



**PWYLLGOR ARCHWILIO A SICRWYDD RISG
AUDIT AND RISK ASSURANCE COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	27 August 2019
TEITL YR ADRODDIAD: TITLE OF REPORT:	Feedback from Targeted Intervention Meeting held on 31 July 2019
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Steve Moore, Chief Executive, Hywel Dda University Health Board
SWYDDOG ADRODD: REPORTING OFFICER:	Steve Moore, Chief Executive, Hywel Dda University Health Board

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Gwybodaeth/For Information

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

This paper provides the Audit & Risk Assurance Committee (ARAC) with an update from the Targeted Intervention (TI) meeting with Welsh Government (WG) held on 31 July 2019.

Cefndir / Background

Following the decision made by the now Minister for Health and Social Services in September 2016 to move the University Health Board (UHB) from enhanced monitoring to targeted intervention, ARAC has requested that an update report be provided and discussed at each meeting. This report provides an update on the most recent TI meeting.

Asesiad / Assessment

The main discussion points with WG are summarised below; a formal letter of response from WG will be shared with Board Members when received.

Performance

Due to the confidence in the UHB's ability to deliver on its performance plans, WG indicated that future meetings would focus less on performance. Whilst WG was working on the assumption that the UHB would deliver on its Referral to Treatment (RTT) targets, it would like to see an improvement in performance as early in the year as possible.

The UHB raised its concerns about the issues facing Withybush General Hospital, particularly in Unscheduled Care. WG was pleased to hear about the positive impact of the Geriatrician model on the front door of the hospital, whilst acknowledging the difficulties in securing medical cover in the Emergency Department during out of hours periods. There were shared concerns about the impact on staff during a period of high pressure, and these would be raised with the Chief Medical Officer and the Chief Nursing Officer, to seek their advice and support in the work the UHB is doing

The discussion about Scheduled Care focused on the UHB's Fragile Services, and WG agreed to have a separate discussion with the UHB about what support it could provide.

Finance and Turnaround

The main focus of this meeting, and future meetings, was the UHB's financial position. WG asked the UHB to be clearer and more confident with regards to how it will achieve its Control Total (£25m). There was a discussion about the newly appointed external consultants' (KPMG) role in the UHB, who will be supporting a delivery plan that has a clear Pipeline and Opportunity Framework for future years.

WG suggested that although the UHB feels it has a grip and control operationally, there were issues of fragility and in delivering savings, and recommended that the UHB keeps in close contact with the Financial Delivery Unit between TI meetings to instil more rigour and structure into the process.

WG also discussed the UHB's attendance at the Public Accounts Committee (8 July 2019), advising that this was an important issue for the UHB.

Annual Plan 2019/20

WG referred to positive meetings with the UHB and suggested that the Annual Plan must show accountability around this year's plan; an integrated approach within the organisation; and a clear pathway from the Annual Plan to the long term plan. Future TI meetings would also focus on the UHB's planning function.

Health & Care Strategy: Phase 3 Delivery

WG expressed concern about the impact of this significant system change programme on operational/clinical staff and on the Board, and suggested that the UHB reflect on lessons learnt from previous programmes and seek external advice to support the programme, when required.

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is asked to **NOTE** the update from the Targeted Intervention meeting held on 31 July 2019.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference Cyfeirnod Cylch Gorchwyl y Pwyllgor	4.4.2 Maintain an appropriate financial focus demonstrated through robust financial reporting and maintenance of sound systems of internal control.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	Governance, Leadership and Accountability
Amcanion Strategol y BIP: UHB Strategic Objectives:	4. Improve the productivity and quality of our services using the principles of prudent health care and the opportunities to innovate and work with partners. 5. Deliver, as a minimum requirement, outcome and delivery framework work targets and specifically eliminate the need for unnecessary travel & waiting

	times, as well as return the organisation to a sound financial footing over the lifetime of this plan
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Statement	Improve efficiency and quality of services through collaboration with people, communities and partners

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Financial and performance positions of the UHB. Correspondence between the UHB and WG: <ul style="list-style-type: none"> • Letter from WG to the UHB (Agenda) (26 July 2019); • Letter to WG (Slide Pack for meeting) (30 July 2019).
Rhestr Termiau: Glossary of Terms:	Included within the body of the Report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Archwilio a Sicrwydd Risg: Parties / Committees consulted prior to Audit and Risk Assurance Committee:	Targeted Intervention Meetings with Welsh Government

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No direct impacts from this report.
Ansawdd / Gofal Claf: Quality / Patient Care:	No direct impacts from this report.
Gweithlu: Workforce:	No direct impacts from this report.
Risg: Risk:	No direct impacts from this report.
Cyfreithiol: Legal:	No direct impacts from this report.
Enw Da: Reputational:	No direct impacts from this report.
Gyfrinachedd: Privacy:	No direct impacts from this report.
Cydraddoldeb: Equality:	No direct impacts from this report.