

PWYLLGOR ARCHWILIO A SICRWYDD RISG AUDIT AND RISK ASSURANCE COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	25 June 2019	
TEITL YR ADRODDIAD: TITLE OF REPORT:	Financial Assurance Report	
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance	
SWYDDOG ADRODD: REPORTING OFFICER:	Huw Thomas, Director of Finance	

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate) Ar Gyfer Penderfyniad/For Decision

ADRODDIAD SCAA SBAR REPORT Sefyllfa / Situation

The Audit & Risk Assurance Committee (ARAC) requires assurance on a number of financial areas as outlined in the body of the report.

<u>Cefndir / Background</u>

The Standing Orders require that ARAC provides assurance to the Board that the University Health Board's assurance processes are operating effectively. Critical to this is Financial Assurance, which cannot be measured only by the UHB's main finance report, and requires further information in order to assess the control environment in place; the risk assessment and management process; and the control activities.

<u> Asesiad / Assessment</u>

This report outlines the assurances which can be provided to the Committee.

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is asked to note the report, and approve the losses and debtors write offs noted within.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)					
Committee ToR Reference Cyfeirnod Cylch Gorchwyl y Pwyllgor	4.4 The Committee's principle duties encompass the following:				
	4.4.2 Maintain an appropriate financial focus demonstrated through robust financial reporting and maintenance of sound systems of internal control.				
	5.13 Approve the writing off of losses or the making of special payments within delegated limits.5.15 Receive a report on all Single Tender Actions				

	and extensions of contracts.
Cyfeirnod Cofrestr Risg Datix a Sgôr	BAF SO9-PR20
Cyfredol:	BAF SO10-PR33
Datix Risk Register Reference and	
Score:	
Safon(au) Gofal ac lechyd:	Governance, Leadership and Accountability
Health and Care Standard(s):	7. Staff and Resources
Amcanion Strategol y BIP:	All Strategic Objectives are applicable
UHB Strategic Objectives:	5 5 11
U ,	
Amcanion Llesiant BIP:	Improve efficiency and quality of services through
UHB Well-being Objectives:	collaboration with people, communities and partners
Hyperlink to HDdUHB Well-being	
Statement	

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Monitoring returns to Welsh Government based on the Health Board's financial reporting system. Activity recorded in the AR and AP modules of the Oracle business system, activity recorded in the procurement Bravo system.
Rhestr Termau: Glossary of Terms:	AP-Accounts Payable AR –Accounts Receivable CF –Counter Fraud COS-Contracted Out Service VAT ECN- Error Correction Notice EOY – End Of Year ERs NI-Employers National Insurance HMRC-Her Majesty's Revenue and Customs HOLD- Invoices that cannot be paid, as there is a query with the price or quantity or validity NWSSP-NHS Wales Shared Services Partnership NIC-National Insurance Contribution PID –Patient identifiable data PO –Purchase Order PSPP-Public Sector Payment Policy RTI-Real Time Information(transmitted to HMRC from the Payroll system) STA-Single Tender Action VAT-Value Added Tax
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg: Parties / Committees consulted prior to Audit and Risk Assurance Committee:	UHB's Finance Team UHB's Management Team Executive Team Finance Committee

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Financial implications are inherent within the report
Ansawdd / Gofal Claf: Quality / Patient Care:	Risk to our financial position affects our ability to discharge timely and effective care to patients
Gweithlu: Workforce:	Overpayments are reported within this report.
Risg: Risk:	Financial risks are detailed in the report.
Cyfreithiol: Legal:	The UHB has a legal duty to deliver a breakeven financial position over a rolling three-year basis and an administrative requirement to operate within its budget within any given financial year.
Enw Da: Reputational:	Adverse variance against the UHB's financial plan will affect our reputation with Welsh Government, the Wales Audit Office, and with external stakeholders
Gyfrinachedd: Privacy:	Not Applicable
Cydraddoldeb: Equality:	Not Applicable

1.1 Purpose

- The purpose of this report is to outline the financial assurances which the Audit & Risk Assurance Committee requires.
- The framework agreed is included below in Figure 1, and the remainder of the report is based on this.

