

**PWYLLGOR IECHYD A DIOGELWCH
HEALTH & SAFETY COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	15 November 2021
TEITL YR ADRODDIAD: TITLE OF REPORT:	Update on PREVENT – CONTEST Strategy, Serious Violent and Organised Crime (SVOC) Strategy and Community Safety Partnerships
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Mandy Rayani, Director of Nursing, Quality and Patient Experience
SWYDDOG ADRODD: REPORTING OFFICER:	Philip Lloyd, Security Manager

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

Hywel Dda University Health Board (HDdUHB) has a duty under the Counter Terrorism and Security Act (CTSA) (2015) to have due regard to the need to prevent people being drawn into terrorism and to act positively to report concerns.

CONTEST is the UK Government's counter-terrorism strategy and consists of four work streams, known as the 'four Ps':

- **Prevent:** To stop people becoming terrorists or supporting terrorism.
- **Pursue:** To stop terrorist attacks.
- **Protect:** To strengthen our protection against a terrorist attack.
- **Prepare:** To mitigate the impact of a terrorist attack.

Prevent strategy focusses on stopping people from becoming terrorists or supporting terrorism. Prevent recognises that vulnerable individuals of all ages may be at risk of being exploited for terrorist related activities and as such these people may have contact with our services and therefore fit within our safeguarding responsibilities.

Pursue is the responsibility of the Police and Security Services.

Protect aims to ensure the environment and people are secure and aware of risks through secure working practices.

Prepare aims to plan to mitigate the outcomes of an attack.

Following UK Government and Welsh Government review, CONTEST has relaunched in April 2021 as CONTEST CYMRU.

This report provides an update on the duty of HDdUHB to prevent people being drawn into terrorism and to act positively to report concerns.

This report also provides an update on the Health, Safety and Security Team's involvement with the Mass Vaccination Centres (MVC).

Cefndir / Background

Definitions:

CONTEST Board is a forum established to provide a strategic lead in addressing the Regional and County threat, risks, and vulnerabilities in relation to counter-terrorism. The Board encompasses elements from each of the 4 P's "Prevent, Pursue, Protect and Prepare".

Channel is a confidential, voluntary multi-agency safeguarding programme, which supports people who are vulnerable to radicalisation.

Serious Violent Organised Crime Strategy (SVOC)

The aim of this strategy is to substantially reduce the level of serious and organised crime affecting the UK and its interests. It uses the same framework developed for counter-terrorist work and has the same four components working with public service partners: prosecuting and disrupting people engaged in serious and organised crime (**Pursue**); preventing people from engaging in this activity (**Prevent**); increasing protection against serious and organised crime (**Protect**); and reducing the impact of this criminality where it takes place (**Prepare**).

Dyfed Powys SVOC has been rebranded from Diogel to INTACT as a Dyfed wide strategy 2021-2024.

SVOC is run in every local authority in England and Wales and addresses all types of extremism and criminality. It aims to provide early intervention to protect vulnerable children and adults who might be susceptible to being radicalised, whom, if left unsupported, could lead to their involvement in crime or terrorist-related activity.

Community Safety Partnerships

Community Safety Partnerships (CSP) consist of a number of responsible agencies, which, by law, must work in partnership to reduce crime, disorder, substance misuse and reoffending. Partners include the Local Authority (LA)/Council, Fire and Rescue, Police, Health and Care Services, Probation and others. Its aim is to reduce crime, anti-social behaviour, fear of crime, and substance misuse and reoffending for the local region

Assesriad / Assessment

CONTEST Boards

HDdUHB works with Dyfed-Powys Police, LA's and other key partners and is represented by HDdUHB's Security Manager at quarterly Dyfed Powys Regional CONTEST Board meetings, in addition to quarterly County meetings hosted by each LA.

Within the Dyfed Powys region, CONTEST Boards have in recent months been extended to include both SVOC and CSP meetings.

The Security Manager attends each of the CONTEST Board meetings, including the Dyfed Powys Regional meeting and 3 separate County CONTEST Board meetings. HDdUHB is regularly further represented at the County meetings by substance misuse colleagues from within the Mental Health and Learning Disabilities Directorate.

There is currently no formal HDdUHB governance arrangement in place for the sharing of information, nor assurance process regarding what is discussed or expected from partner agencies attending these meetings. Historically, ad hoc reports had been submitted to the now disestablished Health and Safety & Emergency Planning Sub-Committee, which has been replaced by the Health and Safety Committee.

