

Performance Trend Charts: data as at 31st July 2020

Click a link below to view the trend chart and data for that indicator

Better Prevention & Self-Management

- ['6 in 1' vaccine](#)
- [MMR vaccine](#)
- [Attempt to quit smoking](#)
- [CO validated as quit smoking](#)

Motivated & Sustainable Workforce

- [Performance appraisals \(PADR\)](#)
- [Core Skills Training Framework \(CSTF\)](#)
- [Sickness absence](#)
- [Complaints](#)
- [Consultants/SAS doctors - current job plan](#)

Higher Value, Rapid Improvement & Innovation

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- [Agency spend](#)
- [Finance](#)

Quality and Accessible Services

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- [E.coli](#)
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- [Mental health delayed transfers of care \(DTOC\)](#)
- [Non-mental health DTOC](#)
- [Ambulance red calls](#)
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- [A&E/MIU 4 hour waits](#)
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- [Admission to stroke unit <4 hours](#)
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- [Diagnostic waiting times](#)
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- [Referral to treatment \(RTT\) <=26 weeks](#)
- [RTT patients waiting 36 weeks+](#)
- [Neurodevelopment assessment](#)
- [Psychological therapy - adults](#)

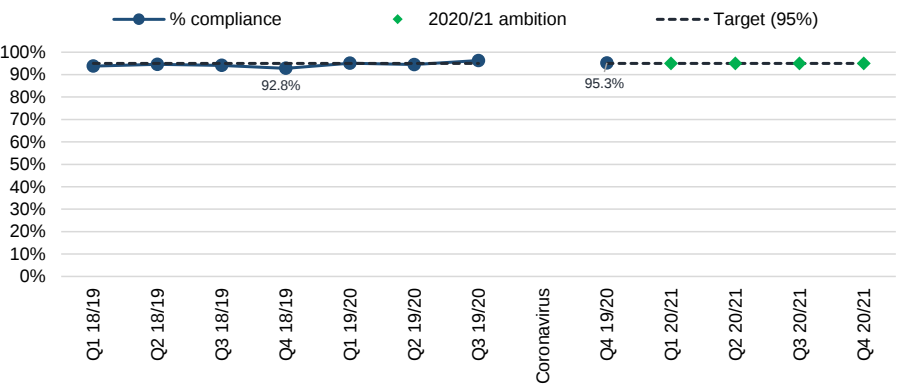


Additional resources (intranet access needed):

[Integrated Performance Assurance Reports \(IPAR\) and performance overview](#)



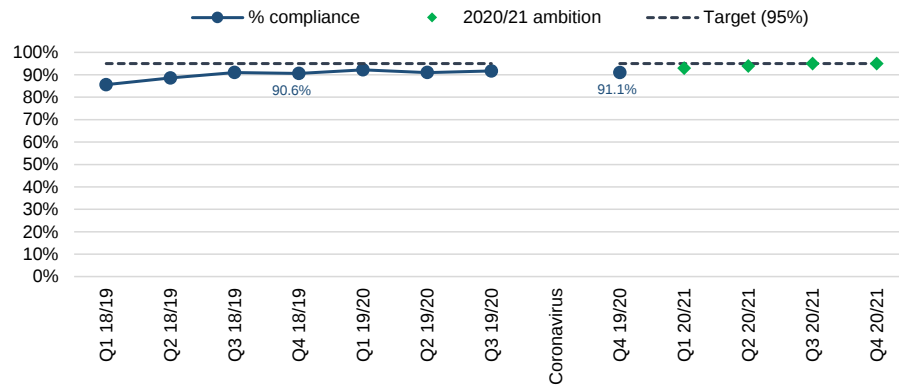
% children receiving 3 doses of '6 in 1' vaccine by age 1



% children receiving 3 doses of '6 in 1' vaccine by age 1	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance	93.8%	94.6%	94.1%	92.8%	95.1%	94.5%	96.3%		95.3%				
2020/21 ambition										95%	95%	95%	95%
Target (95%)	95%	95%	95%	95%	95%	95%	95%		95%	95%	95%	95%	95%



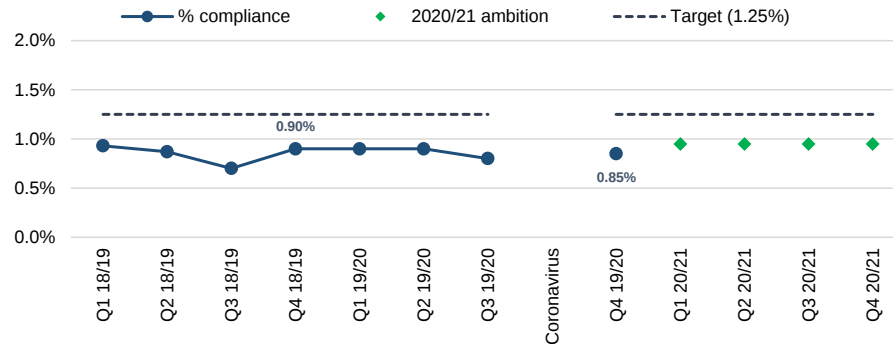
% children receiving 2 doses of MMR vaccine by age 5



% children receiving 2 doses of MMR vaccine by age 5	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance	85.6%	88.6%	91.0%	90.6%	92.2%	91.0%	91.7%		91.1%				
2020/21 ambition										93%	94%	95%	95%
Target (95%)	95%	95%	95%	95%	95%	95%	95%		95%	95%	95%	95%	95%



