

PWYLLGOR CYLLID FINANCE COMMITTEE

| DYDDIAD Y CYFARFOD: DATE OF MEETING: | 25 February 2021 |
|--|--|
| TEITL YR ADRODDIAD: TITLE OF REPORT: | Finance Function Strategic Objectives for FY22 |
| CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR: | Huw Thomas, Director of Finance |
| SWYDDOG ADRODD: REPORTING OFFICER: | Andrew Spratt, Assistant Director of Finance |

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate) Ar Gyfer Trafodaeth/For Discussion

ADRODDIAD SCAA SBAR REPORT Sefyllfa / Situation

The presentation attached at Appendix 1 informs the Committee of the key strategic objectives for the Health Board's Finance function for the 2021/22 financial year, which will provide the basis for the development of a 'tracking' dashboard for the Committee, enabling Members to monitor the progress during 2021/22 of plans and initiatives which are intended to support these key objectives.

Cefndir / Background

The Finance function is continuing its aspirational journey to transform its performance, operation and delivery of key improvements that better shape and support the financial outlook for the organisation and its stakeholders.

Having updated the Committee at regular intervals on key objectives, this report and accompanying presentation aim to share the vision for the next financial year and to demonstrate a clear cascade from the Executive Team goals into the more specific key objectives that will need to be delivered in order to realise these goals.

Asesiad / Assessment

Please refer to the accompanying presentation for detail regarding Finance Directorate's strategic direction and objectives for 2021/22.

Argymhelliad / Recommendation

The Committee is asked to note this report and presentation.

| Amcanion: (rhaid cwblhau) Objectives: (must be completed) | |
|--|--|
| Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor: | 4.3 Conduct detailed scrutiny of all aspects of financial performance, the financial implications of major business cases, projects, and proposed investment decisions on behalf of the Board. |
| Page 1 of 2 | |

| Cyfeirnod Cofrestr Risg Datix a Sgôr | Not applicable |
|--------------------------------------|---|
| Cyfredol: | |
| Datix Risk Register Reference and | |
| Score: | |
| Safon(au) Gofal ac lechyd: | Governance, Leadership and Accountability |
| Health and Care Standard(s): | |
| Amcanion Strategol y BIP: | All Strategic Objectives are applicable |
| UHB Strategic Objectives: | |
| Amcanion Llesiant BIP: | 9. All HDdUHB Well-being Objectives apply |
| UHB Well-being Objectives: | |
| Ŭ, | |

| Gwybodaeth Ychwanegol: Further Information: | |
|---|---|
| Ar sail tystiolaeth: Evidence Base: | Executive Team's strategic goals and various national inputs. |
| Rhestr Termau: Glossary of Terms: | Explanation of terms included in the report |
| Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y pwyllgor cyllid: Parties / Committees consulted prior to Finance Committee: | Not applicable |

| Effaith: (rhaid cwblhau) Impact: (must be completed) | |
|---|--|
| Ariannol / Gwerth am Arian: Financial / Service: | Financial planning objectives over the medium and long term. |
| Ansawdd / Gofal Claf: Quality / Patient Care: | Not applicable |
| Gweithlu: Workforce: | Links to financial planning objectives over the medium to long term. |
| Risg: Risk: | Risk of a mainly reactive financial function is obviated by the development of long-term strategic objectives. |
| Cyfreithiol: Legal: | Not applicable |
| Enw Da: Reputational: | Not applicable |
| Gyfrinachedd: Privacy: | Not applicable |
| Cydraddoldeb: Equality: | Not applicable |



Hywel Dda UHB

Finance Committee Update

Draft Finance FY22 Strategic Direction and Objectives

Andrew Spratt – February 2021



| Age | Bwrdd Iechyd Prifysgol Hywel Dda University Health Board |
|----------------|--|
| 1 | Background |
| 2 | Leadership approach and aspirations |
| 3 | National Finance Business Partnering workstream |
| 4 | Executive 3 year objectives |
| 5 | Key objective cascade |
| 6 | 5 Year Road Map |
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Agenda



