Bundle Audit & Risk Assurance Committee 7 May 2019

2.2.2 Compliance with Welsh Health Circulars

Presenter: Joanne Wilson

CRAP Welsh Health Circulars ARAC Many

SBAR Welsh Health Circulars ARAC May 2019

Appendix A - WHC Log

PWYLLGOR ARCHWILIO A SICRWYDD RISG AUDIT AND RISK ASSURANCE COMMITTEE

| DYDDIAD Y CYFARFOD: DATE OF MEETING: | 07 May 2019 | |
|--|---|--|
| TEITL YR ADRODDIAD: TITLE OF REPORT: | Welsh Health Circulars (WHCs) | |
| CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR: | See list included in Assessment section of report | |
| SWYDDOG ADRODD: REPORTING OFFICER: | Claire Bird, Assurance Officer | |

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

At its meeting on 27th July 2017, the Board requested that WHCs which have not been implemented by the stated timescales should be closely monitored by its Committee structure, in order that assurance could be gained on the compliance and delivery of the outstanding WHC, as well as an understanding of the impacts resulting from late/non-delivery.

This report to the Audit & Risk Assurance Committee (ARAC) provides a current status report on all WHCs issued by Welsh Government and the arrangements in place to ensure implementation is monitored.

Cefndir / Background

Since October 2014, WHCs were reintroduced to replace Ministerial Letters. This process was approved by the Minister for Health and Social Services and designed following advice from audit services, and in agreement with the Local Health Board and NHS Trust, Board Secretaries. The new arrangement was intended to provide a streamlined, transparent and traceable method of communication.

WHCs are numbered documents which are sent widely across the NHS in Wales and are designated a category and topic area, and given a date for review/expiry. A WHC will be used when a letter is being sent out across the wider NHS. Chief Medical Officer/Chief Nursing Officer/Heads of Profession letters are now issued under a WHC. WHCs are sent to a core distribution list (Local Health Board and NHS Trust Chief Executives, Chairs and Board Secretaries) and other additional recipients. WHCs provide a streamlined, transparent and traceable method of communication between the NHS Wales and NHS organisations relating to different areas such as policy, performance & delivery, planning, legislation, etc.

A standard cover sheet will provide details of two different categories. Firstly the WHC will be characterised as:

- Compliance Must be complied with by the recipient
- Action Specific action is required by the recipient
- Information For information only

Secondly an indication of a subject area will be identified as:

- Workforce
- Finance
- Estates
- Quality and Safety
- Legislation
- Governance
- Performance / Delivery
- Information Technology
- Science
- Research
- Planning
- Public Health
- Policy
- Health Professional Letter

WHCs are published on the <u>Welsh Government website</u> and on <u>HOWIS</u>, the official website of NHS Wales. The Health Professional Letter category (formerly CMO Letters, etc) will continue to be published on the CMO website.

Asesiad / Assessment

Appendix A details the Welsh Health Circulars which have been issued since January 2015 and the current status of these against the following RAG rating:

Red – Not completed/behind schedule Amber – Not completed but on schedule Green – Completed

The table below highlights the number of WHCs under each RAG status up until the end of March 2019:

| RAG Rating | No. of WHCs |
|---------------------------------------|-------------|
| Red (Not completed/behind schedule) | 6 |
| Amber (Not completed but on schedule) | 26 |
| Green (Completed) | 187 |
| Total | 219 |

The table below highlights the WHCs which have not been implemented within stated timescales (currently Red RAG rated). Please note that it is not always clear from the standard cover sheet when the WHC must be implemented by, for example, 007 2015 Update on the All Wales position of the EDCIMS (Emergency Department Clinical Information Management System), was issued in March 2015 with action required immediately, however it is not stated within the WHC by when the implementation of the Emergency Department Clinical Information Management System (EDCIMS) national programme should be fully implemented.

WHCs which have not been implemented within stated timescales (Red RAG status)

| WHC ref/name: | Date | Lead Executive: | Monitoring | |
|--------------------------------|----------|-----------------------|----------------|--|
| 053_15 | Issued: | Director of Planning, | Committee: | |
| Introduction of SNOMED CT as | 12/12/15 | Performance & | Information | |
| an Information Standard in NHS | | Commissioning | Governance Sub | |
| Wales | | _ | Committee | |

Current Position:

The responsibility for the introduction of Systematized Nomenclature of Medicine - Clinical Terms (SNOMED CT) into all Welsh National Products is the responsibility of the NHS Wales Informatics Service (NWIS). The SNOMED CT Service within the Informatics Service has been established as set out in the target operating model approved by workstream 3 (WS3). The service continue to provide expertise regarding the use of SNOMED CT within Welsh Clinical Portal forms that are currently in development. This includes the distribution of SNOMED as value sets from the Welsh Reference Data Service as an interim measure until a central terminology service is established. The SNOMED service have been requested by WS3 to set up a new SNOMED reference group where progress to date can be shared and for reviewing documentation, principles and guidelines. The group are currently waiting for the Welsh Technical Standards Board (WTSB) to be fully established before they submit the SNOMED CT Data Entry and Storage guidelines for approval. These guidelines and the approvals process are still being developed.

| WHC ref/name: | Date | Lead Executive: | Monitoring |
|--------------------------------|----------|----------------------|---------------------|
| 022-16 | Issued: | Director of Nursing, | Committee: |
| Principles, Framework and | 06/04/16 | Quality & Patient | Operational Quality |
| National Indicators: Adult In- | | Experience | Safety and |
| Patient Falls | | | Assurance Sub |
| | | | Committee |

Current position:

Overarching actions noted and current status confirmed as being incorporated into the UHB's Adult Inpatient Falls Reduction Improvement Plan which is monitored at the Adults Falls Improvement Reduction Group.

The officer lead has been asked to undertake a risk assessment in order that the impacts of not implementing the WHC are understood and how they are being mitigated. This will enable the Executive Team to consider this to be moved to the strategic log given the significant investment required to implement the action plan associated with actively addressing Osteoporosis.

| WHC ref/name: | Date | Lead Executive: | Monitoring |
|------------------------------|----------|-----------------|---------------------|
| 027-17 | Issued: | Director of | Committee: |
| Clinical Musculoskeletal | 12/09/17 | Operations | Business Planning & |
| Assessment Treatment Service | | | Performance |
| (CMATS) | | | Assurance |
| | | | Committee |
| | | | |

Current position:

The service complies with the majority of the metrics including waiting times not exceeding 6 weeks, however at this time the service continues to work with NWIS to deliver full compliance with an electronic referral and monitoring system. The UHB is awaiting key actions to be completed by NWIS before electronic referral can proceed. Software updates for Welsh Clinical Portal are awaited which will allow for a pilot triage system to be tested. Informatics have informed that there is a risk that the CMATS pilot will be further delayed as other triage systems with a greater proportion of Urgent Suspected Cancer (USC) referrals have been prioritised by the organisation. Updates have been regularly requested by CMATS leads for over 12 months.

| WHC ref/name: | Date | Lead Executive: | Monitoring |
|------------------------------|----------|-----------------|-----------------|
| 034-17 | Issued: | Director of | Committee: |
| Policy on the Management of | 13/07/17 | Therapies and | Medical Devices |
| Point of Care Testing (POCT) | | Health Sciences | Group |
| What When and How? | | | |

Current position:

The Assistant Director of Therapies and Health Science and POCT Co-ordinator are currently reviewing the UHB POCT policy to bring it in line with the All Wales Policy. Once reviewed the policy will be sent out for targeted consultation followed by Clinical Written Control Document Group for formal approval.

| WHC ref/name: | Date | Lead Executive: | Monitoring |
|-----------------------------------|----------|----------------------|---------------------|
| 044-17 | Issued: | Director of Nursing, | Committee: |
| Guidance for the care of children | 15/09/17 | Quality & Patient | Quality, Safety and |
| and young people with | | Experience | Experience |
| continence problems | | | Assurance |
| | | | Committee |

Current position:

Given a lack of clarity in respect of professionals who should be involved in developing the action plan to address the issues highlighted in the WHC guidance. The scoping process has now taken place and an improvement plan has been developed with key responsible officers identified. Assurance has been provided that whilst there is a delay in children obtaining the initial assessment, no risks have been identified by the service or have been placed on the risk register.

| WHC ref/name: | Date | Lead Executive: | Monitoring |
|----------------------------------|----------|--------------------|---------------------|
| 001-18 | Issued: | Director of | Committee: |
| Guidance on safe clinical use of | 05/02/18 | Therapies & Health | Operational Quality |
| Magnetic Resonance Imaging | | Science | Safety and |
| (MRI) | | | Experience Sub- |
| | | | Committee |

Current position:

The WHC is unable to be implemented as there is no suitable Magnetic Resonance Safety Expert (MRSE) available to appoint (that is the same across Wales) therefore MRI modality leads within the UHB are liaising with their colleagues across Wales to share knowledge and skills and to ensure all risk assessments are undertaken. A risk assessment has been completed by the Head of Radiology (service risk no. 722, risk score 9, high) and a business case has been developed for the introduction and employment of an MRSE within Swansea Bay University Health Board, with the UHB expressing an interest in this appointment supporting the Hywel Dda service.

WHCs are reported routinely through the Board committee structure. Updates on WHCs that have not been implemented (those that are amber or red) are collated prior to each relevant committee meeting from each supporting officer. Committees are requested in the report to highlight any concerns via appropriate exception reporting as required. For committees that meet quarterly, WHC reporting is provided to every meeting. For committees that meet bimonthly, WHC reporting is provided to every other meeting (i.e. every four months).

Below is a summary of the committees that receive assurance on the implementation of WHCs on behalf of the Board:

| Committee name | Committee meeting frequency | Current no. of open WHCs |
|--|-----------------------------------|--------------------------------|
| Business Planning & Performance Assurance Committee | Bi-monthly | 4 |
| Quality, Safety and Experience Assurance Committee | Bi-monthly | 5 |
| Operational Quality Safety and Assurance Sub Committee | Bi-monthly | 10 |
| Effective Clinical Practice Sub Committee | Bi-monthly | 1 |
| Information Governance Sub Committee | Bi-monthly | 3 |
| Planning Sub Committee | Bi-monthly | 1 |
| Medicines Management Sub Committee | Bi-monthly | 1 |
| Nutrition & Hydration Task & Finish Group | Quarterly | 1 |
| Infection Prevention & Control Group | Bi-monthly | 3 |
| Immunisation and Vaccination Group | Quarterly | 2 |
| Medical Devices Group | TBC | 1 |

Progress of WHCs are also reported within the appropriate Executive Team Performance Review, where applicable. WHCs under the corporate directorate functions are reported to the formal Executive Team meeting as part of the audit tracker progress report on a rolling quarterly basis. The performance team are currently reviewing the performance management review framework, therefore if a formal performance review process is put in place for corporate directorates, this reporting schedule to Executive Team will be reviewed and discontinued to avoid reporting duplication.

In addition Executive Directors receive a monthly status report of open reports on the tracker, copied to the relevant lead officers, which includes open WHCs and highlights those that are red (behind schedule).

Argymhelliad / Recommendation

The Audit & Risk Assurance Committee is asked to take an assurance that there is a process in place within the UHB to monitor the implementation of WHCs.

| Amcanion: (rhaid cwblhau) Objectives: (must be completed) | |
|---|--|
| Committee ToR Reference | 4.4.1 Review the establishment and maintenance of an |
| Cyfeirnod Cylch Gorchwyl y Pwyllgor | effective system of good governance, risk management |
| | and internal control across the whole of the |

| | organisation's activities, both clinical and non clinical. | |
|--------------------------------------|--|--|
| Cyfeirnod Cofrestr Risg Datix a Sgôr | Risks to delivery of WHC's should be identified on | |
| Cyfredol: | directorate/service risk registers. | |
| Datix Risk Register Reference and | | |
| Score: | | |
| Safon(au) Gofal ac lechyd: | Governance, Leadership and Accountability | |
| Health and Care Standard(s): | | |
| | | |
| | | |
| Amcanion Strategol y BIP: | All Strategic Objectives are applicable | |
| UHB Strategic Objectives: | | |
| | | |
| | | |
| Amcanion Llesiant BIP: | Not Applicable | |
| UHB Well-being Objectives: | | |
| Hyperlink to HDdUHB Well-being | | |
| Statement | | |
| | | |

| Gwybodaeth Ychwanegol: | |
|--------------------------------------|-----------------------------|
| Further Information: | |
| Ar sail tystiolaeth: | Welsh Health Circulars |
| Evidence Base: | |
| Rhestr Termau: | Contained within the report |
| Glossary of Terms: | · |
| Partïon / Pwyllgorau â ymgynhorwyd | Within report |
| ymlaen llaw y Pwyllgor Archwilio a | |
| Sicrwydd Risg: | |
| Parties / Committees consulted prior | |
| to Audit and Risk Assurance | |
| Committee: | |

| Effaith: (rhaid cwblhau) Impact: (must be completed) | |
|--|-----------------------------|
| Ariannol / Gwerth am Arian: Financial / Service: | Dependent on individual WHC |
| Ansawdd / Gofal Claf: Quality / Patient Care: | Dependent on individual WHC |
| Gweithlu: Workforce: | Dependent on individual WHC |
| Risg: Risk: | Dependent on individual WHC |
| Cyfreithiol: Legal: | Dependent on individual WHC |
| Enw Da: Reputational: | Dependent on individual WHC |
| Gyfrinachedd: Privacy: | Dependent on individual WHC |
| Cydraddoldeb: Equality: | Dependent on individual WHC |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | tus RAG / R - nd schedule / on schedule / - Completed | Sub Committee for Monitoring | Update |
|--------|---|-------------|------------|--|--|---|-------------------------------|--------------------------|--|--|--|
| 001_15 | improving Oral Health for Older People Living in Care Homes in Wales | 09/02/2015 | Action | Workforce / Finance / Policy / Health Professional Letter | The focus is on ensuring residents have an oral risk assessment, and an individual care plan to optimise oral hygiene and reduce the risk of additional disease. | Stector of Primary Care, Community and Long | 31,03/2018 | Rolling programme | ers Green | N/A | The WHC 001-2015 has now been nationally branded as 'Gwen Am Byth – A Forever Smile'. There are a total of 97 residential homes across the UHB, 31 of which are nursing homes As of April 2018, the CDS OHP team had piloted the programme with 18 care homes. The delivery includes training of care staff, introduction of documentation and resources and mentoring nominated Mouth Care Champions within the home. All residents will be risk assessed and a care plan written within 7 days of admission. 87% of eligible care home staff have been trained and 507 residents had an up to date mouth care plan in place and delivered deliv. Refinement of QA and outcome measures continues at a National level The aspiration is for the team to expand into a further 22 homes by April 2019, subject to resource availability. The Local implementation Group meet quarterly with membership from the care homes, CSIW, CDS, Care Homes Support Team and 1000 Lives. This provides a forum to feedback and to engage collaboratively with the wider professional groups associated with care homes. Non-Dental attendance has been disappointing and renewed elforts are being made to improve engagement. The National task and finish group have developed an All Wales Resource which will be available later in 2016 to support delivery of the training. The risk assessment element is currently undergoing validation. The team held a successful training day for care homes at The Edinacial Cardies in March 2018, with 1000 Lives funding the expression. The Community Dental Service clinical team have supported the programme with increased Demiciliary care service provision. This is a rolling orgamme with programme value programme value programme value programme value programs value programme value progra |
| 002_15 | Access to Specialist Dental Services Delivered in Primary Care | 09/02/2015 | Action | Workforce/ Finance/ Policy/ Health Professional Letter | To deliver better oral health to vulnerable patient groups by improving access to specialist dental services across Wales. | Director of Commissioning, I Therapies & Health Sciences | 30/04/2016 | 31/03/2016 | Green | N/A | HDUHB hosts Specialists in Special Care Dentistry (0.2 wte) and Specialist in Paediatric Dentistry (0.4 wte) via an SLA with ABMU. Primary Care has contracts with Specialists in Oral Surgery who provide treatment in Swansea. |
| 003_15 | National Ophthalmic Implementation Plan | 28/01/2015 | Action | Policy | Implementation of the Integrated National Implementation Plan for Ophthalmology. | Director of Operations | 30/09/2017 | 30/04/2015 | Green | N/A | The UHB continues to work positively towards the aspirations of the local Ophthalmology Action Plan supporting 12 keys express as also reported to vidrous national and local groups / committees including the UHB Custley. Safety & Experience Assurance Committee, UHB Eye Care Laison Group and the Welsh Ophthalmic Planned Care Board (WOPCB). In going forward the National Ophthalmic Implementation Plan is currently being reviewed and based on a new list of priorities will be integrated with the UHB Action Plan and that produced locally by the Planned Care Board (WOPCB). In going forward the National Ophthalmic Implementation Plan is currently being reviewed and based on a new list of priorities will be integrated with the UHB Action Plan and that produced locally by the Planned Care Board. Therefore resulting in one clear Action Plan meeting both national and local objectives to provide safe and sustainable Eye Care services across the Health Board. The UHB Integrated Ophthalmicology Action Plan for 2017/18. has now been drafted for final approval at the Eye Care Collaborative Group meeting due to be held on the 17/02/17. This Plan incorporates key priorities identified in the National Ophthalmic Implementation Plan for 2017/18. These were initially identified at the WOPCB meeting on the 11/01/17 and subsequently agreed at the Wales National Eye Health Care Steering Board on the 03/02/17. The Plan alsor references the departments contribution to UHBS Cilical Strategy and the Integrated Medium Term Plan (IMIPT). The progress report on the Gostosed at the next Eye Care Collaborative Group meeting on the 19/05/17, Following this meeting any outstanding objectives from 2016/17 will be included in the new Merged Ophthalmicology Action Plan in the next Eye Care Collaborative Group meeting on the 19/05/17, Following this meeting any outstanding objectives from 2016/17 will be included in the new Merged Ophthalmicology Action Plan for 2017/18 together with themes from the respective the National Plan Planned Care Board, P |
| 004_15 | Supporting Primary Care to place individuals with Dementia on their Practic Dementia Registers | | Action | Performance | Implementation of new READ codes on the top of any Memory Clinic Letter to GPs or discharge summary concerning patients with Dementia. Action required by 1 April 2015. | Executive Medical Director | 01/02/2016 | 01/04/2015 | Green | N/A | All memory clinics within HDUHB will have implemented the new read codes on letters to GPs or discharge summaries concerning patients with dementia by the 1st April 2015. Welsh Health Circular document has been redistributed in order to ensure compliance and an audit of compliance will be completed in May 2015. April 2015- READ codes implemented on all letters from Memory Clinics / Discharge letters. |
| 005_15 | DSCN and reporting template for Outpatient Follow up Delay Reporting Data Collection | 23/01/2015 | Compliance | Performance / Delivery | Reporting of the number of patients still waiting (delayed) at the end of each month for an outpatient follow-up appointment - from the 1st January 2015 (submitted February 2015). | Interim Chief Operating Officer | 31/03/2015 | 31/01/2015 | Green | N/A | Processes are in place to report on the number of patients waiting for outpatient follow-up appointments, and reporting has commenced. |
| 006_15 | Radiotherapy Data Set | 05/02/2015 | Action | Policy / Health Professional Letter | Introduction of a Radiotherapy Data Set for Wales. Action required by 1 April 2015. | Director of Therapies & Health Sciences | ΝΑ | 01/04/2015 | Green | N/A | No further action required by Hywel Dda. There are only 3 Radiotherapy Centres in Wales and HD is not one of them. |
| 007_15 | Update on the All Wales position of the EDCMS (Emergency Department Clinical Information Management System) | 30/03/2015 | Compliance | Information | To reterate the position of the Minister for Health and Social Services concerning the "Once for Wales" Implementation of the Emergency Department Clinical Information System (EDCIMS) national programme. | Director of Planning, Performance & Commissioning | Ongoing | Not provided | Amber | Information Governance Sub Committee | There has been a delay in the implementation of the Welsh Emergency Departments System (WEDS) nationally. Following legal consultation, NWIS on behalf of NHS Wales, issued EMIS Health Two Non-Conformance Reports, against the Masker Service Agreements for WEDS. Responses from EMIS have been received and discussed with EMIS. Commercial discussions with EMIS are on-going. The Assistant Director of Informatics further information from the National Team on the progress to date. The next meeting of the WEDS Project Board is scheduled for the 1708/18, where the risk to NHS Wales will be discussed around non-delivery of the product, and whether the product is fit for purpose. The Risk is classified as Chrical upon the National Informatics Management Board (NIMB) risk register. The Risk is detailed as Chrical upon the National Informatics Management Board (NIMB) risk register. The Risk is detailed as Chrical upon the National Informatics Management Board (NIMB) risk register. The Risk is detailed as Chrical upon the National Informatics Management Board (NIMB) risk register. The Risk is detailed as Christian trisk that EMIS Health will not be able to deliver a robust solution in line with contractual specifications. All relevant parties expecting to implement the solution (NIVIS along with ABMU, Aneurin Bevan and BCU Health Boards) have formally requested assurance from EMIS Health on resolution of outstanding issues preventing User Acceptance Testing sign off. No timelines have been provided and so confidence is low with regards the delivery of the product. Consequence: NHS Wales unable to realise the expected benefits from implementing a national ED system, with detrimental impact on patient flow, ED performance, audit data and ability to share information across Wales. Until formal notification from NWIS is received that the system is fit for purpose, the Health Board are unable to implement. Update – March 2019 **Commercial discussions have concluded between EMIS and NHS Wales. The agreement was signed by all p |
| 008_15 | Prudent Healthcare One Year On | 11/02/2015 | Action | Policy | Health Minister highlighted for priority areas for prudent healthcare in Wales for 2015: primary care; workforce and organisational development; emodelling the relationship between the citizen and the provider (co-production); and | Executive Medical Director | N/A | 27/02/2015 | Green | N/A | Cascaded to Board Members and staff (via Global and Team Brief). Cascaded to all Acute operational and clinical teams, to be considered in all business planning and clinical development plans in the future. |
| | UK General Election 2015 | | Action | Governance | Guidance to NHS employees on their role and conduct during the forthcoming UK Parliamentary Election period (30 March 2015 - 7 May 2015). Action required by 29 March 2015. | Board | 08/05/2015 | 29/03/2015 | Green | N/A | Sent out by Global E-mail to staff followed by internal communications briefings. |
| 010_15 | Ordering Flu Vaccine for the 2015 - 2016 Season | 24/02/2015 | Action | Health Profes | To ensure adequate supplies of flu vaccine are ordered for the 2015 - 2016 season. | Director of Public Health | ΝΑ | Not provided | Green | N/A | An order has been placed for 5000 doses of flu vaccine by HDUH Occupational Health Team. Medicines Management Team have linked in with Weish Health Supplies (who organise the tender for the vaccines) for the egg-free and Fluarix tetra requirements. Primary Care Teams have been sent WHC also and are required to order own supplies via All Wales' direct delivery' system that was introduced in 2014. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | R- lle/ ted | Sub | Update |
|--------|---|-------------|-------------|----------------------------------|---|---|-----------------------|--|--|------------|---|
| | | | | | | | Expiry / Review | by | Status RAG / rehind schedu A - on schedu G - Comple | Monitoring | |
| 011_15 | Children's Vision Wales Pathway (4 - 5 years old) | 21/04/2015 | Compliance | Policy | To provide a flexible auditable pathway for school | blic | N/A | iate | Green | N/A | The SBAR report has been revisited and strengthened with greater emphasis on the clinical risks associated by not providing this screening service. The revised paper was considered by the Executive Team during May 2017 - |
| | Patriway (4 - 5 years old) | | | | screening. | octor of Pu of Operati | _ | mmed | | | Indiciousing the meeting, runner information was requested and a revised SBAR prepared. At the Executive Team meeting held on the 28th June it was agreed to reintroduce the Children's Vision Screening service during 2017/18. This will be done on a phased basis supported by a robust implementation plan. |
| | | | | | | Directo | | | | | The appointment of the necessary school nursing service has been completed while the additional Orthoptist roles have now been recruited. Training for school nurses commenced in March 2018. It is now planned that the screening service will be reintroduced by June 2018 on a phased basis. Pending the formal reintroduction of this service the Utile Continue to show 'nii' returns on the WG data update requests. |
| | | | | | | Health | | | | | Update July 2018: The Children's screening service has now implemented since April 2018. Over 1400 Children have been screened and over 20% have required interventions from the HES and community optometric services. The latest implementation plan from June 2018 is attached. The UHB will be submitting returns to WG from August 2018. |
| 012_15 | NHS Wales Infrastructure Investment Guidance | 30/03/2015 | Action | Estates | Issue of revised Infrastructure Investment Guidance for NHS Wales | ing. | view | ping ase ning ions | Green | N/A | This is new guidance which outlines the Welsh Government's requirements in terms of the planning, management and delivery of NHS infrastructure investment and replaces a number of WHCs. This guidance will be used to inform future planning infrastructure investments and be used in ongoing business case and planning submissions. Standards have been received by QSEAC & will determine action through its delegated authority. |
| | | | | | | Direct Planr Performan Commissio | Periodic Re | Ong Business C and Plan Submiss | | | |
| 013_15 | Seventh Caldicott Principle - "Duty to Share" and people's access to their electronic care records | 09/04/2015 | Action | Information Governance | To provide a short report on what actions have been taken and results you have achieved in translating this principle into action. | Executive Medical Director | N/A | 07/05/2015 | Green | N/A | Report sent to WG. |
| 014_15 | Statutory and Administrative Financial Duties of Local Health Boards and NHS Trusts | 05/05/2015 | Action | Finance | To clarify the position regarding the Statutory and Administrative Financial Duties of NHS bodies in Wales. Action required by Financial Years 2014 / 15 and beyond. | Director of Finance, Performance and | 01/03/2016 | inancial Years 2014/15 and beyond | Green | N/A | New requirements set out in Finance Report to Board on 28th May 2015 and Team Brief to staff on 2nd June 2015. |
| 015_15 | Health and Care Standards | 01/04/2015 | Action | Quality and Safety | To understand and actively assure on how well we meet these standards on an ongoing basis. | Director of Nursing, Quality & Patient Experience C | No later than 2020 | 01/04/2015 | Green | N/A | The implementation of these standards does not have a completion date. They replace two previous methods, Standards for Health Services in Wales (2010) and "Fundamentals of Care" Standards (2003). Guidance for monitoring and reporting will be issued by WG later this year. Currently we have received these standards into Q&S Committee and will determine action through its delegated authority. |
| 016_15 | 2015 / 16 LHB and Trust Monthly Financial Monitoring Return Guidance | 24/04/2015 | Compliance | Finance | To provide new guidance for completing monitoring return spreadsheet for 2015 / 2016 financial performance. | Director of Finance, Performance and Commissionin | 01/04/2016 | Not provided | Green | N/A | This is annual guidance and will inform each monthly return to WG in 2015/16. |
| 017_15 | NHS Outcome Framework and Measures Guidance | 13/04/2015 | Compliance | Performance / Delivery | To develop a reporting and performance management framework to comply with the WG Outcomes and Delivery Framework issued under WHC (2015) 017 | Director of Finance, Performance and Commissioni | 01/04/2016 | 30/04/2015 | Green | N/A | Draft performance assurance framework was presented to the Board at its Public Meeting on 28th May, together with a "new style" performance assurance report reflecting the 7 new domains in WHC (2015) 017. Both the assurance framework and the assurance report were approved as "work in progress" and will be further developed over the year. Meanwhile these are working documents which comply with the WG Outcomes and Delivery Framework. Superseded by WHC 023-16 NHS Outcomes Framework and measures guidance 2016/17 |
| 018_15 | Dispute Arbitration Process - Guidance for | 24/04/2015 | Compliance | Finance | To provide revised guidance for disputed debts between Welsh NHS bodies, including a new process for service | tor of ance, e and oning | 2017 | ance | Green | N/A | Interim review of Financial procedure 02/02 for compliance with WHC (2015) 018. The process for enacting the circular started in March 2015 when the proposed revised debtor guidance was shared with the service prior to formally issuing the circular. Finance began putting in systems in place to comply with the revised guidance at this time. |
| | Disputed Debts (Invoices and Service Arrangements) within NHS Wales -2015 / 16 - 2016/ 17 | | | | agreement disputes. | Direc Fin Performano Commissi | 01/05/ | See paragraphs 43 of Guidar | | | The Standing orders (schedule 1 paragraph 16.6 (e)) requires contract documentation to cover the disputes and resolution processes. The 2015/16 contract documentation will make reference to the revised circular. |
| 019_15 | Changes to the Shingles Vaccination Programme | 30/04/2015 | Action | Health Professional Letter | Programme delivery dates amended to commence of 1 April each year and run for 12 months to 31 March. | Director of Public Health | N/A | Not provided | Green | N/A | Primary Care Teams have been sent WHC, NES and Local delivery plan and clinical arrangements have been finalised by Immunisation team and Primary Care Contracting Team. |
| 020_15 | Dementia Training for NHS Staff | 06/05/2015 | Action | Performance | To ensure 50% of directly employed staff received Demential Training by the end of 2015 / 2016 financial year. To be completed by 30 April 2016 | Director of Workforce and OD | 01/05/2016 | 30/04/2016 | Green | N/A | Target achieved-The UHB target requirement is to ensure 55% of directly employed staff who deliver direct care receives Demensia Training by the end of 2015/16 linancial year (to be completed by 30 April 2016). This was estimated at the time to be around 3.50 staff although these numbers can change daily. The 6 staff from the Accident & Emergens Able towards not she tow hat entended high level training funded centrality by Wesh Government to train as trainers within their specialist teams in A&E has yet to deliver any training due to activity within the departments but are planning sessions in the near future. Additional training continues to be delivered as part of the Skils to Care Programme for all Health Care Support Workers & the Volunters Training Programme as sion includes Demental. The training is part of Corporate Includiction and there is also an e-learning package although there are some reporting anomalies currently being resolved nationally so the figure will increase further as a result over the next few months. The figure below incorporates the Butterfly Scheme, Induction (to end February 2016), the A&E staff trained as trainers, the Volunteers Programme, Skills to Care (to not Feb 2016) is Induction (to end Feb 2016). The one of Feb 2016 is Induction (to end Feb 2016). The corposes of developing a fartally development programme with clinical staff which will incorporate dementia within it. It is hoped this will run across the UHB during 2016/17 to multi-disciplinary teams. The total number of staff trained as at end February is: 2871. Whilst every effort has been made to deliver training through e-learning, induction, skills to care & face to face training it would be unprecedented for over 500 staff to be trained during March. It is anticipated that by year end 4096 staff will have had training. |
| 021_15 | Updated Human Tissue Authority Guidance on Disposal of Foetal Remains | 06/05/2015 | Compliance | Health Professional Letter | To review your policy and practice and adopt burial and cremation as appropriate methods of disposal. Adopt the Human Tissue Authority (HTA) revised guidance on the disposal of pregnancy remains following pregnancy loss or termination | Interim Chief Operating Officer | N/A | Immediately | Green | N/A | The UHB is compliant with the WHC guidance. Revised policy was issued for consultation in September 2015 and implemented as a working draft pending formal ratification. Working Group to confirm final policy at next meeting on 25th November 2015. |
| 022_15 | Sharing Patient Information between Healthcare Professionals - A Joint Statement from Royal College of Ophthalmologists and College of Optometrists | 25/05/2015 | Information | Governance | For immediate action - the Royal College of Ophthalmologists and the College of Optometrists issued a joint statement on 20 March 2015 encouraging Ophthalmologists to share clinical information with the referring Optometrist. | Executive Medical Director of Finance, Finance, Performance and Commissioning | N/A | Immediate | Green | N/A | Distributed to Optometrists in primary care and Orthoptists and Ophthalmologists in secondary care on 31 May 2015, with final update to the Eye Care Group (ECG) on 3 July 2015. |
| 023_15 | Launch of Liver Disease Delivery Plan | 08/05/2015 | Compliance | Health Professional Letter | To implement the Liver Disease Delivery Plan - a framework for NHS Wales and its partners to 2020, and to reflect in the 2016 - 17 refresh of our Integrated Medium Term Plans. | Director of Finance, Performance and Commissioning | 05/05/2020 | Immediately | Green | N/A | Following the issue of the Liver Disease Delivery Plan in May 2015, a working group was established. The group was clinically led by Dr Ian Rees with Planning support, and senior representatives of Public Health along with specialist nursing and substance misuse input. The Delivery Plan has been completed and sent to WG as a draft as evidence of progress. Formal approval of the plan is following the agreed governance process. The Plan was discussed and 'noted' by QSEAC at its meeting of the 20th October 2015 which commended the collaborative and easy to read Plan which will allow the Board to track progress. The Plan was presented to BP&PAC on the 24th November 2015 where it was approved. The Delivery Plan has subsequently been issued to Welsh Government and made public on the UHB web site. |
| 024_15 | List of Welsh Health Circulars - 1 September 2014 to 31 May 2015 | 29/05/2015 | Information | Information Governance | For information - the list of WHCs covering the period 01.09.14 to 30.05.15. | Board | Not provided | None | Green | N/A | All WHCs have been circulated to Lead Executives to implement and regular reports are made to Board |
| 025_15 | The Annual Quality Statement 2014 | 16/06/2015 | Action | Quality and Safety | Sharing of 2014 All Wales Quality Statement and requirements for 2015 Statements. | Director of Nursing, Quality & Patient Experience | ####### | ####### | Green | N/A | AQS in final design stages having been approved at Board in May 2015. Requires final design and translation prior to publication by 30th September 2015. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / | Action required | 3 / R - dule / dule / leted | Sub Committee for | Update |
|--------|---|---|---------------------------|----------------------------------|---|--|-----------------------|--------------------------|---|----------------------|--|
| | | | | | | | Review | by | Status RAG ehind sche A - on sche G - Comp | Monitoring | |
| | Aseptic Non Touch Technique (ANTT): Implementation of a National Standardised Approach | 05/06/2015 | Action and Information | Quality and Safety | To advise of National Launch Events and Train the Trainer Sessions. | Director of Nursing, Quality & Patient Experience | 03/06/2016 | Not provided | Green | N/A | Implementation underway being lead by the Assistant Director of Nursing for Infection Prevention and Control. This is a practice based issue and therefore will not have a cut off final date. It is a new method of practice and will form part of the UHB planned approach to training. Full engagement by the UHB Nursing teams at the national launch. |
| 027_15 | Information Quality | 11/06/2015 | Action | Quality and Safety | To introduce the Information Quality Improvement Initiative (ICII) and sets out early actions for organisations. | Director of Finance, Performance and Commissionin | Ν̈́Α | 03/04/2015 | Green | N/A | A format response has been sent around the actions outlined within the WHC. In summany, they are as follows: - A draft Information Assurance Pelicy for HyweD daw as attached to the format response. - In terms of a representative for the IQII Meetings, the nominated lead will be Head of Information Services. - The UHB are scrutinising its internal processes and process mapping particularly concerns in readiness for the review. Confirmation has been received that this information has been received and the UHB is availing notification of the date of the first meeting of the IQII Group. |
| _ | The National Influenza Immunisation Programme 2015 – 2016 | 08/06/2015 | Action | Health Professional Letter | To advise of the National Influenza Immunisation Programme 2015 - 2016. | Director of Public Health | Ν̈́ | Not provided | Green | N/A | Reissued as WHC 029_15 |
| 029_15 | The National Influenza Immunisation Programme 2015 - 2016 (Revised) | 11/06/2015 | Action | Health Professional Letter | To advise of the revised National Influenza Immunisation Programme 2015 - 2016. | Director of Public Health | Z/A | Notprovided | Green | | The Seasonal Influenza Plan 2015-16 has been ratified by the Local Flu Action Team (LFAT), and a paper detailing the key areas of work will be presented to the Board on the 24th Sept 2015. In the LFAT meetings, each area feeds back progress on their specific area of the plan to the group. The Influenza Plan forms part of a series of plans under the umbrella of an overall Immunisation and Vaccination Plan. The flu planning work is ongoing throughout the year and progress will be monitored by the LFAT |
| 030_15 | Return to Reusable Instruments for Tonsil and Adenoid Surgeries | 29/06/2015 | Action and Information | Quality and Safety | To implement new guidelines. | Director of Planning, Performance & Commissioning | 24/06/2016 | Not provided | Green | N/A | Pocurement has placed an order with the contractor for the supply of the reusable tonsillectomy instruments. These instruments have to be delivered to Surgical Materials Testing Laboratory in Bridgend for testing and are not likely to be put into use until the latter part of November 2016. |
| | Arrangements for consent to acquire and dispose of a lease in property (where not covered by any business case approval process) | 22/06/2015 | Compliance | Estates | To comply with new monitoring arrangements. | Chief Executive | Ϋ́Z | With immediate effect | Green | N/A | All new internal reporting protocols are in place and will be applied to all future lease arrangement that fall within the stipulated criteria. |
| 032_15 | Publication of Easy Read versions of the Health Care Standards | 16/07/2015 | Action | Quality and Safety | To make new easy read versions available. | Director of Nursing, Quality & Patient Experience | No later than 2020 | 16/07/2015 | Green | N/A | This was circulated via Global on the 23 July 2015 |
| 033_15 | Cancelled before issue | | | | | | | | | | |
| 034_15 | The National Orthopaedic Implementation Plan | | Action | Policy | National Orthopaedic Implementation Plan pulls together all the requirements for orthopaedics in a single place and presents the actions for health boards | Director of Operations | 01/08/2017 | 30/09/2015 | Green | | The UHB continues to hold regular meetings with representatives from the national Planned Care Board to promote and monitor progress against the national agenda. To further support this work, the specialty holds bi-monthly meetings to action the necessary actions and agree consensus across the multi-disciplinary Group. The Trauma and Orthopaedic Improvement Board continues to meet bi-monthly, chaired jointly by the Director of Operations and the Clinical Lead for Transformation. Key themes agreed for 2018 include: 1 Development of kine, hip, spinal and pascilative referral protocols. 1 Review of all SLA agreements for 18C care to consider the possibilities of repatriation, where possible, to reduce costs and bringing services closer to the patient. 2 Development of the long term plan for the sustainability of the CNATS service 2 Development of a business case for the provision of a Falls Liaison Service across the UHB. 3 Further to this Group's work during 2017: 4 Capacity and Demand — The 18Cs service has determined clinical conditions to enable referrals to be tracked throughout the patient pathway and this will commence with the rollout of E—Referrals planned for May/June. A PDSA in the completion and accuracy of Clinic Referral Outcome forms (which includes the identification of the Clinical condition) will take place across the Portfolio. This began in April it Withybush 3 Review of Orthopaedic/Uthoperistric service model 4 Disparities in the provision of care to hip fracture pathway across the UHB. Three workshops have been held and to further support addressing these, the first Right Care' workshop took place on 29/01/18, chaired by the Director of Modificine to address the variations in the hip fracture pathway across the UHB. Three workshops have been held end to further support addressing these, the first Right Care' workshop took place on 29/01/18, chaired by the Director of Modificine to address the variations in the hip fracture pathway across the UHB. Three workshops have been held end to |
| 035_15 | The National Health Service (Cross-Border Healthcare) (Telemedicine) (Wales) Directions 2015 | 30/07/2015 | Information | Policy | To inform of the Telemedicine Directions 2015 No 17 that were adopted on 14 July 2015. | Executive Medical Director | N. | N/A | Green | N/A | Telemedicine directions in relation to cross border healthcare will be incorporated in the update All Wales Procedure for Cross Border Health Care. Reporting to the Board will included as part of the Individual Patient Funding Requests on a quarterly basis. Response submitted. |
| 036_15 | Request for Responses to Information Governance Training across Welsh Health Boards | 29/07/2015 | Action | Information Governance | To provide responses to recommendations in the ICO's report. Phil Kloer | Director of Finance, Performance and Commissioning/ Phil Kloer | 11/08/2015 | 11/08/2015 | Green | N/A | Response submitted. |
| 037_15 | Meningococcal ACWY Conjugate Vaccination (MenACWY) | 23/07/2015 (revised WHC issued 14/08/2015) | Action | Health Professional Letter | To advise of the introduction of MenACWY vaccination. | Director of Public Health | ₹,Z | Not provided | Green | | Advice has been given to General Practitioners on the Men ACWY vaccine, the Patient Group Directive (PGD), the Welsh Health Circular detail and there is a new entry in the Green Book. Ongoing education of the relevant health care professionals (in a phased approach) and the public on the importance of the vaccine with the increased prevalence of Men W circulating, information is being included within the Annual Training updates and future bespoke training sessions. After the first ochort of young people is immunised, then the advice and support from the immunisation coordinator will focus on the School Nursing teams administrating to the young people within schools in the Spring term. Ongoing work but most of the groundwork has been completed. |
| | Welsh Health Circular 2015 037 Revision 2 - Meningococcal ACWY conjugate vaccination (MenACWY) | 14/08/2015 | Action | | Changes on page 3, paragraphs 9 and 10 | Director of Public Health | ΝΆ | Notprovided | Green | N/A | Completed |
| | Continuing NHS Healthcare - Advice on the Distribution of Public Information Materials | 27/07/2015 | Compliance | Policy | This provide guidance to how and where Continuing NH- healthcare guidance and publicly materials in relation to information regarding both claims for the current period of time and also for retrospective claims should be distributed and displayed. | Director of Therapies & Health Sciences | A/N | Immediate | Green | N/A | Peparatory work has been undertaken however official posters and leaflets have not yet arrived from Welsh Government. The CHC Department has printed off PDF versions and have distributed posters to those listed in the WHC. The poster has also been sent to local media. All posters regarding the cut off date for claiming a retrospective review will be distributed by the 18.9.15. Completed 01/12/15 |
| 039_15 | Additional Guidance on Proof of Payment for Reimbursement of Retrospective Claims | 27/07/2015 | Compliance | Policy | To follow the additional guidance, where appropriate | Director of Therapies & Health Sciences | N/A | Immediate | Green | N/A | This guidance has been circulated to all relevant staff and will be adhered to in future decision making. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | R- ule/ ule/ ted | Sub Committee for | Update |
|--------|---|-------------|---------------------------|-----------------------------------|--|---|---|---|--|----------------------|---|
| | | | | | | | Expiry / Review | by | Status RAG / behind sched! A - on schedt G - Comple | Monitoring | |
| 040_15 | Introduction of MenB Immunisation for Infants | 24/07/2015 | Action | Health Professional Letter | To inform of the introduction of MenB Immunisation for Infants. | Director of Public Health | N/A | Not provided | Green | N/A | Completed- Both the Men B programme and MenACWY programmes are well established programmes in the immunisation schedule |
| 041_15 | The Future Development of Oral Surgery and Oral Medicine Services in Wales | 29/10/2015 | Action | Policy | To establish a locally based Managed Clinical Networks (MCNs) and then complete a needs assessment | Director of Primary Care, Community and Long Term Care | 01/08/2018 | 01/04/2016 | Green | N/A | The first joint Managed Clinical Network (MCN) with Abertawe Bro Morganning University Health Board (ABMU) and the UHF of Specialist Dental Services (which covers Oral Surgeny) took place in August 2018. It is envisaged that this meeting will now take place on a quarterly bases and the chair is Board Davies. The UHFB has Oral Surgery SLAF is place to meet the Primary Care Oral Surgery is destinated on long term agreement in place with ABMU to provide specialist Oral Surgery services. During the early part of 2019 the UHFB will be reviewing the Primary Care Oral Surgery requirement with a view to re-negotiate contract for the next 3 years and the Dental Team will discuss its prospecial with the Specialist Dental MCN. From our UHFB the Associate Medical Director for Dental and Philip Summer, but and Philip Summer, but and Philip Summer, but and Philip Summer, but and Philip Summer (and a Philip Summer) and Philip Summer (and Philip Summer). The provided is a statement of the group. Based on the above the WHC is green, but may need to note the potential sustainability issues of keeping the MCN meetings going with limited specialist dental clinical capacity in ABMU. |
| 042_15 | 2016 European Communicable Disease Centre (ECDC) National Healthcare Associated Infection and Antimicrobial Usage Point Prevalence Survey | 30/09/2015 | Action and Information | Quality & Safety & Research | To undertake Health Care Associated Infections (HCAIs), Antimicrobial Usage and Medical Devices Usage Point Prevalence Survey (PPS) | Director of Public Health | 30/09/2016 | Not provided | Green | N/A | The timescales for this Survey have been moved back to Spring 2017 by Welsh Government/PHW to coincide with the roll out of an All Wales Automated Surveillance System. HDUHB is ready to participate and awaits further detail. |
| 043_15 | NHS Planning Framework 2016 - 17 | 09/10/2015 | Action | Planning | To produce the IMTP plan for 2016-17 by 29 January 2016 | Director of Finance, Performance and Commissioning | Oct-16 | Planning period 2016/17 to 2018/19 | Green | N/A | The Draft Integrated Medium Term Plan (IMTP) 2016/17 was submitted to the 29th January Board and was approved by the Board for submission to Welsh Government. This has been the subject of formal feedback which informed the March 2016 is Juhission. The final IMTP was due be presented to the Public Board meeting of the 31 March 2016. However, as the Plan does not yet deliver financial balance over the three year period, it has an "interim" status as Welsh Government requires further work to be undertakent to agree trajectionies. It was however comprehensively discussed at the March 2016 Board and submitted in accordance with the Welsh Government timetables, and the UHB is awaiting formal feedback. To this end, work is ongoing with Welsh Government colleagues which will be the subject of further reporting to the Board. |
| 044_15 | Welsh language Commissioner's Recommendations for Primary Care - Progress and Work Plan | 04/09/2015 | Action and Information | Policy | To provide an update pertaining to current position on the recommendations | Director of Governance/Dire ctor of Commissioning, Therapies & Health Sciences | N/A | Ongoing – first update by 30 September 2015 | Green | N/A | The UHB is preparing for the imminent Weish Language Standards, and will work with the Primary Care Directorate and County Teams to meet the Standards that are specific to Primary Care. Consultation on the Standards has just closed and the UHB has provided a comprehensive response. The UHB will continue to support Primary Care to deliver the best possible billingual services to its patients. |
| 045_15 | Implications of the Social Services and Well-being (Wales) Act for NHS University Health Boards and Trusts | 24/09/2015 | Information | Policy | To inform of the implementation timescales | Director of Therapies & Health Sciences | N/A | N/A | Green | N/A | Superseded by WHC 028_16 |
| | Future of Together for Health Delivery Plans | 17/09/2015 | Information | Performance / Delivery | To inform of decision to extend the Together for Health Delivery Plans to March 2020 | Director of Finance, Performance & Commissioning | 01/04/2020 | Not provided | Green | | SBAR on Together for Health Delivery Plans, including the WHC, has been prepared for the Business Planning and Performance Assurance Committee. The SBAR reflects the key priorities moving forward: - Vhildesale embedding of the prudent healthcare principles in the actions of delivery groups; - Full integration with the integrated medium term planning process; An emphasis on primary and community care. |
| 047_15 | Aseptic Non Touch Technique (ANTT): Implementation of a National Standardised Approach Follow Up | 09/10/2015 | Action and Information | Quality and Safety | To undertake a baseline audit of current aseptic practice | Director of Nursing, Quality & Patient Experience | 01/09/2016 | Not provided | Green | N/A | Minimum requirement for 50 audits. Progress: - 50 audits completed to date Upload to Survey Monkey in progress. |
| 048_15 | Prescribing for Children and Young People in Relation to Antidepressants | 08/10/2015 | Information | Health Professional Letter | To highlight advice on the prescribing of ADHD medication, antidepressants and antipsychotics to children and young people | Director of Therapies & Health Sciences | N/A | N/A | Green | N/A | • The WHC has been circulated to all GP Practices • Highlighted and discussed at GP Prescribing Leads meetings across the HB. • Audit is currently being undertaken within GP practices, with the support of the Medicines Management team in primary care to identify any children and young adults that are not under CAHMS but are prescribed ADHD or antidepressants |
| 049_15 | Operational Standards for Use of the NHS Number | | Compliance | Quality and Safety | To implement the NHS Number. | Director of Planning, Performance & Commissioning | Review through Information Quality Initiative until 2020 | Phase 1 - Immediate, Phase 2 - April 2018, Phase 3 - April 2020 | Amber | | NHS Number Completion is now being monitored on all the identified systems and reported regularly to IGSC. Progress has been slow since the last update provided regarding making the relevant changes to the systems to comply with the DSCN. This is due to end of year pressures on the services and the Information Asset Owners. Some information asset owners have limited ability to change their respective system and methods of capture, work continues to support the Information Asset Owners that do not fall under the National umbrella. Attempts are also being made to inform other potential Information Asset Owners to be aware of this when procuring a new system. Where possible the 6 major NHS systems referenced in the DSCN now comply with the DSCN specification around uses and availability of the NHS number. Some gaps do exist as part of the system functionality, these are being addressed through the national development programmes for each of the systems where appropriate. Local work has begun to address the other systems (not specifically referenced in the DSCN) as part of the Phase 3 work to ensure those systems also use the NHS number in all ways laid out by the DSCN |
| 050_15 | Decontamination of Medical Devices: A Development Plan for Healthcare Organisations | 06/01/2015 | Action and Information | Quality and Safety | To ensure that the Health Board reviews and develops policies and practices on the basis of the Implementation Plan that has taken into account the common themes identified in the 2014 national review of endoscope de | Director of Operations | 01/01/2017 | Not provided | Green | N/A | The Hospital Sterilisation and Decontamination Units (HSDU)Departments are all accredited to Medical Devices 93/42 EEC Annex 5, ISO 9001; 2008, ISO 13485 : 2003, EN ISO 13485 20012. These standards are subject to annual external suit by our notified body SCS UK LLL. All policies and procedures are divided utilising the requirements of the aforementioned standards. This is an ongoing requirement for all HSDU departments within Wales. |
| 051_15 | Mandatory Reporting Duty for Female Genital Mutilation in England and Wales | 23/10/2015 | Compliance | Health Professional Letter | To report directly to the Police within one month any identified or disclosed cases of FCM among girls under the age of 18. This duty applies to the healthcare professional directly and not the employer. | Director of Nursing, Quality & Patient Experience | A/N | Immediately | Green | | Guidance in relation to FGM mandatory reporting for girls under 18 yrs circulated to staff via Global email on 4 November 15. The issues have been included in Safeguarding Children Neveletter December 2015 and available on Safeguarding Children Persenting Children Neveletter December 2015 and available on Safeguarding Children intranet page. A follow up memo circulated to all areas advising of guidance. DRAFT FGM flowchart developed and circulated for comments. Head of Safeguarding Children is a member of the Meeting of Health Boards and Trust Leads for FGM, led by Public Health Wales. Discussions at December 2015 meeting regarding further training in relation to All Wales FGM Pathway to be discussed with WG, which will incorporate Mandatory Reporting Duty. Training locally is available and all service areas are aware. |
| 052_15 | Deprivation of Liberty Safeguards - Revised Standard Forms | 30/10/2015 | Compliance | Policy | To advise of the new Deprivation of Liberty Safeguards forms and guidance. | Director of Operations | N/A | 02/11/2015 | Green | N/A | The WG gave 2 days to implement the new forms. The Strategic Load for the Supervisory Body, wrote to WG to express concern that this was an inadequate timescale as environess raising among staff was required to ensure appropriate completion of the forms. Also, there were various problems with the forms that were issued. When this was raised with WG, they reissued unlocked forms and NHS organisations/Local Authorities were told to resolve the problems out themselves. This has now happened. The Supervisory Body Forms have now been fully implemented. The Managing Authority Forms will be launched across the UHB by the end April / early May, in conjunction with replacement Ward MCA/DoLS Resource Folders which are currently at the Printers. Since the existing folders contain the old forms, it would have been confusing for staff if we had implemented the new forms ahead of updating the resource Folders. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | | Sub | Update |
|--------|--|-------------|-------------|---------------------------|--|---|--------------------|----------------|-----------------------------------|-----------------------------|---|
| | | | | | | | Expiry / Review | required by | AG / I hedul hedul mplet | Committee for Monitoring | |
| | | | | | | | | | tus R nd sc on sc - Co | | |
| | | | | | | | | | Sta behi A - G | | |
| | Introduction of SNOMED CT as an Information | 12/12/2015 | Action | Quality & Safety | To inform that although there is no implementation programme for acute and community care, colleagues | julio | N/A | /2017 | Red | Information Governance | The National SNOMED team visited the UHB to provide an initial early awareness session to key informatics teams including the Chief Clinical Informatics Officer. The SNOMED team have visited almost all Health Boards as part of the initial awareness plan; there will be further sessions for wider audiences when further work has been developed. |
| | Standard in NHS Wales | | | | are expected to use the SNOMED CT clinical terminology in relevant programmes and projects. | , similar | | 26/04 | | Sub Committee | The responsibility for the introduction of SNOMED CT into all Welsh National Products is the responsibility of the NHS Wales Informatics Service (NWIS) and the UHB are still awaiting a confirm action plan for implementation into national systems. The following is the update from the National Team around the Introduction of SNOMED CT; |
| | | | | | | S Co | | | | | The SNOMED CT Implementation Programme was formally established in August 2017, with its governance overseen by workstream 3. The programme developed the three year roadmap and target operating model which has been assured by its stakeholder group and was subsequently approved in May 2018. |
| | | | | | | ance | | | | | A SNOMED CT Maturity Matrix has been developed to identify levels of system sophistication in relation to SNOMED CT incorporation. These levels range from no use of SNOMED CT through to a level where all the advanced features of SNOMED CT are being exploited by the system. The matrix is intended to act as an educational tool for developers and procurers, setting out what each level of maturity means and thus what can be gained from |
| | | | | | | E Q | | | | | developing or procuring systems with higher levels of maturity. The SNOMED CT Maturity Matrix was approved by the Welsh Information Standards Board on the 25/07/18 and will be published via a Data Standard Change Notice (DSCN). The matrix has received interest from NHS Digital, |
| | | | | | | - 6 - 6 | | | | | NHS England and SNOMED International whom wish to make use of the tool. In addition to the matrix, guidelines have been developed to support the application of SNOMED CT search functionality within software applications. These have been widely shared across various stakeholders. They will now be |
| | | | | | | amir | | | | | submitted to the Welsh Technical Standards Board (WTSB) for review and advice on how to proceed to publication. A key requirement to support implementation of SNOMED CT across Wales is the introduction of a central terminology distribution service. 'OntoServer' (the Australian Ontology Server) is being explored as a potential terminology server for UK distribution of SNOMED CT and reference data. NHS Wales Informatics Service are collaborating with NHS Digital in a proof of concept project to test shared use cases. |
| | | | | | | Į. | | | | | Server in or A usual out of Normeto or is shared use control and a revenue and control and a control and a control of Normeto or is shared use development. The SNOMED CT service within the Informatics Service has been established as set out in the target operating model approved by workstream 3. The service continue to provide expertise regarding the use of SNOMED CT within Welsh Clinical Portal forms that are currently in development. This includes the distribution of SNOMED as value sets from the Welsh Reference Data Service as an interim measure until a central terminology service is |
| | | | | | | Directo | | | | | SNOMED Education and Awareness sessions continue to be delivered across Wales. As part of this, a short animation has been developed which will be released across NHS Wales. |
| | | | | | | | | | | | National group currently in place to progress with this work. Representation from Hywel Dda is part of this work going forward. March 2019- The SNOMED service have been requested by WS3 to set up a new SNOMED reference group where progress to date can be shared and for reviewing documentation, principles and guidelines. The group are |
| | | | | | | | | | | | currently waiting for the Welsh Tachinical Standards Board (WTSB) to be fully established before they submit the SNOMED CT Data Entry and Storage guidelines for approval. These guidelines and the approvals process are still being developed. |
| 054_15 | European Antibiotic | 16/12/2015 | Action and | Public Health | To participated alongside the other UK countries in | ses and | 15 | Pe | Green | N/A | Complete. |
| | Awareness Day 18 November 2015 | | Information | | EAAD which falls on 18 November to preserve the effectiveness of antibiotics by encouraging responsible | rector nission rapie: Hea Scienc | 11/20 | provic | | | |
| | | | | | prescribing and use. | Dir Comm g, The | 19/1 | Not | | | |
| 055_15 | Cancelled before issue | | | | | - 0, | | | | | |
| 056_15 | Raising Awareness of Carbon Monoxide | 13/11/2015 | Action | Health Professional | To provide immediate action to manage source, once a case is identified, to prevent further harm, especially in | alth & ces | K × | ded | Green | N/A | This has been circulated widely to A&E staff, physicians & community staff across all specialties, including paediatrics & maternity services to remind staff of the importance to consider report & act on suspected cases of carbon monoxide. |
| | Poisoning and Action Required by Health | | | Letter | the home environment. | Director Therapia He Scien | | t prov | | | THO ACCORD. |
| | Professionals Arrangements and | 10/11/2015 | A - 41 | I I leb | To put plans in place to comply with the standards by 1 | - F | 8 ~ | N Not | 0 | N/A | The WHC is compliant with this WHC as all parents who have a stillbirth are offered a full post montem examination (PM). There are 3 auditable standards that the UHB have to provide to the National Stillbirth Working Group as |
| 057_15 | Processes Associated | 10/11/2015 | Action | Health Professional | January 2016. | ration | ndard y 201 | //2016 | Green | N/A | I ner viru is compilant with this virt C as all parents who have a stillorith are oriered a full post montem examination (PM). There are 3 auditable standards that the UHB have to provide to the inational Stillorith Working Group as follows: -No of women in total having stillbirth |
| | Post-Mortem Examination of a Baby Following a | | | Letter | | f Ope | of star lanuar, | 01/0 | | | No of these women are used a PM, No of these women accepted a PM, |
| | Stillbirth | | | | | actor c | Bview | | | | The total number of parents accepting a PM is low in Wales & there is a drive to increase this number. The UHB always offered PM to all women and the majority of staff have undergone PM information training. |
| 058_15 | Future C.Difficile and | 30/11/2015 | Action and | 0 | To reduce the number of C.Difficile and S.Aureus | a a | œ. | | 0 | N/A | The rate reduction expectations for C difficile is a rate of no more than 28/100,000 population. The UHB has not achieved this target. |
| 058_15 | S.Aureus Bacteraemias HCAI Reductions by | 30/11/2015 | Information | Quality and Safety | Bacteraemias cases. | uality & | 1/2016 | 3/2017 | Green | N/A | The UHB has reported 7 fewer cases of Clostridium difficile from April to end of March 2017 compared to the previous year. |
| | March 2017 | | | | | ng, Qu | 30/1 | 31/0 | | | There have been 24 relacese during the year. If the Health Board these were not counted on a 2nd occasion it is likely that the Health Board would be close to achieving the reduction expectation with 30 less CDI than the same |
| | | | | | | Nursing, (| | | | | period 2015/16. The Health board is curriently 5th out of the 6 major Health Boards. 2 Health Boards achieved this target. |
| | | | | | | ctor of | | | | | The rate reduction expectations for Staphylococcus aureus is a rate of no more than 20/100,000 population. The Health Board did not achieve this target and reported 16 more infections that than for the same period 2015/16. None of the Health Boards achieve this target. The URH was currently 3rd out of the 6 might period the 10 might period to 10 might |
| | | | | | | Dire | | | | | Now superseded by WHC-2017-011 |
| 059_15 | 2016 - 17 Health Board and Public Health Wales | 21/12/2015 | Compliance | Finance | To action revenue allocations for 2016 - 2017. | or of nce, vanc e & ssio | N/A | diate | Green | N/A | A detailed assessment of this 2016-17 Revenue Allocation was presented to the Business Planning & Performance Assurance Committee, outlining the key flavours coming through from the confirmed allocation and signalling that a supplementary allocation is expected. This is fundamental to the UHB's income assumptions shown in the Financial Plan which forms part of the IMTP. |
| | NHS Trust Revenue Allocations | | | | | Directe Fina erform Zommi | | mmec | | | and the second of the second o |
| 060_15 | Cancelled before issue | | | | | 4 0 | | | | | |
| 061_15 | Updated Framework for | 18/12/2015 | Information | Quality and | To implement the updated framework. | ant so | A/N | on | Green | N/A | Completed- The framework has been accepted by the UHB and is used as a live framework from which the UHB will take forward its patient experience work. The UHB provides monitoring reports from WG on how it is using the |
| | Assuring Service User Experience | | | Safety | | Nursii & Patie perier | Z | nmedi: Acti | | | framework. |
| | | | | | | tor of Nu Jality & P Exper | | For In | | | |
| | | | | | | Die | | | | | |
| | New Guidelines on Drinking Alcohol Published in the UK | 13/01/2016 | Information | Public Health | To implement new Guidelines with immediate effect. | sctor & Slinical irector Quality atient rience | N/A | A/A | Green | N/A | Widely distributed to health professionals. There was widespread discussion in the press and in professional journals. Alcohol guidance is also frequently discussed. |
| | I GOISHEG III (NE UK | | | | | al Dire or of C sing, D & F Expe | | | | | |
| | | | | | | Medical I Director Strategy of Nursin | | | | | |
| 002_16 | National Assembly for Wales Elections 5 May | 18/01/2016 | Action | Governance / Workforce | To comply with pre-election guidance. | or of noe, catio nent | 016 | 016 | Green | N/A | This has been delivered on schedule with detailed plans in place to communicate at key stages to all staff the pre-election guidance. A political affairs strategy has been developed and will provide a detailed briefing for all candidates on all the key issues facing HDdUHB. Regular global emails as well as a Board Seminar session means that the UHB aim to reach |
| | 2016 | | | PYOINIUIUS | pro occasion guidance. | Directo imunic r gagen | 0/06/2 | 3/04/2. | | | A poincial arians strategy has been developed and will provide a detailed oriening for all candidates on all the key issues racing HUDUHB. Regular global emails as well as a Board Seminar session means that the UHB aim to reach all staff at least three times before key deadlines. |
| 003 16 | Additional Guidance on | 01/02/2016 | Compliance | Policy | To replace the County Court Rate (CCR) with the Retail | - 5 g g - | <u>අ</u> | ō | Green | N/A | This revised guidance has been fully adopted by the Long Tem Care team and Finance team. There have not been any cases to date however, that required the County Court rate to be utilised. |
| UU3_16 | Proof of Payment for Reimbursement of | 01/02/2016 | compliance | Fullcy | Price Index (RPI) when calculating the interest payable on claim settlement amount. | nmissi ning ning Priman are and erapie Health | ΝA | nediat | Jieen . | INA | This revises yourselve has seen ruly adopted by the using Tell Calle team and Finance team. There have not seen any cases to calle nowever, that required the County Count rate to be utilised. |
| 004 16 | Retrospective Claims | 01/03/2016 | Information | Health | The Care Decisions for the Last Days of Life document | Common Present Common Present | Á | e Im | Green | N/A | This is completed and fully implemented within the UHB. It forms part of any on-oping training sessions. |
| 554_10 | Last Days of Life | | oauoli | Professional Letter | replaces the current All Wales Integrated Care Priorities (ICP) with effect from 1 April 2016. | ector c | nnuall | 4/201 | 3,000. | | The sample and the same and the same to th |
| | | | | | | Dir | ∢ | 0/10 | | | |
| 005_16 | Community Dental Service | 01/02/2016 | Action | Policy | Identify the full range of dental services required to meet dental and oral health needs in their area and to satisfy | tor of Care, y and Care | lan-19 | date | Green | N/A | All of the service needs have now been identified, and the CDS has been successfully realigned to deliver on the WHC 005 – 16, so as of now the RAG rating would be green and the completion date can be 24/10/18. There remain operational and estates issues that Philip Sumner has discussed with Jill Paterson, but their conclusion is that the WHC has been delivered and they are satisfied that all the appropriate work streams have been |
| | and Services for Vulnerable People | | | | the statutory duty to provide dental services to meet all reasonable needs | Direct mary (munit) Term | SL. | la me | | | established and are progressing. |
| | | | | | | Com | | | | | |
| | | | | | | | | | | | |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | AG / R - nedule / nedule / npleted | Sub Committee for Monitoring | Update |
|--------|---|-------------|---------------------------|----------------------------------|--|---|-------------------------------|-------------------------|---|--|--|
| | | | | | | | | | Status R behind scl A - on scl G - Cor | | |
| 006_16 | National Ear, Nose and Throat Implementation Plan | 08/02/2016 | Action | Policy | To implement the Plan. | Director of Operations | 01/02/2018 | 01/02/2016 | Green | N/A | Work towards full implementation of the plan is still in progress with two out of twelve action points outstanding. *Patient Reported Experience Measures (PREMS) — There is work currently ongoing which is being driven from a National level, however, results are needed from the National work so that processes can be implemented locally. We are currently working with the Patients Know Best for our USC patients of the Very Carrent of the Very Carrent of Very C |
| 007_16 | Guidance on Infection Prevention and Control of Carbapenemase- producing Enterobacteriaeae (CPE) and Other Multi Drug resistant Organisms (MDSRO) | 11/02/2016 | Action and Information | Quality and Safety | To implement processes, procedures and training | Director of Nursing, Quality and Patient Experience | 01/02/2017 | Nat provided | Amber | Infection Prevention Sub Committee | - The Health Board (UHB) MDRO Policy approved March 2016 – a revised CPE Appendix being drafted. Contribution to the development of the All Wales guidance which will inform future screening protocols. - ICNet interface with LIMS completed July 2017, PAS interface completed June 2018. Project Pins Duriellance for all Multidrug Resistant Organisms ongoing – process is currently semi automated. UHB representation on the All Wales Group. - All Wales CPE/MDRO patient cards available. - Cap Analysis Completed and presented infection Prevention & Control (IP&C) Group April 2016 - Public Health England Tocklik or Darbapenemase-producing Enterobacteriaeae (CPE) management adopted and used when indicated. All Wales MDRO Policy - out for consultation July 2018 All Wales MDRO Policy to be adopted by the HB. Process to be followed being discussed with Policy Co-ordinator. |
| 008_16 | Health Issues and Learning Disabilities | 03/02/2016 | Action | Quality and Safety | To nominate a Lead Officer to be a member of the Learning Disabilities Health Group. | Deputy Chief Executive & Director of Operations | 03/02/2016 | 20/02/2016 | Green | N/A | The nominated HB Lead for LD has been registered and receipted by WG. There is an inaugural workshop scheduled for the 16th March in Cardff. The HB nominated lead already chairs a multidisciplinary LD operational group which is working on the implementation of the 1000 Lives LD Bundle. |
| 009_16 | Female Genital Mutilation multi agency guidelines | 01/04/2016 | Action | | Raise awareness of the guidelines and ensure the organisation is compliant with the requirements therein. | Director of Nursing, Quality and Patient Experience, Medical Director, director of commissioning, | ₹,Ž | Immediately | Green | N/A | San Passey leading on this (email in folder). This guidance has been sent out on 04/04/16 to 1. leads within Strategic safeguarding Committee 2. Requested that it is put on to global. 3. Separate correspondence with WCH Directorate and requested that it is added to the quality and safety agenda 4. Separate correspondence to primary care as It will also affect GP's 5. There is a flowchart which has been prepared and we are awaiting costs to print and send out to all areas, once received I will advise |
| 010_16 | Eye Health Examination Wales (EHEW) NNS Sarvice: New Patient Pathways for Pre and Post-operative Cataract and Ocular Hypertension and Glaucoma Suspect Monitoring | 01/03/2016 | Compliance | Policy | To comply to the discharge of post operative cataract patients, low risk coular hypertension patients, and suspect glaucoma patients from hospital eye services and/ or ophthalmic diagnostic treatment centres to community Optometrist Practices accredited to carry out the EHEW service. | Director of Primary Care, Community and Long Term Care | ∀ 2 | 31/03/2016 | Green | | The EHEW pathways for cataract discharge into primary care and for OHT and suspect glaucoma monitoring were fully adopted by the Eye Care group at its meeting on Friday 18th March 2016. At the clinical Ophthalmology development day held on the 18th May 2016, attended by the relevant Consultant leads the EHEW pathway of cataract discharge into primary care and not FOHT and suspect glaucoma monitoring were formally agreed and adopted. This process, which was already in place in some areas, was extended across the region with immediate effect and the relevant documentation shared to ensure a consistent pathway for all our patients. Monitoring processes will be introduced through the UHB Optometric Adviser and the General Manager for Service improvement to ensure discharge introduced through going forward. In terms of the cataract discharge into Primary Care the outsourcing initiative during March and April 2017 demonstrated the effectiveness of implementing this EHEW pathway, with valuable lessons learnt in ensuring that effective communication exists between Secondary and Primary Care. The Welsh Ophthalmic Planned Care Board continues to monitor the UHB's compliance with the TDBAC report which monitors the number of steps undertaken with the EHEW cataract pathway with further work planned to reduce the number of steps in Ceredigon. This pathway has recently been signified the publishing of the NICE guideline "Cataracts in adults: management" (NG77) in October 2017. There has been a change in consultants in Ceredigon which has allowed us to ensure that all patients are seen in the community. The EHEW pathway for OHT and suspect glaucoma monitoring was strengthened with the adoption of a new Service Specification by the UHB Eye Care Collaborative Group in March 2017. The agreement to develop Ophthalmic Diagnostic Treatment Centres to collect data relating to those patients delayed past their scheduled follow up appointment during 2018 will accelerate the appropriate discharge of OHT and suspected glaucoma into P |
| 011_16 | Prudent Healthcare: Securing Health and Wellbeing for Future Generations | 15/02/2016 | Action | Health Professional Letter | To action recommendations within the Prudent Healthcare documentation. | Director of Commissioning, Primary Care and Therapies & Health Sciences | NA | Not provided | Green | N/A | Completed |
| 012_16 | The Annual Quality Statement 2015 - 2016 | 25/02/2016 | Action | Quality and Safety | To publish an Annual Quality Statement, which confirms the requirements of the 2015 - 2016 statement. | Director of Nursing, Quality and Patient Experience | 01/01/2017 | 30/09/2016 | Green | N/A | Completed. The AQS for 2015/16 was presented at the AGM on the 22 September 2016 and has been published ,disseminated and submitted to the Health and Quality Division at WG. |
| 013_16 | Reciprocal Health Care Agreements | 02/03/2016 | Compliance | Health Professional Letter | To comply with the Reciprocal Healthcare Agreement which was terminated with the following countries on 1 January 2016: - Amenia - Amenia - Azerbaijan - Belarus - Georghatan - Kyrgyzstan - Nodova - Russia - Tajikistan - Turkmentstan - Ukraime - Uzbeekstan | Director of Operations | N.A | Immediate | Green | N/A | The requirements of the circular have been incorporated into the extant guidance "implementing the Overseas Visitors Hospital Charging Regulations" December 2009 and the department desk top procedures and this is concluded. The circular refers to the issuing of revised overseas visitors hospital charging regulations. This has not happened and has be compounded due to a change in Health Minister post the AM elections and the Breat vote. It is my understanding that the issue has been raised with the Minister by his policy team who are waiting for instructions on to proceed. This part has not been concluded pending WG action. However there is no risk to the HB as we are operating the rules as per the extant guidance. |
| 014_16 | Tonsil and Adenoid Surgeries Reusable Instruments: Use of Quarantined Instruments and Decontamination Standards | 07/03/2016 | Action and Information | Quality and Safety | To comply with advice and guidance on reusable tonsil and adenoid surgical instruments. | Director of Operations | 07/03/2017 | See paragraphs 4 - 7 | Green | N/A | This has been implemented and the actual date of completion was 31st December 2015. |
| 015_16 | List of Welsh Health Circulars - 31 May 2015 - 31 January 2016 | 29/02/2016 | Information | Information Governance | List of Welsh Health Circulars from 31 May 2015 to 31 January 2016 | Board | Not provided | None | Green | N/A | Completed. Cross referenced against internal WHC log. All have been received. |
| 016-16 | Dental Foundation Training & Arrangements for determination of equivalence processes - Role of Dental Section, Wales Deanery | 28/04/2016 | Action | Policy | This Circular provides details of WG policy to deliver an effective dental foundation training programme. This is to ensure continued access to a fully trained & competent NHS primary dental care workforce across Wales. | Director of Commissioning, Primary Care and Therapies & Health Sciences | 01/08/2018 | 01/05/2016 | Green | N/A | Completed. The AQS for 2015/16 was presented at the AGM on the 22 September 2016 and has been published ,disseminated and submitted to the Health and Quality Division at WG. |