% of adult smokers who make a quit attempt via smoking cessation services (in quarter)*

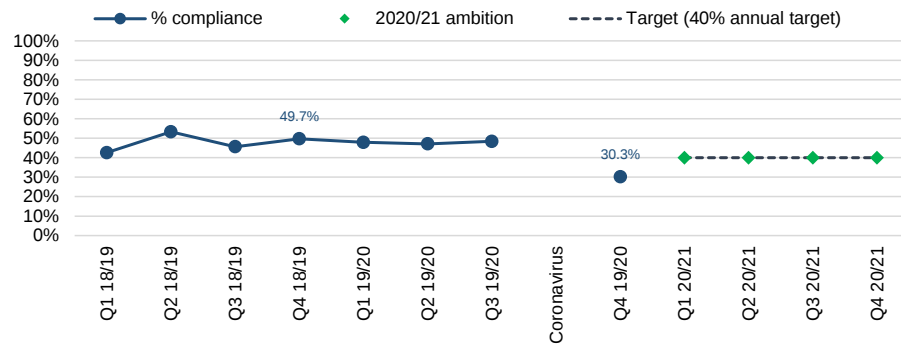


* quarterly figures are provided to show the trend; actual target is 5% cumulative by 31st March 2020

[illegible]



% smokers who are CO-validated as quit at 4 weeks*

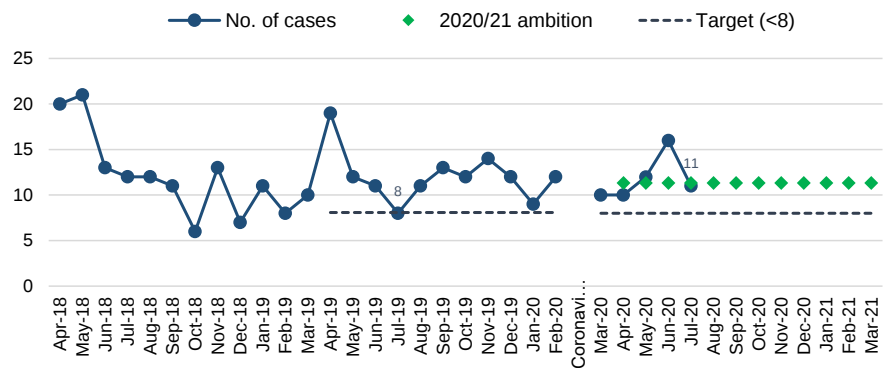


* during the COVID pandemic, Welsh Government have advised CO validation is no longer part of treatment due to the risk of infection

% smokers who are CO-validated as quit at 4 weeks*	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19	Q1 19/20	Q2 19/20	Q3 19/20	Coronavirus	Q4 19/20	Q1 20/21	Q2 20/21	Q3 20/21	Q4 20/21
% compliance	42.6%	53.3%	45.6%	49.7%	47.9%	47.1%	48.4%		30.3%				
2020/21 ambition									40%	40%	40%	40%	
Target (40% annual target)									40%	40%	40%	40%	

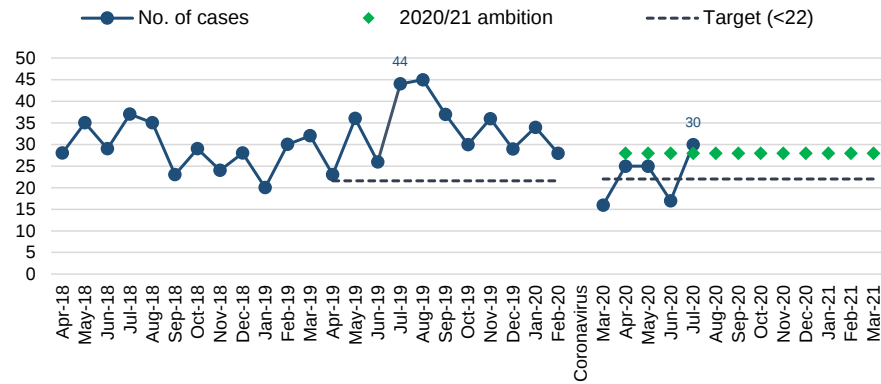


Number of cases of C.diff

[illegible]

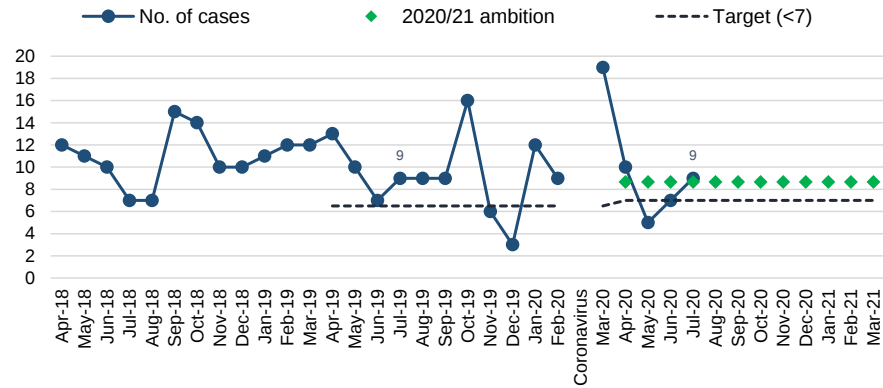


Number of cases of E.coli

[illegible]

