

**PWYLLGOR CRONFA ELUSENNOL  
CHARITABLE FUNDS COMMITTEE**

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	20 September 2019
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Enhancements to the ward 10 refurbishment scheme at Withybush General Hospital
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Joe Teape, Director of Operations/Deputy Chief Executive
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Andrew Burns, Withybush Hospital Director

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Ar Gyfer Penderfyniad/For Decision

**ADRODDIAD SCAA  
SBAR REPORT**

**Sefyllfa / Situation**

The purpose of this paper is to request the approval of charitable funds held by the University Health Board to support enhancements to the ward 10 refurbishment scheme at Withybush General Hospital to improve the patient experience, above and beyond what the NHS can provide.

**Cefndir / Background**

At a Public Board meeting of the University Health Board (UHB) in September 2017, the Board approved the submission of a Business Justification Case (BJC) to Welsh Government to significantly refurbish wards 9 and 10 at Withybush General Hospital (WGH). This BJC was subsequently approved and the refurbishment works on ward 9 at WGH were completed in spring 2019. Ward 10 at WGH is currently in the process of being refurbished and it is anticipated that these works will be completed during December 2019.

The purpose of the ward 10 refurbishment project is to significantly refurbish the inpatient area to provide a modern, purpose built, fit for the future facility designated to care for oncology haematology and palliative care patients admitted to WGH. The refurbished ward 10 area will provide five en-suite single beds to enable greater privacy during care and for access by neutropenic sepsis patients and those requiring isolation facilities. Smaller bays (2 x 4 bedded bays and 1 x 3 bedded bay) are also being developed as well as improved overnight facilities for relatives plus a dedicated day/dining room for patients.

The BJC submitted to Welsh Government included a contribution of £304,586 to the overall cost of the ward 10 scheme from charitable donations to the UHB's Pembrokeshire Cancer Services charitable fund. It was also noted that the ward 10 scheme would be revisited during the refurbishment works to explore additional enhancements that could be made above and beyond what the NHS can provide thanks to donations received under the umbrella of Elly's Ward 10 Flag Appeal and from other generous supporters.

## Asesiad / Assessment

During 2019 discussions have been held to identify innovative ways to significantly improve the patient experience on ward 10. This has involved engagement with a variety of stakeholders including fundraisers and donors, members of the ward 10 Stakeholder Group (including the Community Health Council), patients, ward 10 staff, the WGH management team and other key staff groups.

This work has also involved revising the equipping schedules for the ward scheme from those originally submitted with the 2017 BJC in order to align the schedules with the final approved floor plans for ward 10. This has allowed the WGH Ward 9 & 10 Project Group to consider a number of proposals put forward by both internal and external stakeholders to enhance the equipping schedules and overall scheme to provide items to improve the patient experience, outside of the original scheme, and above and beyond what the NHS can provide on ward 10 at WGH.

The Charitable Funds Committee is asked to consider and approve the WGH Ward 9 & 10 Project Group's request to contribute £259,214 of charitable funds to support an enhanced scheme which will improve the experience for patients using ward 10 at WGH.

### **1. Additional patient comforts**

Items to make a patient's stay in hospital more comfortable to include items such as:

- Emergency toiletries and night ware/loungewear for patients and relatives during unplanned admissions or where there are no relatives to support patients during a hospital stay.
- Hair washing aids for frail or bed bound patients to promote dignity.
- Crockery for the day, dining and relatives rooms to allow both patients and visitors the opportunity to have refreshments on the ward.
- Hot milk warmer for patients to access a variety of warm drinks to support hydration and nutrition plans.
- Patient entertainment system – individual wall-mounted SMART TVs for each inpatient bed with personal headphones.

### **2. Improving the ward environment**

Items to improve the ward's ambiance/environment to make a patient's stay in hospital more comfortable to include items such as:

- Tinted window films to reduce glare and heat in inpatient areas.
- Bespoke cubicle curtains and bedding to create a more homely feel on the ward.
- A variety of artwork and wall coverings to create a sense of peace and calm in a busy clinical environment.
- Dementia clocks throughout the ward to help reduce confusion in an unfamiliar environment.
- Enhanced seating to include a variety of options ranging from a sofa bed in the relatives room to bedside recliner chairs in the single rooms and adjustable height and bariatric chairs in the larger bays.
- Enhanced specification bedside lockers which also provide secure storage for individual patient medication.
- Outdoor garden area so that our most unwell patients can be taken outside whether walking, in a wheelchair or a bed. A private and peaceful space for patients, relatives and our staff.

### **3. Specialist equipment**

More advanced or specialist pieces of equipment not generally provided by the NHS such as:

- Bed and chair sensor pads connected to falls monitors which discreetly monitor patients at risk of falls alerting staff to any movement.
- Patient transfer slide with built in scale to weigh patients instantly and accurately with minimal disruption and discomfort.
- Inflatable device for safer patient lifting to maximise patient comfort and minimise the risk of injury after a fall to both patients and staff.
- UV room sanitiser that uses germicidal wavelength ultraviolet radiation (UV-C) to kill microorganisms in a 20-minute cycle. The equipment is clinically proven to reduce clostridium difficile spores and MRSA by 99.99% and would aid in reducing environmental contamination following cleaning and disinfection and reduce the risk of cross infection.

