

Health and Safety Committee Incident Assurance Report

June 2022

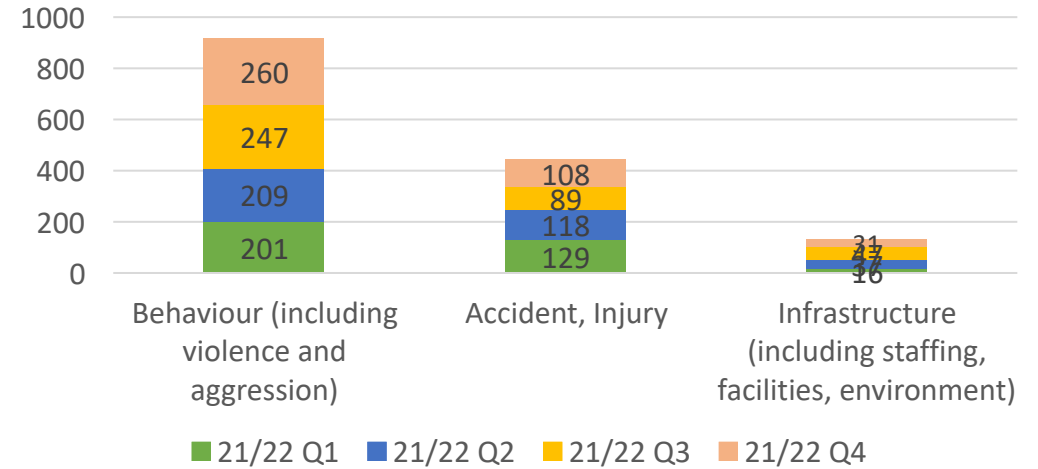
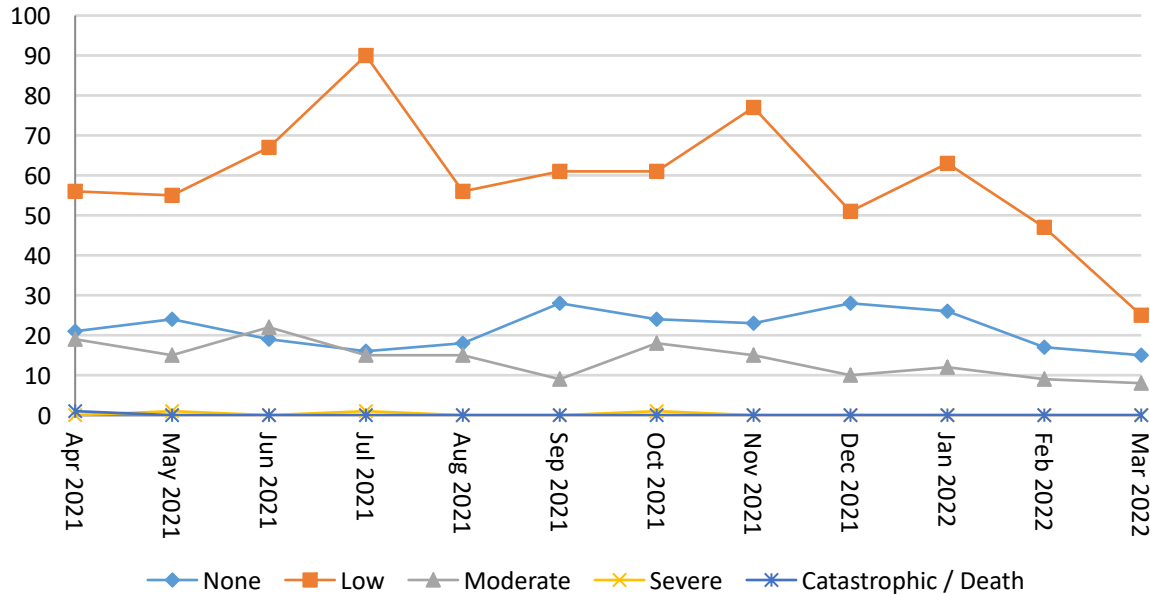
Situation

The purpose of this report is to provide the Health and Safety Committee with an overview of quality and safety across the Health Board.

This report provides information on staff safety incidents, incidents reported to the Health and Safety Executive, and personal injury claims.

Incident Reporting – 1st April to 31st March 2022

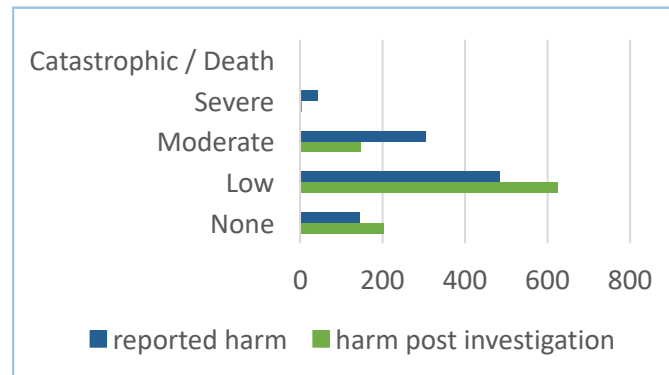
In Quarter 4 of 2021, 4,203 incidents were reported of which 438 were staff safety related



There were 1,626 staff safety incidents reported on between 1st April 2021 and 31st March 2022

The introduction of DatixCymru has altered the way in which severity of harm is reported. It allows the reporter to grade the harm to the person affected and following investigation the actual harm to the person affected is recorded by the investigator. The run chart above shows the severity of incidents following investigation.