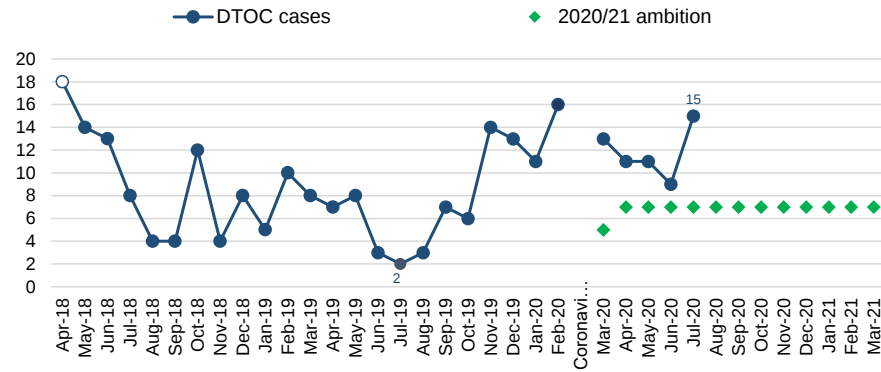


Number of cases of S.aureus

[illegible]

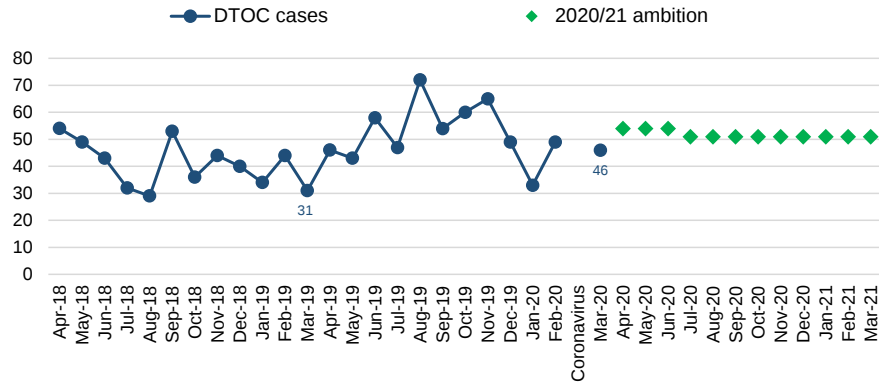


Mental Health DTOC cases (12 mth reduction target)

[illegible]



Non Mental Health DTOC cases (12 mth reduction target)

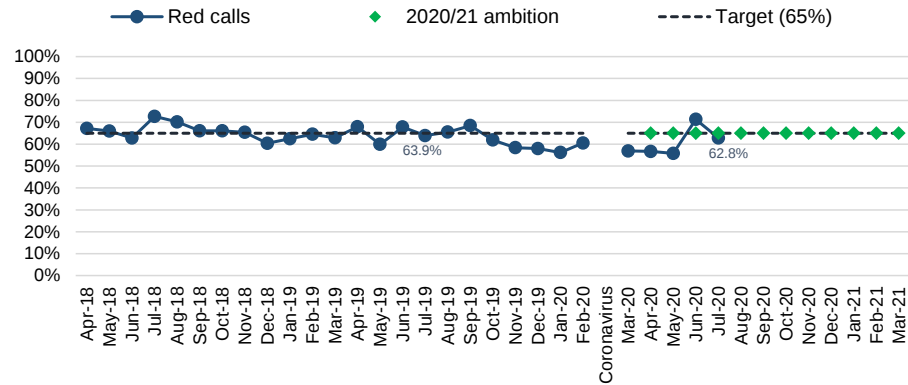


Non Mental Health DTOC cases (12 mth reduction target)	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21						
DTOC cases	54	49	43	32	29	53	36	44	40	34	44	31	46	43	58	47	72	54	60	65	49	33	49		46																		
2020/21 ambition																									54	54	54	51	51	51	51	51	51	51	51	51	51	51	51	51	51	51	51

Due to COVID-19, DTOC census patient number monitoring has been suspended until Sep'20

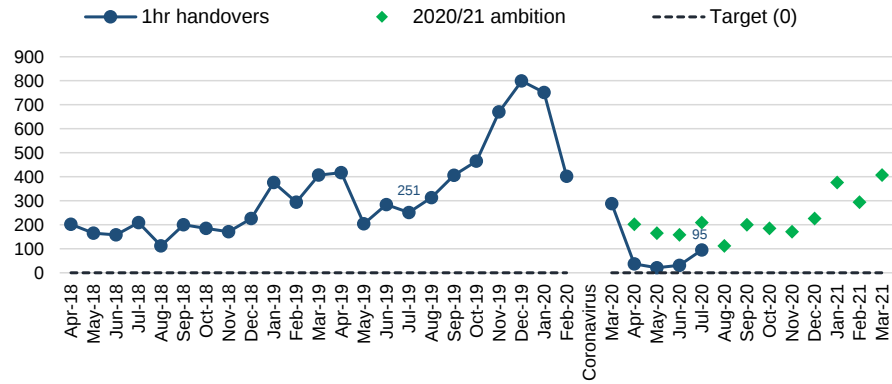


% of responses to ambulance red calls within 8 mins

[illegible]