Background

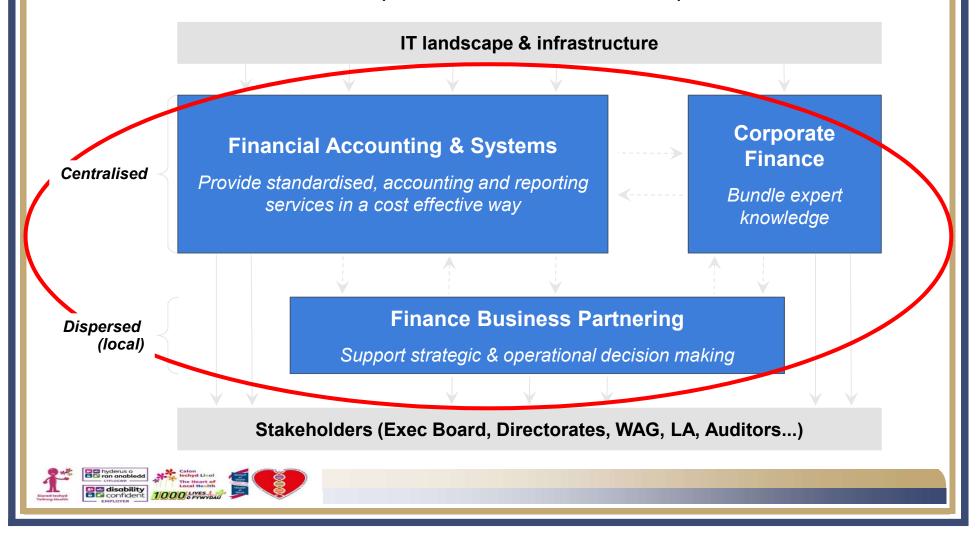
- Leadership approach and aspirations
- National Finance Business Partnering workstream
- Executive 3 year objectives 4
- Key objective cascade 5
- 5 Year Road Map 6





Interdependencies across the Finance Function

• Corporate frameworks created and managed centrally to support a front facing FBP structure that is not compromised with central or corporate activities





Future focus

• A clear focus on centralised activities to provide the correct level of support and challenge to finance business partners to release time for partnering and to allow consistency to be driven corporately with finance business partners feeding in

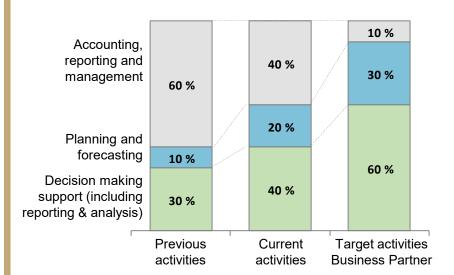






From traditional to modern finance roles – journey so far

Embedding FBPing and the transfer of accounting activities made an initial shift...