### **4. Staff training**

Supporting our workforce to ensure that they are equipped with enhanced knowledge and skills:

- Distance learning for staff who are new to palliative care or who are caring for patients who have palliative care needs.
- 12-month ward based education project providing enhanced training to nursing staff on meeting the needs of cancer, haematology and palliative care patients. Delivery of bedside education focusing on clinical real life scenarios and case studies.

### **5. Technology**

- Mobile devices to allow clinical staff to capture patient data at the bedside. Information can be shared instantly with the whole team and can ensure that changes in patients' conditions are noted in real time.
- Reminiscence Interactive Therapy Activity systems offering innovative, evidence-based, state-of-the-art digital therapy allowing patients to use apps, games and other leisure activities as part of their hospital recovery. The systems offer stimulation and distraction for patients to help relieve boredom and ease confusion during their hospital stay.

The items listed above to support the enhancement of the ward 10 scheme would not be possible without the generosity of our fundraisers and donors. The WGH Ward 9 & 10 Project Group would like to thank every single fundraiser and donor for their commitment and unfaltering support to improving local NHS services which is highly commendable.

Elly's Ward 10 Flag Appeal has gone from strength to strength since its launch in April 2015 and has raised over £208,000 for the ward 10 scheme. The overall aim of the appeal was to raise funds to support the planned refurbishment and upgrade of ward 10 at WGH and we are proud to demonstrate the various enhancements that will be possible thanks to the success of the appeal and the very significant sum of money it has raised. Full engagement with the Neville family, both within the Stakeholder Group and separately, has taken place regarding their views on the allocation of the charitable funds raised under the umbrella of Elly's Ward 10 Flag Appeal.

Significant donations received from the late Luke Harding and his family will also contribute to the enhancement of the ward 10 scheme. Following his diagnosis of lung cancer Luke worked tirelessly to raise funds for local cancer services and to raise awareness of cancer before he sadly passed away in February 2018.

Please note that the amount of charitable funds being requested is to a maximum value of £259,214 to support the enhancements listed above. Should the cost of the proposed enhancements be less than the amount requested, our charitable funds will contribute a smaller amount to the enhanced scheme.

### Argymhelliad / Recommendation

The Charitable Funds Committee is asked to consider and approve the WGH Ward 9 & 10 Project Group's request to contribute £259,214 of charitable funds to support an enhanced scheme which will improve the experience for patients using ward 10 at WGH which can be broken down as follows:

- £196,070 from the Elly's Ward 10 Flag Appeal charitable fund (T928) and any subsequent donations received for the scheme until the closure of the appeal fund in December 2019.
- £31,348 from the WGH ward 10 legacy fund (T517).
- £31,796 from Pembrokeshire Cancer Services charitable fund (T905).

<b>Amcanion: (rhaid cwblhau)</b>	
<b>Objectives: (must be completed)</b>	
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	11.11 "Expenditure in excess of £50,000 will require the approval of the Charitable Funds Committee".
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable for this paper.
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	3.3 Quality Improvement, Research and Innovation Choose an item. Choose an item. Choose an item.
Amcanion Strategol y BIP: UHB Strategic Objectives:	4. Improve the productivity and quality of our services using the principles of prudent health care and the opportunities to innovate and work with partners. Choose an item. Choose an item. Choose an item.
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Statement</a>	Improve efficiency and quality of services through collaboration with people, communities and partners Choose an item. Choose an item. Choose an item.

**Gwybodaeth Ychwanegol:  
Further Information:**

Ar sail tystiolaeth: Evidence Base:	Not applicable for this paper.
Rhestr Termau: Glossary of Terms:	Included within the body of the report.
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Cronfa Elusennol: Parties / Committees consulted prior to the Charitable Funds Committee:	WGH Ward 9 & 10 Project & Stakeholder Groups

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	The purpose of the Charitable Funds Committee is to make and monitor arrangements for the control and management of the UHB's charitable funds, within the budget, priorities and spending criteria determined by the Board and consistent with the legislative framework. The Committee is responsible for ensuring that all charitable expenditure is reasonable, clinically and ethically appropriate.
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	The proposed enhancements outlined are intended to improve patient facilities.
<b>Gweithlu: Workforce:</b>	Not applicable for this paper.
<b>Risg: Risk:</b>	Not applicable for this paper.
<b>Cyfreithiol: Legal:</b>	Not applicable for this paper.
<b>Enw Da: Reputational:</b>	Not applicable for this paper.
<b>Gyfrinachedd: Privacy:</b>	No impact
<b>Cydraddoldeb: Equality:</b>	No EqIA is considered necessary for a paper of this type.