Figure 1: Compliance requirements for the Audit and Risk Assurance Committee				
Compliance requirement	Reporting	Frequency		
Scheme of delegation changes	Exception reporting for approval	As and when		
Compliance with Purchase to Pay requirements	 Breaches of the No PO, No Pay policy Aged payable analysis (over 3 month delayed and £10k in value) for noting Waivers of Standing Financial Instructions for noting Public Sector Payment Policy (PSPP) compliance Invoices on Hold Tenders awarded for noting Single tender action 	Quarterly		
Compliance with Income to Cash requirements	 Aged receivable analysis (over 3 month delayed and £10k in value) for noting Overpayments of staff salaries and recovery procedures for noting 	Quarterly		
Losses & Special payments and Write offs	Write off scheduleApproval of losses and special payments			
Compliance with Capital requirements	 Scheme of delegation approval for capital 	Following approval of annual capital plan		
Compliance with Tax requirements	Compliance with VAT requirementsCompliance with employment taxes	Quarterly		
Compliance with Reporting requirements	 Changes in accounting practices and policies Agree final accounts timetable and plans Review of annual accounts progress Review of audited annual accounts and financial statements 	Annually		
	Statement of assurance from the Finance Committee	Quarterly		

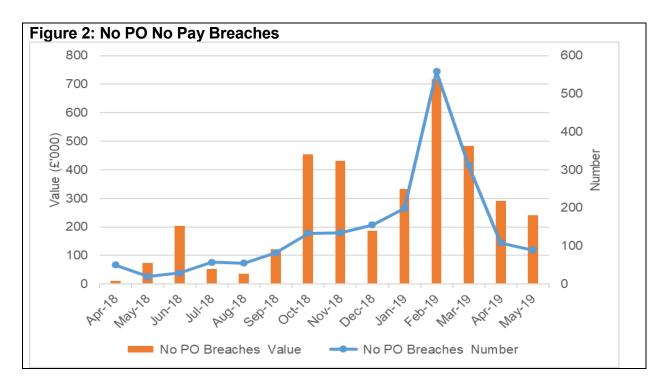
2.1 Scheme of delegation changes

• There has been one change during this period, namely for Charitable funds approval limit. The Director of Finance limit has been increased to £25,000, to align to the other Executive Directors who have the same limit. This change has been reported to the Finance Committee.

2.2 Compliance with Purchase to pay requirements

2.2.1 Breaches of the No PO, No Pay policy

- The Health Board has adopted the All Wales No PO No Pay Policy, which will ensure that all nonpay expenditure (unless listed as an exception) is procured and receipted through the Oracle system.
- Figure 2 below illustrates the numbers and value of breaches against the No PO No Pay policy. This consisted of 89 breaches totalling £240k in the month of May (31 March 2019, 312, £484k), the cumulative position as at end of May is 452 breaches, £698k in total.

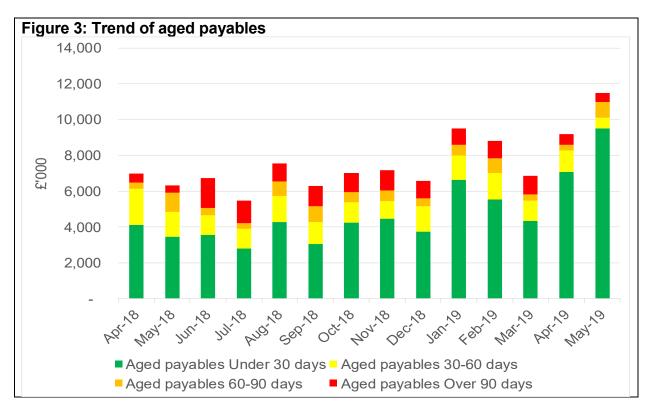


• Procurement have been proactive in targeting areas of noncompliance with letters to suppliers as well as budget holders. Finance are working with colleagues in Procurement to drive change in current practices, through the local Process Improvement group areas of non compliance are being targeted and escalation to the senior management in the Department.

