

PWYLLGOR IECHYD A DIOGELWCH HEALTH & SAFETY COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	15 November 2021
TEITL YR ADRODDIAD: TITLE OF REPORT:	Corporate Risks Assigned to Health and Safety Committee (HSC)
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Andrew Carruthers, Director of Operations Mandy Rayani, Director of Nursing, Quality and Patient Experience
SWYDDOG ADRODD: REPORTING OFFICER:	Joanne Wilson, Board Secretary Charlotte Beare, Head of Assurance and Risk

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

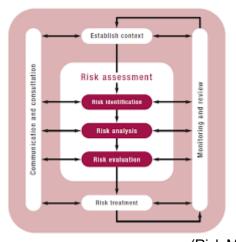
ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

The Health and Safety Committee (HSC) is asked to request assurance from Executive Directors that the corporate risks in the attached report are being managed effectively.

Cefndir / Background

Effective risk management requires a 'monitoring and review' structure to be in place to ensure that risks are effectively identified and assessed, and that appropriate controls and responses are in place.



(Risk Management Process, ISO 31000)

The Board's Committees are responsible for the monitoring and scrutiny of <u>corporate level</u> risks within their remit. As such, they are responsible for:

 Seeking assurance on the management of principal risks included in the Corporate Risk Register (CRR) and providing assurance to the Board that risks are being managed effectively, reporting areas of significant concern - for example, where risk appetite is exceeded, lack of action, etc.

- Reviewing operational risks over tolerance and, where appropriate, recommending the 'acceptance' of risks that cannot be brought within Hywel Dda University Health Board's (HDdUHB's) risk appetite/ tolerance to the Board.
- Providing annual reports to Audit and Risk Assurance Committee (ARAC) on the effectiveness of the risk management process and management of risks within their remit.
- Identifying through discussions any new/ emerging risks and ensuring that these are assessed by management.
- Signposting any risks outside their remit to the appropriate UHB Committee.
- Using risk registers to inform meeting agendas.

These risks have been identified by individual Directors via a top-down and bottom-up approach, and are either:

- Associated with the delivery of the Health Board's objectives; or
- Significant escalated operational risks that are of significant concern and require corporate oversight and management.

Each risk on the CRR has been mapped to a Board level Committee to ensure that these risks are being managed appropriately, taking into account the gaps, planned actions and agreed tolerances, and to provide assurance to the Board through Committee Update Reports regarding the management of these risks.

The Board has delegated a proportion of its role of scrutiny of assurances to its Committees in order to make the most appropriate and efficient use of expertise. Therefore, Committees should also ensure that assurance reports relating to the principal risks are received and scrutinised, and an assessment made as to the level of assurance they provide, taking into account the validity and reliability (*i.e.* source, timeliness and methodology) behind their generation and their compatibility with other assurances. Robust scrutiny by its Committees will enable the Board to place greater reliance on assurances, and provide it with greater confidence regarding the likely achievement of strategic objectives, as well as providing a sound basis for decision-making. It is the role of Committees to challenge where assurances in respect of any component are missing or inadequate. Any gaps should be escalated to the Board.

The process for risk reporting and monitoring within HDdUHB is outlined at Appendix 1.

Asesiad / Assessment

The HSC Terms of Reference reflect the Committee's role in providing assurance to the Board that principal risks are being managed effectively by the risk owners (Executive Leads).

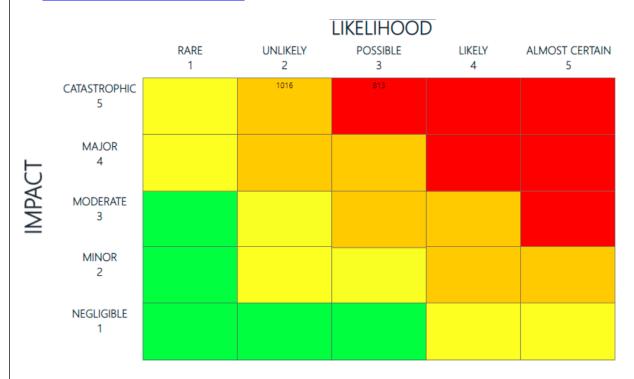
The Terms of Reference state that the Committee will:

3.15 Provide assurance that risks relating to health, safety, security, fire and service/ business interruption/ disruption are being effectively managed across the whole of the Health Board's activities (including for hosted services and through partnerships and Joint Committees as appropriate), and provide assurance that effective risk assessments are undertaken and addressed.