| WILLO No. | Name of WHC | Date Issued | 0 | Constitution Andrew Brenderd Objection | Lead Executive | Data of | Antino | , , , , | C. t | No. de la constanta de la cons |
|-----------|---|--------------------------------------|--|--|--|-------------------------------|-------------------------------------|--|---------------------------------|--|
| 017-16 | | | Status Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | required by | Status RAG / R-behind schedule A - on schedule G - Completec | Committee for Monitoring | Update |
| | NATIONAL UROLOGY IMPLEMENTATION PLAN - The planned care programme has developed an integrated national implementation plan for Urology. | 16/03/2016 | Compliance Policy | to improve patient experience and deliver sustainable services | Director of Operation | 01/04/2016 | 01/04/2016 | Green | | 1. We are Improving access to treatment by a Increasing page-bit by commissioning extra out of hours sessions. b. Freeing pure capacity by commissioning extra out of hours sessions. b. Freeing pure capacity by commissioning extra out of hours sessions. c. Increasing office based follow-up by directly communicating with the patients and doing telephone based follow-ups. d. Modernising our cancer pathways, in line with the NICE guidelines. 2. Improving access to the Clinical Nurse specialists thus reducing the need for out-patient based follow-ups. b. Bringing equity to all 4 sites in the health board by better workforce planning. c. Providing centralised care for complex cases while maintaining as much care as possible to the outreach sites. 3. a. Implementation of the Triage Form for new refersh form. June 2016. b. Implementation of Clinical Conditions on the Myrddin system to identify procedures on waiting lists. |
| | · | 14/04/2016 (received 09/05/16) | Information Finance / Quality & Safety / Governance / Policy | This WHC rescinds WHC(98)8 which is replaced by "The All Wales Policy on Insurance. NHS Indemnity and related risks management for potential losses and special payments', issued by NWSSP Weish Risk Pool Services, which was adopted subsequent to rafitcation by the NHS Shared Services Committee on 15th September, 2015. 2. WHC(010)4 - Insurance in the NHS - Employers/Public Liability and Miscellaneous Risk | Director of Finance. Planning & Performance | Not provided | Not provided | Green | | Completed |
| | MEDIUM SECURE PLACEMENTS IN THE INDEPENDENT SECTOR | 18/03/2016 | Information Quality and Safety | a review process being instigated for low and medium secure placements in independent sector hospitals for patients commissioned by the NHS in Wales. | Director of Operations | 18/03/2016 | Not provided | Green | N/A | The review has been completed by NHS Wales National Collaborative Commissioning (NCC), however despite expectations, the UHB were not involved. |
| | PERTUSSIS (WHOOPING COUGH) VACCINATION FOR PREGNANT WOMEN - EARLIER TIMING FOR VACCINATION | 16/06/2016 | Action Health Professional Letter | change to the pertussis vaccination programme for pregnant women. This change reflects guidance from the Joint Committee on Vaccination and Immunisation (JCVI) that immunisation should take place from week 16 of pregnancy onwards. | Director of Public Health | N/A | Not provided | Green | N/A | The WHC was circulated to all members of staff in the relevant service areas. Evidence base for the change in timing is strong and accepted by health professionals. Immunisation and vaccination group provides a forum for regular discussions on Immunisation and vaccinations between directorates. |
| | Antimicrobial resistance delivery plan | 30/03/2016 | Action and Quality and Information Safety | For dissemination and action by infection control doctors and nurses. | Medical Director & Director of Clinical Strategy. Director of Nursing, Quality & Patient Experience | 01/03/2017 | Not provided | Amber | Prevention Sub Committee | Implementation Plan submitted to Welsh Government July 2016. Progress meeting with Welsh Government & Public Health Wales in November 2016 & January 2017. Active Participation in National Task & Finish Groups continues. Presentation to National Sepsis Conference in September 2017 – link between Sepsis & Antimicrobial prescribing. Attendance & participation 100 Lives Pick ACI Collaborative Event in October 2017. Participation in ECDC Point prevalence Survey, June 2017, annual PPS in November 2017 and HALT Survey Dec 2017. Antimicrobial Group (AMG) reports jointly to Infection Prevention Sub Committee and Medical Management Sub Committee (Following restructure July 2018) Medical Director tended in July 2017 to review strategy aim to focus on Service Improvement Projects. AMR Resistance & Antibiotic Usage reports circulated to clinicians in Dec 2017. Monitoring continues via IP Sub Committee and Primary Care Prescribing Group & Cluster Groups and then up to Quality Safety & Experience Assurance Sub-Committee. Work programmes will also be reported to the Out of Hospital Transformation Group to inform future strategy. URB has representation on 3 of the 4 national work streams. Point of Care Testing. When Should I Worry Leaflet work complete - findings reported to PHW. Jabs to Tabs training delivered on all sites. Urinalysis work rolling out in Secondary Care, being progressed through GP leads and Practise Nurses and Study days in Primary Care and Community. HCAL Collaborative work continues, now in to 2nd year Cartachpentern Audit completed - restrictive guidelines in place HB Antibodic Guidelines are currently under review looking at removing co-amoxiciav as a first line treatment, this work is expected to be complete by March 2019 Antimicrobial Prescription Chart in use in GCH has been emproved by All Wales Group, small amendments being made to be rolled out in early 2019 |
| | Principles, Framework and National Indicators: Adult In-Patient Falls | 06/04/2016 | Action | Note and action requirements throughout this WHC Chief Executives to respond to the reporting cycle set out in Principles, Framework and National Indicators: Adult In-Patient Falls document Identify an executive and clinical lead accountable for in- | Oirector of Nursing, Quality & Patient Experience | N/A | Immediately | Red | and Experience | Overarching actions noted and current status confirmed as being incorporated into the UHB's Adult in platient Falls Reduction Improvement Plan which is monitored at the Adults Falls Improvement Reduction Group. WHC and action plan also reported to Acute QSESC for information. The agenda is progressing against the standards implicit in the WHC standards. A risk assessment is currently taking place on WHC 022-16 and will be followed by a request to the Executive Team to approve the WHC being moved to the Strategic Log, due to the significant investment required to implement the action plan associated with actively addressing Osteoporosis. |
| | NHS Outcomes Framework and measures guidance 2016/17 | 29/03/2016 | Compliance Performance | Letter and NHS Outcome Framework and guidance | Director of I Finance, Planning & Performance | 01/04/2017 | 30/04/2017 | Green | N/A | This 2016/17 guidance has been superseded by the NHS Wales Delivery Plan 2017/18 which was issued by Welsh Government on 4th April 2017 and can be accessed via the following HOWIS link: http://howsis.vales.nhs.uk/sitesplus/407/home it would be unrealistic to attach a completion date given that it is an ongoing process throughout the year, which the UHB has to comply with until it is superseded by the next iteration. Compliance will be performance managed by the Business Planning & Performance Assurance Committee and Public Board (alternates each month) throughout 2017/18 on behalf the Board, and will form the basis of all reporting to Welsh Government and our partners like the Community Health Council. |
| | 2016/17 LHB & Trust Monthly Financial Monitoring Return Guidance | 01/03/2016 | Compliance Finance | This guidance refers to the monitoring return spreadheat and accompanying narrative that Local Health Boards (LHBs) will need to complete, to report heir 2016/17 flannoist performance. There are a number of changes to the format of the returns from those issued previously. Colleagues are asked to review this guidance in full to refresh and confirm their understanding. Importance of Monitoring Returns | Director of Finance, Planning & Performance | 01/04/2017 | Refer to Annex 1 within Guidance | Green | | "WHC (2016) 24 LHB 3. Trust Monthly Financial Monitoring Return Guidance is the annual guidance to LHBs regarding the completion of the monthly Monitoring Returns. The UHBs representative has afrieady been involved in the creation of the Whot Chrough the 6 monthly meetings with WG Finance colleagues to review the monitoring process and tables in use OFI tables for 2017 that basel for 2014 the she for 2014 been shared within the Finance team locally for comment as part of this process. Whilst there are some changes to the tables and formats this year they are mainly about streamlining the information already produced rather than any new requirements. Each month the WG Monitoring Returns team send out a reply letter that clarifies any minor matters of completion that require action to which the UHB responds. This correspondence is reported to the Audit and Risk Committee as part of the regular Finance Report." |
| | THIRD PARTY DELEGATION: The required governance framework | 29/04/2016 | Action Quality and Safety | The document sets out guidance to support the delegation of health tasks by NHS health professionals to non NHS health and social care support staff. | Director of Nursing, Quality & Patient Experience | 01/04/2018 | No specified date | Amber | and Experience Sub Committee | There are complexities involved in this WHC, It's multi agency nature and links to some elements outside our gift. The service is currently establishing Task and Finish group work to try and resolve where various responsibilities begin and end, what assurance the Hi Requires and where does responsibility rest across the pattern organisations and the 3rd providers to ensure a joined up approach in relation to reporting and assurance for this WHC. The processes are in place to ensure the WHG is transacted. The examples where such 3rd party delegation has been transacted (e.g. Carmarthenshire Care Homes) have utilised the principles. An all Wales Task and Finish group looking at delegation in the round, including this WHC and its principles sust been established by WEDS Progress should be monitored through the Regional Partnership Boards Workforce group. 09/04/19- Director of Nursing, Quality & Patient Experience is the lead for this WHC and will link in with all wales delegation work supported by HEIW - Timescale for All Wales work has slipped as consultation with social care need to take place. |
| 026-16 | 2016-17 Supplementary Revenue Allocation | 05/04/2016 | Information Finance | Information on supplementary allocations for 2016-17, which confirm the issue of additional allocations for not financial year. The revised allocation is issued as a supplement to Weish Health Circular 2015 (169), and comprises revised allocation tables and explanatory notes, with the revision. This replaces WHC (2015) 059. | Director of Finance, Planning & Performance | ∀/N | Immediate | Green | N/A | Completed |