2.2.2 Aged payable analysis

• The Health Board's Aged payable trend analysis is shown in Figure 3 below. Appendix 3 includes details of the payables in excess of £10,000 and 3 months and demonstrates the actions, which have been taken to resolve these longstanding issues.

• There were £11.5m (31 March 2019 £6.8m) of unpaid supplier invoices in the Oracle financial ledger system, of these, £2m (31 March 2010 £2.5m) were over 30 days old.



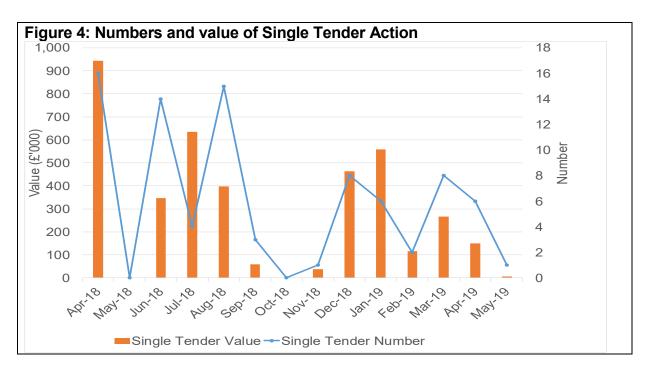
• The numbers of Aged payables increased in the April and May 2019. Although numbers and value have increased the level over 30 days has decreased by £0.5m.

2.2.3 Public Sector Payment Policy (PSPP) compliance

 The Health Board achieved its PSPP target to May 2019 with 95% of its non-NHS invoices being paid within 30 days.

2.2.4 Single Tender actions

- The use of single tender waivers is carefully managed and controlled by the Health Board. Figure 4 shows the trend noted in the period from 1 April 2018, to date.
- There were 3 Single Tender Actions (in excess of £25,000) approved in the period from 1 April 2019 to 31 May 2019 totalling £130,076 as detailed in Appendix 1.
- A total of £4.4m of single tenders were awarded in 2018-19. Appendix 7 details the Single tenders awarded in 2018-19.



2.2.5 Tenders awarded

 There were 3 competitive tenders awarded locally during the period from 1st April 2019 to 31st May 2019. Details of which can be seen in Appendix 2.

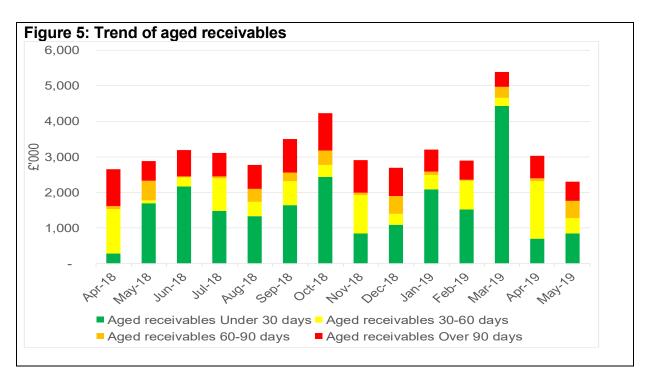
2.2.6 Management of Supply Chain Partners

A review has been undertaken to aid the Health Board in the management of on-going risks relating to the potential insolvency and/or liquidation of contractors on UHB capital projects. The full report can be seen in Appendix 8