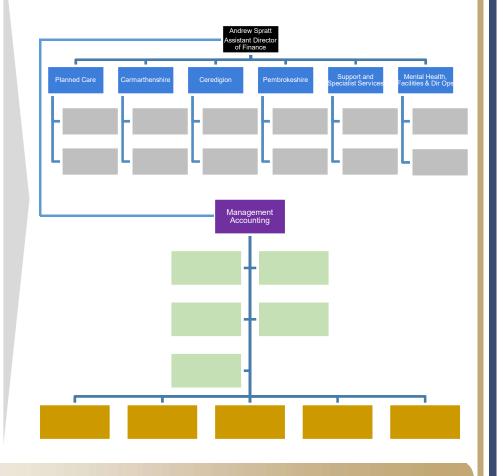
% of time spend

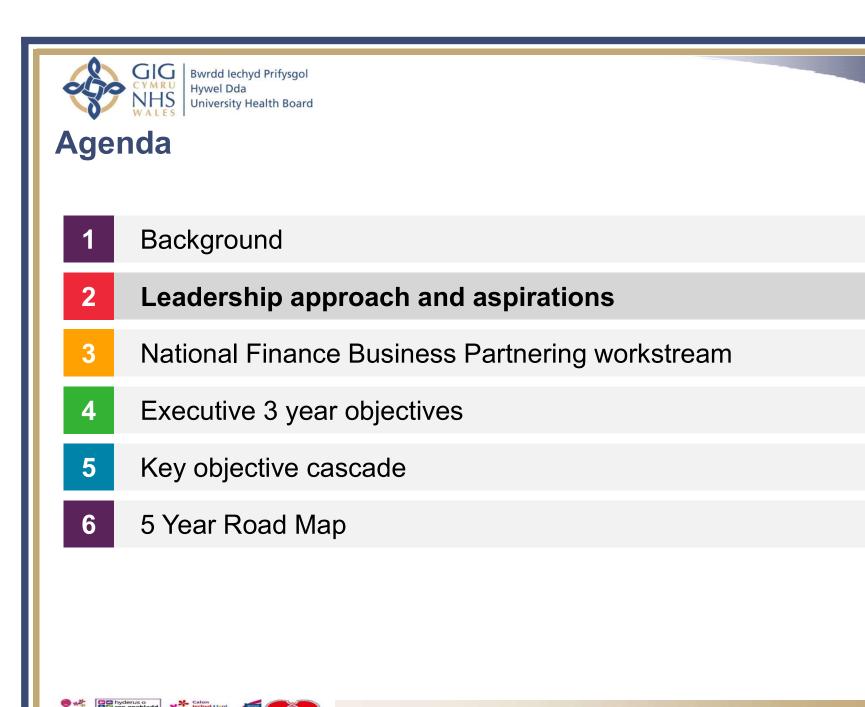
Prioritisation of decision support requests:

- Focus on value-add strategic insights
- Time released from routine data collection and accounting tasks
- Designated business partner group for ad-hoc requests and analysis
- Manage local routine reporting requirements



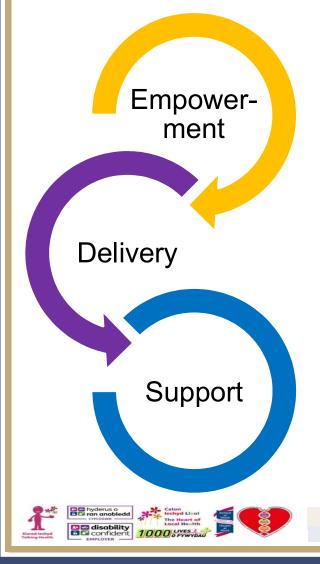
...with a further shift implemented with the segregation of mngt. accounting activities







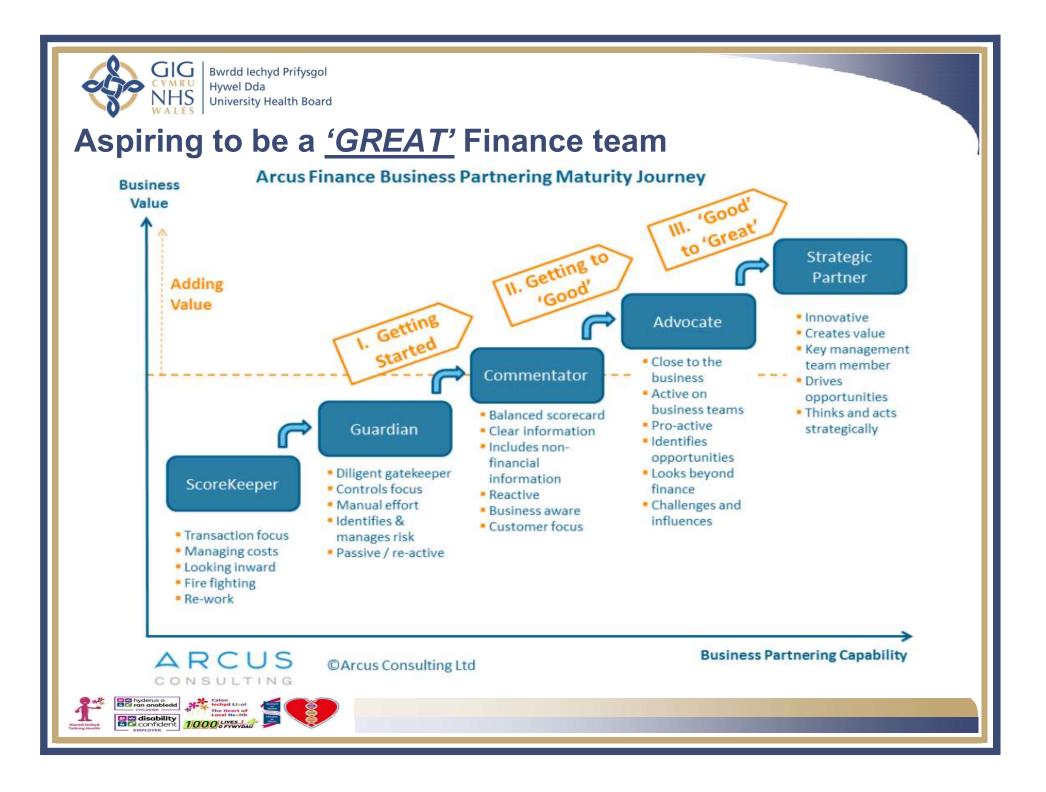
Our leadership approach to continuous improvement, compassion and inclusivity