| WHC No | Name of WHC | Date Issued | Status Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | 1 2 2 E | Sub | Uddate |
|--------|--|-------------|---|---|---|------------------------------------|----------------|--|--------------------------|--|
| | | | | | | Expiry / Review | required by | us RAG / R 1 schedule 1 schedule Complete | Committee for Monitoring | |
| | | | | | | | | Statu ehinc A - or G - | | |
| 027-16 | Removal Of The Infant Dose Of Meningococcal Serogroup C (MenC) Conjugate Vaccine Given At Three Months From 1 July 2016. | 13/04/2016 | Action Health Professional Letter | The Joint Committee on Vaccination and Immunisation (JCVI) has advised that infants no longer require vaccination against meningococcial sergorup C (MenC). Therefore, from 1 July 2016, infants should no longer receive the does of MenC conjugate vaccine currently given at the second primary immunisation visit at around 12 weeks of age. The HibMenC vaccine (Menitority dose given at 12 months of age and the MenACWY conjugate vaccine devenitory acceptance of the vaccine dose given in school year 9 are unaffected by this change and should still be given. | Director of Public Health | NA | Not provided | Green | N/A | Completed |
| 028-16 | Implications of the Social Sorvices and Well-being (Wales) Act 2014 for Health Soards and NHS Trusts (updated as at April 2016) | 06/05/2016 | Compliance Legislation | This WHC supersedes WHC (2015) 045. The Social Services and Well-being (Wales) Act 2014 ("the Act"), which came into force on 6 April 2016, creates a new legislative framework that brings together and modernises the law governing social care in Wales. The Act aims to improve wellbeing outcomes for people who need care and support. The Act aims to need support furbough better coordination and enhanced collaboration between public bodies, including local authorities and the NHS, working together in regional partnerships. | Director of Partnerships and Corporate Services. | This WHC supersedes WHC (2015) 045 | 06/04/2016 | Amber | | Eart 2 (Canned Eurocians) of the Social Services and Well-being. (Water) Act 2014: Section 15: Presentative services. — The West Water Regional Partnership Board have established a Information, Advice and Assistance and Preventions Board to take forward this work jointly. Section 17: Provision of information, advice and assistance and Preventions Board to take forward this work jointly. Promoting the use of Devise and Information, advice and assistance and Preventions Board to take forward this work jointly. Promoting the use of Devise and Information, advice and assistance and Preventions Board to take forward this work jointly. Promoting the use of Devise and Information, advice and resistance and Preventions Board to take forward this work jointly. Promoting Partnership Board. Partnership Board. Partnership Board. Part 7.— Safeguarding (this element is under the remit of the Director of Nursing, Quality & Patient Experience), an SBAR's following the publication of the Social Services and Well-being (Wales) Act 2014 Working Together to Safeguard People, Volume 5 – Handling Individual Cases to Protect Children at Risk and Volume 6 – Handling Individual Cases to Protect Adults was presented to June's Safeguarding Committee. These documents are available on the UHB Safeguarding Intramet pages and staff timer advised of their publication via Global, the Safeguarding Newsletter and via facilitated Safeguarding Adult and Children training delivered by the safeguarding team. The Safeguarding Adult and Children training packages. The rewrite of the All Wales Safeguarding Procedures is under way, the UZ Carliff and the Vale University Health Board. The Internation of the Safeguarding Procedures is under way, the UZ Carliff and the Vale University Health Board. The Internation of the Safeguarding Adult and Children training packages. The Patient Safeguarding Procedures is under way, the UZ Carliff and the Vale University Health Board. The Internation of the Safeguarding Procedures is under way, the UZ Carliff and |
| 029-16 | NHS Wales Hospital Handover Guidance | 05/05/2016 | Compliance Performance/ Delivery | The NHS Wales Hospital Handover Guidance was issued on behalf of the Unscheduled Care Steering Board on 25 February 2015 and following a review, the guidance has since been revised and issued for immediate implementation. | Director of Operations/ Director of Commissioning, Therapies & Health Sciences | N/A | Immediate | Green | N/A | Compliant. |
| 030-16 | Advice for Prescribers on the Risk of the Misuse of Pregablin and Gabapentin | 06/07/2016 | Information Public Health | This document provides information regarding the potential for misuse of pregabalin and gabapentin suggestions for a balanced and rational use of these medications. | Director of Commissioning Primary Care and Therapies & Health Sciences | 01/06/2018 | N/A | Green | N/A | The document was raised and discussed at all GP Prescribing leads to reinforce the messages. Included in the Summer 2016 Neweleter for Pharmacy and Medicines Management. Included in the Controlled Drug newsletter October 2016 Copies available on the weekland of the aider for reference. Usage is monitored through the National Prescribing Indicators Hywel Dda UHB is currently below the national average for usage. |
| 031-16 | Not yet received | | | | | | | | | |
| 032-16 | European Union Referendum 23 June 2016 | 01/06/2016 | Action Governance / Workforce | Guidance for NHS staff | Director of Governance, Communication s & Engagement | 24/06/2016 | 27/05/2016 | Green | N/A | Completed |
| 033-16 | 12(3) of the National Health Service (Wales) Act 2006 | 28/06/2014 | Compliance Information Governance | Directions under section 12(3) of the National Health Service (Wales) Act 2006 requiring the publication of information on Local Health Board and NHS Trusts websites | Director of Governance, Communicati ons & Engagement | Review in 3 years | 30/09/2016 | Green | N/A | Completed. Siarad lechyd / Talking Health and Sgwrs lach Let's Talk Health are continuous engagement schemes, so they will run for the foreseeable future but focus on different themes, topics, services etc as required. |
| 034-16 | Approval of Medical Negligence Personal Injury Claims over £1,000,000 | 13/09/2016 | Action Finance/ Medical | Reiteration of the importance of completing an Appendix S when submitting medical negligence claims to Welsh Government | Director of Finance and Medical Director/Director of Clinical Strategy/Putting Things Right Lead | Not provided | Immediate | Green | N/A | Completed |
| 035-16 | BCG Vaccine for the National Immunisation Programme | 07/07/2016 | Action Public Health | the arrangements put in place to manage the delay in the manufacture and supply of UK licensed BCG vaccine by the Statens Serum Institute (SSI) Denmark. | Director of Public Health | ΝΆ | Not provided | Green | N/A | Key services across the UHB (Paediatric, Respiratory and Occupational Health) and the supporting services were advised of the local operational/practical arrangements to respond to patient need during the manufacturing delay. Eligible patients are being vaccinated. |
| | Certification of Vision Impairment Wales | 16/09/2016 | Compliance Policy | Implementation of CVI form | Director of Operations | ΨN | 16/09/2016 | Green | | Formal notification of the revised Certification process was circulated to all Consultant Ophthalmologists on the 17th October by the Clinical Director of Scheduled Care: To complement the above, the UHB is exploring the possibility of this work being carried out in Primary Care. This will involve appropriate training being provided to up skill Community Optometrists to carry out this certification and registration process. The new Certificate of Vision Impairment (CVI) form is already being used by some Optometrists. The proposal of Low Vision accredited Optometrists being willing and able to sign Certificates of Visual Impairment in the future (instead of Ophthalmologists who currently are the only ones able to do this) is an initiative that has long been suggested as an alternative to the current arrangements. Due to this being brought up again in the recent WR all Wales Eye Health Steering Group, a small working group with representation across Wales are due to meet to discuss the possibilities and implications around this. To roll this out would need approval and a present across the booking with Ministerial approval and an greenent across the booking with Ministerial approval and an greenent across the booking with Ministerial approval and an greenent across the booking with Ministerial approval and an greenent across the booking with Ministerial approval and an greenent across the booking with Ministerial approval and an greenent across the booking of the provision of the 15th December 2017 and is expected to take 8 months to complete. This was discussed at the December ECLG and a procedure agreed by the clinical team, which has been implemented. |
| | Welsh Language Standards Regulations | 29/07/2016 | | Response required to specific questions provided within the report | Director of Governance | 14/10/2016 | 14/10/2016 | Green | N/A | The work has been completed/implemented and the submission made to WG on Friday 14th October 2016. |
| 038-16 | Notification of Cessation Date for Antenatal Rubella Susceptibility Screening in Wales | 11/08/2016 | | Implementation of the cessation date | Director of Operations | N/A | 03/11/2016 | Green | N/A | Work has now been completed in relation to Cessation Date Antenatal Rubella susceptibility Screening in Wales and there were no issues of concern in relation to its implementation. |
| 039-16 | The National Influenza Immunisation Programme 2016-2017 | 03/08/2016 | Action Public Health | Implementation of the 2016-2017 Programme | Director of Public Health | A/N | Not provided | Green | N/A | The WHC has been shared across the UHB, including Primary Care to ensure the implementation of plans. The Health Board Seasonal Influenza Plan was implemented and we have completed the influenza season. We are awaiting the final figures for the season due out in mid June. Status completed. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | | Sub | Update |
|--------|--|-------------------------------|---------------|-------------------------|--|---|-----------------------|----------------------------|--------------------------|---------------------------------|---|
| | | | | | | | Expiry / Review | required by | AG / I nedul nedul | Committee for Monitoring | |
| | | | | | | | | | tus R nd scl | | |
| | | | | | | | | | Sta behii A - G | | |
| 040-16 | Update on general practitioners' and other | 23/09/2016 (date issued to | Compliance | Health Professional | Compliance with GMC advice 'Guidance for Doctors Treating Transgender Patients'. | tor of ning. e and lealth nces | 2018 | N/A | Green | N/A | Completed- Health Professional Letter has gone to GPs (sent directly from WG) and has been highlighted at GP prescribing leads. |
| | primary care professionals' roles and | relevant UHB staff | | Letter | | Direct nission / Care is & H Scie | 1/09/ | | | | |
| | responsibilities in prescribing hormone | 21/11/2016) | | | | Comr riman erapie | 0 | | | | |
| 041-16 | therapy for Revised guidelines for the | 14/10/2016 | Information | Policy | Awareness of revised guidelines | a I | 2 | 9 | Green | N/A | Guidence circulated to all Critical Care teams in the UHB including: |
| 041.10 | Transfer of the Critically III | 14/10/2010 | momanon | 1 only | A Transition of Texased guidelines | ration | 9duire | 1/201 | Orcon. | 1071 | Nedical Team Nursing Team |
| | , and the second | | | | | od Ope | rasr | 01/1 | | | - AHP's Pharmacy Leads |
| | | | | | | ctor o | ally, o | | | | Also circulated to: General Manager Scheduled Care |
| | | | | | | Dire | Annus | | | | Service Delivery Managers within Scheduled & Unscheduled Care - Collinal Director for Scheduled Care - Collinal Director for Scheduled Care |
| | | | | | | | - | | | | - Clinical Director for Emergency Medicine. - Site Triumvritee teams |
| | | | | | | | | | | | * Radiology * Global Email. * |
| 042-16 | Welsh Renal Clinical | 31/10/2016 | la faranatian | Policy | Health Boards and NHS Trusts are expected to work with | ÷ 8 | | | 0 | N/A | For further discussion at next HB Delivery Group Meeting for update on awareness across all levels of teams. For Action from 1st November 2016 |
| 042-16 | Network: Renal Services | 31/10/2016 | Information | Policy | the WRCN towards implementing the Renal Services in | ctoro | 1/202(| 1/2016 | Green | N/A | For Action from 1st November 2016 |
| | in Wales Delivery Plan 2016 to 2020 | | | | Wales Delivery Plan from 1 November 2016. | Dire | 31/03 | 01/10 | | | |
| 043-16 | New Advice on Vitamin D | 19/10/2016 | Information | Public Health/Health | New advice is being issued to the public on how much | alth | ided | pepi | Green | N/A | Patient information leaflet identified and translated into Welsh to accompany messages. |
| | make | | | Professional | Vitamin D they need and how to obtain it. | 왕 | prov | provi | | | The document was raised and discussed at all GP Prescribing leads to reinforce the messages. |
| | | | | Letter | | of Publ | Sot | Not | | | Email sent to all GPs, practice managers, community pharmacists and dieticians to explain situation. |
| | | | | | | o Jor o | | | | | Global email sent out on HDUHB intranet to reinforce messages to all staff and highlight the use of patient information leaflet. |
| | | | | | | Dire | | | | | Patient information leaflets available on the HDUHB website for reference. |
| | | | | | | | | | | | Staff have medicines management dietetic contact details to enable support for any queries. |
| | | | | | | | | | | | Usage is monitored through the National Prescribing Indicators Hywel Dda UHB |
| 044-16 | NHS Planning Framework 2017/20 | 06/10/2016 | Action | Finance/ Planning | Submission of plans to WG by 27/01/2017 | Director of Finance, Planning & erformance | 1017 | ng period 2017/18 | Green | N/A | An interin Annual Plan 2017/18 was approved by the UHB for submission to Weish Government at its white on 2017. The Plan was reflective of feedback from Weish Government following the draft document submission at the end of January 2017. However, the Board requested that further consideration be given to un'annual Plan with respect to Tumaround and Budget Setting, and as a consequence a revised Executive Summary |
| | | | | | | Direct Fina fanni forma | 01/10/201 | ing pe 201 | | | was presented to Board on 25 May. All Welsh Government and Health Board timelines with respect to the Annual Plan have been met. The University Health Board has begun planning for the 2018/21 Integrated Medium Term' |
| | | | | | | Ь | 0 | Planr | | | |
| 045-16 | Opt-out Blood Borne Virus testing in Prisons | 07/10/2016 | Action | Public Health | Implementation of opt-out BBV testing in prisons | ctor of Public Health | Š | Not | Green | N/A | NA- No prisons on the UHB patch therefore no specific action to be taken. Clinical colleagues have noted the WHC. |
| | | | | | | Direc F | | bro | | | |
| 046-16 | Quality Standards for Adult Hearing | 23/11/2016 | Action | Performance | Implementation of revised Quality Standards for Adult Hearing Rehabilitation Standards and Assessment and | tions | ΑÄ | 2019 | Amber | Operational Quality, Safety | The department continue to implement the previously low scoring elements of the 2016 Quality Standards Audit. |
| | Rehabilitation Services 2016 | | | | Audit Tool 2016 which replace all earlier versions | Spera | | ant in | | and Experience Sub Committee | SBARS have been put forward for consideration by the UHB in particular identifying additional funding for binaural aids. The department continues to review staffing and skill mix plus capacity and demand in an effort to maintain and improve compliance with the standards. |
| | | | | | | or of | | assm(| | | Recruitment has been reasonably successful with a Band 5 Audiologist to join the team in February 2019 and Assistant Practitioners in place as of November 2018. The service is also currently being supported by short term |
| | | | | | | Direct | | eass | | | locums. |
| | | | | | | | | Œ | | | The Head of Service post has been rebanded and now shows parity with the rest of Heads of Service within Wales. The department is due for reassessment in June 2019. The department is due for reassessment in June 2019. |
| 047-16 | Quality Standards for | 23/11/2016 | Action | Performance | Implementation of revised Quality Standards for | ous of | ¥ Ž | ek | Green | N/A | This has been fully implemented by the UHB since March 2018. It is expected that the Health Board will be at full compliance in all areas and no issues have been identified that would affect this. |
| | Children's Hearing Rehabilitation Services | | | | Children's Hearing Rehabilitation Standards and Assessment and Audit Tool 2016 which replace all | irecto veratik | _ | nedia | | | |
| | 2016 | | | | earlier versions | Ope | | ımı | | | |
| 048-16 | CT & X-Ray Good Practice | 12/10/2016 | Action | Quality & Safety | Establishment of Imaging Optimisation Team | tor of ations | 2018 | 2018 | Green | N/A | Completed - the group met as planned and will continue to do so with support from our radiation protection advisors from ABMU |
| | | | | | | Direc | 08/02 | 06/02/ | | | |
| 049-16 | All Wales Critical Care | 03/02/2017 | Action/ | Policy | Revised All Wales Critical Care Escalation Guidance. | of | as | ıte ı | Green | N/A | This document is now complete from a Critical Care perspective |
| | Escalation Guidance for the Management of Large | | Information | | These guidelines replace all previous versions of escalation and emergency planning guidance for critical | ector | Illy, or a require | media | | | |
| | Unplanned Increases in Demand | | | | care services issued by the Welsh Government. | Ope | ng. | Ē | | | |
| 050-16 | Cancelled before issue | | | | | | ₹ | | | | |
| | | | | | | | | | | | |
| 051-16 | Cancelled before issue | 140/44/0040 | | I I Ith | O days (o days) | | | - | | NIA | |
| 052-16 | Raising Awareness of Carbon Monoxide | 18/11/2016 (not received | Action | Health Professional | Guidance for distribution | of Op | Z/A | pvide | Green | N/A | Superseded by WHC 050-17 |
| | Required by Health | until 10/07/2017) | | Letter | | rector | | Not pro | | | |
| | Professionals List of Welsh Health | 21/11/2016 | Information | Information | List of Welsh Health Circulars - 1 February 2016 - 30 | ota Di | Pa | - | Green | N/A | Completed. Cross referenced against internal WHC log and all but one had been received. The missing WHC has since been obtained and distributed accordingly. |
| | Circulars - 1 February 2016 - 30 September | | | Governance | September 2016 | Secre | rovida | No | | | - |
| | 2016 | | | | | soard . | Not p | | | | |
| 054-16 | Statutory Financial Duties of Local Health Boards | 14/12/2016 | Action | Finance | Replaces WHC-2015-014 and clarifies the statutory financial duties of LHBs and NHS Trusts in Wales and is | or of noe, B noe | 017 | S/17 sond | Green | N/A | Paper went to the Executive Team meeting 18 January 2017 and the Board have been advised. |
| | and NHS Trusts | | | | effective from 2016/17 financial year | Director Financ Planning rforman | 01/03/2017 | Financars 2016, and bey | | | |
| | | | | | | L Per | 10 | Years | | | |
| 055-16 | 2017-18 Health Board and PHW NHST Allocations | 21/12/2016 | Action | Finance | | of of ance | Š Š | 3diate | Green | N/A | First submission was in January 2017. Reported to Board 26 January 2017 and has been included in the Financial Plan 2017/18 |
| | | | | | | Dire | | ĕ | | | |