2.3 Compliance with Income to Cash

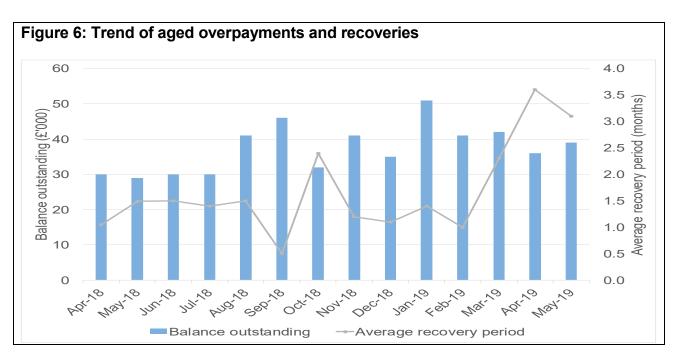
2.3.1 Aged Receivables

- As at the end of May 2019 there was £2.3m (31 March 2019 £5.4m) of debt owed to the Health Board, of this £0.8m (37%) (31 March 2019 £4.4m, 81%) was under 30 days old
- Appendix 4 includes details of the receivables in excess of £10,000 and 3 months and demonstrates the actions which have been taken to resolve these longstanding issues.
- The trend of aged receivables is illustrated in Figure 5. Debts in excess of 90 days up to 31st May 2019 amounted to £0.5m (31 March 2019 £0.4m). Of this sum, £0.2m is being managed on our behalf by our debt recovery agency, CCI. A sum of £35,854 is being repaid directly to the Health Board by instalment or salary deduction.



2.3.2 Overpayment of Salaries

- The Health Board has a duty to ensure that staff are paid appropriately, and that overpayments are not incurred. However, these do occur from time to time. In that context, it is imperative that any overpayments are collected over a reasonable timeframe to not introduce a significant risk to the Health Board's financial recovery.
- The graph below (Figure 6) demonstrates the balance outstanding and the average recovery period to date. A task and finish group consisting of Finance, Workforce and Payroll colleagues are meeting to discuss an improvement plan to reduce the number of overpayment of salaries processed each month. The balance outstanding will be monitored closely and Finance will continue to pursue these debts.



• Further analysis of the invoices raised from April 2019 to May 2019 for overpayment of salaries is shown in Appendix 6.

2.4 Losses and Special payments for approval

- Losses and special payments require the Audit & Risk Assurance Committee's approval given their contentious nature. These are outlined in Appendix 5.
- Losses and special payments amounting to £24,199 have been made for the period April to May 2019. The largest value item relates to the writing off of pharmacy products amounting to £23,743.

2.5 Compliance with Capital requirements

• No issues to report.

2.6 Compliance with Tax requirements

 HMRC has shared with the Health Board its latest Action Plan which sets out the work areas that HMRC will focus on during 2019/20 in order to expedite the Board to low risk status. The areas to be covered include a review of the Health Board's adoption of recently introduced legislation in connection with employment taxes, including new rules concerning Optional Remuneration Arrangements (salary sacrifice schemes), Termination payments and the Apprenticeship Levy, a review of VAT recovery under the Contracted-out Services regime as well as to conclude on current open enquiries regarding accounts receivable VAT and the Bronglais Front of House Designed for Life capital scheme.

2.6.1 Compliance with VAT requirements

• No new issues have arisen and an update on the existing issues regarding VAT, are set out in the following table:

Key VAT issue	Update
HMRC Accounts Receivable inspection	A request for information was received from HMRC in May 2019 in respect of nine selected invoices in respect of which no VAT was charged by the Health Board. The Health Board was asked to explain why no VAT was charged in each case and to provide copies of the underlying contracts to each supply in order to evidence the position taken. The Health Board has returned the requested information to HMRC and it now awaiting HMRC's response.
Home Technology Salary Sacrifice scheme (closed schemes)	The Health Board was liable to account for output VAT on the value of assets deemed to have been transferred to employees at the end of each scheme. Underpaid VAT of £58,000 has been voluntarily disclosed to HMRC. The Health Board is now awaiting the final assessment and payment request from HMRC.
Capital Front of House Scheme (Bronglais Hospital)	 HMRC disputed the VAT recovery percentage initially calculated for this scheme's project costs. The Health Board agreed with HMRC to revisit its initial VAT recovery calculation and a revised calculation was submitted to HMRC in March 2019. The Health Board is awaiting HMRC's response. In the meantime, HMRC has agreed not to pursue the additional VAT recovery from the Health Board until the re-worked calculation has been agreed. The Health Board expects this matter to conclude by the end of July 2019.