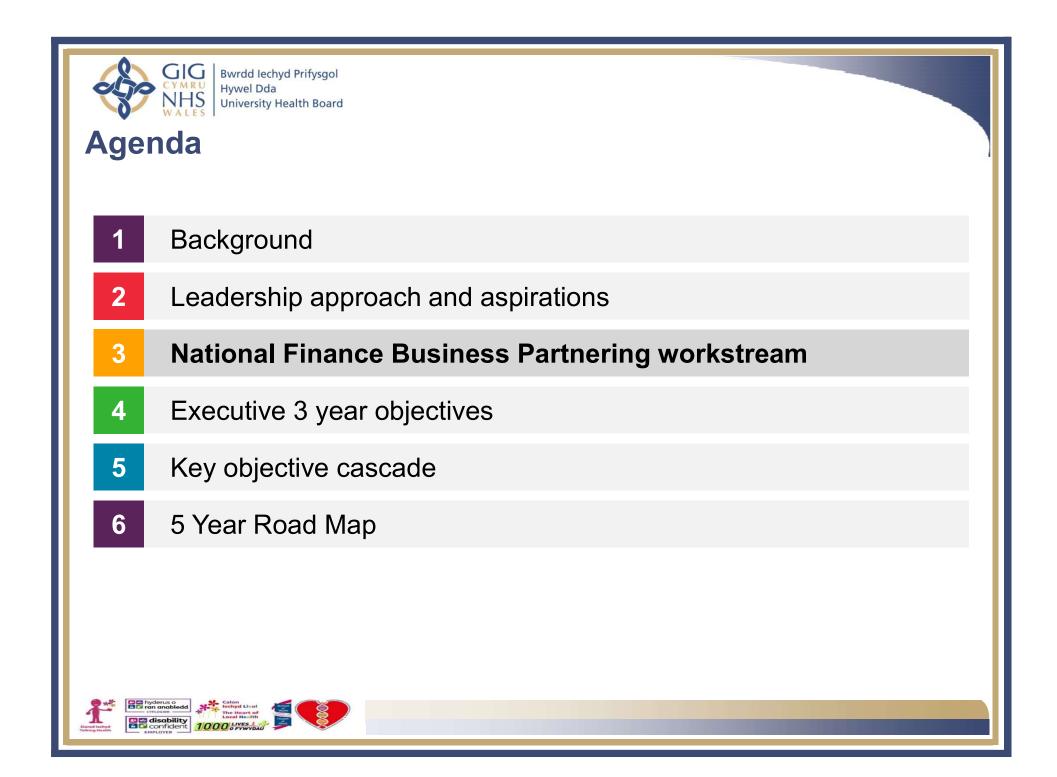


Providing employees with the resources, authority, opportunity, and motivation to do their work, as well as holding them accountable for their actions, will make employees happier and more proficient