Of the 1,626, 1,008 have been closed. The graph to the right shows how the level of harm reported has changed following investigation



Focus on accident and injury

Of the incidents reporting accident and injury:

The top 3 subtypes are:

- Contact with needles or medical sharps (132 incidents)
- Slip, trip or fall (110 incidents)
- Manual handling – patient/service user handling (52 incident)

42 incidents resulted in moderate harm, 204 low harm and 64 no harm.

Violence and aggression profile Q4 2021-2022

Incident Type	January 2022	February 2022	March 2022
Assault	49	39	32
Aggression	33	34	29
Verbal abuse	5	12	9
Threats	1	2	1
Sexual Incidents	4	0	2
Hate Incidents (racial)	3	3	1
Harassment	2	1	3
Incidents with weapons	15	10	16
Harm rating	January 2022	February 2022	March 2022
Severe	1	0	1
Moderate	22	6	12
Low	35	37	37
None	42	51	32

RIDDOR

	21/22 Q1	21/22 Q2	21/22 Q3	21/22 Q4	22/23 Q1	Total
Specified injury	1	1	4	3	0	9
Dangerous Occurrence	0	0	1	0	0	1
Injury >7 days	8	11	11	13	3	46
Occupational Disease	1	0	1	0	0	2
Total	10	12	17	16	3	58

Breakdown by Cause	No.
Slip, trip, fall same level	21
Manual Handling	13
Violence & Aggression	9
Struck by object	4
Another kind of incident	4
Burn	2
Needle stick	2
Occupational Disease	2
Dangerous Occurrence	1

Scrutiny of incidents is undertaken by the Health and Safety Team. This ensures that any incidents that meet the requirement to report to the HSE are identified.

RIDDOR reports are discussed at Directorate Quality and Safety Groups so that learning can be shared amongst the group members and improvements made wherever possible to prevent reoccurrence.

HS&S Team continue to raise awareness with managers with a dedicated section on the management of workplace slips, trips and falls on the Manager's Health and Safety Induction linked to the Policy. A separate piece of work is planned to interrogate the causes of RIDDOR reportable slip, trip and fall incidents to see if there are any patterns that can direct future work on the topic.

Personal Injury Claims

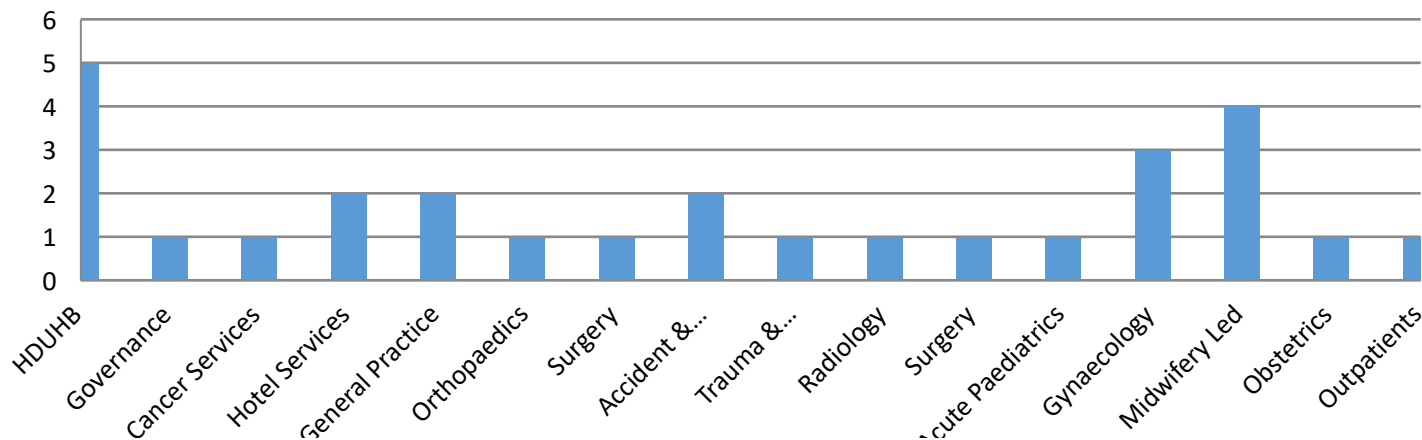
36 open personal injury (PI) claims

An overview is provided of PI claims and the locations and breakdown of the four main types including violence and aggression, Accident/Injury, Equipment and Infrastructure.

An estimation of the potential value of damages is £2,233,739.81.

Many of the claims will however be capable of defence or reduced settlement.

Claims received 01/04/2021 – 25/03/2022 by Service



Breakdown Type	No.
Accident/Injury	15
Behaviour (including violence and aggression)	10
Equipment/Devices	6
Infrastructure (including staffing, facilities, environment)	2

Monitoring Incidents and Next Steps

- Incidents including RIDDOR submissions are monitored at each Directorate Quality and Safety Committee. Certain incidents are discussed in detail including measures implemented to reduce the likelihood of recurrence.
- A Quality and Safety Dashboard is in development and this will provide Directorates with easy access to their specific incident data.

Recommendation

The Health and Safety Committee is requested to take assurance from the report that processes are in place to review and monitor staff safety incidents highlighted through the incident reporting process.