2.6.2 Compliance with Employment tax requirements

- The Health Board has now received the final report following a due diligence review carried out by KPMG for the purpose of providing the Health Board with assurance over its processes and approach to addressing Employment Tax risks. The Health Board continues to review the findings.
- An update on the key current issues within Employment Taxes, are set out in the following table:

Key Employment Tax issue	Health Board response and mitigating action
GP Out Of Hours	HMRC has now agreed to reduce the Health Board's liability in respect of this matter by a total of £278,501. This amount represents the total tax and National Insurance Contributions (NIC) that HMRC has been able to clearly identify as having been declared and paid by the GPs in question in respect of the same income. The maximum liability of the Health Board in respect of this matter has now fallen to £401,744. This amount is inclusive of late payment interest and penalties.
	The Health Board is currently working with HMRC to agree a further reduction to the Health Board's liability, this time by identifying payments made for the services of the GPs in question which may fall outside the scope of the enquiry due to being paid to a GP partnership rather than to individual GPs. We are currently awaiting HMRC's agreement as to the level of evidence that it would require to allow a reduction in the total liability due to such a claim.
	The Health Board expects the position to be finalised and final liability settled by the end of July 2019. The Health Board has provided £667,539 in total in respect of this matter.
Issues with Payroll transmitting RTI information to HMRC	An aged issue exists with an overpayment of Tax & NI due to the information being generated from the Payroll system providing a different value for the Oracle General Ledger to that transmitted to HMRC via the RTI process. Payroll are working with HMRC to resolve the issue. We expect the issue to conclude by the end of July 2019.
Due diligence review of net deduction leased car schemes	In response to a possible risk identified as part of the Employment Taxes due diligence review carried out by KPMG, the Health Board has commissioned KPMG to conduct a deeper review into the Health Board's net deduction leased car schemes with a view of gaining reassurance that individual taxable car benefit charges in respect of employees on the schemes have been calculated appropriately. The Health Board expects to receive the findings of KPMG's review in early June 2019.

2.7 Compliance with Reporting requirements

- At the last meeting of the Finance Committee, held on 20th May, the Health Board's control total was reported as £25m. Plans are being developed to achieve this position. This is a required improvement of £4.8m on the Health Board's draft interim Annual Plan deficit of £29.8m, which will require the identification of further actionable Savings schemes.
- Statutory Accounts 18-19 The statutory accounts have been audited and were sent to Welsh Government on the required deadline of May 31st 2019. The accounts are awaiting signature by the Auditor General, due 11th June 2019. There were no material issues reported via the ISA260 issued by Wales Audit Office.

 Task and finish group IFRS 16 - The first meeting of the IFRS 16 Task & Finish group was held on 8th May. The objective of the group is to assess the impact of IFRS 16 on the Health Board. The key purpose of the initial meeting was to agree an action plan and to assign tasks to individuals. Key individuals from Procurement and Estates were requested to carry out a review of all contracts and identify any leases.

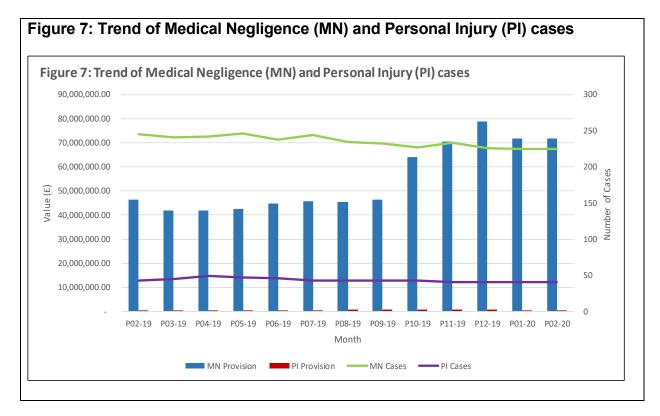
Areas identified for review are Managed Service Contracts (consumables and pathology), lease cars (salary sacrifice), franking machines, CHC, managed GP Practices, Primary Care – assets/rooms for rent and catering equipment. Other areas may be identified during the review.