| WHC No. | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | 1220 | Sub | lindata |
|---------|--|-------------|-------------------------|---------------------------------------|--|--|--|--|--|-----------------------------|--|
| WHO NO | Name of Mile | Date issued | Status | Category | Oreining Actions required Objectives | Leau Lacculive | Expiry / Review | required by | Status RAG / R behind schedule A - on schedule G - Complete | Committee for Monitoring | Galle |
| 001-17 | The new Treatment Fund - Access to medicines recommended by the National Institute for Health and Care Excellence (NICE) and the All-Wales Medicines Strategy Group (AWMSG) | | Compliance & Action | Policy | Advice on the new Directions which come into force from 26 April 2017. | Interim Director of Primary Care, Therapies and Health Sciences | 31/03/2019 | 26,04/2017 | Green | N/A | The medicines approved by NICE/AWMSG prior to January 2017 are available within the UHB where clinically appropriate. The report shared by Welsh Government indicates that Hywel Dda is fully compliant with the criteria set out in the New Treatment Fund for the 17 medicines identified as approved between January 2017- 5 May 2017. There are systems in place to address the new timescales for implementation of medicines through the NFT with work ongoing both within Hywel Dda and across all Health Boards/Trust to ensure a consistent approach. |
| 002-17 | Terms and Conditions of Service -Community Dental Services (Wales) | 20/01/2017 | Information | Workforce | The Welsh Government, NHS Employers Wales and the British Dental Association (BDA) have collaborated to publish terms and conditions of service for Community Dental Services in Wales. | Director of Workforce and OD | W/A | 01/01/2017 | Green | N/A | Completed |
| 003-17 | HPV vaccination for men who have sex with men | 13/01/2017 | Action | Public Health | From 1 April 2017, a new targeted human papillomavirus (HPV) immunisation programme will be offered in sexual health clinics to men who have sex with men (MSM). | Director of Public Health | A/N | Not provided | Green | N/A | CEO Report Jul 17- The WHC and Patient Group Directive have been circulated to the integrated sexual health clinics and training provided on the new programme by the immunisation coordinator. Completed. |
| 004-17 | Ordering Flu Vaccine for the 2017/18 Season | 26/01/2017 | Action | Public Health | Advice on ordering supplies of the influenza vaccine for 2017/18 season | Director of Public Health | N/A | Not provided | Green | N/A | Completed: |
| | Centre for Disease Control (ECDC) National Healthcare Associated Infection, Device Usage and Antimicrobial Usage Point Prevalence Survey | 31/03/2017 | Action & Information | Quality & Safety | in 2011, the European Centre for Disease Control (ECDC) led and co-ordinated a Europe-wide point prevalence survey (IPS) of healthcare associated infections (HcAls), medical device usage and antimicrobial usage in which NHS Wales participated 1. It is recommended that a IPS should be conducted at least every five years at a national level. ECDC announced the intention to repeat the survey between September 2016 and November 2017. The objectives will again focus on estimating the total burden of HCAls, medical device usage and antimicrobial usage in acute understanding at local courty and European levels to facilitate sharing of best practice. | Interim Director of Commissioning, Primary Care, Therapies and Health Sciences | 31/03/2018 | Not provided | Green | N/A | The survey was undertaken across All In-Patient beds in June 2017. Data was submitted electronically to the Welsh Healthcare Associated Infection Programme and final report is expected late Autumn 2017. |
| 006-17 | The Healthcare Travel Costs Scheme | 23/03/2017 | Compliance & Action | Finance & Policy | This document provides guidance to health boards and NHS trusts in Vales on the NHS Wales Healthcare Travel Costs Scheme. It sets out the logal requirements for administering the scheme as well as detailed information on the eligibility criteria and best practice on how the scheme might be delivered. | Director of Finance | Date of First Review 1st October 2017 | from 1 April 2017 | Green | N/A | The NHS Wales Healthcare Travel Cost Scheme has been fully implemented. The UHB's Central Transport Unit has discussed the pilot scheme with the Welsh Ambulance Services Trust (WAST) General Manager and there is no further action needed at this point. |
| 007-17 | Ear, Nose & Throat Follow Up Guidelines | 04/07/2017 | Action | Performance / Delivery / Policy | The follow up guidelines have been agreed by the Welsh ENT Board for health boards to implement to ensure that all follow ups are managed in accordance with the guidance. | Director of Operations | 01/06/2018 | 01/09/2017 | Green | N/A | The ENT consultant body have developed their local Follow up guitelines in fine with the national FU guidelines. However there are 2 issues that need to be addressed prior to these being fully implemented: - The first of these is a lack of direct audiology clinics. - The second limitation is around the fact that the UHB does not currently have ENT Nurse Practitioners in post. This has been escalated to our HoN and SNM for scheduled care. They are undertaking a scoping exercise and liaising with other HB's on JD and roles, this will be formulated into an SBAR which will go to Execs for approval. Time frame for this is likely to be at least 6 months (December 2018). |
| 008-17 | NHS Wales Policy for the Repatriation of Patients | 08/03/2017 | Action/ Information | Policy | The purpose of this WHC is to highlight the publication of the NHS Wales Policy for the Repatriation of Patients. This version of the policy replaces all previous versions issued by the Welsh Government | Director of Operations | As required | Immediate | Green | N/A | All sites have the policy which is being adhered to. Any delay in accepting repatriations beyond 48 hours is escalated to the Director of Operations. |
| 009-17 | Good Practice Guidance on the Provision of Mental Health Support for Asylum Seekers and Refugees Dispersed to Wales | 23/02/2017 | Action | Health Professional Letter | Provision of Mental Health Services to Refugees and Asylum Seekers and Refugees Dispersed to Wales | Director of Operations | V/V | 27,02/2017 | Green | | The UHB has been involved in this work for some time: the following process is in relation to Caredigion which is in line with the guidance. Mental health services provided by the Health Board in Caredigion have been part of the Ceredigion Syrian Refugue meetings since the auturn of 2015. Before the first cohort arrived in 2015, a couple of registered mental health nurses and a mental health social worker were identified to be part of the health screening process. The nurses were given access to the Hone Office Portal to download the completed health assessment forms. These were generally screened before the meetings where the mental health turses of the dark of the dark in the dark in the process. The nurses were given access to the Hone Office Portal to download the completed health assessment forms. These were given access to the Hone Office Portal to download the completed health assessment forms. These were given access to the Hone Office Portal to download the completed health assessment and whether these needs could be puppered in the local community by the available services. To date 22 Syrian refugues have arrived in Ceredigion. There have been two referrals to the Ceredigion Local Primary Mental Health Support Service. They received their initial assessment by two mental health nurses; they were accompanied by a support worker and doctor from the Red Cross Society. This doctor was able to provide the translation. The Ceredigion Local Primary Mental Health Support Service has offered the British Red Cross Society training on the symptoms of anxiety and depression and what is normal adjustment. Nothing has been arranged to date. Both primary and secondary care mental health services in Ceredigion to the UHB claiming the funding from the Home Office to support the arrivals in Ceredigion. |
| 010-17 | Notification of Caldicott Guardian Guidance | 21/04/2017 | Information | Information Governance | Guidance | Director of Planning, Performance & Commissioni | ¥,Z | ¥.× | Green | N/A | Complete - the guidance was received and distributed accordingly. |
| | HCAI Reductions by March 2018: C. Difficile, S. Aureus Bacteraemias and E. Coll Bacteraemias | 31/03/2017 | Action & Information | Quality & Safety | Guidance | Director of Nursing, Quality & Patient Experience | 31/03/2018 | Not provided | Green | N/A | The E. coli reduction expectation of 30% is exceptionally challenging for the UFB as a significant proportion of these infections are present on admission to hospital. Surveillance indicates that the main cause of the E. coli blood stream infections are related to university & gestrointesicitalingbeator real indications. Public Health & Health Promotion estrategies necessary to be seriously considered an addition to antibilact prescribing. o The S. aureus blood stream infections remains the same as previous year with the same challenges. Focus on prevention associated with insertion & management of indveiling devices is ongoing. More focus is needed on preventing size soft tissue and receptation y fections as high proportion of which are causes for admission to hospital. o C. difficilit the reduction expectation is 25 per 100,000 population thus more challenging than last year. Achievement of these infection reduction expectations is predicated on reducting the number of infections presenting to secondary care. This requires a significant change in managing healthcare associated infection with a focus on the community in terms of infection prevention, public health and antimicrobial stewardship whilst continuing to manage the risks associated with hospital associated infection reduction expectation in the community in terms of infection prevention, public health and antimicrobial stewardship whilst continuing to manage the risks associated with hospital associated infection reduction expectation in the community in terms of infection prevention, public health and antimicrobial stewardship whilst continuing to manage the risks associated with hospital associated infection reduction expectation in reports to BPPAC monthly & JET quarterly. The Health Board is reporting less E. coli & S. aureus Blood Stream Infections compared to the same period last year. The Health Board is reporting less E. coli & S. aureus Blood Stream Infections compared to the same period last year. The Health Board is reporting less E. co |
| 012-17 | Local Government Elections 2017 | 17/03/2017 | Action | Governance/ Workforce | Guidance specifically for NHS in the pre-election period from 13 April to 4 May | Director of Sovernance/Dir ector of Workforce and OD | 30/06/2017 | 20/03/2017 | Green | N/A | Completed - Guidance to staff distributed via global email. |
| 013-17 | Welsh NHS Disputed Debts Guidance | 23/03/2017 | Compliance | Finance | This guidance supersedes WHC 2015-018. | Director of Finance | 01/03/2019 | See paragraphs 7 – 39 of Guidance | Green | N/A | The revised arbitration guidance has been implemented. |

