

**PWYLLGOR ARCHWILIO A SICRWYDD RISG
AUDIT AND RISK ASSURANCE COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	22 October 2019
TEITL YR ADRODDIAD: TITLE OF REPORT:	Feedback from Targeted Intervention Meeting held on 27 September 2019
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Steve Moore, Chief Executive, Hywel Dda University Health Board
SWYDDOG ADRODD: REPORTING OFFICER:	Steve Moore, Chief Executive, Hywel Dda University Health Board

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

This paper provides the Audit & Risk Assurance Committee (ARAC) with an update from the Targeted Intervention (TI) meeting with Welsh Government (WG) held on 27 September 2019.

Cefndir / Background

Following the decision made by the now Minister for Health and Social Services in September 2016 to move the University Health Board (UHB) from enhanced monitoring to targeted intervention, ARAC has requested that an update report be provided and discussed at each meeting. This report provides an update on the most recent TI meeting.

Asesiad / Assessment

The main discussion points with WG are summarised below; a formal letter of response from WG will be shared with Board Members when received.

Performance

Although it was agreed that the focus of the meeting would be finance and planning, WG was concerned about the recent dip in Cancer performance, which was due partly to the need for tertiary care for over half the patients waiting for treatment. The UHB confirmed that additional capacity had been sourced and that previous good performance in this area is expected to be seen by Quarter 4. There was also some concern that the recent pension changes had impacted on the UHB's ability to maintain clinical support to its Emergency Departments, although clinical staff had been willing to be flexible in supporting services despite this.

Finance and Turnaround

WG was seeking assurance that the UHB could reach its Control Total (£15m), and particularly wanted the UHB to be clearer on its achievable plan. WG suggested fortnightly updates with the Finance Delivery Unit and asked the UHB to identify the savings plans and demonstrate how these will achieve the proposed target at the next TI meeting.

KPMG colleagues also attended the meeting and were grateful to the UHB for its support and its openness; WG was pleased to see the organisation being open and transparent in its approach. KPMG felt that there remained an over reliance on an agency and locum workforce and that the UHB needed to make a bigger shift from acute services to primary care. There were also pockets of innovation and practice that could be applied across the whole of the UHB.

It was acknowledged that the Clinical Strategy and the Transformation Fund would support this direction of travel, with the UHB's core team being realigned to focus on and support current delivery, to ensure delivery of the savings schemes.

Annual Plan 2019/20 and Health & Care Strategy: Phase 3 Delivery

The UHB felt that it was in a strong position to have a 3-year plan, by moving ahead with delivery of the Health & Care Strategy. In addition, the Executive team had both individual and corporate objectives focused on delivering the Health & Care Strategy through a 3-year plan. This will be tested by the Board to ensure that quality, workforce and finances are aligned fully. WG was encouraged by the focus on planning.

In conclusion, WG reiterated the importance of focusing on the opportunities within the UHB to move into a more positive and sustainable position.

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is asked to **NOTE** the update from the Targeted Intervention meeting held on 27 September 2019.

Amcanion: (rhaid cwblhau)	
Objectives: (must be completed)	
Committee ToR Reference Cyfeirnod Cylch Gorchwyl y Pwyllgor	4.4.2 Maintain an appropriate financial focus demonstrated through robust financial reporting and maintenance of sound systems of internal control.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	4. Improve the productivity and quality of our services using the principles of prudent health care and the opportunities to innovate and work with partners. 5. Deliver, as a minimum requirement, outcome and delivery framework work targets and specifically eliminate the need for unnecessary travel & waiting times, as well as return the organisation to a sound financial footing over the lifetime of this plan

Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Improve efficiency and quality of services through collaboration with people, communities and partners
--	--

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Financial and performance positions of the UHB. Correspondence between the UHB and WG: <ul style="list-style-type: none"> • Letter from WG to the UHB (Agenda) (25 September 2019); • Letter to WG (Slide Pack for meeting) (26 September 2019).
Rhestr Termau: Glossary of Terms:	Included within the body of the Report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg: Parties / Committees consulted prior to Audit and Risk Assurance Committee:	Targeted Intervention Meetings with Welsh Government

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No direct impacts from this report.
Ansawdd / Gofal Claf: Quality / Patient Care:	No direct impacts from this report.
Gweithlu: Workforce:	No direct impacts from this report.
Risg: Risk:	No direct impacts from this report.
Cyfreithiol: Legal:	No direct impacts from this report.
Enw Da: Reputational:	No direct impacts from this report.
Gyfrinachedd: Privacy:	No direct impacts from this report.
Cydraddoldeb: Equality:	No direct impacts from this report.