2.8 Medical Negligence cases and Personal Injury

 The Health Board's medical negligence and personal injury cases are managed through NWSSP Legal. As at the end of May 2019 as reported via NWSSP Legal the number of cases and level of provision are as follows:

	No of cases	Level of provision	
Medical negligence	225	£71.7m	
Personal injury	41	£0.4m	

- The graph below illustrates the level of Medical Negligence (MN) and Personal Injury (PI) provisions for a rolling year, from May 2018 onwards.
- The Health Board is liable for the first £25k for each case.



3.1 Recommendations

The Committee is asked to note the report and approve the losses and special payments and write off of irrecoverable debts noted in the report.

Appendix 1: Single Tender Actions (in excess of £25,000)

	Period covered by this report:		1 April 2019	31 May 2019		
Ref	Supplier	Value (£)	One-off or Period	Department	Justification provided	
HDD454	SLIP Learning Services	£68,100.00	12 months	Organisation Development	Second phase of the programme, the STA for the initial phase was previously granted	
HDD451	Advisory Board	£27,560.00	11 months	Medical Directorate	Continuation of membership (final year) Period	
HDD452	Sysmex	£34,416.36	12 months	Blood Science	Only supplier with the knowledge and expertise for this equipment	

Appendix 2: Competitive Tenders awarded

	Period covered by this report:			31 May 2019	
Ref	Supplier	Value (£)	One-off or Period	Department	Reason for tender
HDD-ITT- 40354	Crossroads Sir Gâr / Crossroads Hafal	£2,000,000.00	4 years	Childrens Services	Framework For Children's Continuing Care Service
HDD-MIN- 41176	Insight Direct	£240,132.29	5 years	IT	Firewall System
HDD-MIN- 41403	GSA Techsource	£108,000.00	3 months	Information	Clinical Coding

Appendix 3: Payables in excess of £10,000 and 3 months

Period covered by this report: 1 April 2019 to 31 May 2019						
Ref	Supplier	Value (£)	Date raised	Disputed	Progress to resolve	
ARMCIN/00006689	ADVANCED HEALTH & CARE LTD	33,585.56	28/01/2019	Y	Invoice to be cancelled and re- issued correctly by the supplier as per communications between Accounts Payable and the service lead. Once this is done the invoice will be approved for payment.	
19000365DN	ORTHO CLINICAL DIAGNOSTICS	21,355.57	07/01/2019	N	Full credit note received and cancelled off system 11/6/19	
PCS 0419/0320	PEMBROKESHIRE COUNSELLING SERVICE	15,000.00	05/02/2019	Y	Invoice paid 11/6/19	

Appendix 4: Receivables in excess of £10,000 and 3 months

Ref	Supplier	Value £	Date raised	Dispute	Progress to resolve
1	NHS SOUTH WORCESTERSHIRE CCG	11,560.00	16/01/2019	No	Invoices has been approved for payment, payment promised week commencing 10 th June 2019.
2	CARMARTHENSHIRE COUNTY COUNCIL	12,636.87	14/02/2019	Yes	Under query with the Council. Council has stated that it has offset this against other invoices due to them. Finance has asked for further detail on the 10 June to clarify which invoices have been offset.
3	CARMARTHENSHIRE COUNTY	86,003.41	16/01/2019	No	The Council have confirmed invoice has been approved for payment.
4	ASTRAZENECA UK LTD	19,174.40	14/01/2019	No	Supplier has informed the Health Board that payment will be made week commencing 10 June 2019
5	ASTRAZENECA UK LTD	21,571.20	10/10/2018	No	Supplier has informed the Health Board that payment will be made week commencing 10 June 2019
6	OVERSEAS VISITOR	22,658.00	14/03/2016	Overseas	Overseas visitor case is with CCI Debt Collection. Judgement gained September 2018. Debtor traced to Germany. Further investigation under way.
7	EX STAFF	14,261.75	15/08/2017	Part of a fraud case	This is now being dealt with by CCI Debt Collection as the Fraud case has closed.
8	JOHN MUNROE HOSPITAL GROUP	10,385.00	11/01/2019	Yes	This is in relation to a very old credit on the Accounts Payable system. Supplier has requested backing information, this has been sent to them, and Finance are now actively chasing for a payment date.