Following empowerment, employees should focus their efforts on delivering against <u>key priorities</u> and manage their time effectively to be able to achieve realistic set goals over a period of time

Allowing employees to attempt change and create new ways of working will inevitably lead to some failures, but support should be provided to remedy these failures and allow freedom to act, as long as employees are demonstrating their accountability and delivery

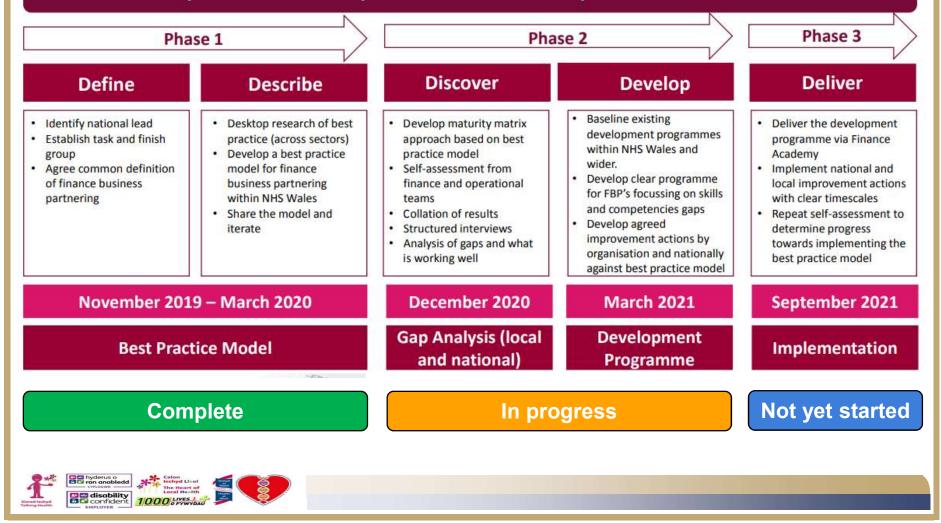






Business partnering development

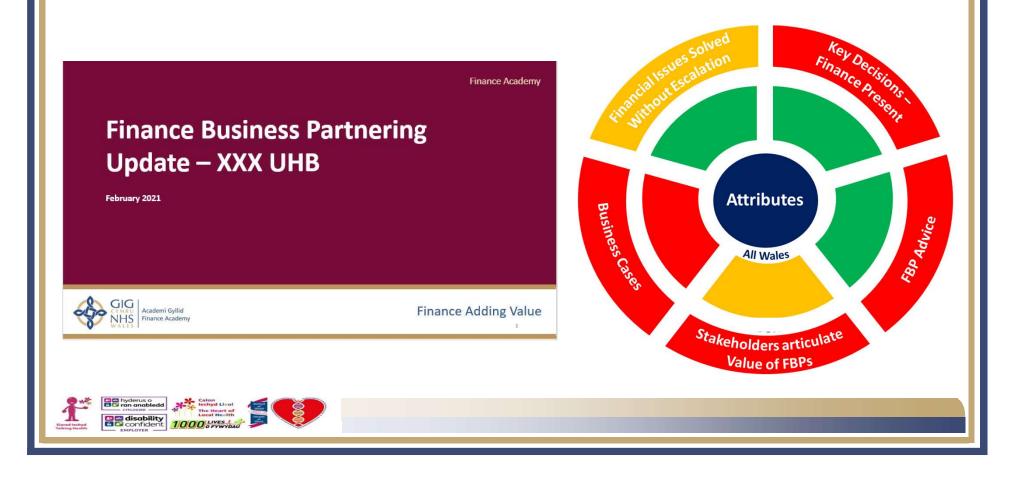
"To develop and deliver a best practice finance business partner model for NHS Wales."





Local Verses National Picture

Reports are being produced for all NHS Wales organisations to facilitate the development of local action plans.







