



**PWYLLGOR CYNLLUNIO POBL A SICRWYDD PERFFORMIAD  
PEOPLE PLANNING AND PERFORMANCE ASSURANCE COMMITTEE**

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	17 December 2020
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Performance Update for Hywel Dda University Health Board – Month 8 2020/21
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Huw Thomas, Director of Finance (In association with all Executive Leads)
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Huw Thomas, Director of Finance

**Pwrpas yr Adroddiad (dewiswch fel yn addas)  
Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA  
SBAR REPORT**

**Sefyllfa / Situation**

The performance report incorporates COVID-19 elements and focuses primarily on Hywel Dda University Health Board's (HDdUHB) key deliverable areas. As in previous months, this report is being brought to the People, Planning and Performance Assurance Committee's (PPAC) attention to examine and consider HDdUHB's latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic. This update consists of:

- Executive summary.
- COVID-19 one page summary of key points.
- Key performance areas overview.
- Essential service update – a one page summary of services maintaining Welsh Government (WG) operating framework compliance.
- Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the performance internet web page (<https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance>):

- Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported.
- Trend charts – shows our performance over time for the key deliverable indicators.

**Cefndir / Background**

The interim NHS Wales Delivery Framework 20/21 (<https://hduhb.nhs.wales/about-us/performance-targets/performance-documents/2020-21-delivery-framework>) published in May 2020 has migrated and modelled on 'A Healthier Wales' quadruple aims as part of the 'Single Integrated Outcomes Framework for Health and Social Care'.

## Asesiad / Assessment

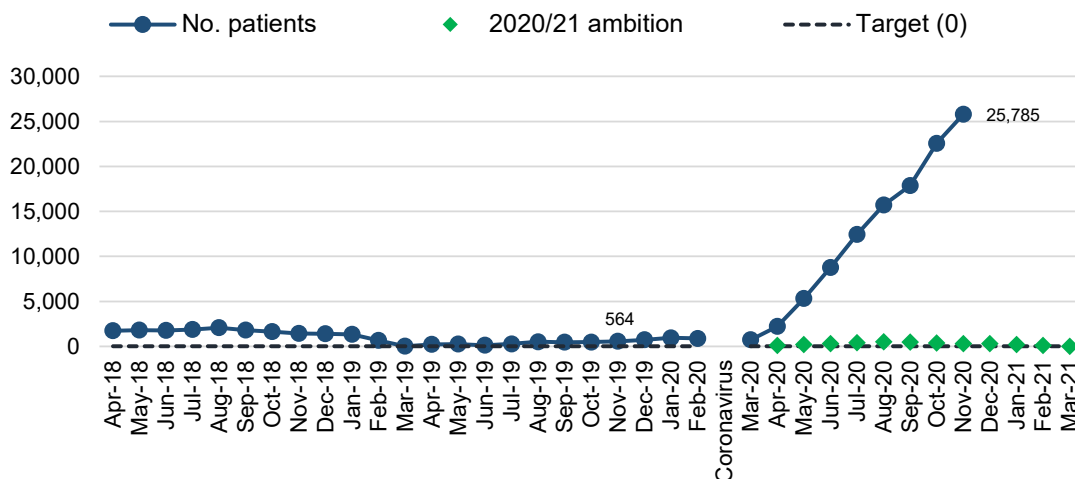
Key points to highlight in relation to this month's IPAR are:

- **Unscheduled care** – the overall performance trend for the four unscheduled care metrics is declining. In November 2020, red calls reported the poorest performance since October 2015.

Metric	Target	Sep 20	Oct 20	Nov 20	Mar-Nov 20
Red calls <8 minutes	65%	50.6%	58.9%	47.0%	
Ambulance handovers >1 hour	0	222	226	374	
A&E/MIU <4 hour waits	95%	78.1%	78.2%	76.1%	
A&E/MIU >12 hour waits	0	491	452	614	

- **Planned care** – breaches for referral to treatment (RTT) within 36 weeks have increased for the 8<sup>th</sup> consecutive month from 722 in March 2020 to 25,785 in November 2020. We are continuing to work with the Informatics Department on the risk stratification of the waiting lists which will be shared once complete. The Chief Executives in Wales have requested a full review of patient volumes waiting over 36 weeks and projected recovery times; this data is currently being updated.

### Patients waiting 36 weeks+ from referral to treatment



- **Neurodevelopment and Psychological services** – as at 31<sup>st</sup> October 2020, there were 1,166 children waiting over 26 weeks for a neurodevelopment assessment and 1,206 adults waiting over 26 weeks for a psychological therapy.

### Cancer

- During October 2020, 78 out of 113 (69%) urgent suspected cancer patients commenced treatment within 62 days, considerably below the 95% target. The requirement for cancer patients to self-isolate pre-treatment continues to impact on performance across Wales.
- The 98% target was achieved for non-urgent suspected cancer patients (99%).

- **Diagnostics and therapies** – improvements continued to be made in November 2020 to reduce breaches for diagnostic waits (5,288 compared to 7,669 in May 2020). Therapy waits have been consistently reducing each month, from 1,613 in June 2020 to 463 in November 2020.
- **Stroke**
  - The percentage of patients admitted to a stroke unit within 4 hours has improved across 3 of our sites this month. Bronglais General Hospital (BGH) has consistently met the target of 54%. Wyllich General Hospital (WGH) declined from 64.3% in October 2020 to 52.4% in November 2020. Over the last 12 months, Glangwili General Hospital (GGH) has repeatedly fallen below target; although improvement was seen in November 2020 only 15.4% performance was achieved.
  - The target for stroke patients to be seen within 24 hours by a stroke consultant has been consistently met throughout the COVID-19 pandemic.
- **Healthcare acquired infections (HCAI)** – the targets have not been met for Clostridioides difficile (C.difficile), Escherichia coli (E.coli) and Staphylococcus aureus (S. aureus). However, when compared to the same period in 2019/20, year-to-date improvements have been made: C.difficile cases reduced by 12%, E.coli cases reduced by 23% and S.aureus cases reduced by 24%.

For more supporting data, see the performance trend charts and performance overview matrix (both available <https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance>).

As previously documented, the recording and monitoring of data for all areas is continuing bar: substance misuse, deaths scrutinised by an independent medical examiner, hip fractures, carbon monoxide (CO) validation for smoking cessation, hospital acquired thrombosis and some Mental Health Act measures. Work is ongoing to address these data gaps.

#### Argymhelliad / Recommendation

PPPAC is asked to review the Month 8 (2020/21) IPAR report.

<b>Amcanion: (rhaid cwblhau)</b>	
<b>Objectives: (must be completed)</b>	
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	4.7 Provide support to the Committee in its role of scrutinising performance and assurance on overall performance and delivery against Health Board plans and objectives, including delivery of key targets, giving early warning on potential performance issues and making recommendations for action to continuously improve the performance of the organisation and, as required, focus in detail on specific issues where performance is showing deterioration or there are issues of concern.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	All Health & Care Standards Apply

Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2019-20	4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives

<b>Gwybodaeth Ychwanegol: Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2020-21
Rhestr Termiau: Glossary of Terms:	Contained within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Cynllunio Pobl a Sicrwydd Perfformiad: Parties / Committees consulted prior to People Planning and Performance Assurance Committee:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	Better use of resources through integration of reporting methodology
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	Use of key metrics to triangulate and analyse data to support improvement
<b>Gweithlu: Workforce:</b>	Development of staff through pooling of skills and integration of knowledge
<b>Risg: Risk:</b>	Better use of resources through integration of reporting methodology
<b>Cyfreithiol: Legal:</b>	Better use of resources through integration of reporting methodology
<b>Enw Da: Reputational:</b>	Not applicable
<b>Gyfrinachedd: Privacy:</b>	Not applicable
<b>Cydraddoldeb: Equality:</b>	Not applicable