Certain information discussed at CONTEST Board meetings, including extended agenda topics, would be beneficial and of interest to Senior Operational Services Management, therefore there is a need to improve the current dissemination of information to these management teams. This is of particular importance in relation to relevant SVOC and CSP data.

Channel Panel Referrals and Meetings

HDdUHB has been actively involved in providing information, support and advice to the Channel Panels. Section 38 of the CTSA requires partners listed in Schedule 7 to cooperate with the panel and the police in providing any relevant information. Partners are expected to respond to the Channel Case Officer within five working days of receipt of any information.

The Corporate Safeguarding Team are the key points of contact in HDdUHB for the three LA led Channel Panels. They co-ordinate the information scan request and attend the meetings which are held and chaired monthly across each LA.

Where individuals are subject to Channel and are receiving Health Board services, e.g. Mental Health, Specialist Child and Adolescent Mental Health Services (S-CAMHS), the Health Board employee working with the patient is also invited to attend that individual's Channel Panel meeting to share information and participate in a review of the risks and support plan.

2020/21 saw a total of 18 Channel partner scan requests. Ten did not progress to meetings. The reason for this is not always known, however the multi-agency information scan contributes to the decision to proceed or not. In one case, we are aware that the person referred did not consent to being in the Channel process.

Those who did enter the Channel process are subject to monthly meetings and risk management support. Depending on the outcome of the support provided to the subject, cases may be closed and are then subject to a 6 and 12 month review.

During Quarters 1 and 2 of 2021/22, HDdUHB has received 8 Channel partner scan requests. Three have closed as the subject has not consented to the process.

It is worth noting that in October 2021 alone, five scan requests were received, which is an exceptionally concentrated increase in activity.

Awareness for Staff

Prevent awareness training has previously been delivered and a joint approach with LA staff has been tested with limited success. Currently, Prevent awareness is included within HDdUHB's Managers Passport and the Health and Safety Managers Induction programme. Unlike other partner agencies attending CONTEST Board meetings, HDdUHB has not been able to provide assurance to the Board that awareness training is being delivered consistently across the organisation. Neither can it demonstrate how many staff have attended or how many should receive the training, as this is not considered a mandatory training topic.

Making "Prevent Awareness" a mandatory training requirement is currently being reviewed.

Counter Terrorism and Security Advisers (CTSA) Report

In 2018, a survey was undertaken by the Home Office CTSA in relation to HDdUHB's physical security arrangements. This covered all acute hospital sites and contained 14 recommendations for improvement, some of which remain outstanding.

Community Safety Partnerships

Community Safety Partnership (CSP) meetings are held in each county on a quarterly basis. They are sub-groups of the county Public Services Boards. They are a statutory partnership under Section 5 of the Crime and Disorder Act 1998 and will deliver the actions and responsibilities set out under Sections 5 and 6 of the Crime & Disorder Act 1998 (as amended by Sections 97 and 98 of Police Reform Act 2002, Section 1 of Clean Neighbourhoods and Environment Act 2005, Sections 21 & 22 of the Police and Justice Act 2006), the Crime and Disorder (Formulation and Implementation of Strategy) (Wales) Regulations 2007 (as amended), Substance Misuse (Formulation and Implementation of Strategy) (Wales) Regulations 2007 (as amended) and Crime and Disorder (Prescribed Information) Regulations 2007.

Broadly, the aims of the CSP's are as follows:

- To understand the nature of the crime and disorder issues facing the three LA regions.
- To reduce crime and disorder, in particular in the priority areas identified using partnership data, through the development and actions of the Safer Communities Partnerships.
- To provide a single focus and forum for community safety and consult with and involve the widest possible range of organisations and individuals in the community.
- To work as a partnership in promoting community safety and ensuring that the resources of the member organisations are used to greatest effect in community safety delivery.
- To maximise and manage funding available to the partnership and ensure that they are managed effectively, efficiently and with propriety.

The responsibility for attending these meetings historically sat within the HDdUHB Strategic Partnerships Directorate. The work of the CSP's is local to each LA region and requires senior operational management engagement to discuss the locally relevant issues affecting HDdUHB.

There is regular representation from HDdUHB Substance Misuse Services and the Operations Directorate is being consulted with regard to strengthening representation at these meetings.