Executive Objective Themes

• The following themes have been identified as Executive 3 Year Objectives



- Putting people at the heart of everything we do
- Working together to be the best we can be
- Striving to deliver and develop excellent services



- The best health and wellbeing for our individuals, families and our communities
- Safe, sustainable, accessible and kind care

Sustainable use of resources



Executive Objectives – Huw Thomas

• The following themes have been identified as Executive 3 Year Objectives

Revised approach to performance that is clear on expectations and accountability arrangements for all staff with managerial responsibilities

Establish real-time, integrated (across patient pathway), easily accessible and comprehensive data to support clinicians and managers with day to day operational planning, with a focus on value and 'shifting left'

Produce a final business case by March 2024 for the implementation of a new hospital in the south of Hywel Dda (Planning or Finance?)

Design and implement a VBHC education programme to be implemented by April 2021 with academic institutions

Implement a VBHC pathway costing programme for all clinical services capable of being completed within 3 years







Executive Objectives – Huw Thomas

• The following themes have been identified as Executive 3 Year Objectives

Develop a detailed 3 year financial plan by March 2021 based on allocative and technical value improvements, income opportunities and 3rd party expenditure value for money

Establish an on-going process by December 2020 to review and refresh the assessment of technical and allocative value and income improvements

Develop of 5 year financial plan by March 2021 that achieves financial balance on securing the opportunities arising from the implementation of the strategy

By September 2021 propose new Planning Objectives to establish locality resource allocations covering the whole health budget (and social care where agreed with partners) and test innovative approaches to shift left

Create a plan within 3 years to make all health board services carbon neutral by 2030







Putting people at the heart of everything we do

Develop and deploy a mandatory comprehensive interpersonal development programme for all up to and including Band 6

Senior leadership programme to foster an improvement culture

Budget holder and clinical financial training programme designed, engaged and implemented

Microsoft O365 training for the finance team – focus on intermediate Microsoft Excel and general O365

Develop and implement a project management approach and culture for high priority objectives across our teams

Develop the skills and competencies of our finance business partners





Working together to be the best we can

Workforce planning integration and including WTE reporting for all staff types

Long term financial modelling and planning linking to changes in HMWW

Revised approach to Savings framework (linked to FBP self service) to deliver a framework and high level roadmap to financial balance

Support the Programme Business Case and integrate into wider teams

FBP self service of value for money opportunities from the various forms of benchmarking available - internal and external







Striving to deliver and develop excellent services

Forecasting improvements to allow for a 23 month rolling position, added granularity and including WTE's and other physical drivers where appropriate to that service

Budget holder and corporate dashboards to include physicals to deliver an automated insightful evidenced based analytical approach to cost drivers

Develop and implement a digital and innovation strategy, including structural resource changes, to lead the development of key priorities

Document and deliver a commissioning approach for all contracts within the health board generating clear management information for directorates

Instill a comprehensive corporate reporting framework to ensure a bottom up approach to the MMR from across all finance teams, including central reserves

Revised approach for managing and controlling the phasing of budgets at the start of each year and to instill monthly control of all budget and reserve allocations





Health and wellbeing and sustainable use of resources

Transform the General Office function by embracing appropriate use of information technology

Agile working approach and staff well-being within the new environment

Quarterly team events across ADoF portfolio's and twice yearly function wide events – face to face if allowed, but if not, virtually as a minimum

Process overhauls of accounting tasks for automation, accuracy and consistency

Sustainably support our team structure by avoiding duplication and leading health board wide activities from a central perspective in the first instance

Create a health and well-being approach that supports agile working





The way we do business as business partners

• All teams to ensure we deliver a consistent business partnering offering to the directorates we serve, by embedding and supporting the following activities:

Support the directorate to deliver a financially balanced 3 year IMTP

All centrally coordinated frameworks are fully and consistently embedded, and completed in a timely manner

Forecasting and reporting frameworks are fully and consistently embedded across all FBP areas

Embed SFBPs, FBPs and AFBPs within directorate spending a minimum 3 days each week with the teams they support

Training and development for each FBP team targeting the competencies of a FBP







Hywel Dda Finance Function 5 Year Roadmap