There are 2 corporate risks aligned to HSC (out of the 13 that are currently on the CRR), as the potential impacts of these risks relate to the health and safety of patients, staff and visitors.

A summary of these 2 corporate risks can be found at Appendix 2. Each risk has been entered onto a 'risk on a page' template which includes information relating to the strategic objective, controls, assurances, performance indicators and action plans to address any gaps in controls and assurances.

The heatmap below includes the risks currently aligned to HSC and has been obtained from the Risk Performance dashboard.



Below is a summary of changes since the previous report to HSC (6th July 2021):

Total number of risks	2	
New/ escalated risks	0	See note 1
De-escalated/Closed risks	0	See note 2
Increase in risk score ↑	0	
Reduction in risk score ↓	0	
No change in risk score →	2	See note 3

Note 1 - New/ Escalated risks

Since the previous report, no new risks have been added to the CRR and aligned to HSC.

Note 2 – Closed/ De-escalated risks

No risks have been de-escalated from corporate level since the previous report.

Note 3 - No change in risk score

There has been no change in the following risk scores since these were reported to the previous HSC meeting.

Ris Titl	sk Reference & le	Previous Risk Report to Board (LxI)	Risk Score Feb-21 (LxI)	Date of Review	Update
fully req Reg Ord	k 813 – Failure to y comply with the uirements of the gulatory Reform der (Fire Safety) 05 (RRO)	3x5=15	3x5=15	03/09/21	Despite significant progress being made since the NHS Wales Shared Services Partnership (NWSSP) IA Fire Precautions Report in May 2017 with regards to the key recommendations, such as, the establishment of a fully resourced fire safety team, the embedding of appropriate reporting arrangements for fire safety and addressing the backlog of out of date fire risk assessments across HDdUHB, there are still some significant challenges faced by HDdUHB to fully comply with the fire safety order. Whilst the Fire Safety Team are in a position to provide support now to HDdUHB in the form of expertise and technical knowledge, HDdUHB still needs to manage and address the physical backlog of fire safety across its estate. HDdUHB also needs to successfully embed an improved fire safety management culture and management ownership for fire safety. This is evident from the recent fire safety improvement notice (FSIN) served on HDdUHB in September 2019 for Withybush General Hospital and Glangwili General Hospital on 17th April 2020.
Inc infe adh	k 1016 - reased COVID-19 ections from poor nerence to Social tancing	2x5=10	2x5=10	27/10/21	Social Distance risk assessments have been undertaken that highlight ways to allow services to be reintroduced while maintaining the social distance measures, however, successful management of the risk

Page 4 of 7

	depends on staff, visitors or patients adhering to the social distance guidance or using the 'Key Controls' measures in place. The current risk remains at 10 whilst the social distance measures continue to be required. There does appear to be an increase in the numbers of staff absent either because of close contact family members being off or contracting COVID-19 themselves hence the need
	for continued distancing within Healthcare premises.

Argymhelliad / Recommendation

The HSC is asked to seek assurance that:

- All identified controls are in place and working effectively.
- All planned actions will be implemented within stated timescales and will reduce the risk further and/ or mitigate the impact, if the risk materialises.
- Challenge where assurances are inadequate.

This in turn will enable the Committee to provide the necessary assurance to the Board, through its Committee Update Report, that HDdUHB is managing these risks effectively.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)				
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	3.15 Provide assurance that risks relating to health, safety, security, fire and service/ business interruption/ disruption are being effectively managed across the whole of the Health Board's activities (including for hosted services and through partnerships and Joint Committees as appropriate), and provide assurance that effective risk assessments are undertaken and addressed.			
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Contained within the body of the report			
Safon(au) Gofal ac lechyd: Health and Care Standard(s):	Governance, Leadership and Accountability			
Nodau Gwella Ansawdd: Quality Improvement Goal(s):	All Quality Improvement Goals Apply			
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable			

