

PWYLLGOR IECHYD A DIOGELWCH HEALTH & SAFETY COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	04 March 2024
TEITL YR ADRODDIAD: TITLE OF REPORT:	Bariatric Compliance (Manual Handling Operations Regulations 1992)
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Sharon Daniels, Interim Director of Nursing, Quality and Patient Experience
SWYDDOG ADRODD: REPORTING OFFICER:	Jeni Bryant, Project Manager Tim Harrison, Head of Health, Safety and Security

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)
Er Sicrwydd/For Assurance

ADRODDIAD SCAA SBAR REPORT

<p><u>Sefyllfa / Situation</u></p> <p>This report is presented to the Health and Safety Committee (HSC) under the standing agenda item to provide assurance against a number of key Health and Safety Regulations. This report concerns the Manual Handling Operations Regulations 1992 (MHOR), specifically in relation to people with higher body weights (historically known as bariatric patients).</p> <p>Under the MHOR, the Health Board (HB) has a statutory duty to ensure that:</p> <ul style="list-style-type: none"> • People with higher body weights are treated with dignity and respect and do not feel stigmatised due to a lack of appropriate equipment or facilities; • Staff working within the Health Board receive training to enable them to offer compassionate, psychologically informed care that avoids stigma and discrimination; • A continuous improvement approach to service quality and outcomes for people with a higher body weight is achieved.
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Cefndir / Background

<p>According to Public Health Wales, approximately 60% of adults (16 and over) in Wales are either overweight or obese. 25% of these falls into the obese category. 27% of children are also above a healthy weight.</p> <p>Being overweight or obese increases the risk of chronic diseases such as type 2 diabetes, hypertension, cardiovascular disease, kidney disease as well as some types of cancer. This will make the overweight and obese population more likely to need to access healthcare services.</p> <p>In 2022, it was acknowledged that the Health Board needed to understand its current provision of services, and how, if necessary, they could be improved.</p> <p>It was agreed that Jeni Bryant (JB) would undertake work to establish the current situation of heavy patient care and to develop an action plan to address shortfall in order to enable patients to have a safe and dignified experience when accessing healthcare. During this period of time JB has also</p>
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assisted with a number of hospital admissions and community care for these patients and has positively influenced outcomes for them.

Asesiad / Assessment

The action plan below details all progress made to date and outlines actions either under way or planned to ensure that Hywel Dda University Health Board (HDdUHB) is compliant with the MHOR, specifically in relation to people with higher body weights.

No	Issue / Area for improvement	Action required	Action For	Target date	Progress / current status	Status
1	No contract in place for hire of heavy patient equipment from external supplier	1 Establish equipment requirements. 2 Develop spec for each piece of equipment.	1 JB 2 JB	June 2023	1. Equipment requirements established with support from new equipment supplier – Medstrom. 2. Specification sheets for individual pieces of equipment developed. Contract now in place with current equipment supplier – Medstrom.	Nov 2023
2	Unnecessary spending on hire of heavy patient equipment	Reduce unnecessary spending by optimising the use of existing HB owned equipment. Audit use of HB heavy patient equipment library to establish costs and effectiveness.	JB	April 2024	Unnecessary spending has been significantly reduced due to change of external equipment supplier.	Audit of equipment library started
3	£73,000 outstanding unpaid invoices to Direct Healthcare (DHG)	Establish correctness of information supplied by DHG by auditing all sites.	JB	June 2022	5-day audit of all HB sites undertaken with rep from DHG, very few on hire items found. Findings of audit reported to DHG and HB Procurement Department for further action. Ongoing meetings with DHG to resolve issues. Nov 2023, outstanding invoices now agreed and paid as appropriate.	Nov 2023
4	Heavy patient guidance requires updating	Review and update guidance Updated guidance to be reviewed by Health & Safety Advisory group (HSAG).	JB HSAG	Aug 2022	Guidance reviewed, updated, and agreed by HSAG August 2022, now published on the Intranet.	Aug 2022
5	Need for improved documentation to promote bariatric patient admission & care within the HB	Develop nursing documentation in the form of a bariatric care checklist, to promote the holistic assessment of the persons needs on admission and throughout their care. Commence communication of document in Sept 22 to improve current practice.	JB	End of Sept 2022	Checklist developed and embedded into new guidance document for agreement by the HSAG	Sept 2022