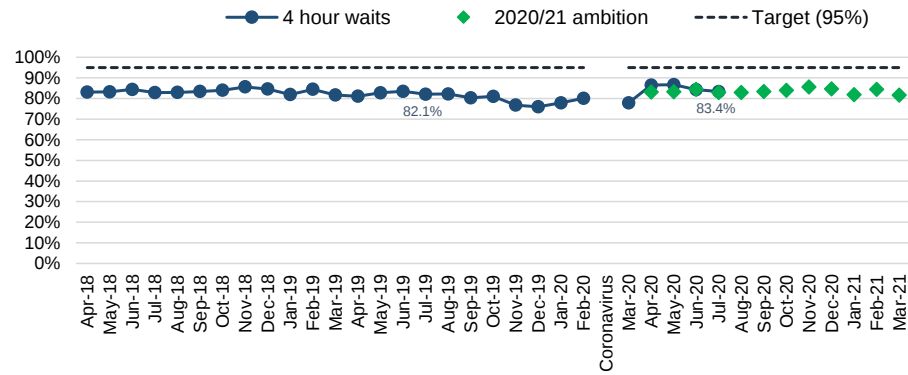


Ambulance handovers taking longer than 1 hour

[illegible]



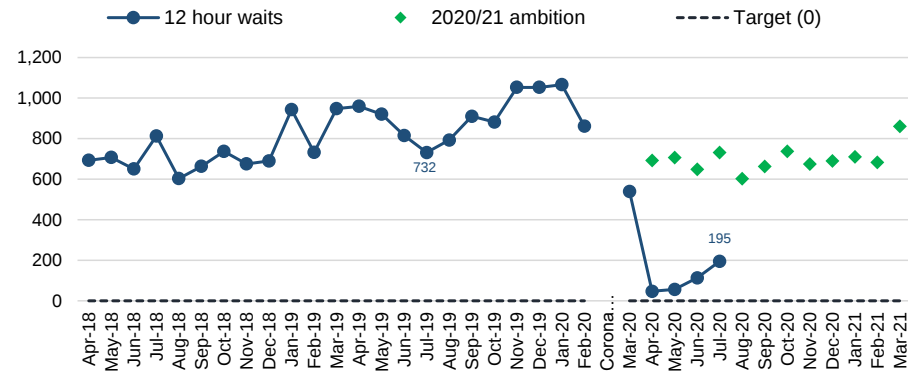
% of patients seen within 4 hours in A&E/MIU



# of patients seen within 4 hours in A&E/MIU	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21																				
4 hour waits	83.1%	83.3%	84.4%	82.9%	82.9%	83.4%	84.0%	85.6%	84.6%	81.9%	84.4%	81.7%	81.1%	82.8%	83.5%	82.1%	82.2%	80.3%	81.1%	76.8%	76.0%	77.9%	80.1%		77.9%	86.5%	86.7%	84.3%	83.4%																												
2020/21 ambition																									83.1%	83.3%	84.4%	82.9%	82.9%	83.4%	84.0%	85.6%	84.6%	81.9%	84.4%	81.7%																					
Target (95%)	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%		95%	95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%																			

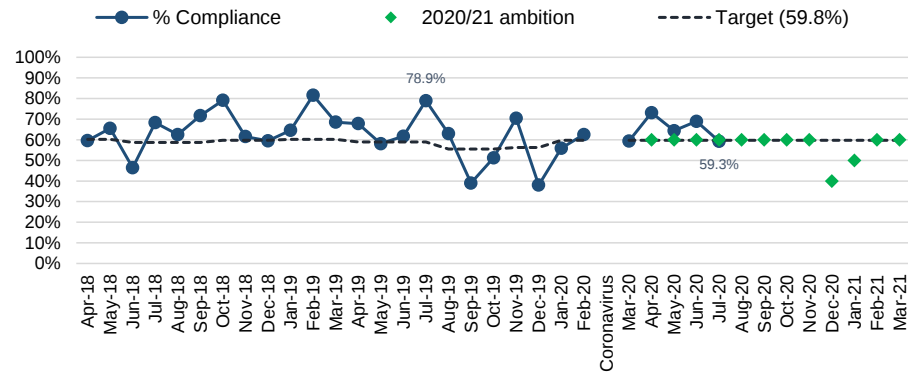


Patients waiting more than 12 hours in A&E/MIU

[illegible]



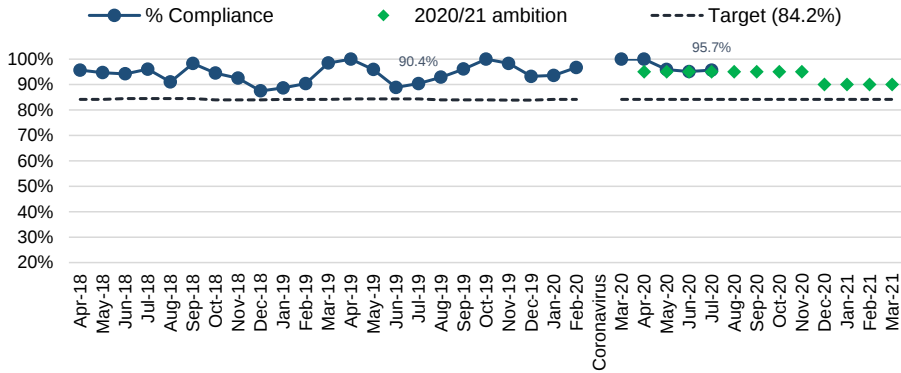
Admission to a stroke unit within 4 hours