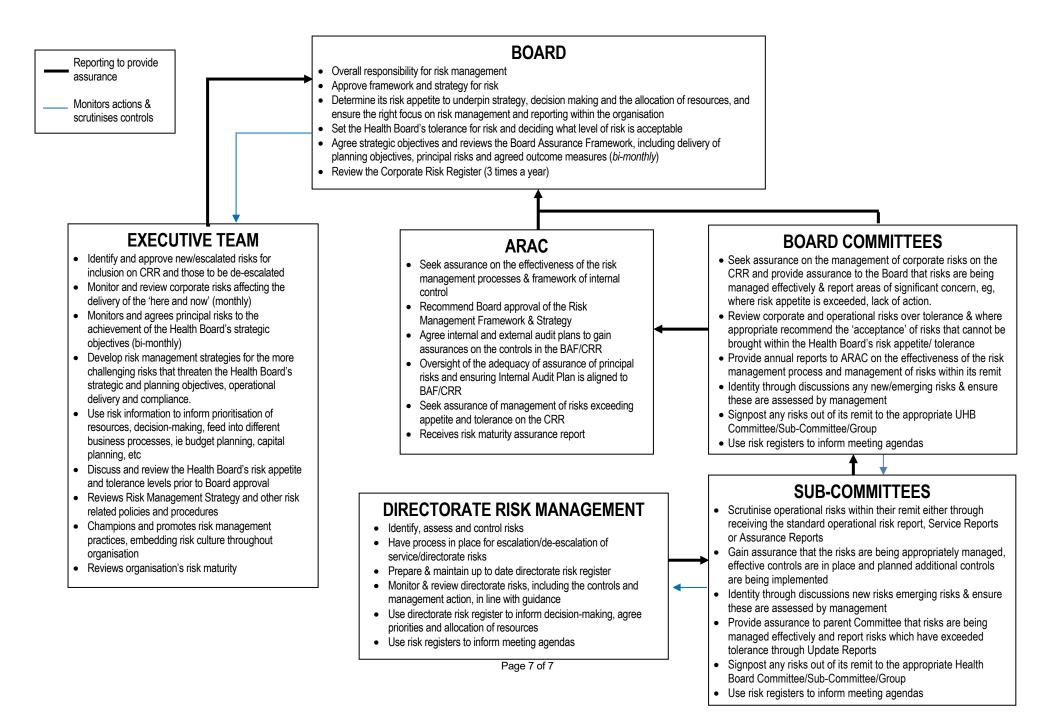
Amcanion Llesiant BIP:
UHB Well-being Objectives:
Hyperlink to HDdUHB Well-being
Objectives Annual Report

10. Not Applicable

Gwybodaeth Ychwanegol: Further Information:				
Ar sail tystiolaeth: Evidence Base:	Underpinning risk on the Datix Risk Module from across HDdUHB's services reviewed by risk leads/owners.			
Rhestr Termau: Glossary of Terms:	Current Risk Score - Existing level of risk taking into account controls in place.			
	Target Risk Score - The ultimate level of risk that is desired by the organisation when <u>planned</u> controls (or actions) have been implemented.			
	Tolerable risk – this is the level of risk that the Board agreed for each domain in September 2018 – Risk Appetite Statement.			
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Ansawdd	Not applicable.			
lechyd a Diogelwch:				
Parties / Committees consulted prior to Health and Safety Committee:				

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No direct impacts from report, however, impacts of each risk are outlined in risk description.
Ansawdd / Gofal Claf: Quality / Patient Care:	No direct impacts from report, however, impacts of each risk are outlined in risk description.
Gweithlu: Workforce:	No direct impacts from report, however, impacts of each risk are outlined in risk description.
Risg: Risk:	No direct impacts from report, however, organisations are expected to have effective risk management systems in place.
Cyfreithiol: Legal:	No direct impacts from report, however, proactive risk management including learning from incidents and events contributes towards reducing/eliminating recurrence of risk materialising and mitigates against any possible legal claim with a financial impact.
Enw Da: Reputational:	Poor management of risks can lead to loss of stakeholder confidence. Organisations are expected to have effective risk management systems in place and take steps to reduce/mitigate risks.
Gyfrinachedd: Privacy:	No direct impacts.
Cydraddoldeb: Equality:	Has EqIA screening been undertaken? No Has a full EqIA been undertaken? No

Appendix 1 – Committee Reporting Structure



7/7

Assurance Key:

	3 Lines of Defence (Assurance)				
1st Line	Business Management	Tends to be detailed assurance but lack independence			
2nd Line	Corporate Oversight	Less detailed but slightly more independent			
3rd Line Independent Assurance		Often less detail but truly independent			

Key - Assurance Required	NB Assurance Map will tell you if you
Detailed review of relevant information	have sufficient sources of assurance
Medium level review	not what those sources are telling
Cursory or narrow scope of review	you