Appendix 5: Losses and Special Payments for approval

Period covered by this report: 1 April 2019 to 31 May 2019			
Loss and Special payment category	Value (£)	Explanation	
Pharmacy wastage	23,743.35	Expired drugs in Pharmacy	
Ex Gratia	58.50	Lost dentures	
Ex Gratia	12.50	Lost thermal vest	
Ex Gratia	270.65	Food destroyed when power cut to BGH accommodation	
Ex Gratia	33.50	Patients travelling costs incurred through cancellations and clinic over runs.	
Ex Gratia	80.00	Lost mobile phone	
Total Losses (for approval)	24,198.50		

Appendix 6: Overpayments of Salaries

Perio	Period covered by this report: 1 April 2019 to 31 May 2019			
Re f	Reason for Overpayment	Total Value £	Number of Invoices	
1	Recovery of Overpayment of Salary Following Reduction in Hours	3,153.42	3	
2	Recovery of Overpayment of Salary of Bank Salary	663.49	1	
3	Recovery of Relocation Expenses Following Termination of Employment with the Health Board	189.11	2	
		4,006.02	6	

Appendix 7: Single Tender Actions 2018-19

Single Tender Action processed in 2018-19					
Supplier	Description	Total Cost			
3M Ltd	Maintenance of 3M Medicode system	£8,297.69			
4S Information Systems Ltd	Dawn Software maintenance Contract	£15,199.80			
Adam Weston	Counselling for Staff	£7,000.00			
Adastra Advanced Health & Care Ltd	Renewal of Odyssey Software Licence	£16,228.56			
Advanced Health & Care Ltd	Maintenance of Adastra system	£453,679.00			
Advisory Board	Membership of Global Forum	£38,580.00			
AFOS Ltd	Maintenance of Specimen Tables	£16,737.00			
Agilent	Maintenance of Agilent Analysers	£8,774.76			
Alliance Medical	Weekly Radiopharmacy Tekcis 6 Generator plus delivery to end of financial year	£16,400.00			
Allies Computing Ltd	Maintenance of Postcoder	£8,004.00			
Amercare Ltd	Amercare Ltd	£7,950.00			
Anetic Aid	Maintenance of Patient Trolleys	£9,846.04			
Areocom	Maintenance of Air Tube System	£7,032.00			
Ascribe Ltd	Maintenance of HICSS System	£5,757.25			
Auditdata Ltd	Maintenance of Auditbase System	£16,313.00			
Auditdata Ltd	Maintenance of Auditbase	£19,575.60			
Baxter	Maintenance of Blood Filtration Machines	£25,980.00			
Biomerieux UK Ltd	Maintenance of Film Array Torch System	£7,669.30			
BMI Healthcare	Outsourced Clinical Services	£415,000.00			
BMI Healthcare	Outsourced Clinical Services	£500,000.00			
Canon Medical Systems Ltd	Replacement Ultrasound Probe	£6,450.00			
Capsticks Solicitors	Model Alternative Provider	£12,000.00			
Carl Zeiss	Maintenance of Zeiss equipment	£34,259.76			
Change Healthcare	Upgrade of Cardiology PACS System	£122,870.28			
Change Healthcare UK Holdings Ltd	Maintenance of Horizon Cardiology system	£15,668.25			
City School of Languages	OETS Programme and Examination	£15,450.00			