| WHC No. | Name of WHC | Date Issued | Status. | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | 1 2 2 D | Sub | Update |
|---------|---|-------------|-------------|-------------------------------------|--|---|--------------------|----------------|--|---|--|
| THIC NO | Name of Wile | Sale issued | Otatus | - Satisgory | Action and Actions required Objectives | Zona Executive | Expiry / Review | required by | Status RAG / R behind schedule A - on schedule G - Complete | Committee for Monitoring | |
| 014-17 | Patient Information on the Putting Things Right (PTR) Arrangements | | Information | Quality & Safety | Updated patient information on Putting Things Right | Director of Nursing, Quality & Patient Experience | 01/04/2020 | 01/09/2017 | Green | N/A | Revised leaflets have been distributed by the PALS team across all hospital sites. A further stock of leaflets is being ordered to ensure distribution across primary care sites. Update June 2018- due to issues with Oracle system there has been a delay with the printing of leaflets. This WHC will be fully implemented by September 2018. 28/03/19- completed. |
| 015-17 | The implementation of an employer led model of Clinical Supervision for Midwives in Wales | | Compliance | Workforce | To inform of requirement to implement the new model for Clinical Supervision for Midwives in Wales | Director of Nursing, Quality & Patient Experience/ Director of Workforce and | 01/04/2019 | 01/04/2019 | Green | N/A | The UHB has successfully recruited into the Clinical Supervisors for Midwives vacant 0.6wte post in early December 2017. This ensures that the UHB meets its workforce requirements of 1.6wte Clinical Supervisors for Midwives (SOMs). The successful candidate has started in her role since February 2018. The UHB uspervisors remain part of the All Wan Intermentation and noninoting group and an evaluation of the new Role will be commissioned in 2018. An ecademic programme hosted by Swansea University (started in January 2018) has been e accessed by the Supervisors as part of their academic learning requirements for this new role. This formal learning programme has started in January 2018 and be funded by the WLC. The UHB is fully compliant with this WHC and both SOM's are completing Msc model at Swansea university |
| 016-17 | The Annual Quality Statement 2016/17 | 31/03/2017 | Action | Quality & Safety | Issue of Annual Quality Statement | Interim Director of Nursing, Quality & Patient Experience | 01/03/2018 | 31/07/2017 | Green | N/A | Completed- The Annual Quality Statement 2016/17 published in August 2017 |
| 017-17 | Changes to the Shingles Immunisation programme | 07/04/2017 | Action | Public Health | New guidance to the shingles vaccination | Director of Public Health | N/A | Not provided | Green | N/A | This has been circulated to all relevant staff and was also discussed at last summer / autumn annual immunisation update training sessions, some of which the Shingles Rep attended to go through some of these changes. The PGD was also signed off on 31/7 /17. |
| 018-17 | Reduction in Hospital Food Waste Target from Un-served Meals to 5% | 07/06/2017 | Compliance | Quality & Safety | Target of food waste will be reduced from 10% to 5% from June 2017 | Director of Operations | 01/07/2019 | 31/07/2019 | Amber | Nutrition & Hydration Task & Finish Group | Average waste is approximately 5% to January 2019 Reducing waste to £5% remains an objective for all Catering Managers. *Catering IT Solution — This is now available on the Framework and a business case is being prepared to consider if HDUHB should draw down the IT System. *Waste Review — Work is continuing with WRAP Cymru Food Waste Prevention. An alternative menu which includes lighter meals is being trialled on Telli Ward in GGH. This trial is being evaluated using a PDSA and support from Service Improvement. Work continuing re making catering service more responsive to patient needs * Reduction of time between when a patient croters meal and receives has still not been reduced due to operational issues * Waste is a permanent agenda item at each County Nutritional Meeting. Similar work has also commenced in Wift. Estates Facilities Performance Management System (EPFMS) returns have been submitted to NHS Shared Services Partnership — Specialist Estate Services (NWSSP-SES). Currently awaiting report. |
| 019-17 | 2017/18 LHB & Trust Monthly Financial Monitoring Return Guidance | 28/04/2017 | Compliance | Finance | The guidance refers to the monitoring return spreadsheet and accompanying narrative that LHBs need to complete to report their 2017/18 performance. | Interim Directo | 01/04/2018 | 31/04/2018 | Green | N/A | The UHB is required to report its financial performance via the prescribed spreadsheet and provide commentary under prescribed headings, to the Welsh Government on Day +5 and Day +9 each month. These guidelines and cut off dates are adhered to and compiled with each calendar month. This action is completed every month. |
| 020-17 | UK General Election 2017 | 25/04/2017 | Action | Governance | Guidance to explain the impact that the pre-election period will have on LHB and Trust activities from the start of the pre-election period on 22 April up to and including polling day on 8 June. | Director of Governance, Engagement & Communications/Di ector of Workforce and OD | 30/06/2017 | 27/04/2017 | Green | N/A | Completed - Guidance to staff distributed via global email. |
| 021-17 | National Enhanced Service Specification for the unscheduled vaccination of children and young people who have outstanding routine immunisations | 10/05/2017 | Action | Public Health | The specification details arrangements for the vaccination of those children and young people who are not reached by routine national immunisation programmes of those who have missed the opportunity to be vaccinated at the recommended scheduled age. | Director of Public Health C | A/N | N/A | Green | N/A | This has been circulated to all relevant staff and the Service Delivery Support Manager will ensure that it is discussed at the next Childhood Immunisation Group meeting. |
| 022-17 | Change of vaccine for the routine primary infant immunisation | 12/05/2017 | Action | Public Health | Later this year, Infanrix hexa® will replace both Pediacel® and Infanrix-IPV+Hib® for primary baby immunisations. This change means that as well as providing protection against diphtheria, tetanus, pertussis, poli and Hib, bables will also be given protection against hepatitis B virus | Director of Public Health | N/A | Not provided | Green | N/A | All practice nurses and health visitors delivering the routine childhood imms are aware of this change to the schedule, as it was discussed at last summer / autumn (2017) annual immunisation update training sessions, and any previous training sessions would have used the same content. A&E nurses have also been sent the WHC. |
| 023-17 | Re-foussing of the Designet to Smile child oral health improvement programme | 16/06/2017 | Action | Palicy | This WHC describes the evidence based refocus of Designed to Smile to build on the achievements of this national programme and to ensure continued progress and improvement in the future. | Director of Primary Care, Community and Long | 01/06/2020 | 01/06/2020 | Green | N/A | The new Welsh Index of Multiple Deprivation (WIMD) was published July 2017, allocating an additional 80 settings from the middle deprived quintile to target by the CDS D2S team. The UHB has identified all new settings and beguin roll out of the programme, withdrawing from approximately 30 settings as they are no longer eligible to the programme, withdrawing from approximately 30 settings as they are no longer eligible to the programme, but no covers 278 settings. Fluoride Varnish (FV) protocol has been written for the Health Board team and the training sessions to up skill the D2S staff in more efficient delivery completed. EV is now being delivered by Dental Nurses with enhanced skills (4 completed accretication) and additional 20 settings and the programme has settings and delivery completed. EV is now being delivered by Dental Nurses with enhanced skills (4 completed accreticate training) across all Countiles 1 additional 20 settings with enhanced skills (4 completed accreticated training) across all Countiles 1 additional 20 settings with enhanced skills (4 completed accreticated training) across all Countiles 1 additional 20 settings with enhanced skills (4 completed accreticated training) across all Countiles 1 and 3 settings with enhanced skills (4 completed accreticated training) across and countiles and additional support for delivery of the FV programme has been prioritised and is now part of the CDS fortal to ensure adoptive and settings and is now part of the CDS fortal to ensure adoptive and the CDS and accreticated the CDS and accreticated the CDS and accreticated the CDS accreticated the CDS and accreticated the CDS and accreticated the CDS accr |
| 024-17 | National Planned Care Programme – Follow up priorities | 28/09/2017 | Action | Performance/ Delivery/ Policy | The Planned Care Programme has agreed a small number of short term priorities aimed at reducing follow-ups | Director of Operations | Mar-18 | 01/10/2017 | Green | | The Planned Care Programme has been established to deliver sustainable services across scheduled care in Wales. The Programme is focusing upon five key specialities – orthopaedics, ophthalmology, ENT, urology and demandatogy. Ophthalmic Planned Care Board (WOPC) have requested that HBs work more dosely with community optometrists to establish Ophthalmic Diagnostic Treatment Centres (ODTCs) to support Glaucoma patients. The UHB is currently working towards implementing the New Eye Care Measures which will have an impact on how Glaucoma patients are managed by the HES. There is a commitment to establish an enteror of COTCs to further support the ECM. The UHB have now implemented Medisight (part of the Medisoft software package) at Glangwili hospital which will allow us coelect and submit data from June 2018 onwards. The UHB is currently implementing a plan to widen this to include Arman Valley and Bronglais hospitals shortly. Ophthageadic PROMS/PREMS was introduced at WOH in December 2016 and subsequently rolled out to all other sites for hip and knee patients. Data is collected via IPADS to the All Wales Central hub. EMI: There is a transition plan in place for ENT. Validation on Follow up patients has commenced on the over 100% and the 0-25% delays. The Consultants have completed a 2 week snap shot audit, the agreed guidelines have been laminated and put into all OPD clinic rooms. The Junior Doctors will complete audit of follow up patients from August 2018 on an annual basis Since the guidelines are standard across Wales this should be the same for all SIRs that rotate to in the ENT department at the UHB. Urology: All Consultant job plans completed as of Fabruary 2018. Validation of Follow up patients is complete and there has been agreement and implementation of principles for virtual follow ups. Consultants undertaking virtual follow ups. |
| 025-17 | Guidance on Cyber Security and Information Governance requirements relating to suppliers and the supply chain | 04/07/2017 | Action | Information Governance | Update in guidance | Director of Planning, Performance & Commissioning | N/A | N/A | Green | N/A | The Head of Procurement is currently discussing the WHC guidance with colleagues at a National level to review whether the standard contract conditions require amending and updating. It is anticipated that these discussions will be concluded by October 2018, with guidance to be released to all Health Boards. Presently, when the IG / ICT Team are aware of any new system a Privacy Impact Assessment is undertaken which covers the requirements included within the Welsh Health Circular. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | R- le/ ted | Sub | Update |
|--------|---|-------------|-------------------------|---------------------------------------|---|---|--|----------------|---|---|--|
| | | | | | | | Expiry / Review | required by | Status RAG / behind schedu A - on schedu G - Complet | Committee for Monitoring | |
| 026-17 | Prescribing of co-proxamol | 16/06/2017 | Action | Health Professional Letter | Letter to remind Health Boards and Prescribers of the unfavourable risk profile of co-proxamol. The circular requires that His isolarity all GP practices in their area and any areas within secondary care where there has been prescribing of co-proxamol in the previous year. | Director of Primary Care, Community and Long Term Care | NA | 31/03/2018 | Green | N/A | GPs have further reviewed existing patients on the medicine and reduced prescribing further in line with the recommendations. There remains a small level of prescribing on an individual patient basis. The action is on schedule—anticipated to be completed by March 2018. This WHC was reported to the Medicine Management Group on 11/07/18. Action Takam. 1. A letter was went to all CP practices from the Medical Director and the Head of Medicines Management giving clear advice on the action to be taken to review co-proxamol prescribing. 2. Segment with the Secondary Care Chronic Pain Teams was achieved. 2. Taggement with the Secondary Care Chronic Pain Teams was achieved. 3. Analysing individual CP practice prescribing of the secondary Care Chronic Pain Teams was achieved. 4. Practice visits to support reviews and switches. 5. Informed Community Pharmacists of the action taken. 5. Informed Community Pharmacists of the action taken. 6. Informed Community Pharmacists of the action taken. 6. Informed Community Pharmacists of the action taken. 7. In the secondary of the second |
| 027-17 | Clinical Musculoskeletal Assessment Treatment Service (CMATS) | | Action | Performance / Delivery / Policy | The Welsh Orthopaedic Board has developed a Clinical Musculoskeletal assessment Treatment Service principle document | Director of Operations | 01/09/2018 | 01/09/2018 | Red | Business Planning & Performance Assurance Committee | The UHB has a well established CMAT service across all localities and is compliant with the majority of the guidance in the WHC, including supporting the aims and objectives outlined. The service is also compliant with the majority of the principles outlined. The variation is the suggestion that ideally a Consultant in Sports and Exercise Medicine forms part of Imm. The UHB does not have a Consultant with the sittle, however, the therapy clinical lead does have the required musculoskeletal experience and skills and has an established partnership with a GP working at Associate Director level. As a result the UHB believes it satisfies this criterion outlined within the guidance. The UHB reports performance quarterfy to the National Planned Care Board. The service complies with the majority of the metrics including waiting times not exceeding 6 weeks. However at this time the service continues to work with NWIS to deliver full compliance with an electronic referral and monitoring system. As a result the service is not in a position to report on all the annual metrics i.e. total referrals received to initial triage and initial triage pathway selection. Beforeoic triage will also improve mechanisms of communicating with primary care, improve service efficiency in emprove the quality in triage decision making. The UHB is awaiting key actions to be completed by NWIS before electronic referral can proceed. It is anticipated that software updates for Welsh Clinical Portal will be implemented in Feb 2019 which will allow for a pilot triage system to be tested. Informatics where in a risk that the CMATS pilot will be further delayed as other triage systems with a greater proportion of Urgent Suspected Cancer (USC) referrals have been prioritised by the organisation. Updates have been regularly requested by CMATS leads for over 12 months. |
| 028-17 | NHS wales Blood Health Plan | 28/09/2017 | Action & Information | Quality & Safety | Highlight the publication by the Welsh Blood Service of the NHS Wales Blood Health Plan | Medical Director | 01/09/2019 | Not provided | Amber | Effective Clinical Practice sub committee | Assurance officer received WHC in January 2018. Medical Director is the Lead, with support from the Director of Therapies and Health Science. The WHC will be sent to the Blood Transfusion group and assurance provided through ECP. The NHS Wales Blood Health Plan has been launched with poster and email distribution containing information of the event held in The Life Sciences Hub in Cardiff on the 17/07/18. The launch on 17/07/18 was an educational day organised by the Blood Health-National Oversight Group. There were presentations on each of the following work schemes: Anaemia Management Single unit transfusion and circulatory overload Data and benchmarking Use of Onego blood Pitatelets Groups have been formed for each topic to look at implementation of best practice. There were also interesting presentations from the Scottish Blood Service on blood stocks data and also about the "non medical prescribing of blood" course offered in Swansea. The NHS Wales Blood Health Plan is an ongoing strategy for the delivery of safe transfusion of blood products across Wales within the current guidelines for best practice. There are no specific targets for Health Boards currently but the work stream groups cultined above continue to meet and feed back to the National Oversight Group. The Carmarthenshire Transfusion Practitioner, and Consultant Haematologist sit on these committees. The next planned event is an annual conference scheduled for the 28/06/19. |
| 029-17 | All Wales Guidelines for the Management of Devastating Brain Injury | 26/07/2017 | Information | Policy | New guidelines | Medical | 3 years, or as required as evidence evolves | 01/10/2017 | Green | N/A | The circular has been circulated to appropriate medical staff for consideration |
| 030-17 | Cancelled before issue | | | | | | | | | | |
| 031-17 | The National Influenza Immunisation Programme | 30/06/2017 | Action | Public Health | Implementation of the 2017-18 programme | Director of Public Health | N/A | Not provided | Green | N/A | The WHC has been shared across the UHB, including Primary Care to ensure the implementation of key actions. The Seasonal Influenza Plan 2017/18 as approved by Board has been implemented and has resulted in improved vaccination update are laser ones the majority of target groups. In particular the UHB staff programme has resulted in an increase of 13.6% from last year's figure to 60.6% of those with direct patient contact receiving vaccination. Over 65 year olds – 1.6% Under 65s with Clinical Risk – 0.6% 2.3 year olds – 3.9% School Children aged 4-8 years old – 3.2% However this positive picture is balanced by the UHB being the lowest performing health board area in Wales for those vaccinations delivered in primary care settings [ie over 65s, under 65s with clinical risk and 2-3 year olds] |
| 032-17 | Implementation of Pre- Exposure Prophylaxis in Wales | 10/07/2017 | Action | Public Health | Letter to confirm that arrangements need to be in place for sexual health services in Wales to offer Pre-Exposure Prophylaxis (PrEP) for the prevention of HIV to be made available to individuals for whom it is clinically appropriate. | Director of Public Health | N/A | Not provided | Green | N/A | Following Guidance from Public Health Wales, the provision of PEP (Pre-exposure prophylaxis) was made available across the whole of the UHB from summer 2017 through Integrated Sexual Health Clinics. Staff within these clinics have been fully trained on PteP (Pre-preparational standards and guidance and appropriate pethways are in place, pharmacy and laboratory services have also been made aware. Patients are being logged and coded as per PHW instructions so that data collection on this cohort of patients is accurate for national collection but also for service audit purposes. |
| 033-17 | List of Welsh Health Circulars - 1 October 2016 – 31May 2017 | 07/07/2017 | Information | Information Governance | List of Welsh Health Circulars covering the period 1 October 2016 to 31 May 2017. | Board | Not provided | None | Green | N/A | Completed. Cross referenced against internal WHC log. All have been received. |
| 034-17 | Policy on the Management of Point of Care Testing (POCT) What, When and How? | | Compliance | Health Professional Letter | Updated guidance in which we are asked to raise awareness and ensure the UHB is compliant with the requirements therein. | Director of Therapies & Health Science | N/A | Immediately | Red | Medical Devices Group | Due to work pressures while Laboratory accreditation was taking place and staff sickness, the current policy had been extended for 6 months until 08/07/18, whilst the full document was reviewed in line with the new guidance. The Laboratory Quality lead has completed the amendments required to incorporate the new W/G guidance into. The amended POCT policy was taken to the POCT group on 25/10/18 for ratification. The policy is being finalised by the Assistant Director of Therapies and Health Science who hopes to have the policy out for targeted consultation per the process by w/h 19/11/18. Following the consultation the policy will be taken to the Clinical Written Control Document Group for formal approval. 29/04/19- Policy Co-Ordination Officer confirmed Assistant Director of Therapies and Health Science and POCT Co-ordinator are currently reviewing the policy to bring it in line with the All Wales Policy. |
| 035-17 | Guidance on Non-Medical Prescribing in Wales - May 2017 | 12/07/2017 | Action | Health Professional Letter | Update guidance provides information and advice to promote good practice for non-medical prescribing in Wales. It replaces "Non-Medical Prescribing in Wales Guidance 2015" and all previous guidance. | Director of Nursing, Quality & Patient Experience/ Director of Therapies & Health Science | NA | mmediately | Green | N/A | The guidance has been incorporated into the Non-Medical prescribing Policy for the UHB. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | R- lle/ le/ | Sub | Update |
|--------|--|-------------|-------------|---------------------------------------|---|---|---|--|---|---|--|
| | | | | | | | Expiry / Review | required by | Status RAG /) pehind schedu A - on schedu G - Complet | Committee for Monitoring | |
| 036-17 | Guide to Consent for Examination or Treatment | 24/07/2017 | Information | Policy | Revised guidelines to take account of important developments in case law + the revised guidelines contain a broad overview of the legal requirements in relation to seeking consent | Medical Director / Director of Nursing | 01/09/2022 | With immediate effect | Green | N/A | The Guidance attached to this WHC is an update of previous guidance (which the UHB is compliant with), with the main change being in relation to the Montgomery vs Lanarkshire Health Board Supreme Court judgment. In order to raise awareness of this judgment and support staff with its application in practice the UHB has a summary of the judgment to clinical staff. *Issued as summary of the judgment to clinical staff. *Provided mandatory consent training to all senior doctors across the UHB which included information about the Montgomery in the Junior Doctor consent training. *Included information about Montgomery in the Junior Doctor consent training. *Provided consent training (including Montgomery) to all Clinical Nurse Specialists, Advanced Nurse Practitioners and Emergency Nurse Practitioners. *Included information about Montgomery in any other ad hoc consent training that is provided. The Health Board cannot update the Policy for Consent to Examination or Treatment' or the consent forms in relation to Montgomery at this stage since both the policy and forms are being updated by the WG and will be issued under another WHC. As soon as they are they will be implemented within the UHB. |
| 037-17 | NHS Wales Peer Review Framework | 24/07/2017 | Information | Policy | Framework guidance to be used by NHS Wales to ensure peer reviews are carried out consistently and pragmatically and produce measurable benefits | Director of Nursing, Quality & Patient Experience | 01/09/2022 | With immediate er | Amber | Quality, Safety and Experience Assurance Committee | The UHB will be undertaking an exercise to review the Peer Review Framework and look at how to put in place a formal programme to enable peer review. Any costs will need to be calculated and agreed by the Board. As this is an All Wales framework the UHB is engaging in peer reviews as requested by national groups. Currently the Rapid Response to Acute Illness Learning Set (RRAILs) group is undertaking a peer review to which a self assessment has been submitted and visits to the UHB have taken place. The UHB is actively engaging in peer review arrangements (as of April 2019 only Out Of Hours and Peadiatric Diabetic service reviews undertaken). Process for peer review arrangements to be reviewed. A more structured process is required before this WHC can be closed. |
| 038-17 | BCG Vaccine Supply and Ordering in Wales | 27/07/2017 | Action | Public Health | New arrangements for the BCG vaccination programme as the result of improved vaccine availability. | Director of Public Health | ΝΆ | Vot provide | Green | N/A | The WHC was discussed in the last Imms & Vaccs group meeting on the 24/01/18, and pre-circulated to the Imms & Vaccs group members. WHC has been circulated as necessary to key stakeholders. |
| 039-17 | Introduction of the hexavalent (*6 in 1") vaccine including hepatitis B into the routine immunisation schedule for babies born on or after 1 August 2017 | 09/08/2017 | Action | Public Health | Arrangements for the introduction of the hexavalent ("6" in 1") vaccine including hepatitis B into the routine immunisation schedule for babies born on or after 1 August 2017 | Director of Public Health | N/A | Not provided | Green | N/A | All practice nurses and health visitors delivering the routine childhood imms are aware of this change to the schedule, as it was discussed at last summer / autumn (2017) annual immunisation update training sessions, and any previous training sessions would have used the same content. A&E nurses have also been sent the WHC. |
| 040-17 | National Dermatology Implementation Plan | 11/09/2017 | Action | Performance / Delivery / Policy | The National Planned Care Programme has developed an integrated national implementation plan for Dermatology | Director of Operations | 01/09/2019 | 01/09/2017 | Green | N/A | Meetings of the Welsh Dermatology Board continue with initial scoping of data as per the Implementation Plan having been completed by all Health Boards. A reporting framework is still to be agreed acknowledging current reporting arrangements to Welsh Government. Internally to the URLs, a decision will be taken as to the need for a separate Dermatology Seard or whether this will be picked up under the auspices of the Planned Care Programme Board. The national Dermatology Implementation Plan is a standing agenda item for the monthly Dermatology team meeting. |
| 041-17 | Armed Forces Covenant - Healthcare Priority for Veterans | 04/09/2017 | Action | Policy | To raise awareness among health professionals and administration staff when making referrals for diagnosis or treatment, or arranging waiting lists, the Armed Forces Covenant regarding a commitment to provide priority treatment for veterans suffering from conditions directly related to their Service. | Director of Partnerships and Corporate Services | 01/09/2020 | ₹ | Amber | Operational Quality, Safety and Experience Sub Committee | WHC-2017-041 Armed Forces Covenant - Healthcare Priority for Veterans has been circulated to key colleagues working within the UHB who are working with the armed forces and veterans. This has been enacted via the membership of our Armed Forces Forum, which is also joint with the Local Authority Covenant and includes a wide range of stakeholders including military organizations and third sector partners. Considerable effort has been made toward implementing the priority policy for armed forces veterans, where the referral is for military attributable reasons. Numerous talks have been delivered to a range of key stakeholders. This includes the 3 county practice manager forum, veterans associations, partner organisations, regional and county armed forces groups, local conferences and numerous departments within the Health Board. In addition, some data analysis has been undertaken in respect of the level of registration of veterans within GP practices. The talks have revealed both opportunities and challenges. The opportunities includes that we have the ability to seach many veters who could benefit from the policy. They thermore, the awareness raising from these is boosting the profile of the policy both amongst veterans and a number of services that gravity is existence to them. Indeed, the talks have directly lead to a number of veterans informing here CP they served in the armed forces, thereby being eligible for the policy. This is a positive development and is already leading to palent impact, for camping a veteran has not seen seen by the audicidory department for hearing both of the policy. This is a positive development and is already leading to palent impact, for camping a veteran has not seen seen by the audicidory department for hearing both of the policy and the profile of the policy. This is a positive development and is already leading to palent impact, for camping a veteran has not seen seen by the audicidory department for hearing both of the policy and the profile of the policy and the reading |
| 042-17 | Addressing the impact of NHS Wales Medical and Dental Agency and Locum deployment in Wales | 23/10/2017 | Action | Workforce | Schedule of actions required - Provide a named lead - Writing to all Agencies working in Wales - Submit organisation's plan to introduce caps and achieve the targets set within the 12 months to 31 October 2018 Apply capped rates | Director of Operations | 31/03/2018 | 27/11/17 (with monthly report to WG commencing on 15/12/17) | Green | N/A | Everything that was required of the HB as set out in the Circular has been implemented. Annmarie Thomas ,Programme Lead for Medical Workforce Utilisation, is currently drafting a report for WG which is due on 15th December 2017. This report will be presented at an In-Committee meeting of the next Board and W&OD Committee. |
| 043-17 | Managing Babies Born o the Threshold of Survival | 20/09/2017 | Action | Policy | The WHC sets out a clear position in respect of the management of premature babies on the threshold of survival. | Director of Operations | Until further notice | /ith immediate effer | Green | N/A | The HB follow the BAPM guidance and, as this has recently been reviewed and re-affirmed (as reflected in the WHFL), our practice remains unchanged. Our local admission threshold for neonatal care is 32 wks / < 1500gms. Any anticipated deliveries < 32 wks / 1500 gms would be transferred in utero to a tertifary unit (usually Singleton). In the event of an unphanned / unanticipated (very premature) delivery where in utero transfer was not clinical appropriate / practical, joint discussion and management between the Obstetric & Neonatal teams would take place by routine and, in the event of a successful delivery, immediate liaison with the tertifary neonatal team. As per the circular (and as reflected in BAPM. & Wales Neonatal Network) guidance, initiation of treatment for any very premature babies where there was doubt about maturity would take into consideration gestational weight, overall condition and advice from the tetriary neonatal team. The circular was placed on our Directorate Q&S agenda for 28th September 2018 (for formal acknowledgement within the Directorate) and copied to Neonatal, Obstetric & Midwifery teams. |
| 044-17 | Guidance for the care of children and young people with continence problems | 15/09/2017 | Action | Quality & Safety | Guidance for HBs in respect of the provision of continence containment products for children and young people. | Director of Nursing, Quality & Patient Experience | 17/10/2018 | 01/10/2017 V | Red | Operational Quality, Safety and Experience Sub Committee | Scoping process in progress. Currently collating all information to identify current gaps in service delivery across the UHB. Meeting in January 2019 to complete action plan. Lead office identified to manage across the Health Board The members of the Operational Quality Safety and Assurance Sub Committee at its meeting on 24/01/19 noted the plans in place to address the remaining recommendations by April/May 2019. Members recognised that where it is not feasible to implement recommendations, a full risk assessment should take place to establish the impact on patients. |
| 045-17 | integrated guidance on health clearance of healthcare workers and the management of healthcare workers infected with bloodborne viruses (hepatitis B, | 20/11/2017 | Action | Public Health | Health boards and NHS trusts should contact all HCWs who perform EPPs, including dentists in primary care, to remind them of their ongoing obligation to promptly seek professional advice about the need to be tested if they may have been exposed to a BBV. Letter templates are at Annex 2 and Annex 3. | Director of Workforce and OD | N/A | 28/02/2018 | Green | N/A | The WHC advice has been complied with across the relevant sectors of the workforce who undertake exposure prone procedures. The distribution of the advice contained in the WHC/2017/045 was undertaken by the area managers who have then confirmed to the Occupational Health Service that this action is completed. |
| 046-17 | Amendment to the Human Medicines Regulations 2012 – Supply and Use of Adrenaline Auto Injectors in Schools. | 02/10/2017 | Action | Health Professional Letter | To inform us of the introduction of the exemption allowing schools to obtain, hold and use adrenaline auto- injectors in the emergency treatment of anaphylactic reactions. | Interim Director of Commissioning, Primary Care, Therapies | This Welsh Health Circular remains in force until such time as it is replaced | 04/10/2017 | Green | N/A | The WHC has been shared with all Community Pharmacy's, GPs and Med management team for information (so they can advise when asked) that school are exempt from the usual regs here and are able to hold adrenaline auto injections. The decision for schools to stock is at their discretion. |
| 047-17 | NHS Planning Framework 2018/21 | 12/10/2017 | Action | Planning | produce the plans that are required to be produced in the attached MHS Planning Framework 2018/21. The submission of your final draft plans to Welsh Government is required by 31st January 2018 | Director of Planning, Performance & Commissioning | 01/10/2018 | Planning period 2018/19 | Green | N/A | Update provided to Planning Sub Committee May 2018 meeting: The UHB formally informed Weish Government on 1901/19 lant it was the intention to submit an Annual Plan for 2018/19 rather than a 3 Year Integrated Medium Term Plan. At It in Committee Board meeting on the 2020/13 lb, the 2018/19 Annual Plan was approved as a dart "inferin" plan was adjusted as a dart "inferin" plan was submitted to WG on the 29/03/18. Description of the 2018/19 Annual Plan for 201 |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / | Action | /R - ule/ ule/ eted | Sub Committee for | Update |
|--------|---|-------------|----------------------|----------------------------------|--|--|-----------------------|------------------------------|--|---|--|
| | | | | | | | Review | by | Status RAG ehind sched A - on sched G - Compl | Monitoring | |
| 048-17 | Attaining the WHO targets for eliminating hepatitis (B and C) as a significant threat to public health | 16/10/2017 | Action | Public Health | Attain WHO target is a 90% reduction in incidence and 65% reduction in mortality due to hepatitis B & C by 2030 through 3 key measures. These elimination requirements should be included in integrated medium term plans and will be monitored through. Joint Executive Taam meetings where health boards will be expected to report back on progress. | Director of Public Health | ₹Ž | ver progress monitored throo | Amber | Immunisation and Vaccination group | 1. Reduce and ultimately prevent ongoing transmission of HCV within Wales: The Public Health Directorate and the UHB continue to work with partners and key stakeholders to develop a sustained and robust package of public health interventions. This involves progressing the actions identified within the Wesh Strategy Substance Misuse Delivery Plan 2016 — 2018: Almost, with its strategy has come to an end, there remain ongoing evidence based measures to reduce drug related harm which are coordinated and progressed through the Area Planning Board for Substance Misuse. Such measures ensure that sterile injecting equipment is available to drug users and also involve close working with relevant clinical specialties. Alongside this, community substance misuse services currently provide Dry Blood Spot Testing for all clients and link closely with the Health Board BBV team to access treatment. 2. Identify individuals who are infected with HCV including those who have acquired HCV outside the UK and are now resident in Wales: Individuals already diagnosed with hepatitis but are not on an appropriate care pathway will be identified through the laboratory data system. Interventions for these individuals can then be established including further testing and treatment to minimise ongoing liver damage. Public Health Wales and the UHB are in the process of understaining an antional look back wercise and contracting patients who have previously been diagnosed with HCV to interment to minimise ongoing liver damage. Public Health Wales and the UHB are in the process of understaining an antional look back exercise as estill infected. This is being led by the local BBV CNS service in conjunction with GPs and the UHB Liver Disease Clinical Lead. A national group has been established to manage this project and liaison with key local practitioners in the UHB has taken place in order to interitive and reconstructions. |
| | | | | | | | | No date given (howe | | | 3. Test and treat individuals currently infected with HCV who are actively engaged in behaviours likely to lead to further transmission. In order to ensure that individuals currently infected with HCV are actively engaged in behaviours to reduce further transmission actions will be progressed through the Area Planning Board and through the direct input of the Blood Borne Virus Nursing team. Commissioned substance misuse services at Ter 2 and Tier 3 level in the Hywel Dda UHB area offer a range of harm reduction inserventions to reduce hepatitis transmission rates. The effectiveness of these evidence based clinical interventions can be carefully monitored through the Viral Hepatitis Sub-Group of the Liver Disease implementation Group with both the Hywel Dda BBV Nurse and Load Gastroenterdoight being active members of this Sub-Group. The BBV CNS service continue to encourage the use of community pharmacies for supervised consumption of Hepatitis C treatment running alongside clients substitute opiate prescribing. |
| 049-17 | Nurse Staffing Levels (Wales) Act 2016 – Statutory guidance | 02/11/2017 | Compliance | Legislation | Enact the guidance | Director of Nursing, Quality & Patient Experience | V.N | 01/04/2018 | Green | N/A | The documents mentioned in 049-17 and 013-18 are used as reference documents within the HB to supports the HB's Nurse Staffing Levels (Wales) Act work stream. This includes: *making reference to the documents in any relevant policies. *Calculating the unuse staffing levels for the wards where Section 25B of the Act using the triangulated methodology referred to in both documents and the template in the operational guidance; *Informing patients of the nurse staffing levels for each included ward as per paragraph 20-25 of the statutory guidance); *Reporting to Board (and relevant committees and sub-committees) as sub-committees and sub-committees are sub-committees and sub-committees and sub-committees and sub-committees are sub-committees and sub-committees and sub-committees are sub-committees and sub-committees are sub-committees and sub-committees are sub-committees and sub-committees are sub-committees are sub-committees and sub-committees are sub-committees and sub-committees are sub-committees are sub-committees are sub-committees are sub-committees and sub-committees are sub-committees and sub-committees are sub-committees ar |
| 050-17 | Best practice guidance and opportunities for savings through efficiency improvements in the NHS Estate | 15/11/2017 | Action | Finance/ Estates | Taking opportunities for savings through efficiency improvements in the NHS Estate | birector of Operations | inder constant review | 25/03/2018 | Green | N/A | The all Wides Benchmarking group continue to meet to exrutinise the Estates, Facilities Performance Management system benchmarking data to review data quality and identify best practice opportunities across the Wesh NHS estate. The initial focus has been on Cleaning and Catering data information and the initial meetings has focused on data quality to ensure consistency and accouracy across Wales. The UHB continue to provide representation and are reporting progress via the Directors of Finance sub-group which has been established to lock at Efficiency 4 Value and develop an Efficiency Finance with Assistant Director of Finance. A key part of the WHC is introducing best practice energy and carbon saving into capital schemes. A good example of this is the planned Integrated Care Centre in Abereacon, where the UHB has introduced best practice energy and carbon best practice in line with the WHC. This resulted in a 'Very Good' rating under Building Research establishment Environmental Assessment Method (BREEAM), a minimum requirement on refurbishment projects that are funded by WG. |
| 051-17 | Raising Awareness of Carbon Monoxide Poisoning and Action Required by Health Professionals | 15/11/2017 | Action | Health Professional Letter | Guidance for distribution | Medical Director / Director of Nursing, Quality D & Patient Experience | N/A | Not provided | Green | N/A | WHC has been circulated to the emergency department leads and primary care. |
| 052-17 | Ordering flu vaccine for the 2018-19 season | 29/11/2017 | Action | Public Health | Advice on ordering supplies of influenza vaccine for the 2018-19 season | Director of Public Health | ΝΑ | Not provided | Green | N/A | This WHC guidance has been shared formally with all practice managers in GP surgeries across the Hywel Dda area. It was also summarised in the weekly influenza communication from the DPH to all GP Practices on publication before Christman. A meeting between the DPH, UHB Primary Care representatives, Medicines Management Team and public health has taken place to ensure that the implications of the WHC guidance is fully understood within the Health Board and a clear position statement to contractors is in place. In addition to this, a note from the DPH has been sent to those practices that have requested any additional clarification on the UHB position in respect of ordering and reinhursrement of influenza vaccine for 2018/19. The Immunisations and Vaccinations Coordinator for the UHB has been available and has responded to comments and oue better place with the Occupational Health Service of the UHB to decide on vaccine ordering for the staff influenza campaign for 2018/9 based on the evidence presented within the WHC. |
| 053-17 | 2018-19 Health Board and Public Health Wales NHS Trust Allocations' | 21/12/2017 | Compliance | Finance | The document details the Health Boards allocations for 2018-19. | Director of Finance | A/N | Immediate | Green | N/A | On the January 2018 Board agenda. |
| 001-18 | Guidance on safe clinical use of Magnetic Resonance Imaging (MRI) | 05/02/2018 | Action | Health Professional Letter | WG have strongly recommend that the UHB formalise and support the appointment of a Magnetic Resonance Safety Expert with significant knowledge and experience of clinical magnetic resonance physics. | Director of Therapies & Health Science | 01/01/2019 | 01/04/2018 | Red | Operational Quality, Safety and Experience Sub Committee | Risk assessments are undertaken prior to the introduction of new or modified MRI services by an expert who is brought into the UHB when new equipment is purchased. This risk assessment examines both patient and occupational exposures. A critical safety examination is performed at the commissioning of new or modified MRI services. Radiology Departments consult with a Magnetic Resonance Safety Expert (MRSE) to advise on the necessary engineering, scientific and administrative aspects of the safe clinical use of the MR devices. Currently the HB does not hold an appointment of a MRSE in order to assist in reducing clinical variation by talloring clinical imaging sequences to optimise image quality. BGH have a different magnet and so are not able to match directly to the imaging sequences used on the other hospital sites, but sequences are as close as can be achieved. A business case is being put together for an MR Physicist to provide the MRSE role to ABMU which could be extended to also cover Hywel Data, however since it is an exervice this will need to be funded which will be a critical given the UTA financial position. In the absence of a suitable MRSE to appoint (that is the same across Wales) MRI modality leads within HD are liaising with their colleagues across Wales to share knowledge and skills and to ensure all risk assessments are undertaken. Further discussion will take place at the next All Wales Radiology Quality Forum in October 2018. Update 2901/19- WHC unable to be implemented due no suitable MRSE appointment available. Risk assessment currently being completed by Head of Radiology. The members of the Operational Quality Safety and Assurance Sub Committee at its meeting on 24/01/19 noted the plans in place to address the remaining recommendations by April/May 2019. Members recognised that where it is not feasible to implement recommendations, a full risk assessment should take place to establish the impact on patients. |
| 002-18 | List of Welsh Health Circulars - 1 June 2017 – 31 December 2017 | 12/01/2018 | Information | Information Governance | The list of Welsh Health Circulars covering the period 1 June 2017 to 31 December 2017. The | Board Secretary | N/A | N/A | Green | N/A | Completed. |
| 003-18 | Welsh Scientific Advisory Committee guidance on administration of intravenous contrast medium for renal impairment | 05/04/2018 | Action | Health Professional Letter | Guidance on Administration of Intravenous Contrast Medium to Patients with Renal Impairment- six recommendations for improving the administration of CM and ensuring patient safety. | Director of Therapies & g Health Science | A/N | Not provided | Green | N/A | This WHC has been disseminated to site leads and the clinical director for appropriate action. |
| 004-18 | Health and Social Care Research | 01/02/2018 | Compliance | Policy | The UHB is expected to have robust arrangements in place to meet the requirements of this policy, and ensure the WHC is shared with colleagues and that relevant action is taken. | Medical | As required | 01/02/2018 | Green | N/A | This WHC was discussed at the Research & Development Sub-Committee meeting in February 2018 and formal feedback requested from members by 12/03/18 (none received). The implementation of the UK Policy Framework for Health and Social Care Research will be a standing agenda item at all future R&D Sub-Committee for monitoring going forward. The UHB is compliant with the policy. |
| 005-18 | NHS Research and Development Finance Policy | 20/03/2018 | Action/Comp iance | Policy | From 1 April 2018 all NHS organisations must be compliant with the NHS R&D Finance Policy and Local Support and Delivery funding will be released on this basis. Whilst 2017/18 has been an implementation period, further guidance will be on offer to the NHS on an ongoing basis. Compliance will be assessed through a financial audit of non-commercial and commercial research studies which will form part of annual R&D performance management meetings with R&D Division Welsh Government. | Medical Director | Under constant review | 01/04/2018 | Green | N/A | The UHB has finalised its local NHS R&D Finance Process document and this was approved in R&D Sub Committee on 2004 November 2017, this was then taken to the UHB on 6th February 2018. Monitoring will be carried out by the Health and Core Research Walson to healt of WG from 0104/18. The Finance Process document will form part of the forthcoming R&D Governance Policy. Training on raising invoices set for local teams has been conducted in the 2017-18 period and continues on an ad-hoc basis. The R&D Manager and finance team are members of relevant groups within HCRW and remain up to date with relevant RPs and performance monitoring requirements. The R&D Manager and finance team are in the process of developing a robust system for tracking, recording and distributing income in order to have better oversight of investigator accounts, the R&D office, on a six monthly basis now requests spending plans from research account holders which are then discussed/approved at the R&D senior team meetings. The investigator account terms and conditions forms part of the approved Finance Process. These processes will be performance managed by the Welsh Government. |