Key - Control RAG rating			
Significant concerns over the adequacy/effectiveness of the controls in place in proportion to the risks			
MEDIUM	Some areas of concern over the adequacy/effectiveness of the controls in place in proportion to the risks		
HIGH	Controls in place assessed as adequate/effective and in proportion to the risk		
INSUFFICIENT	Insufficient information at present to judge the adequacy/effectiveness of the controls		

CORPORATE RISK REGISTER SUMMARY OCTOBER 2021

Risk Ref	Risk (for more detail see individual risk entries)	Risk Owner	Domain	Tolerance Level	Previous Risk Score	Risk Score Oct- 21	Trend	Target Risk Score	Risk on page no
813	Failure to fully comply with the requirements of the Regulatory Reform (Fire Safety) Order 2005 (RRO)	Carruthers, Andrew	Statutory duty/inspections	8	3×5=15	3×5=15	\rightarrow	1×5=5	<u>3</u>
1016	Increased COVID-19 infections from poor adherence to Social Distancing	Rayani, Mandy	Safety - Patient, Staff or Public	6	2×5=10	2×5=10	\rightarrow	2×5=10	8

Date Risk	Oct-19		Executive Director Owner:	Carruthers, Andrew	Date of Review:	Sep-21
Identified: Strategic Objective:	3. Striving to	deliver and develop excellent services	Lead Committee:	Date of Next Review:	Nov-21	
Risk ID: 813	Principal Risk Description:	There is a risk of failing to fully comply with the requirements of the Regulatory Reform (Fire Safety) Order 2005 (RRO). This is caused by: 1. A lack of available resources within the current operational maintenance function, to undertake a fully health technical memoranda (HTM) compliant pre planned maintenance programme (PPM's) for all fire safety components across the entire HB's estate. 2: The age, condition and scale of physical backlog, circa £20m relating to fire safety across our estate significantly affects our ability to comply with the requirements of the RRO in every respect. 3: A lack of fire safety ownership and understanding of fire safety responsibilities at local hospital management level. This could lead to an impact/affect on the safety of patients, staff and general public, Health & Safety Executive (HSE) investigations and	Inherent Risk Score (L x I): Current Risk Score (L x I): Target Risk Score (L x I): Tolerable Risk:	15 10 3×5=15 1×5=5 0 10 10 10 10 10 10 10 10 10 10 10 10 1	Nov-20 Jan-21 Feb-21 May-21 Jul-21 Sep-21	Current Risk Score Target Risk Score Tolerance Level
		rate (operational) risks?	Trend:			
Despite signification IA Fire Precaution establishment of arrangements for the UHB. There safety order. Whilst the Fire Sexpertise and test backlog of fire so culture and marimprovement notation.	ons Report in May if a fully resource or fire safety and are still some sign safety Team are n chnical knowledg afety across its es nagement owners otice (FSIN) serve	g made since the NHS Wales Shared Services Partnership (NWSSP) a 2017 with regards to the key recommendations, such as the differ safety team, the embedding of appropriate reporting addressing the backlog of out of date fire risk assessments across nificant challenges faced by the UHB to fully comply with the fire ow in a position to provide support to the UHB in the form of the UHB is still required to manage and address the physical state. Also successfully embed an improved fire safety management hip for fire safety. This is evident from the recent fire safety don the UHB in September 2019 for Withybush General Hospital spital (GGH) on 17 April 2020.	Rationale for TARGET Risk Score: Whilst it is likely that the UHB will are further improvements in cultu compliance (circa £8m at present appropriate measures are put in p Despite annual investment from sinvestment is clearly not adequate	re and ownership for fire safety. predicted to increase following a lace to address the deficit. tatutory capital for fire safety co	It is the scale of physical backle dditional surveys) that will rem mponents (circa £200k), the sca	og for fire safety ain until

