for DAVII J SERVICES LTD were sent only to Inije for approval. NHS investigators discovered that the company's sole director was Inije and that between November 2013 and May 2017 he submitted and approved a further 24 invoices.

Inije pleaded guilty to Fraud by Abuse of Position in October 2018 and was sentenced to 3 years 9 months imprisonment.

Proceeds of Crime Act investigation established that Inije has £220,431.48 in available assets, earmarked for the NHS.

Coronavirus-related frauds increase by 400%

Law enforcement, government and private sectors partners are working together to encourage members of the public to be more vigilant against fraud, particularly about sharing their financial and personal information, as criminals seek to capitalise on the Covid-19 pandemic.

Criminals are experts at impersonating people, organisations (e.g. your bank or HMRC) and the police.

Social Engineering

Social Engineering is defined as "The clever manipulation of the natural human tendency to trust." It's easier to trick you into opening an infected email than it is to hack into your account. Due to this, social engineering has become much more prominent, and cyber criminals are trying more diverse ways to get people to undertake tasks, provide information or hand over money using these techniques.

Types of social engineering;

Phishing – fraudulent emails sent by cyber criminals pretending to be someone else, for example a bank, NHS or government department. The aim of the email is to install malicious software on your device or obtain Personal Identifiable Information including login credentials.

Spoofing – is the act of disguising a communication from an unknown source as being from a known, trusted source. This can apply to emails, phone calls and websites.

Smishing – fraudulent text messages purporting to be from reputable companies in order to get individuals to reveal personal information, such as passwords or financial details.

Vishing – criminals making phone calls or leaving voice messages pretending to be from reputable organisation in order to induce individuals to reveal personal information such as bank details and credit card numbers.

STOP

Taking a moment to stop and think before parting with your money or information could keep you safe

CHALLENGE

Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

PROTECT

If attempt is noticed in work, contact the Counter Fraud Team or outside work contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud..



Counter Fraud Authority



Action Fraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040

How to protect yourself:

- Don't assume a call, text or email is genuine.
- Never provide financial or personal details to a caller.
- Don't click on website links or download attachments in unexpected texts or emails.
- Phone numbers and emails can be changed (spoofed) and are not proof of identity.
- Challenge every request for your information, money or details.
- Double check requests for your details and verify via a trusted source.

We can't stop crime we don't know is happening

If you suspect a Fraud has occurred in your area of work then please contact Ben Rees on details below

☎ 010267 266268

✉ Benjamin.Rees2@wales.nhs.uk

Further, up-to-date information around fraud and scam threats emerging as a result of Covid-19 is available on the Health Board's intranet page.

Further Information

With fraud and cyber crime on the rise across the UK its a good idea that we all know how to deal with scams if we find ourselves unlucky enough to be in that situation. Action Fraud lead the fight against fraud and cyber scams in the UK and they have issued some simple rules to follow to stay safe.

You will find more advice via clicking on the following link

<https://www.actionfraud.police.uk/>

Further advice is available from the Take Five—To Stop Fraud campaign which is a Government backed initiative to reduce fraud <https://takefive-stopfraud.org.uk/about/take-five/>

YOU CAN SEARCH COUNTER FRAUD ON THE HYWEL DDA INTRANET FOR FURTHER INFORMATION

The Health Board's Counter Fraud Team are responsible for raising awareness of fraud, preventing fraud through 'fraud proofing' exercises and investigating fraud where uncovered.

The Counter Fraud Team are always happy to offer advice about NHS fraud, bribery and corruption.

The LCFS is available to support, guide and assist on all fraud, bribery and corruption matters. If you need any advice on fraud or if you want to request counter fraud training for your team please contact your LCFS.

The Counter Fraud Team

Benjamin Rees—Head of Local Counter Fraud Services

☎ 01267 266268

✉ Benjamin.Rees2@wales.nhs.uk

Vacancy —Local Counter Fraud Specialist

☎ 01267 266280

✉ @wales.nhs.uk

✉ HDUHB.CounterFraudTeam.HDD@wales.nhs.uk

You can also make a report anonymously you can call the Fraud & Corruption Reporting Line on

0800 028 40 60

or search 'NHS Fraud' online for more information.

STOP NHS FRAUD

www.reportnhsfraud.nhs.uk

0800 028 4060