| WHC No | Name of WHC | Date Issued | Status Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / | Action required | /R- ule/ ule/ eted | Sub Committee for | Update |
|--------|---|-------------|------------------------------|--|--|-----------------------|-----------------|---|----------------------|--|
| | | | | | | Review | by | Status RAG behind sched A - on sched G - Compl | Monitoring | |
| 006-18 | Framework of Action for Wales, 2017-2020 | 01/02/2018 | Action Policy | Integrated framework of care and support for people who are D/deaf or living with hearing loss. | Director of Therapies & Health Science | 2020 | Ongoing | Amber | | The UHB ENT/Audidology Care Collaborative Group to be established chaired by the Deputy Chief Executive/Director of Operations. Terms of reference have been drafted with membership scoped. Skill mix/capacity demand reviews have commenced within the audiology service; detailed workforce plans will need to be developed following initial review taking into account Primary Care developments, links to Social Care and Third Sector, education, resource, etc. Continues to be monitored on a monthly basis. Assistant Practitions cross are now in place. National education commissioning requirements scoped with all audiology services across Wales. Head of Service post out to advert. Active participation in planning for Audiology facilities within the developing Integrated Care Centres and Llanelli Wellness Village. Service specification for Aberaeron Integrated Care Centre has been finalised with a workshop for all services to be held on 08/01/19. Review of hearing aid provision (both demand and cost) has been commenced; this has previously been reviewed but requires update Continues with the support of Procurement. |
| 007-18 | Ionising Radiation – Requirements for NHS organisations in Wales from February 2018 | 01/02/2018 | Compliance Science | NHS organisations in Wates must ensure compliance with the requirements of new Regulations relating to lonising Radiation. | Director of Therapies & Health Science | 01/02/2023 | 01/02/2018 | Green | | A number of the required actions identified in the WHC have already been addressed. Consultant Clinical Scientist is contributing to the development of the rone for Wales' guidance related to 'carers and comforters' and 'risk benefit information for patients and will provide a local action plan to cover the remaining issues. Progress with all actions will be overseen by the Radiation Protection Committee (next due to meet on 2504/18 in GGH). The appointed RPA has been working through the documentation since meeting in April 2018 and developing guidance as was discussed at the last All Wales Radiology Quality Forum. An additional Radiation Protection Committee will be held in late November 2018 to ratify all changes to policies. It is not expected that compliance would have been immediate but that organisations are aware of the changes and are working towards implementing them. |
| 008-18 | 1 February 2018 Coming into Force of the Intimate Piercing Provisions Within the Public Health (Wales) Act 2017 | 01/02/2018 | Information Legislation | Awareness that the new law on intimate piercing in Wales comes into force on 1 February 2018 | Director of Public Health | N/A | 01/02/2018 | Green | N/A | WHC for information only and sent out via global email April 2018. |
| 009-18 | Dental Services - Service Standards for Conscious Sedation in a Dental Care Setting | 18/06/2018 | Compliance Quality & Safety | This WHC introduces new Service Standards for Conscious Sadotion in a dental care setting, Health boards need to work with existing providers and agree a intendate for adoption of these new standards. Health boards and providers should aim to comply as soon as possible but in any event all providers must be compliant with the standards by 1 April 2020. | Director of Primary Care, Community and Long Term Care | 01/05/2021 | 01/04/2020 | Green | | The current action plan for this WHC is as follows: 1. Distribute compliance form from circular for completion by providers in respect of community based services such Powys UHB. (completed) 2. Prepare a breakdown of HD CDS compliance for all the CDS clinics. (completed) 3. Send pro forms to Parkway, Cambria and Haverfordwest for completion, (completed) 4. Meet with ABM to ensure alignment of service and contractual arrangements. (completed) 5. Parkway is not compliant - set up meeting to discuss service requirements going and assess impact on contractual and funding levels. (Work in Progress -WIP) 6. Build the WHC requirements into any future SLAs or contracts we issue for the provision of conscious sedation, (WIP) 7. Update GDS with the referral pathways for the compliant services and include in Directory of Services for e-referrals, (WIP) 8. Prepare report for GSEAC on actions/risks and transitional arrangements for full implementation of circular. (WIP) A paper is going to the Operational Acute and Primary Care Quality and safety group on the 20.09/18 setting out the options to address the requirements of the WHC. A meeting is taking place with Parkway on the 04/09/18. 14/12/18-The UHB are compliant with this WHC. The UHB served notice to the private provider to cease multi drug sedation from 01/09/18. |
| 010-18 | Car parking management – guidance for NHS Wales | 05/04/2018 | Action Finance/ Estates | This WHC sets out the procedure within NHS Wales concerning are parking charges and the management of car parking across the NHS in Wales. | Director of Operations | Under constant review | Not provided | Amber | | The majority of points highlighted in the guidance has already been implemented. The remainder are all in the process of being actioned. Anticipate completion of all actions by end of May 2019. Below is a summary of actions currently being implemented: o Car park management is to be set out in the UHB Sustainable Travel Plans - All sites have sustainable travel plans which highlight car park infrastructure and availability, as well as sustainable travel options such as park and ride services, bus routes and cycle paths. Awaiting completion of car park management procedures and car park management policy following completion of consultation process. Due for completion in Participation in all travel plans. o Encourage people to only park on hospital sites for healthcare related reasons- Information leafler has been developed in partnership with DPP, Carmanthenshire County Council and the Health Boards for circulation to patients with appoint letters. Leaflet highlights parking issues and potential alternatives for accessing all sites. Communication plan development in compliment implementation of the one var park management arrangements. Materials currently being finalised for distribution. Anticipate implementation of comms plan in February 2019. Suggest number plate recognition technology-ANPR system implemental. Currently being used for monitoring traffic flow. To be utilised for enforcement purposes following soft launch period. Anticipate enforcement utilising ANPR to commence from April May 2019. Ocar park management schemes must be consulted upon with staff and patient groups— Car park consultation process concluded in December 2018 with sign off of final proposals also taking place in December. This action has not been completed. Should have hospital permit holders only areas-Completion of this action will be tied in with implementation of full enforcement by CP Plus. Anticipate commencement of this from April / May 2019. |
| | Annual Quality Statement 2017/18 - Guidance | | Information Quality & Safety | All NHS organisations are required to publish an Annual Quality Statement. This should from part of the organisation's annual reporting process. This WHC confirms the requirements for the 2017/18 statement. | Director of Nursing, Quality and Patient Experience | 01/03/2019 | 31/07/2018 | Green | | A significant amount of data was collected and scrutinised by the Editorial Board. A DRAFT Annual Quality Statement has been compiled in line with the Guidance and Template outlined in WHC (2018) 011 and will be presented to QSEAC in April 2018. Please note due to the liming of this meeting, some of the quantative data is not for the full sample period of April 2017 – March 2018, in particular Timely Care and Individual Care. These figures will be updated following the meeting in readiness for publication. This year we wanted to involve our inpatient children in designing our front cover. Our play specialists Sandra Jones and Paul Harries, facilitated a competition for our inpatient children to draw pictures of what each of the themse means to them. This DRAFT Annual Quality Statement will be circulated to the Starad lechyd Readers panel in April 20187. Comments from the Readers Panel and from QSEAC will be considered by the Editorial Board in readiness for the final publication. This year the UHB has attempted to make the Annual Quality Statement more interactive. A video of a service or patient experience portrays a powerful message to our patients and public. Therefore the Annual Quality Statement now has links contained within that will take readers who access the document electronically to video clips. |
| 012-18 | Never Events List 2018 and Assurance Review Process | 29/03/2018 | Action Quality & Safety | Confirms the revised list of reportable patient safety incidents to be classed as Never Events from 1 April 2018. This supersedes the previous list published in 2015 and applies to all NHS Wales' health boards and trusts. | Director of Nursing, Quality and Patient Experience | 01/01/2020 | 01/04/2018 | Green | N/A | The UHB have undertaken a mapping exercise for the WHC and are still awaiting some information from Estates. The majority has been mapped to the UHB's policies/procedures/guidelines. |
| 013-18 | Nurse Staffing Levels (Wales) Act - operational guidance and Welsh Levels of Care | 27/03/2018 | Compliance Legislation | The non-statutory operational guidance will enable NHS organisations to consistently implement the specific duty to calculate and maintain nurse staffing levels on adult acute medical and surgical wards as set out in the Act. The Welsh Levels of Care is the evidence-based workforce tool to be used by all health boards as part of the calculation process from 6 April onwards. | Director of Nursing, Quality and Patient Experience | ΝΑ | 06/04/2018 | Green | N/A | The documents mentioned in 049-17 and 013-18 are used as reference documents within the HB to supports the HB's Nurse Staffing Levels (Wales) Act work stream. This includes: |