Key CONTROLS Currently in Place:	Gaps in CONTROLS						
(The existing controls and processes in place to manage the risk)	Identified Gaps in Controls: (Where one or more of the key controls on which the organisation is relying is not effective, or we do not have	How and when the Gap in control be addressed Further action necessary to address the controls gaps	By Who	By When	Progress		
3. Individual Fire Risk Assessments (FRA's) in place for all sites across the UHB identifying fire related risks.4. Training Needs Analysis (TNA) for fire safety training in place, as defined in Fire Policy.	to achieve agreed level of operational compliance (>85% target) for fire safety and other Health Technical Memorandum (HTM) engineering disciplines .	Secure funding for the identified staffing gap identified in the operational staff gap analysis (based on size, geography and estate of the organisation).	Williams, Heather	Completed	A business case for additional staff support has been approved by the executive team subject to review by NWSSP-SES to substantiate its accuracy. Job descriptions have now been created for these roles, jobs are on Trac and interviews scheduled for April 2020.		
5. UHB has implemented a governance structure for fire safety reporting. 6. Estate plans with fire zones, fire doors, fire compartmentation, fire infrastructure items (alarm and detection system). 7. UHB assesses its performance in respect of operational maintenance work carried out on fire safety components and presents this information as a formal paper at all UHB wide fire safety meetings. 8. Annual prioritisation of investment against high risk backlog.	investment is required to address physical and engineering backlog shortfall for the UHB (approx circa £20m).	Reassess remaining backlog and develop a prioritised plan that will address the high risk areas and where possible, will align to TCS modernisation programme for the UHB. A Programme business case is being developed for the remaining acute hospital sites to identify key fire safety compliance issues in order to seek for additional capital funding.	Elliott, Rob	Completed	Additional surveys across the estate are being scheduled to assess the scale of fire backlog. The UHB has now developed a detailed programme for both WBH and GGH to deal with all fire enforcement notices and letters of Fire Safety issued by the fire brigade (MWWFRS). In the case of WGH, Tripartite meetings with Welsh Government (WG),UHB and MWWFRS have taken place to agree a programme of investment and business case development. In the case of GGH, the UHB has submitted a detailed programme to MWWFRS which has been agreed. (Whilst verbal agreement been given by MWWFRS we await formal written confirmation). A meeting is planned for mid to late September on Tripartite bases to agree the same process as WGH.		

3 of 8

Introduce a system to manage fire risk assessment recommendations more effectively. System to have the ability to assign risks to risk owners, to track/manage risk and to demonstrate progress on the actions.	Evans, Paul	31/03/2020 31/07/2021 30/06/2020 28/01/2021 30/06/2021 30/10/2021	The Fire Team are utilising the current system as best as possible. An Excel system is being introduced (completion June 2020) however a more robust automated system is needed by the HB to track the significant number of actions. Progressing this has been delayed due to COVID-19, however quotes have now been obtained and are under discussion with the Director of Facilities. Approval has now been provided to purchase a system. Completion date for system trial on site by July 2021. System now being tested on site on a few Fire Risk Assessments, we plan to go fully live in November/December 2021.
Undertake a review of fire training to address identified shortfall in training provision and site fire management responsibilities.	Evans, Paul	Completed	A review has been undertaken and an action plan produced with the learning development teams. The UHB has reintroduced the e-learning module for all levels of training instead of the face to face method which was suspended due to COVID-19, to improve fire training compliance which has dipped over recent months. A target of 85% for advanced training has been agreed, which will be achieved by December 2020. General fire safety training currently stands at 71%, which is not considered a concern at this stage and will now improve following the elearning implementation. This will be reviewed monthly.

						management ow facilitate an impi management cul	ture across all sites. eed as part of fire safety	Evans, Paul	Completed	MS Teams training programme now set up for managers to attend.
							ew of scale of work required rawings in the UHB.	Evans, Paul	Completed	Computer Aided Design (CAD) officer now in post for West region and started his work programme. CAD officer for East commencing in February 2021.
						gaps associated	oliance report to include the with any risks on the fire nts and not just levels of PPM	Evans, Paul	Completed	An update template has already been produced and discussed amongst the fire and operational maintenance teams. The compliance paper is tabled at all Fire Safety Group meetings. This is now being taken forward as the model for the department. Next review of this is on the 27th January 2021.
	ASSURANCE MAP			Control RAG	Latest					
Performance Indicators	Sources of ASSURANCE	Type of Assurance (1st, 2nd, 3rd)	Required Assurance Current Level	Rating (what the assurance is telling you about your controls	Papers (Commit tee & date)	Identified Gaps in Assurance:	How are the Gaps in ASSURANCE will be addressed Further action necessary to address the gaps	By Who	By When	Progress
Maintain 95% high risk PPM compliance. Maintain a zero	Bimonthly review of outstanding actions from fire risk assessments	1st			ns Report - Audit & Risk	· ·	Responsibilities of site management to undertake routine workarounds to be implemented level 5 training	Evans, Paul	Completed	Site managers training now available via MS teams
number of outstanding fire risk assessments.	Site Fire wardens reporting fire safety issues	1st			Assuranc e Committ ee (ARAC					
	Review of compliance through fire safety groups	2nd			June 2018)					