Executive Lead

This is currently formally included within the Director of Public Health's portfolio however, due to the current COVID-19 pandemic planning arrangements, this role has been temporarily transferred to the Assistant Director of Nursing, Quality and Patient Experience. Operational lead remains in the Health, Safety and Security Team with Safeguarding covering the Channel Panel arrangements.

To address the lack of a formal HDdUHB governance arrangement in place for the sharing of information, and the lack of an assurance process regarding what is discussed or expected from partner agencies attending the CONTEST Board and other meetings, it is recommended:

- To improve the governance of Security matters within HDdUHB, to better understand the threat from Cyber (IT) and Information Governance, physical and people.
- To improve the communication channels between the CONTEST Board, Channel and CSPs with various services. This could include production of regular update reports to be disseminated amongst the Directorates.
- Following the CTSA report on HDdUHB PREPARE & PROTECT arrangements, a review is required to ensure site plans reflect current abilities, identify shortcomings and secure investment to address.

- With the launch of CONTEST CYMRU, it has been proposed to create a Protective Security Preparedness Group with an LA lead to address gaps in terms of Prepare (Resilience Forums) and Protect (Protective Security Measures). The Terms of Reference and membership for this Group are to be considered and reviewed.
- Protect our communities as we emerge from COVID-19.
- Improve Physical Security at “Public Accessible Locations”.
- Deliver on our responsibility under PROTECT.
- Review our preparedness with Emergency Planning.
- Increase awareness training and practical application of the CONTEST and Prevent strategy to key staff, departments and directorates.
- To identify suitable existing governance meetings where the CONTEST agenda can be discussed, e.g. Quality and Safety, Business meetings, Information Governance Sub-Committee and Partnership Forums.
- Ensure appropriate HDdUHB representation at the various CONTEST Board and other meetings to avoid unnecessary attendance and ensure correct dissemination and response to actions raised.

Mass Vaccination Centres

The Health, Safety and Security Team have been committed in providing support at the HDdUHB MVC's in terms of security of premises and staff engaged in delivering the COVID-19 Vaccination Programme.

Third-Party Security Guards are deployed at sites where necessary and proportionate to the locally identified risks. The Team work closely with the vaccination leads and front-line staff and volunteers to support them and the programme.

The Security Manager is a member of the All Wales Covid Security Group, which meets every two weeks to share information and best practice. Incident response plans are in place.

Incidents at sites of Anti-Vaccination messages have increased following the announcement of walk in booster jabs and the 12 to 15 year old invitation.

A case of harassment of staff at the Thomas Picton Library at Aberystwyth is currently being investigated by the Police where Anti-Vaccination ('Anti-Vac') leaflets were mailed to individually named staff.

Argymhelliad / Recommendation

For the Health & Safety Committee to note and discuss the Update on PREVENT – CONTEST Strategy, Serious Violent and Organised Crime (SVOC) Strategy and Community Safety Partnerships.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference:

2.1 Provide assurance around the UHB arrangements for ensuring the health, safety, welfare and security of all

Cyfeirnod Cylch Gorchwyl y Pwyllgor:	employees and of those who may be affected by work-related activities, such as patients, members of the public, volunteers contractors etc. 3.7 Provide assurance that robust and effective safety management systems are in place operationally to deliver the Health Board's health, safety and security objectives and fulfil its statutory duties.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	2.1 Managing Risk and Promoting Health and Safety 2.7 Safeguarding Children and Safeguarding Adults at Risk

Nodau Gwella Ansawdd: Quality Improvement Goal(s):	Focus On What matters To Patients, Service Users, Their Families and Carers, and Our Staff
Amcanion Strategol y BIP: UHB Strategic Objectives	2. Living and working well.
Amcanion Llesiant BIP: UHB Well-being Objectives:	10. Not Applicable

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Not applicable
Rhestr Termiau: Glossary of Terms:	Contained within the body of the report.
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Iechyd a Diogelwch: Parties / Committees consulted prior to Health and Safety Committee:	Not applicable

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Not applicable
Ansawdd / Gofal Claf: Quality / Patient Care:	Not applicable
Gweithlu: Workforce:	Not applicable
Risg: Risk:	Potential risk to health and safety of staff
Cyfreithiol: Legal:	Not applicable
Enw Da: Reputational:	Not applicable

Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	<ul style="list-style-type: none">• Has EqIA screening been undertaken? No