Clevermed Ltd	Maintenance of Badgernet Software	£8,850.88
Curium Pharma Ltd	Tekcis 6 generator	£35,520.00
Draegar Medical	Technical training on Draegar Anaesthetic Machines	£74,400.00
Dyscovery Centre	Provision of Service for Children with Dyspraxia	£64,000.00
Echosens	Maintenance of Fibroscans	£9,000.00
End of Life Care & Social Prescribing Films	eHealth Digital Media Ltd	£15,000.00
Erota Ltd	Electronic Medical Rota System	£22,297.92
eRota Ltd	E-Rota System for Anaethetic services	£17,141.04
Face Recording	Maintenance of Face System	£92,671.16
Fiona Watts	Counselling for Staff	£7,000.00
Francis Health	SLLIP Programme	£56,400.00
Getronics Ltd	Maintenance of Switchboards	£102,826.88
Gofal	Mental Health Service Consultancy	£306,698.13
HD Clinical Ltd	Maintenance of Prism System	£23,700.00
Horiba UK Ltd	Continuation of rental agreement for Horiba Analysers	£76,392.00
HSDU Track & Trace support	Health Edge Solutions	£37,990.54
IEL Imaging Equipment Ltd	Technegas Generator	£26,000.00
JA Woodhams	Cleaning Contract for Swn y Gwynt	£7,200.00
Kronos Systems Ltd	Maintenance of E-Rostering System	£20,392.40
Labyrinth Coaching & Consulting	Training Course	£7,200.00
Laerdal	Simman Manikin	£47,887.20
Leica Microsystems Ltd	Maintenance of Leica Equipment	£148,339.36
Linkedin	Linkedin Software	£22,360.00
Linkedin	Recruitment Subscription	£22,310.00
Maintenance and Licence	Care Partner Software	£95,451.29
Mallinckrodt UK Ltd	Tekcis 6 Generator	£24,600.00
Medgate UK Ltd	Software support cohort	£7,142.71
Medinet	Provision of Specialist Consultant Services	£143,000.00
Medisoft Ltd	Ophthalmology Software	£12,000.00
Mental Health Matters Wales	DOLS service	£10,000.00
MI Healthcare	X-Ray Tube	£16,700.00
MRI Devices	Maintenance of MR400 Unit	£18,000.00
Multitone	Maintenance of Paging System	£12,660.55

Netcall	Solutioncare Services & Support Renewal	£26,041.00
Netcall Ltd	Maintenance of Netcall System	£98,719.20
Optum Health Solutions	Scriptswitch Software Support	£212,157.90
Philips Healthcare	Maintenance of Philips ICIP System	£23,296.40
Pinpoint	Maintenance of Pinpoint staff attack system	£9,099.60
Quest Software Ltd	Maintenance of Kace Systems	£15,581.74
Radiometer	Maintenance of ABL400's	£19,230.00
Real Asset management	Software Support for RAM 400	£6,294.00
Reportin	Source Bioscience	£150,000.00
Riomed	Maintenance of Cellma System	£8,266.00
Riomed	Maintenance of Cellma system	£43,368.00
Royal College of Physicians	JAG Subscription	£14,400.00
Royal College of Surgeons	Review of Clinical Performance	£24,000.00
RXInfo Ltd	Wales Define/Refine Licence Fee	£13,714.00
Sense Medical Ltd	Maintenance of Kowa Cameras	£19,032.00
Source Bioscience	Maintenance of Lab fridge	£5,441.00
Stanley Security	Pace Pro Staff Alarms	£3,823.30
Stanley Security	Maintenance of AEN3 Paging system	£33,339.24
Stanley Security	Maintenance of Paging System	£42,007.54
Storm Skills	Storm Training Package	£23,818.00
Stryker	Maintenance of Orthopaedic Tools & Video system	£114,894.98
Sunquest Information Systems	Maintenance of Core Messaging System	£15,418.00
Sysmex	Maintenance of Sysmex Analysers	£8,726.78
Tavistock	SLLIP Programme	£30,840.00
Thermo Fisher Diagnostics Ltd	Maintenance of Tissue processors	£10,482.30
Tron Medical	Maintenance of Navigator System	£13,920.00
Turun UK LTd	Hugs Baby Security System Licence	£5,671.88
University of Manchester	Masters Course	£6,000.00
Val Allen	Counselling for staff	£5,000.00
XPert Health Ltd	Xpert Courses	£9,859.68
Total		£4,414,296.89