Compliance reports	2nd		Fire
regularly issued to HSEPSC			Action
			Update -
Fire inspections by Fire	3rd		H&SC -
Service & Fire Improvement			May
Notices			2020
NWSSP fire advisor	3rd		
inspections			
NWSSP IA Fire Precautions	3rd		
Follow Up May-18 -			
Reasonable Assurance			

Date Risl		Nov-20			Executive Director Owner:	Rayani, M	andy		Date of Review:	Oct-21
Identified: Strategic N/A - Operational Risk Objective:			onal Risk		Lead Committee:	Health and	Safety Committ	ee	Date of Next Review:	Dec-21
Risk ID:			There is a risk of increasing COVID-19 in Board. This is caused by staff and othe Health Board guidance and National So This could lead to an impact/affect on it absence due COVID-19 infection and se services being closed leading to longer for treatment for patients, enforcemen non-compliance with Social Distancing Infection 2.	Risk Rating:(Likelihood x Impact) Domain: Safety - Patient, Public Inherent Risk Score (L x I): Current Risk Score (L x I): Target Risk Score (L x I): Tolerable Risk:	25 tient, Staff or 20				Current Risk Score Target Risk Score Tolerance Level	
Does this risk link to any Directorate (operational) risks? Rationale for CURRENT Risk Score: Social Distance risk assessments have been undertaken that highlight ways to allow services to be reintroduced while maintaining the social distance measures, however successful management of the risk depends on staff, visitors or patients adhering to the social distance guidance or using the 'Key Controls' measures in place. The current risk remains at 10 whilst the social distance measures continue to be required. There does appear to be an increase in the numbers of staff absent either because of close contact family members being off or contracting COVID-19 themselves hence the need for continued distancing within Healthcare premises.					outlined under CURRENT score). By introducing effective social distancing measures such as screening in priority areas and alternative solutions in other areas, such as personal protective equipment (PPE), stated able to cover more areas thus allowing services to resume as far as reasonably practicable. In terms of interesting the space, by reviewing all ward spaces and field hospitals against current guidelines and introducing either					ning in high), staff would be as of inpatient bed either physical
Key CONTROLS Currently in Place: (The existing controls and processes in place to manage the risk) Identified Gaps in Controls: (Where one or more of the key controls on which the organisation is relying is not effective, or we do not have				How and when the Gap in control addressed Further action necessary to addressed controls gaps		NTROLS By Who	By When	Progress		
intranet # Safety s # Instruct # Hand sa	screen ins tional soci anitisers s	tallations in hosal distance pos	n place for staff and is available on the spital and ward/clinic reception areas ters, phones messages and floor signs	Due to the relaxation of COVID-19 rules outside of health settings, staff, visitors or patients are less likely to adhere to the social distance	Review current home working gu agile/homeworkers.	ildance for	Harrison, Tim	30/09/2021 31/12/2021	Working from hom development.	e assessment in

alterations made in line with social distance measures. # SD information on patient appointment letters, leaflets # One way pedestrian walkways # Controlled access into surgical wards and theatres			Staff returning to work on sites may lead to a reduction to the availability of staff room and changing facilities as these spaces return to their original use.				Chiffi, Simon Harrison, Tim	31/12/2021	SBAR containing latest WG guidance to be considered by Executive Team, prior to communicating across HB.			
	ASSURANCE MAP			Control RAG					Gaps in ASSURANCES			
Performance Indicators	Sources of ASSURANCE	Type of Assurance (1st, 2nd, 3rd)	Required Assurance Current Level	Rating (what the assurance is telling you about your controls	Papers (Commit tee & date)		How are the Gaps in ASSURANCE will be addressed Further action necessary to address the gaps	By Who	By When	Progress		
	Oversight is provided by the Social Distancing Cell, Chaired by Director of Nursing, Quality & Patient Experience Reviewing grade 4&5 incidents (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) Social Distancing Cell reports into Silver and Gold Groups HSE visit October 2021 with no issues identified across the 2 acute and 2 community sites	1st 1st 2nd 3rd				None identified.						

8 of 8