Admission to a stroke unit within 4 hours	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20
% Compliance	59.6%	65.5%	46.4%	68.3%	62.5%	71.7%	79.1%	61.5%	59.5%	64.6%	81.6%	68.5%	67.8%	58.1%	61.7%	78.9%	63.0%	39.0%	51.2%	70.4%	38.0%	55.9%	62.5%
2020/21 ambition																							
Target (59.8%)	60.2%	60.2%	58.7%	58.7%	58.7%	58.7%	59.7%	59.7%	59.7%	60.2%	60.2%	60.2%	58.9%	58.9%	58.9%	58.9%	55.5%	55.5%	55.5%	56.3%	56.3%	59.8%	59.8%



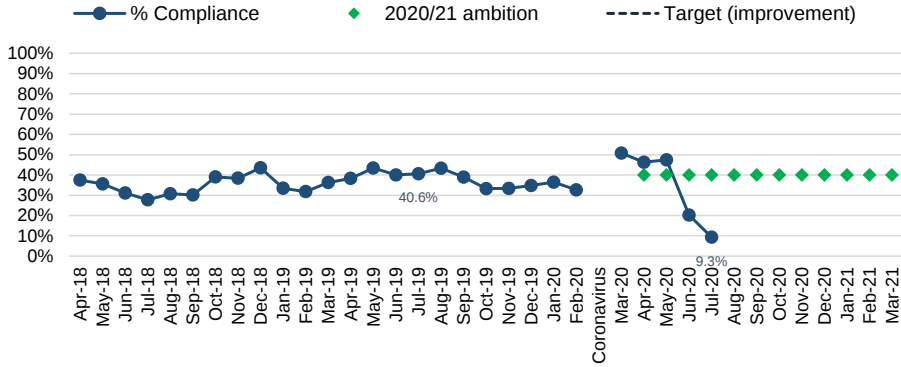
Assessed by stroke consultant within 24hrs



Assessed by stroke consultant within 24hrs	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20
% Compliance	95.7%	94.7%	94.2%	96.1%	91.0%	98.3%	94.5%	92.5%	87.5%	88.7%	90.4%	98.5%	100.0%	95.9%	88.9%	90.4%	92.9%	96.1%	100.0%	98.3%	93.2%	93.6%	96.7%
2020/21 ambition																							
Target (84.2%)	84.2%	84.2%	84.5%	84.5%	84.5%	84.5%	84.0%	84.0%	84.0%	84.2%	84.2%	84.2%	84.4%	84.4%	84.4%	84.4%	84.0%	84.0%	84.0%	83.9%	83.9%	84.2%	84.2%

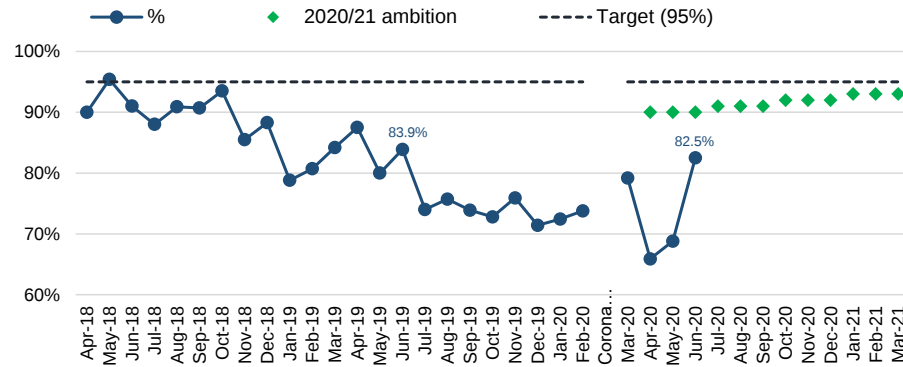


Stroke patients receiving required minutes for SALT

[illegible]

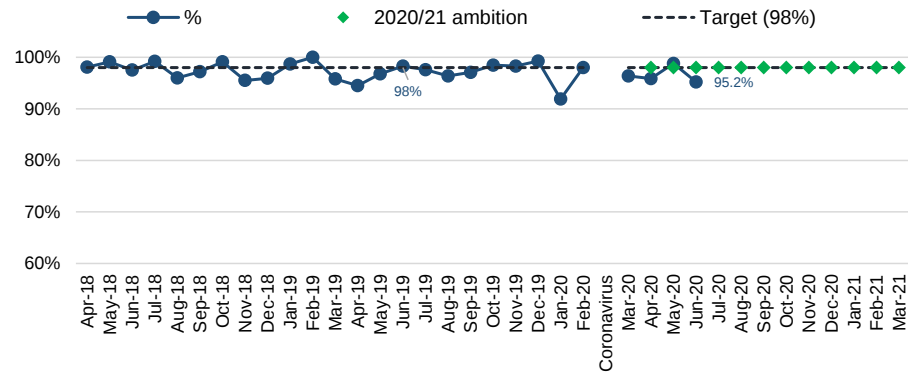


Urgent suspected cancer patients treated within 62 days

[illegible]

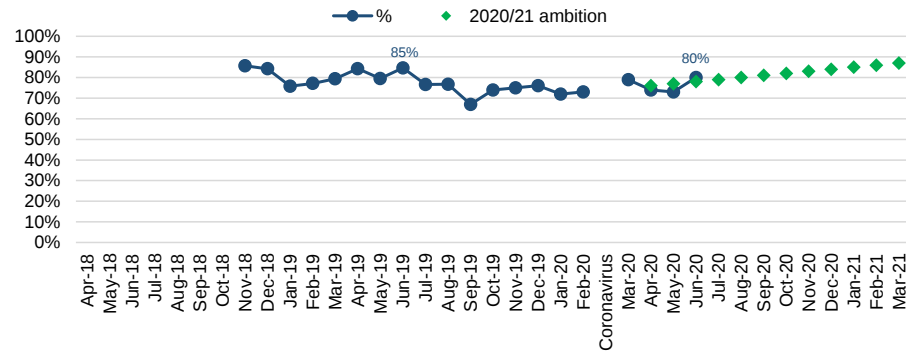


Non-urgent suspected cancer patients treated within 31 days

[illegible]