6	Improve staff knowledge of care of bariatric patients and correct equipment provision	Provide training days for relevant staff to improve knowledge of equipment provision and care of bariatric patients.	JB, Manual Handling Team, Medstrom	Dec 2024	Manual handling team have provided 1 day training with Benmor Medical. This day was well attended and provided positive feedback. All staff receive training in use of hired equipment from Medstrom when equipment is delivered. Ongoing hands-on training of staff in complex handling situations on wards and in the community settings. Webinars provided by Medstrom, all staff welcome to attend.	
7	Limited availability of statistics of bariatric admission, length of stay and outcomes.	Audit of bariatric patient admissions and relevant data.	JB	April 2024	Audit of heavy patient admissions and relevant data collection in progress.	
8	Lack of risk assessments and safe systems of work for extremely heavy patients in the mortuary	Risk assessments to be undertaken which will inform development of safe systems of work	Acting mortuary manager CC JB	Mar 2024	Risk assessments completed. Safe systems of work of handling extremely heavy deceased patients developed, awaiting confirmation from Mortuary Management prior to completion.	
9	Lack of safe transportation of extremely heavy patients with unusual body morphology from home to acute sites to attend routine appointments.	Work to be undertaken with Welsh Ambulance Service Trust (WAST) to achieve safe and manageable transportation	WAST JB	Feb 2024	WAST have now procured new equipment that has been fitted to their existing heavy patient stretcher, JB to view on Thurs 15 Feb for suitability.	

Argymhelliad / Recommendation

The Health and Safety Committee is requested to:

- Receive assurance regarding the progress made to date to reach compliance against the Manual Handling Operations Regulations 1992 (MHOR), specifically in relation to people with higher body weights.

Amcanion: (rhaid cwblhau)	
Objectives: (must be completed)	
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	2.1 Provide assurance around the UHB arrangements for ensuring the health, safety, welfare and security of all employees and of those who may be affected by work-related activities, such as patients, members of the public, volunteers, contractors etc.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol:	N/A

Datix Risk Register Reference and Score:	
Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com)	6. All Apply
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Cynllunio Planning Objectives	2a Staff health and wellbeing 6b Pathways and Value Based Healthcare 7a Population Health 6a Clinical services plan
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	2. Develop a skilled and flexible workforce to meet the changing needs of the modern NHS 4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Contained within the body of the report.
Rhestr Termiau: Glossary of Terms:	Contained within the body of the report.
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Ansawdd Iechyd a Diogelwch: Parties / Committees consulted prior to Health and Safety Committee:	Health and Safety Advisory Group

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Some of the actions as identified in the action plan may have financial impact.
Ansawdd / Gofal Claf: Quality / Patient Care:	There is a positive impact on staff and patient safety, health and wellbeing through compliance with health and safety regulations.

Gweithlu: Workforce:	Potential for adverse future staffing impacts if this legislation is not complied with as it relates to employee safety.
Risg: Risk:	Risk to health and safety management.
Cyfreithiol: Legal:	Potential for enforcement action including Improvement Notices/Prosecutions and claims due to breaches in legislation.
Enw Da: Reputational:	Potential for enforcement action including Improvement Notices/Prosecutions and claims due to breaches in legislation.
Gyfrinachedd: Privacy:	N/A
Cydraddoldeb: Equality:	<p>No evidence gathered to indicate a negative impact. Manual Handling procedures for plus-sized patients promote and encourage good safe working practices for everyone.</p> <p>There is the potential for an adverse impact where staff have a disability for example back/shoulder pain. This is addressed via the risk assessment process, Manual Handling Team training and advice, the Occupational Health Department and incident reporting.</p>