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PWYLLGOR IECHYD A DIOGELWCH HEALTH & SAFETY COMMITTEE	

DYDDIAD Y CYFARFOD: DATE OF MEETING:	10 July 2023
TEITL YR ADRODDIAD: TITLE OF REPORT:	Security Update Paper
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Mandy Rayani, Director of Nursing, Quality and Patient Experience
SWYDDOG ADRODD: REPORTING OFFICER:	Tim Harrison, Head of Health, Safety and Security

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)
Er Sicrwydd/For Assurance

ADRODDIAD SCAA SBAR REPORT
Sefyllfa / Situation This report is presented to the Health and Safety Committee (HSC) to provide an update on progress being made against the recommendations highlighted within the Security Management Review paper reported to the HSC on 6 March 2023.
Cefndir / Background The Security Review paper was presented to the Executive Team on the 19 April 2023 with the aim of raising awareness of the security risks to the organisation and where possible to seek support in improving security management across the board.
Asesiad / Assessment Corporate Risk1328 assessment has been updated to reflect the current threat and vulnerabilities facing the organisation. This has resulted in the risk score increasing from 12 to 16. The Executive Team have requested a cost benefit analysis following the Security Review recommendations of having dedicated security staff employed across the Health Board sites. This is currently being prepared and will be submitted for future consideration. Furthermore, the Executive Team have requested that capital bids be prepared specifically for environmental improvements should opportunities become available within this financial year. The Executive Team requested that both Aberystwyth and Trinity St David's University be approached to potentially provide a security service level agreement to hospital sites using University Security personnel. Unfortunately, due to the lack of Security Industry Authority (SIA) licencing for their own personnel, they would not be able to enter any such agreement with Hywel Dda University Health Board (HDdUHB).

Porter Training compliance across HDdUHB is of concern, the Prevention and Management of Violence and Aggression (PAMOVA) team have reported a considerable short fall in porters training compliance to deal with Violence and Aggression across HDdUHB sites.

The physical installation of CCTV cameras as part of the upgrade scheme to the existing Accident and Emergency (A&E), Adult Medical Admission Unit and Minor Injuries departments has been completed. Disappointingly the network infrastructure necessary to power the cameras has not yet commenced. This matter is ongoing with IT, but as of yet have no completion date.

Once fully operational this upgrade will provide high quality images as well as remote access for the four acute hospital sites and will greatly improve the ability to quickly observe the CCTV images as well as providing evidential quality data to the Police.

The Security Adviser is making progress with the following work streams/projects that are being used to enhance security arrangements across HDdUHB:

- Reviewing CCTV in other locations across HDdUHB with the intention of submitting capital bids to upgrade existing systems. This will assist HDdUHB in prosecuting individuals if the need arises, with evidential standard CCTV footage being made available.

- Agreement that the Workforce Department will issue Identity (ID) badges to new starters and for each Acute and Community site to provide access control permissions onto the ID badge. Improving the process as to when staff leave the organisation is still being looked at, but we are confident that solutions will be found to improve this risk.

- Regular Security drills are being conducted by the Security Adviser on all four acute sites to test emergency procedures. Procedures for responding to violent and aggressive incidents "Code George" procedure employed at Withybush Hospital is currently being reviewed with the Portering staff. Once agreed this will be implemented and promoted across all acute hospital sites.

- Acute site "Lockdown" procedures have been written. This has identified a need to provide training to key staff who will be engaged in activating a lockdown. This will be provided by the Security Advisor.

- Site Security surveys of all HDdUHB sites are planned to identify shortfalls in security measures. Visits to Gorwellion, Swyn Y Gwynt, St Carodogs and Cwm Seren have taken place during May and June 2023. Updated risk assessments for Mental Health/Learning Disability units have also been undertaken at the same time. This has helped units identify any gaps in security and improvements have been implemented during this period of time.

- Key messages issued to members of HDdUHB on security risks and management arrangements including better signage and staff information has been provided.

- The Governments Counter Terrorism (CT) "Protect" App is now available on all HDdUHB issued mobile phones, providing the latest guidance on security measures and CT information.

- The Security Adviser is currently reviewing existing and new staff attack systems used within the A&E departments. The system at Withybush Hospital will have the added ability to integrate with a patient call bell/alarm system.

- The Security Adviser is Liaising with local Police Community Support Officers (PCSO) across all HDdUHB sites. This will enable PCSO's to add HDdUHB sites to their regular patrol routes on a weekly basis.

Argymhelliad / Recommendation

For the Health & Safety Committee to gain assurance that work has progressed, and improvements have been made in relation to the security themes as detailed within the review report.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	2.1 Provide assurance around the UHB arrangements for ensuring the health, safety, welfare and security of all employees and of those who may be affected by work-related activities, such as patients, members of the public, volunteers contractors etc.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	718 Health and Safety Management
Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com)	6. All Apply Choose an item. Choose an item. Choose an item.
Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com)	All Health & Care Standards Apply Choose an item. Choose an item. Choose an item.
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable Choose an item. Choose an item. Choose an item.
Amcanion Cynllunio Planning Objectives	2a Staff health and wellbeing Choose an item. Choose an item. Choose an item.
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	10. Not Applicable Choose an item. Choose an item. Choose an item.

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Not applicable.
Rhestr Termau: Glossary of Terms:	Contained within the body of the report.
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Ansawdd Iechyd a Diogelwch: Parties / Committees consulted prior to Health and Safety Committee:	Partnership Forum meetings.

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Not applicable.
Ansawdd / Gofal Claf: Quality / Patient Care:	Potential for quality of patient care to be compromised if large numbers of staff are affected by COVID-19 themselves.
Gweithlu: Workforce:	There is an impact on staff health and wellbeing as well as safety for non-compliance with COVID-19 management arrangements.
Risg: Risk:	Directorate Risk Registers have highlighted a number of the topics covered within this report.
Cyfreithiol: Legal:	A breach of health and safety regulations can result in the issue of prohibition or improvement notices or criminal proceedings.
Enw Da: Reputational:	Prosecutions and claims due to breaches in legislation or personal injury claims can lead to negative publicity.
Gyfrinachedd: Privacy:	Not applicable.
Cydraddoldeb: Equality:	Has EqIA screening been undertaken? No