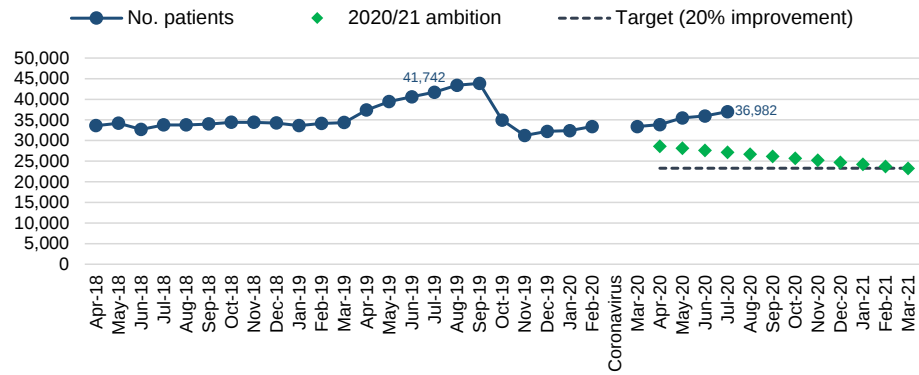
**Patients starting first definitive cancer treatment < 62 days
(with clinical suspensions)**



Patients starting first definitive cancer treatment < 62 days (with clinical suspensions)	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21							
%									86%	84%	76%	77%	79%	84%	80%	85%	77%	77%	67%	74%	75%	76%	72%		73%	79%	74%	73%	80%															
2020/21 ambition																									76.0%	77.0%	78.0%	79.0%	80.0%	81.0%	82.0%	83.0%	84.0%	85.0%	86.0%	87.0%								
Target (12m improvement)																																												

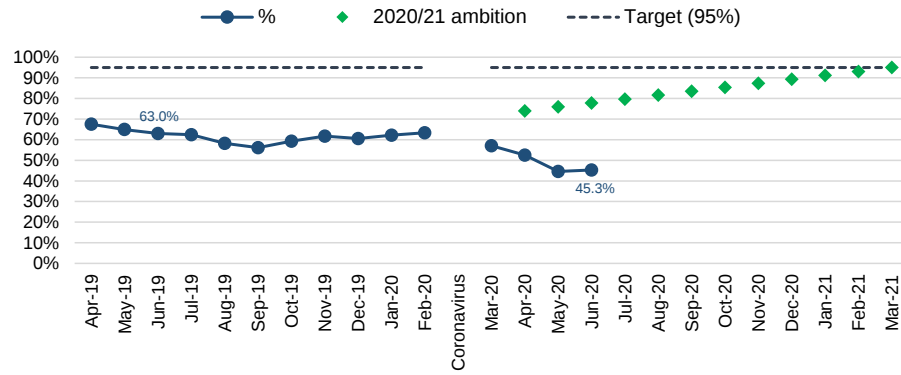


Delayed follow up appointments (all specialties)

[illegible]

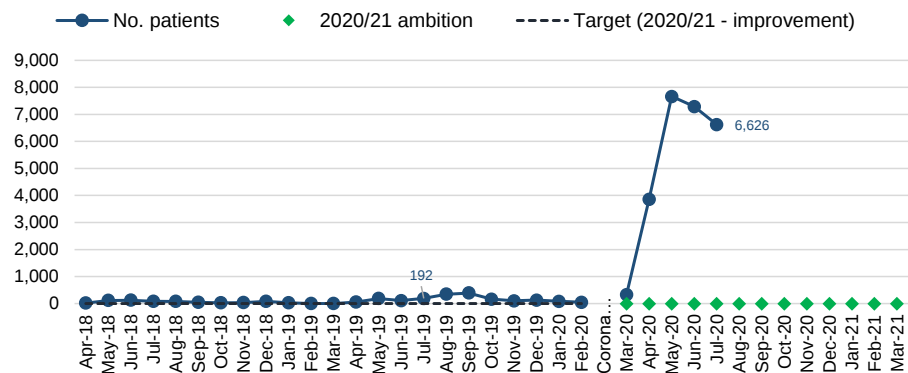


R1 eye care patients seen by target date (or <25% excess)

[illegible]

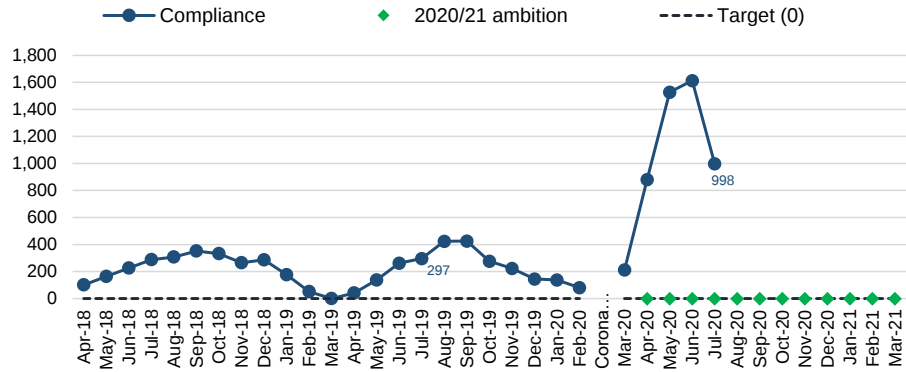


Patients waiting 8 weeks+ for a specified diagnostic

[illegible]

