

**PWYLLGOR CYNLLUNIO POBL A SICRWYDD PERFFORMIAD**  
**PEOPLE PLANNING AND PERFORMANCE ASSURANCE COMMITTEE**

<b>DYDDIAD Y CYFARFOD:</b> <b>DATE OF MEETING:</b>	27 August 2020
<b>TEITL YR ADRODDIAD:</b> <b>TITLE OF REPORT:</b>	Performance Update for Hywel Dda University Health Board – Month 4 2020/21
<b>CYFARWYDDWR ARWEINIOL:</b> <b>LEAD DIRECTOR:</b>	Karen Miles, Director of Planning, Performance and Commissioning In association with all Executive Leads
<b>SWYDDOG ADRODD:</b> <b>REPORTING OFFICER:</b>	Karen Miles, Director of Planning, Performance and Commissioning

**Pwrpas yr Adroddiad (dewiswch fel yn addas)****Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

**ADRODDIAD SCAA**  
**SBAR REPORT****Sefyllfa / Situation**

The performance report incorporates COVID-19 elements and focuses primarily on our key deliverable areas.

As in previous months, this report is being brought to the People, Planning and Performance Assurance Committee's (PPAC) attention to examine and consider Hywel Dda University Health Board's (HDDUHB) latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic. A new section has been added to provide an overview of our compliance with Welsh Government (WG) [essential services guidelines](#). This update consists of:

- Executive summary;
- COVID-19 one page summary of key points;
- Key performance areas overview;
- Essential service update – a one page summary of services maintaining WG operating framework compliance;
- Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the [performance internet web page](#):

- Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported;
- Trend charts – shows our performance over time for the key deliverable indicators.

**Cefndir / Background**

The interim [NHS Wales Delivery Framework 20/21](#) published in May 2020 has migrated and modelled on 'A Healthier Wales' quadruple aims as part of the 'Single Integrated Outcomes Framework for Health and Social Care'.

**Asesiad / Assessment**

During the pandemic, we continue to record and monitor data for all areas, bar two exceptions:

Metric	Notes
Substance misuse	Whilst collection of substance misuse data continues and is available from March 2020, publication of substance misuse statistics remains suspended. Key Performance Indicator (KPI) data cannot be shared as NHS Wales Informatics Service (NWIS) are still in the process of examining it in order to provide an accurate representation of data trends during this unprecedented period.
Mortality	Data has not been collected on the percentage of deaths scrutinised by an independent medical examiner, because of the inability to recruit medical examiners due to COVID-19.

Some performance metrics have been collected locally without validation due to the clinical input required. An example being pressure ulcers in the hospital and community setting.

**Healthcare acquired infections** - interim infection rates, per 100,000 population, have been published by Public Health Wales (PHW) and are included in the performance overview. It is anticipated that as more PHW resources become available, cumulative reduction rates will be published.

**Sickness absence** – the figures provided to WG are only partially complete, as the latest absence for staff who are on the rostering system interfaces once a month. Health Education and Improvement Wales (HEIW)/WG are aware of shortfalls from HDdUHB and for other health boards. Our Workforce and Informatics teams are currently working to develop a digital solution to address this issue.

**Unscheduled care** - Ambulance handovers over one hour and both 4 hour and 12 hour Accident & Emergency/Minor Injury Unit waits show a decline in performance during July 2020 compared to the previous month. Ambulance red calls have also seen a decline in performance of 8.5% from June 2020.

#### Argymhelliad / Recommendation

PPPAC is asked to discuss the revised report format in light of the current COVID-19 pandemic requirements and advise of any issues arising from its content, or format changes required going forward.

#### **Amcanion: (rhaid cwblhau)**

#### **Objectives: (must be completed)**

Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	4.7 Provide support to the Board in its role of scrutinising performance and assurance on overall performance and delivery against Health Board plans and objectives, including delivery of key targets, giving early warning on potential performance issues and making recommendations for action to continuously improve the performance of the organisation and, as required, focus in detail on specific issues where performance is showing deterioration or there are issues of concern.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable

Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2019-19</a>	4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2019-20
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Cynllunio Pobl a Sicrwydd Perfformiad: Parties / Committees consulted prior to People Planning and Performance Assurance Committee:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Better use of resources through integration of reporting methodology
Ansawdd / Gofal Claf: Quality / Patient Care:	Use of key metrics to triangulate and analyse data to support improvement
Gweithlu: Workforce:	Development of staff through pooling of skills and integration of knowledge
Risg: Risk:	Better use of resources through integration of reporting methodology
Cyfreithiol: Legal:	Better use of resources through integration of reporting methodology
Enw Da: Reputational:	Not applicable
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable