

Bwrdd Iechyd Prifysgol Hywel Dda University Health Board

# PWYLLGOR CYLLID FINANCE COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	25 February 2021
TEITL YR ADRODDIAD: TITLE OF REPORT:	Commissioning Group Update from its Meeting Held on 11 <sup>th</sup> February 2021
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance
SWYDDOG ADRODD: REPORTING OFFICER:	Shaun Ayres, Assistant Director of Commissioning

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate) Er Gwybodaeth/For Information

#### ADRODDIAD SCAA SBAR REPORT Sefyllfa / Situation

This report provides the Finance Committee with information pertaining to the Commissioning Group meeting held on 11<sup>th</sup> February 2021.

### Cefndir / Background

The Health Board (HB) spends circa £144m on commissioned services including an additional £51m on Continuing Healthcare.

Being advised of opportunities to review the way that the Health Board (HB) commissions healthcare services, and recognising the organisation's role as a commissioner and the need to achieve a consistent joint commissioning and commercial approach across the organisation, Finance Committee agreed the Terms of Reference for the Commissioning Group at its meeting held on 30th November 2020, noting the aim of the Group is to provide managerial and clinically-led direction on areas of commissioning for health care services, with a clear focus on quality and patient outcomes, and to provide recommendations to the Finance Committee which will assist in the development of commissioning intentions, and the planning and delivery of commissioned services.

#### Asesiad / Assessment

This paper summarises the topics and key points discussed at the second meeting of the Commissioning Group:

#### <u>Radio Bronglais</u>

The Group was provided with an overview of Radio Bronglais. The station began broadcasting in 1970 and is one of the oldest hospital radio stations in the United Kingdom, having been registered as a charity since 1983. Radio Bronglais transmits 24 hours a day and serves a wide audience across the Aberystwyth community.

The station does not currently interact with the Health Board's Communications Team. Discussions have led to an agreement that the radio station, given its in-reach into the community, could be an effective tool for the dissemination of general communications from the HB and a useful vehicle for future communications relating to work which the Commissioning Group will be involved in.

# <u>Capacity Deficits in Patient Transportation for Glangwili and Aberystwyth Renal Dialysis</u> <u>Units</u>

A presentation was provided to the Group which highlighted the capacity deficits in patient transportation at Glangwili General Hospital (GGH) and Aberystwyth Renal Units, together with associated operational pressures, clinical risks and impact on patient care experience.

Two main remedial options were proposed:

- For GGH, proposals were based upon 5 additional vehicles/ crews with extended morning and evening hours to support the Unit's need to be fully operational between 07.00 and 18.00;
- For Aberystwyth the proposal was based upon 2 additional vehicles/ crews, each providing an earlier start to support the Unit's need to be fully operational between 07.00 and 17.00.

The presentation proposed a review of the current Renal Dialysis Transport Service Level Agreement (SLA) between Hywel Dda University Health Board (HDdUHB) and Welsh Ambulance Services NHS Trust (WAST). There was a collective agreement to undertake a review of all HB Non-Emergency Patient Transport Service contracts - not only those limited to renal services - with the aim of pulling all SLAs together to understand the full offer, issues and costs. The Group, with the aid of the HB Contracting Team, will collate existing information and present findings to the Group at its next meeting, with a view to developing a Lead Provider model.

# Commissioning Opportunities – Central Operations/ Estates & Facilities

An in-depth presentation was provided on opportunities existing within HDdUHB Central Operations and Estates to make improvements and realise potential savings.

Opportunities relate to taxi contracting, courier contracting, park and ride contracts, car parking enforcement, CTU service (centralisation of the vehicle sourcing function for fleet vehicles), external maintenance contracts, health records, testing/ validation of contracts for decontamination equipment, private patients and translation services.

Given the number of areas for investigation, the Group was asked how best it could support and inform discussion on taking some of these ideas forward. The key priorities agreed by Group members reflected the potential for improvements and savings relating to:

- Netcall,
- Health records
- Storing of records

These areas will now be discussed and progressed outside of the meeting. Further updates regarding identified opportunities and progress will be brought back to the Group at future meetings.

# Achieving Financial Balance through Commissioning

A thought-provoking and in-depth presentation was provided which highlighted the areas within the HB which contribute towards current financial imbalance, and the opportunities existing within the organisation to address these and achieve financial balance whilst improving, delivery, quality and outcomes.

Whilst the Group recognised many of the areas highlighted, it was agreed that the presentation provided a basis for important and informative discussion among several senior managers in terms of aligning priorities and identifying next steps. This included a discussion of pertinent points and ideas regarding the work that will inevitably develop from the commissioning framework presented.

### Direction of Travel for the Commissioning Group/ Review of Items for Future Meetings

It was agreed that there would be 2 standing agenda items:

Planned Care (with a significant focus on a demountable units solution).

**Domiciliary Care** – a focus on the opportunities around Domiciliary Care and how it can support Discharge to Recover and Assess and Expedited Discharge.

#### Argymhelliad / Recommendation

The Committee is asked to note the approach of the Commissioning Group, and the discussions held at its meeting on 11<sup>th</sup> February 2021.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)		
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	5.5.9 Commissioning regular reviews of key contracts, suppliers and partners to ensure they continue to deliver value for money	
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Risk 856 (score 8) Ability to deliver the Financial Plan for 2020/21	
Safon(au) Gofal ac lechyd: Health and Care Standard(s):	Governance, Leadership and Accountability	
Amcanion Strategol y BIP: UHB Strategic Objectives:	4. Improve the productivity and quality of our services using the principles of prudent health care and the opportunities to innovate and work with partners.	
Amcanion Llesiant BIP: UHB Well-being Objectives:	Improve Population Health through prevention and early intervention	

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Evidence is included in the report

Rhestr Termau: Glossary of Terms:	An explanation of terms is included within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y	Commissioning Group
Pwyllgor Cyllid:	
Parties / Committees consulted prior	
to Finance Committee:	

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Healthcare Commissioning
Ansawdd / Gofal Claf: Quality / Patient Care:	Not Applicable
Gweithlu: Workforce:	Not Applicable
Risg: Risk:	Included within the report
Cyfreithiol: Legal:	Not Applicable
Enw Da: Reputational:	Possible impact upon relationship with external providers.
Gyfrinachedd: Privacy:	Not Applicable
Cydraddoldeb: Equality:	Not Applicable