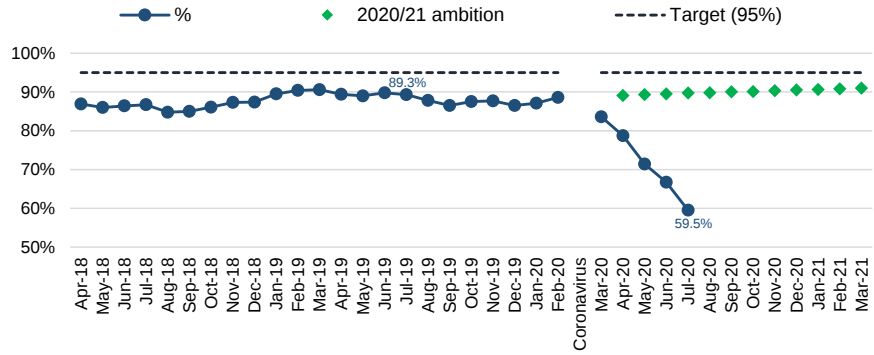


Waiting more than 14 weeks for a specific therapy

[illegible]

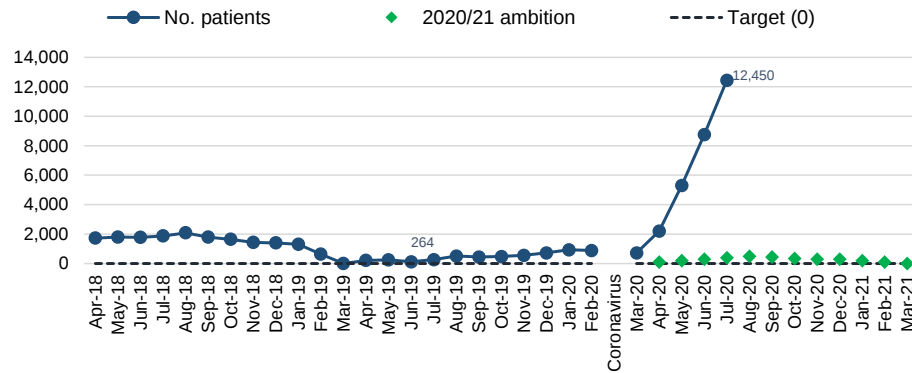


Patients waiting less than 26 weeks from referral to treatment

[illegible]

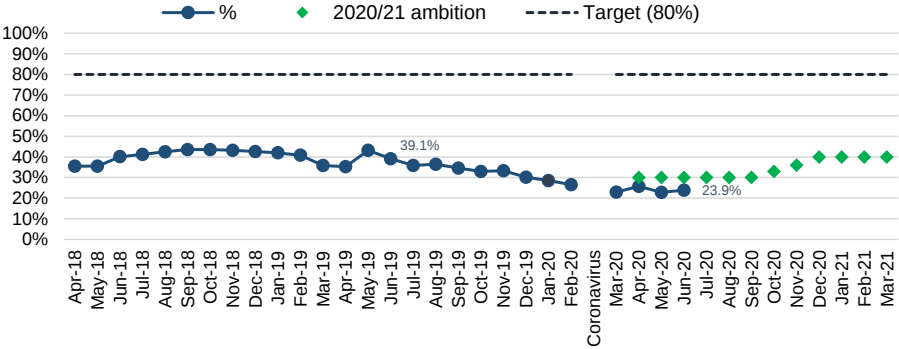


Patients waiting 36 weeks+ from referral to treatment

[illegible]



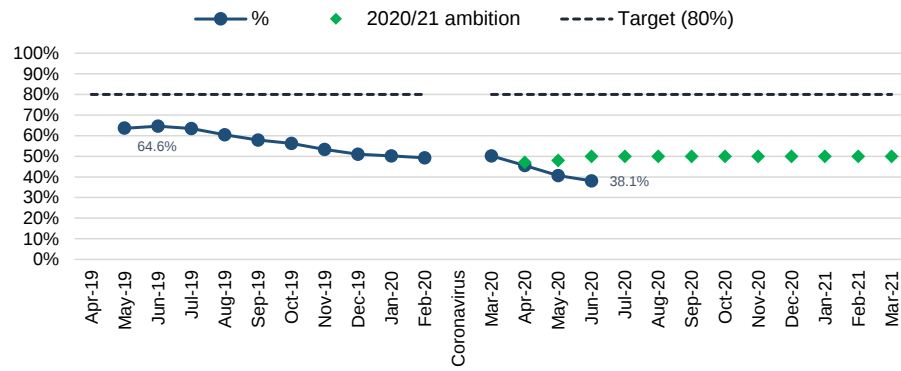
Children/young adults waiting <26 weeks for a neurodevelopment assessment



Children/young adults waiting <26 weeks for a neurodevelopment assessment	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	
%	35.5%	35.5%	40.1%	41.2%	42.5%	43.5%	43.6%	43.2%	42.6%	42.0%	40.8%	35.8%	35.3%	43.2%	39.1%	35.9%	36.5%	34.6%	33.0%	33.3%	30.2%	28.5%	26.5%		22.9%	25.8%	22.8%	23.9%										
2020/21 ambition																											30.0%	30.0%	30.0%	30.0%	30.0%	30.0%	33.0%	36.0%	40.0%	40.0%	40.0%	40.0%
Target (80%)	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%		80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	