| WHC No | Name of WHC | Date Issued | Status C | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | Status RAG / R - oehind schedule / A - on schedule / G - Completed | Sub Committee for Monitoring | Update |
|--------|---|-------------|---------------------|---|--|--|-------------------------------|---|---|---|--|
| 014-18 | All Wales Communication Standards between Primary and Secondary care | 03/05/2018 | Action Her Pro Lett | alth ofessional tter | Health boards and Trusts must put in place arrangements to ensure these standards are fully adopted and include processes to receive, collate and respond to concerns expressed from their health community where these standards have not been upheld. | Director of Primary Care, Community and Long Term Care/ Medical Director | NA | NA | Amber | Operational Quality, Safety and Experience Sub Committee | Director of Primary Care, Community and Long Term Care and the Medical Director are jointly supporting this WHC. Director of Primary Care, Community and Long Term Care sent the WHC out to GPS on 03/05/18 and it will be discussed in a range of meetings including QSEAC. The WHC is being distributed to all clinicians and service managers. In practical terms there has been an agreement from the Clinical Directors for Scheduled & Unscheduled Care to conform with the requirements and the LMC are extremely supportive. The UHB have agreed: **Most A&E & MIU attendances are for relatively minor conditions – therefore a self certification for 5 days would address most situations. **Not appropriate at this stage for SHO's to provide sick notes in A&E as this may lead to potential abuse by patients. **Consultants & Middle Grades in A & E care in a sissue sick notes in the activation is subsectively to secure in the significant soft tissue injury follow up clinics. **Analysis of cases in the MIU indicated that the majority are minor so self certification is appropriate or they are major and end up being admitted in which case it is the in-patient team should provide the sick note. For minority of cases the GPMiddle grade may feel issuing a sick note is appropriate. **Supplies of self-certificates and doctors certificates are to be distributed to relevant areas (for those clinical areas that do not already have them). **General agreement from consultants that their team should write sicknotes for discharge of inpatients. **Associate Medical Director for Workforce and Primary Care receives and investigates any perceived problems with compliance with the WHC. Normally the issues are quickly rectified; on occasion the behaviour was entirely clinically appropriate and this is fed back. The majority of issues lie with secondary care creating unnecessary work in primary care. The AMD feeds back to the relevant GP, cluster and LMC and also to the relevant secondary care clinicals and teams. |
| 015-18 | Ordering adjuvanted flu vaccine for the 2018-19 season | 05/04/2018 | Action Pub | blic Health | Updated information on ordering and delivery arrangements for adjuvanted influenza vaccine for the 2018-19 season. | Director of Public Health | N/A | 2018-19 season | Green | N/A | This WHC was circulated by email on 09/04/18 to all practice managers, practice rurses, relevant stakeholders in the Primary Care Team colleagues, and to relevant colleagues in the Public Health Team, including the Director of Public Health. It was an agenda item on the Executive Imms & Vaccs meeting scheduled for 26/04/18, which was unfortunately cancelled. Interim Acting Immunisation and Vaccination Coordinator was happy to rate this WHC as 'Green' as she is assured that all the GP practices have now ordered adjuvanted flu vaccine as per WHC. |
| 016-18 | Working together to reduce outdoor air reduce outdoor air pollution, risks and inequalities | 25/04/2018 | | tates/Plann / Public alth | The guidance seeks to Inform NHS policy and practice development by encouraging different ways of working and actions to reduce air pollution. | Director of Public Heath | NA | ٧N | Green | N/A | Air pollution is a significant environmental determinant of health. As a public body, the UHE can make a valuable contribution at the local level to promote collective efforts to assess and manage air pollution risks. This WHC guidance not only seeks to inform NHS object development and practice by encouraging different ways of working to produce sip pollution through supporting its broader commitments to support the delivery of comprehensive multi-sector and disciplinary action that will link to the WG's national strategy, Prosperity for All and the Wellbeing of future generations Act. The Director of Delubic Health plays a key role in the successful implementation of this guidance however several members of the weight protein to provide the provided provided in the provided provided in the provided |
| 017-18 | 2018/19 LHB & Trust Monthly Financial Monitoring Return Guidance | 20/04/2018 | Compliance Fina | ance | 2018/19 LHB and Trust monthly financial monitoring return guidance and associated submission templates. | Director of Finance | ###### | ####################################### | Green | N/A | The UHB is adhering to the WHC guidance- Complete. |
| 018-18 | | 24/04/2018 | Del | rformance/ livery/ ormation chnology | Final version of the updated rules | Director of Operations | N/A | Immediate action # | Green | N/A | Update in respect of WHG 2018-018 — 1. Consolidated rules for Managing Cardiac Referral to Treatment Waiting Times 2. RTT rules Both sections of this WHC are already being adhered to; WHC is an update to previous rules, that were already in place. The following actions have been put in place — Patient Access — Elective Care policy has been updated in line with the consolidated rules and localised training has been undertaken; Cardiac rules have been discussed (as they differ from above), with the relevants expected lead & support staff; Once available on ESR (this is imminent), staff we be asked to undertake elements of the RTT Training program, that are relevant to their current position. |
| 019-18 | Getting the Balance Right in Wales – Supporting quality and safety for dental registrants as part of an assurance process | 27/06/2018 | Compliance Que Saf | ality and fety | This WHC sets out the model to adopt in Wales to give patients, the public, the dental profession, health boards and the GDC cortifience that dental performance which causes concern can be identified promptly and deat with proportionately to protect patients and support GDC registrains. The WHC describes a process for health boards to act promptly when concerns are raised and respond proportionately. | Director of Primary Care, Community and Long Term Care | 01/04/2021 | Immediate | Green | N/A | Director of Primary Care, Community and Long Term Care confirmed she is the lead. The UHB has adapted local Performance procedures to reflect this guidance. |
| 020-18 | AMR Improvement Goals 6. HCAI Reductations by March 2019: Primary & Secondary Care Antimicrobial Prescribing Goals: C. Difficial, Surrous Bacteraemias and Gram Negative Bacteraemias | 04/05/2018 | | ality and fety | Health beards will be expected to mirror and feed into the national strategic leadership arrangements in place for HCAI and AMR in Wales, in particular working effectively across the NHS, hospital and communities to better understand the key drivers for infection in their patients and develop and implement a bespicke improvement plan that will deliver quantifiable change. | Medical Director & Director of Clinical Strategy / Director o Nursing, Quality & Patient Experience | 01/03/2019 | 31/03/2019 | Green | N/A | Reporting process for AMR reduction target not yet agreed |
| 021-18 | Raising awareness of Lyme disease and ensuring prompt and consistent diagnosis and treatment | 01/06/2018 | Action Pub | blic Health | Ensure that health professionals, particularly GPs and those working in A&E Departments are aware of this guidance, so they know how to remove a tick correctly, recognise possible symptoms, understand the arrangements for testing and report cases for nationwide surveillance. | Director of Operations/ Director of Primary Care, Community and Long Term Care | N/A | As soon as practicable | Green | N/A | Complete-WHC sent to Primary care through central processes at an all Wales level. WHC sent to BGH, GGH, PPH & WGH A&E staff. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | Status RAG / R - shind schedule / t - on schedule / G - Completed | Sub Committee for Monitoring | Update |
|--------|---|-------------|------------------------|---|--|--|-------------------------------|---|--|---|--|
| 022-18 | Sharing Patient information between healthcare professionals – a joint statement from the Royal College of Opthalmologists and College of Optometrists | 03/09/2018 | Information | Governance | On 20/03/15 the Royal College of Ophthalmologists and the College of Optometrists issued a joint statement encouraging ophthalmologists to hare clinical information with the referring optometrist, please see the joint statement below. Health boards should ensure hospital policies and procedures encourage this communication so that it becomes standard practice for planned and unplanned ophthalmology care in Wales. | Director of Operations | N/A | Immediate | Green | N/A | Communications with referring Optometrists are routine within the service. The Optometry details have been added to W-PAS to ensure that this is possible |
| 023-18 | The National Influenza Immunisation Programme 2018-19 | 06/06/2018 | Action | Public Health | Implementation of the 2018-19 programme. The programme describes the eligible populations, changes to the programme and reminist professionals of the veccines that offer the best protection for those at risk. | Director of Public Health | ΑN | Not provided | Green | N/A | The Seasonal Influenza Plan 2018/19 went to Board on 27/09/18 and the campaign itself started on 01/10/18. The following points are to be noted. The following points are to be noted. The following points are to be noted in the following points are to be noted. A fow structure has been developed to ensure streamlined communication for the key components of the campaign, namely Childhood Immunisation and Vaccination (Imms & Vaccs) Group. Primary Care Imms & Vaccs Group all reporting to the Executive Imms & Vaccs Group all reporting to the Executive Imms & Vaccs Group and Workforce Imms & Vaccs Group all reporting to the Executive Imms & Vaccs Group. **A be spoke communications from the Season will be write darageted at risk groups with chronic health conditions. These will be respiratory disease, cardiovascular disease and immune suppressed patients. **A bespoke communications plan has been developed to drive locally developed messages for the identified priority target groups for this season. **Additional support for vaccination programme delivery will be provided to GP and community pharmary settings including data, resources and communications materials. **Closer engagement with colleagues in UHB secondary care settings is taking place to feed into winter pressures planning and will include the development of a pliot project on influenza surveillance involving the Vaccine Preventable Desease Programme team in PHW nationally. |
| 024-18 | Implementation of All Wales Intragratum Fetal Surveillance Standards for Maternity Services | 28/11/2018 | Compliance | standards | Health Soards will be expected to fully implement standards and report compliance at annual maternity performance boards providing assurance to Welsh Government, beginning in 2019. | Dredor of Nusing, Quality and Patient Experience | 01/11/2020 | That the standards be adopted immediately | Amber | and Experience Assurance Committee | Sandard 1- All low risk women should be recommended intermittent auscultation — Weekly Datix Review taking place. *Intermittent Auscultation of the Fetal Heart During Labour' guidelines are currently being drafted and will be sent out for consultation. Sandard 2- Cardotography (CTG) interpretation is to be based on the Federation of Internal Gynaecology and Obstetrics cassification system (FIGO). Weekly Datix and CTG Case Review taking place. Monthly Training in intermittent auscultation of the Fest standard from the Electronic Fetal Monitoring Guidelines* currently being drafted and will be sent out for consultation. Sandard 2- Training in intermittent auscultation. CTG or STAN (where used). Should be equitable for all clinicians practicing intermittent auscultation of the Fetal Heart During Labour' guidelines are currently being drafted and will be sent out for consultation. The Intermittent Auscultation of the Fetal Heart During Labour' guidelines are currently being drafted and will be sent out for consultation. The Intermittent Auscultation of the Fetal Heart During Labour' guidelines are currently being drafted and will be sent out for consultation. The Intermittent Auscultation of the Fetal Heart During Labour' guidelines are currently being drafted and will be sent out for consultation. The Intermittent Auscultation of the Fetal Heart During Labour's guidelines and the Intermittent Auscultation. The Intermittent Auscultation of the Fetal Heart During Labour's guidelines and the Intermittent Auscultation. The Inter |
| 025-18 | Improving Value through Allocative & Technical Efficiency: A Financial Framework to Support Secondary Acute Services Shift to Community/ Primary Service Delivery | 26/07/2018 | Action/ Information | Finance/ Governance/ Performance/ Delivery | The financial framework to support secondary acute services shift to community frimary service delivery. This framework seeks to provide a tool to support the shift to a 'whole system approach to health and social care', which is focussed on health and welbeing, and on preventing illness. The expectation is that this tool will be used to support the implementation of future service change plans involving shifting services from acute hospital setting into the community and primary care setting. | Director of Finance | Ongoing | Ongoing | Green | N/A | The Impact of the WHC has been incorporated into our financial strategy approach for 2019/20 and onwards. Developments and service changes where activity and cost shifts are identified will be managed in accordance with the circular and reflected in the UHB's plans going forward. |
| 026-18 | Phase 2 – primary care quality and delivery measures | 16/07/2018 | Action/ information | Performance/ Delivery | From this financial year (2018-19), health boards, through their clusters, should use their performance against these measures to inform all plans to adopt and adapt the transformational model for primary and community are and monitor the impact of these plans on the cluster population's health and wellbeing. | Director of Primary Care, Community and Long Term Care | Ongoing | Ongoing | Amber | Operational Quality, Safety and Experience Sub Committee | Assistant Director of Primary Care has suggested to the Assistant Director of Nursing Assurance & Safeguarding that the primary care quality and delivery measures should be used as part of the quality indicators within the new disarboard currently being established. Heads of Primary Care (HOPC) have collated and supplied the information back on phase 1 measures to the Directors of Primary and Community Care (DPCC). Phase 2a is reported on. Awaiting national update on Phase 2b from HOPC. |
| 027-18 | Early Medical Abortion - second medication (Misoprostol) in a medical termination, to be self administered at home | 29/06/2018 | Action | Legislation/ Delivery | Weish Ministers have granted approval for the second stage of early medical termination of pregnancy to be undertaken in the patient's home. Chief Executives of NHS Boards must ensure that this change is brought to the attention of all relevant staff. Plans for implementation by the UHB must be provided to WomensHealth@gov.wales by 31/07/18. | Director of Operations | Not provided | 31/07/2018 | Green | N/A | The response on how the UHB will implement the changes as set out in the WHC was sent to WomensHealth@gov.wales on 06/08/18. An Early Medical Abortion Implementation Group has been established which is chaired by the Pregnancy Advisory Service Lead. The group has drafted a local guideline incorporating the all Wales EMA recommendations and, in accordance with the clinical written control documents policies, there will now be a period of consultation with stakeholders. The consultation, and sign off of the procedures via the UHB governance framework, is anticipated to be completed in the Autumn 2018 period. |
| 028-18 | NHS Wales National Clinical Audit and Outcome Review Plan Annual Rolling Programme for 2018/19 | 01/07/2018 | information/action | A Health Professional Letter | Health boards and trusts in Wales are required to fully participate in all national clinical audits and outcome reviews listed in the annual National Clinical Audit & Outcome Review Annual Plational Clinical Audit & Outcome Review Annual Plational Clinical Audit and Outcome Review Plan for 2018/19, which shall also be available via the Welsh Government website. | Director of Nursing, Quality and Patient Experience | 01/04/2019 | ٧N | Green | N/A | The LIHE is not fully compliant with the Audit programme (approx. 70-80% compliant), and has not been for a number of years. The Clinical Audit Manager reports regularly to the Effective Clinical Practice sub committee and BPPAC on the UHB's compliance to the NHS Wales National Clinical Audit and Outcome Review Plan. Status as at 25.09.2018. Key achievements in this quarter— - Uptake of the Inflammatory Bowel Disease (IBD) registry at WGH Vuorkshop and future revision of Effective Clinical Practice Sub- Committee Decision made by Unscheduled Care on 3 of 4 sites to florus forward clinical audit programme on mandatory national clinical audit contributions (in current key concerns at 4th site with participation levels). Key wires to delivery of actions: - Service capacity at GGH for Trauma Audit & Research Network (TARN) audit Timtegration and equipment required for Ophthalmology audit Service capacity at BGH for Trauma Audit & Research Network (TARN) audit Service capacity at BGH for Fracture Laison Service Audit and Heart Failure Audit Service capacity at BGH for Fracture Laison Service Audit and Heart Failure Audit Service capacity at BGH and GRH 18D registry. Plans / milications to improve RAG status Service capacity at BGH and GRH 18D registry. Plans / milications to improve RAG status Increased update for the above projects may not be possible given the capacity within the service areas for data collection. Services are being asked to complete a risk assessment if not participation in these projects These concerns will be fully scriptions with the service area and detail plans for mitigation as well as evidence of other quality indicators that provide assurance of standards of care in lieu of participation in these projects These concerns will be fully scriptions with the service area and steril propriet as evidence of other quality indicators that provide assurance of standards of care in lieu of participation in these projects These concerns will be escalated to t |
| 029-18 | Guidance on the Ionising Radiation (Medical Exposure) Regulations 2017 for employers and health professionals who carry out medical radiological procedures | 16/08/2018 | Information | Health Professional Letter | Guidance to be forwarded to colleagues and staff as appropriate | Director of Therapies & Health Science | Not provided | With immediate effect | Green | N/A | WHC has been distributed appropriately to staff by Head of Radiology. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of | Action | R- lle/ ted | Sub | Update |
|--------|--|-------------|-------------|----------------------------------|---|---|--------------------|-----------------------------|---|---|--|
| | | | | | | | Expiry / Review | by | Status RAG / ehind schedt A - on schedt G - Comple | Committee for Monitoring | |
| 030-18 | Sensory Loss Communication Needs (Accessible Information Standard) | 28/09/2018 | Compliance | Information Technology | All relevant staff must be made aware of their responsibilities for recording such information in order to support individuals with information and/or coursed by communication needs, which are related or caused by communication needs, which are related within the scope outlined in this document with immediate effect. All systems in procurement, or for future procurement, MUST comply with this Standard with immediate effect. All relevant actions must be taken in order to comply with the Implementation Plan with immediate effect. | Director of Partnerships and Corporate Services | N/A | Immediately | Amber | Operational Quality, Safety and Experience Sub Committee | Director of Partnerships and Corporate Services is the Executive Lead for sesnory loss, however this WHC relates to the operational implementation of standards in Primary Care. Update has been requested from primary care services. |
| 031-18 | Launch of the Reading Well Books on prescription for Dementia | 18/09/2018 | Information | Public Health | To inform HBs of the Reading Well Books on Prescription for Dementia, and to cascade to all GP practices. | Director of Therapies & Health Science | N/A | N/A | Green | N/A | The WHC is for information only and has been circulated to the West Wafes Regional Dementia Steering Group members. |
| | List of Welsh Health Circulars - 1 January 2018 – 31 July 2018 | 09/08/2018 | Information | Information Governance | The list of Welsh Health Circulars covering the period 1 January 2018 to 31 July 2018 | Board Secretary | Not provided | N/A | Green | N/A | Completed |
| 033-18 | Airborne Isolation Room Requirements | 25/07/2018 | Compliance | Quality & Safety | Working group's recommendations for airborne isolation, and organisations are expected to develop risk based plans to meet these requirements. In some areas this will require further investment and this now needs to be quantified and will need to be included in future IMTPs. | Director of Nursing, Quality and Patient Experience | 01/07/2019 | Not provided | Amber | Infection Prevention Sub Committee | Director of Estates, Facilities and Capital Management confirmed they will provide any capital requirements to meet minimum standards. Clinical input may be required to this as part of the assessment of needs. Isolation Rooms to be reviewed in line with new guidance – January 2019 Paper to Inflection Prevention Sub-Committee Jan 2019 - to be changed to a status update Task and Finish Group to be set up April 2019 |
| 034-18 | BCG Vaccine Supply and Ordering in Wales | 31/07/2018 | Action | Public Health | Important update on supply of UK-licensed BCG vaccine manufactured by AJ Vaccines (formerly the Statens Serum Institute (SSI)) for the national BCG programme | Director of I Public Health | Not provided | Vot provided | Green | N/A | WHC has been widely disseminated to Respiratory, Paediatric and Occupational Health leads in the UHB. All services have confirmed the WHC is implemented in their area. |
| 035-18 | Welsh Government policies for feeding in the first year of life - adoption of SACN recommendations | 10/10/2018 | Information | Public Health | This Weish Health Circular is to inform you that following the publication of the Scientific Advisory Committee on Nutrition's (SACNs) report on Feeding in the first year of life on 17 July 2018 the Weish Government has adopted their recommendations. | N/A | Not provided | N/A | Green | | WHC for information cely. Next steps: The Webfi Decrement and Public Health Wales (PHW) will update guidance as appropriate. Welsh Government is currently developing a breastfeeding action plan to support increasing breastfeeding initiation and sustain breastfeeding practice WHC will be sent out via the global email at end of October/ |
| 036-18 | Flu vaccination for residential care and nursing home staff in 2018-19 | 23/08/2018 | Action | Public Health | In 2018-19, staff working in all adult residential care homes and nursing care homes will be offered free NHS flu vaccination. This WHC provides further detail on programme arrangements. | Director of Primary Care, Community and Long Term Care | Not provided | 2018/19 Flu season | Green | | 25/06/16 - Jill Paterson confirmed the WHC states clearly that Information packs will be sent directly to Care Homes by Public Health Wales and Care Home staff are invited to attend their local Pharmacy or GP Practice for their Flu jab. We (the UHB) can of course continue to make Care Homes aware, but there is no follow up required from this WHC. Ros Jervais added that this is also clearly referenced in the Influenza Plan - going to Board on 27/09/18 for approval. |
| 037-18 | Flu vaccinations and planning flu clinics in 2018- 19 for people aged 65 years and over. | 29/08/2018 | Action | Public Health | Reminder of the clinical recommendations on the most effective flu vaccination for patients for the 2018-19 flu vaccination programme and to provide some key information about the adjuvented triudent influenza vaccine (aTIV) to help general practices and pharmacies to plan for the 2018-19 flu vaccination season. | Director of Public Health | Not provided | Not provided | Green | N/A | WHC has been shared with practice managers. The WHC will also be shared with practice nurses by email, and at the August PT4L annual immunisation training sessions. |
| 038-18 | Cancelled before issue | | | | | | | | | | |
| | The rescheduling of Cannabis for medicinal purposes | 30/10/2018 | Information | Health Professional Letter | The UK Government on 11/10/18 laid The Misuse of Drugs (Amendments) (Cannabia and License Fees) (England, Wales and Scotland) Regulations 2016 which amend the Misuse of Drugs Regulations 2011 or reschedule certain cannabis-based products for medicinal use. The 2018 amendment regulations will come into force on 11/11/8. This WHC provides guidance to clinicians working in the NHS and independent health sector in Wales, following the regulatory change. | Director of Primary Care, Community and Long Term Care/Medical Director | 01/10/2019 |) Immediale action required | Amber | | Madical Director professionally interms of the appropriate prescribing by Medical adoctors, but the Head of Medicines Management through Director of Primary Care, Community and Long Term Care, leads from a Pharmacy Medicines Management perspective. Director of Primary Care, Community and Long Term Care will discuss with Head of Medicines Management if the Medicine Management matters are the primary issue here and then the UHB can take responsibility of responding to the WHC. On 2011/11/8 a supplementary letter was provided further guidance to clinicians and organisations. The Medicines Management team are drafting a letter providing further guidance and recommendations for local delivery. Actions taken in response to the WHC relating to the access of cannabis include engagement with clinicians, a letter to GPs clarify the position and process for access for cannabis-based medicinal products have been produced and circulated adoing with patient information. The Medicines Management Sub Committee (MMSC) agreed that the route for carproval within the UHB would be through a similar process to IPFR utilising the expertise of this group. Work continues on the place of cannabis in therapeutic pathways (including pain guidelines) which are scheduled for completion in February 2019. Lead Clinicial Development Pharmacist Informed MMSC on 30/01/19 that a national working group has been convened with representatives from WG, AWTTC, Chief Pharmacists and Formulary Pharmacists to share information on the GW Pharma Early Access Schemes, patient information leaflets and communication with prescribers, UHB processes for spoul and monitoring and information on available (unlicensed) products. UKMI have produced 2 Q&A so not he drug interactions of medicinal cannabis and the adverse drug reactions and interactions of CBD (cannabis) oil. It has been noted that some prescribers and patients are confused between medicinal cannabis and CBD oil. Lead Clinicial Development Pharmacist to report on progress to the MMSC March 2019 me |
| 040-18 | NHS Planning Framework 2019/22 | 12/10/2018 | Action | Health Professional Letter | local health boards are directed to produce Integrated Medium Terms Plans (IMTPS) as set out in the NHS Planning Framework. The guidance sets out the priorities for the 2019-22 cycle. | Director of Planning, Performance & Commissioning | 01/10/2019 | Planning period 2019/20 | Amber | committee | The WHC centres on the NHS Planning Framework 2019/02. In accordance with the Welsh Ministers powers under section 1750 of the National Health Service (Wales) Act 2006, local health boards are directed to produce integrated Medium Terms Plans (IMPS) as set out in the NHS Planning Framework. The requirements in section 1750 of the 2006 Act, the Welsh Ministers have directed NHS trusts to prepare plans as set out in the NHS Planning Framework for 2019/22 (the IMTPs) and to submit such plans to the Welsh Ministers for approval. The Framework aims to assist and offer truther direction to ensure the continuing maturity of planning throughout NHS Wales. The guidance sets out with the priorities for the Planning active plans are set out in the NHS Planning Tramework for 2019/22 (the ImTPs) and to submit such plans to the Welsh Ministers for approval. The Framework kinds and will be reflected in accountability letters at the time of approval and, where necessary, throughout the year. Other priorities related to part and the priorities for the sesses are reflected within the Framework. All plans should identify how these will be addresses uses are reflected within the Framework. All plans should identify how these will be addresses as sesses are reflected within the Framework. All plans should identify how these will be addresses as the proof of the Planning Framework has been distributed to the UHB Planning Team and presented to the Planning Sub Committee meeting in January 2019. The UHB is compelled to use both the WHC and the Framework, however, it is critical to note that the WHC is relevant to an organisation undertaking an IMTP, not any other form of Plan. The decision on whether an IMTP can be submitted and not be submitted at the end of the month), it was agreed that, before formal submission, two further engagement meeting take place with WG on 1st and 8th February 2019 to go through the planning assumptions in greater detail. The current status of the 2019/20 Annual Plan (including the supporting plans) theref |
| 041-18 | Raising Awareness of Carbon Monoxide Poisoning and Action Required by Health | 05/11/2018 | Action | Health Professional Letter | Guidance for use in hospitals and primary care settings for suspected carbon monoxide poisoning | Director of Nursing, Quality and Patient Experience/ Medical Director | N/A | Not provided | Green | N/A | The WHC has been shared with Doctors and HoNs across the UHB for information and consideration given that those working in community will need to be aware of the symptoms and management when attending patient homes. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | RAG / R - schedule / schedule / ompleted | Sub Committee for Monitoring | Update |
|--------|--|-------------|----------------------|----------------------------------|--|--|--|---|---|---|--|
| | | | | | | | | | Status ehind s A - on s G - C | | |
| 042-18 | Validated core service user questions and updated Framework for Assuring Service User Experience | 11/10/2018 | Information | Quality & Safety | The WHC recommends a final set of eleven validated one service user experience questions, to be used in all NHS Walse organisations to obtain real time feedback. The Framework for Assuring Service User Experience has been updated to reflect the validated ore questions. NHS organisations are expected to report annually on how they are gathering service user experience and using it to improve services through the patient experience measure in the NHS Walse Delivery Framework. | Director of Nursing, Quality and Patient Experience | N/A | Immediately | Green | N/A | Assurance officer requesting update from supporting officer on compliance with WHC and for reporting to the next improving Experience Sub Committee meeting in April 28/03/16- from Louise O'Connor-, yes I can confirm that it has been implemented. We have received a response from WG for the previous submission to them, which clearly demonstrates that we are implementing this. We are also using the framework for our new patient experience charter, and delivery plan. However, there is one element of risk that is subject to financial investment to develop systems to implement the delivery plan and commitments in the annual plan. But we can demonstrate the implementation |
| 043-18 | NHS Wales Infrastructure Investment Guidance | 22/10/2018 | Action | Estates | This guidance has been developed to support investment in fedeviering the priorities of the Welsh Government in respect of the NHS Estate. The guidance has been updated to reflect A Healthier Wales, our Plan for Health and Social Care which in turn is informed by both Prosperity for All and the Well-bierg of Future Generations Act. These are key strategies that will continue to influence investment decisions across Wales, not just within the NHS, but across all areas of Welsh Government. | Director of Planning, Performance & Commissioning | Not provided | Ongoing Business Case and Planning Submissions | Amber | Business Planning & Performance Assurance Committee | The UHB annually updates its Capital Infrastructure and Investment Plan as part of the annual Planning Cycle and IMTP/Annual Plan submissions to WG in compliance with the NHS Wales Planning Framework. The process of development and approval through the Capital, Estates and IMAT Sub Committee, BPPAC and the Board ensures compliance with the key improvement themes of the circular and guidance namely; Planning and prioritisation, including compliance with the WG investment criteria and links to the IMTP Better business cases Governance Evaluation The UHB also works closely with WG colleagues to ensure our capital developments are appropriately planned and delivered and comply with the guidance. |
| 044-18 | NHS Dentistry – Clinical Audit, Peer Review and Quality Improvement | 14/12/2018 | Compliance | Policy | The WHC describes a revised system for effective use of current Welsh Covernment funding to support dinicial audit, peer review and quality improvement in general dental practice. Health boards are required to note the contents of this WHC: - to promote understanding of quality improvement methodologies in general dental practice; and - to encourage local dental teams to use the national tools and systems. | Director of Primary Care, Community and Long Term Care | 01/12/2021 | Immediate | Green | N/A | The requirement is for the UHB to note this WHC is complete. Any actions coming out of the WHC will be addressed through the dental team. This WHC: - Is an update to the current clinical audit process which is for HEIW to action and HBs to note; - Clinical Audit and Peer Review in GDS (CAPR) fund is being renamed to the Quality Improvement Fund; - The Quality Improvement Fund is now available to all members of the dental team not just dentists and the funding should flow accordingly; - HEIW are responsible for the fund and its monitoring. The WHC is tabled for the next Local Dental Committee Liaison Meeting with the Health and will be discussed in the March GDS/HB engagement event in order to ensure that the HB's GDS providers are aware of the changes. From the AMD (Dental) perspective this WHC is complete. |
| 045-18 | the 2019-20 season | 06/11/2018 | Action | Public Health | Advice on ordering supplies of influenza vaccine for the 2019-20 season, supported by advice from the Joint Committee on Vaccination and Immunisation (JCVI). | Director of Public Health | N/A | Not provided | Green | N/A | WHC guidance has been sent to all relevant stakeholders and understood by primary care and that clear advice on the implications of the circular has been provided by the DPH and I&V Coordinator to appropriate parties. No further actions that are required to be undertaken |
| 046-18 | Cancelled before issue | | | | | | | | | | |
| 047-18 | Publication of Statement of Values and Principles for England / Wales NHS Cross Border Healthcare | | Compliance | | That Local Health Boards in Wales achere to the values and principles set out in the revised Statement and related appendices. There should be no impediment to Engish resident patients registered with Welsh border GP practices who are signed up to the RAS being reterred for constituent led secondary services in Engiand in particular Local Health Boards and WHSSC must not in particular Local Health Boards and WHSSC must not withhold approval on the grounds of funding for referrals for Engish residents who choose their treatment with providers that are outside of existing healthcare agreements. Through the baseline allocation of funding from Welsh Government, LHBs and WHSSC are funded to meet these costs. Under the terms of the Statement, these patients are being treated in line with English NHS policy, not Welsh policy. | Director of Finance | Review three years after implementation | Not provided | Green | | WHC closed-doesn't apply to UHB, as there is no border with England. |
| 048-18 | National Enhanced Service Specification for non-routine immunisations for adults and children at risk | 12/11/2018 | Action | Public Health | The WHC is directed at GP practices delivering vaccination and immunisation services in Wales and details the arrangements for the vaccination of adults and children outside of the routine national immunisation programme who are at increased risk of disease. | Director of Public Health | N/A | Not provided | Amber | Immunisation and Vaccination group | The WHC has been distributed to GP practices. The UHB has not yet decided whether to commission the National Enhanced Service (NES) for non-routine immunisations for adults and children at risk. |
| 049-18 | Cancelled before issue | | | | | | | | | | |
| 050-18 | 2019-20 Health Board and Public Health Wales NHS Trust Allocations | 11/12/2018 | Compliance | Finance | This allocation specifies the initial funding for the UHB for 2019-20 and should be used to develop plans to deliver against the priorities for 2019-20 set out in the NHS Planning Framework, and to make progress towards delivering the vision set out in A Healthier Wales. | Director of Finance | N/A | Immediate | Green | N/A | On the January 2019 Board agenda. |
| 051-18 | Welsh Health Circular on Revised Pressure Ulcer Reporting Including the Reporting of Serious Incidents | 21/12/2018 | Compliance Action | / Quality & Safety | This circular provides guidance for health boards in respect of the reporting of serious incidents of pressure ulcers to Welsh Government. It also launches the revised pressure ulcer reporting and investigation guidance originally published in 2014. | Director of Nursing, Quality and Patient Experience | 01/12/2019 | Notprovided | Green | N/A | Change status to green. Actioned and UHB reporting to WG under SUI framework |
| 001-19 | Changes to the availability of gluten free (GF) foods for the treatment of coeliac disease on prescription in England – Implications for Wales | | Action | Health Professional Letter | To inform the UHB that, further to the changes to the availability of gluten free foods for the treatment of considerable of the considerable of the treatment of considerable of the cons | Director of Primary Care, Community and Long Term Care | This Welsh Health Circular remains in force until such time as it is replaced. | 24/01/2019 | Green | N/A | WHC gets circulated automatically to Practices |
| 002-19 | influenza vaccines for the 2019-20 season | 30/01/2019 | Action | Public Health | Further update on ordering influenza vaccines for the 2019-20 season, following on from guidance provided in WHC-045-2018 | Director of Public | A N/A | t Not d provided | Green | | WHC guidance has been sent to all relevant stakeholders and understood by primary care and that clear advice on the implications of the circular has been provided by the DPH and I&V Coordinator to appropriate parties. No further actions that are required to be undertaken |
| 003-19 | List of Welsh Health Circulars - 1 August 2018 - 31 January 2019 | 15/02/2019 | Information | Information Governance | List of Welsh Health Circulars - 1 August 2018 – 31 January 2019 | Board Secretary | A/N | Not provided | Green | N/A | Completed. |

| WHC No | Name of WHC | Date Issued | Status | Category | Overarching Actions Required/ Objectives | Lead Executive | Date of Expiry / Review | Action required by | Status RAG / R - behind schedule / A - on schedule / G - Completed | Sub Committee for Monitoring | Update |
|--------|--|-------------|--------------|----------------------------------|---|--|--|------------------------------------|---|---|--|
| 004-19 | Statutory and Administrative Financial Duties of Health Education and Improvement Wales | 06/03/2019 | Action | Finance | The WHC sets out clarifications of the financial duties for health Education and Improvement Wales (HEIW) applicable to its' first Annual Report and Accounts for the reporting period 50/1071 to 310/319 and subsequent financial years. In a statutory financial duty under section 172(1) of the National Health Service (Wales) Act 2006 to secure that A statutory financial duty under section 172(1) of the National Health Service (Wales) Act 2006 to secure that the sependiture does not exceed the aggregate of funding allotted to it for a financial year. First Financial Duty An administrative financial duty to prepare a plan in accordance with the NHS Wales Planning Framework, and for that plan to be submitted to and approved by the Wetsh Ministers for 2019/20 orwards. | Director of I | 01/03/2020 | Financial Years 2018/19 and beyond | Green | N/A | Director of Finance confirmed no action needed but noted. |
| 005-19 | Maintaining continuity of supply of medicines in the event of leaving the European Union in a 'no deal' scenario | 05/02/2019 | Information | Health Professional Letter | To provide NHS bodies in Wales with detail of measures being taken to ensure the continuity of supply of medicines as part of the UK Government's contingency preparations for leaving the European Union (EU) in a 'no deal' scenario. | Director of Primary Care, Community and Long Term Care | remains in force until such time as it is replaced. | 05/02/19 | Green | N/A | Director of Primary Care, Community and Long Term Care advised this automatically gets circulated at source to the groups set out on the circulation list. No further action required. |
| | Not yet received Annual Quality Statement | 12/02/2010 | Information | Quality & | All NHS organisations are required to publish an Annual | - 9 |) | • | Amber | Quality Safaty | The Annual Quality Statement is due for publication on the UHB website on 31/05/19. |
| | 2018 / 2019 Guidance | 15022019 | THO THE BOOK | | Oually Statement (AOS), as part of the organisation's annual reporting process. This Welsh Health Circular provides guidance on the content and structure of the statement for 2018-19. | Director of Nursing, Quality and Patient Experien | 202/80/10 | 31/02/50/16 | Allue | and Experience Assurance Committee | To ensure that this publication date is met, the following timetable is proposed: Executive lead chapter review March 2019 Final information insert 1st – 5th April 2019 Edit and compression of information 1st – 5th April 2019 Edit and compression of information 1st – 5th April 2019 Review of DRAT ACS at CSEAC of April 2019 Review of DRAT ACS at CSEAC of April 2019 Review of DRAT ACS at CSEAC of April 2019 Edit clinic Meaders Panel and OSEAC comments 22nd – 26th April 2019 Final insert of any gaps in data 26th April – 3rd May 2019 ACS to be designed 6th May – 24th May 2019 ACS to be designed 6th May – 24th May 2019 ACS to be designed 6th May – 24th May 2019 ACS to be designed 6th May – 24th May 2019 ACS to be published on website 31st May 2019 Information has been sourced as follows: - Information provided by service areas - The Health Board's Integrated Performance Assurance Reports - Health Poard's Integrated Performance Assurance Reports - Health Poard's Integrated Performance Assurance Reports - Health Poard's Integrated Perf |
| 008-19 | Changes to the shingles immunisation programme from 1 April 2019 | 14/02/2019 | Action | Public Health | This Welsh Health Circular: -provides guidance on eligibility for the shingles vaccination programme from April 2019 and, -seeks support in actively promoting this vaccine to better protect older people by improving uptake in Wales. | Director of Public Health | N/A | Not provided | Amber | Quality, Safety and Experience Assurance Committee | Guidance on the shingles immunisation programme from April 2019 has been disseminated to all GP Practice managers and nurses. |
| | Not yet received | | | | | | | | | | |
| 010-19 | Not yet received | | | | | | | | | | |
| 011-19 | Implementing recommendations of the review of sexual health services – action to date and next steps | 05/03/2019 | Action | Public Health | It is almost one year since Public Health Wales published A Review of Sexual Health Services in Wales with included a number of recommendations that in implemented would improve both patient and professional experience. This WHC requests the UHB contribution to the implementation of the recommendations and provides an update on progress to date on those areas for which the UHB do not necessarily have direct ownership! leadership. | of Public Healt or of Operatio | N/A | 30/06/2019 | Amber | | The implementation of the WHC and the recommendations from the national review will be overseen by the Sexual Health Service Strategy Group led by Clinical Lead for Sexual Health, Service Delivery Manager for Sexual Health & Gynaecology and Public Health Wales Consultant. |