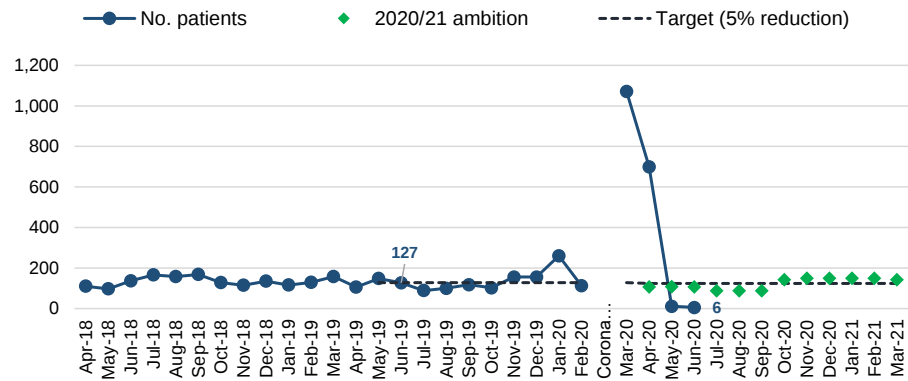


Adults waiting <26 weeks to start a psychological therapy

[illegible]

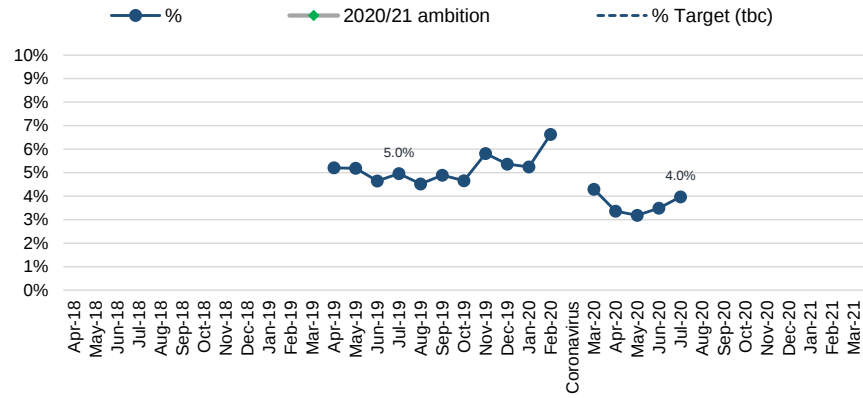


Hospital Initiated Cancellations within 24 hours

[illegible]



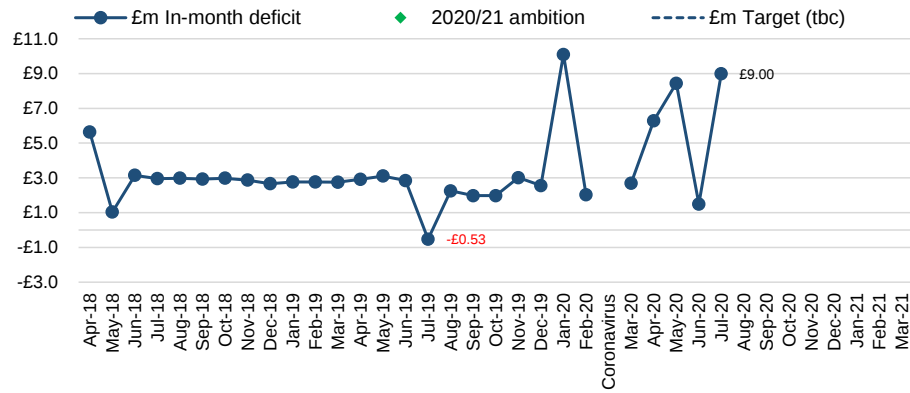
Agency spend as a % of the total pay bill



Agency spend as a % of the total pay bill	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21			
%														5.2%	5.2%	4.7%	5.0%	4.5%	4.9%	4.7%	5.8%	5.4%	5.2%		6.6%	4.3%	3.4%	3.2%	3.5%	4.0%										
2020/21 ambition																																								
% Target (tbc)																																								

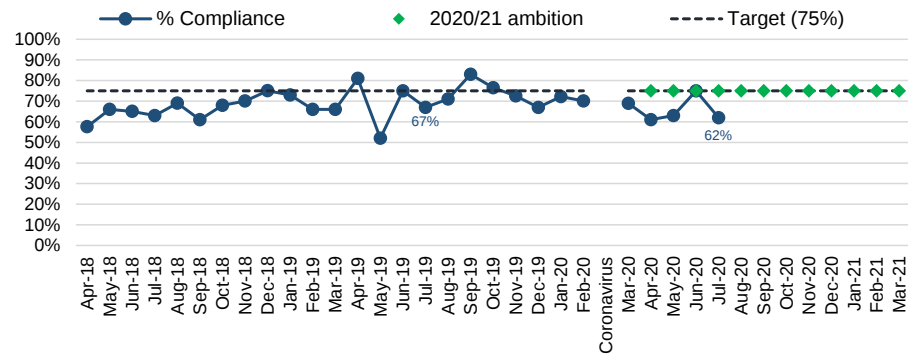


Financial balance

[illegible]

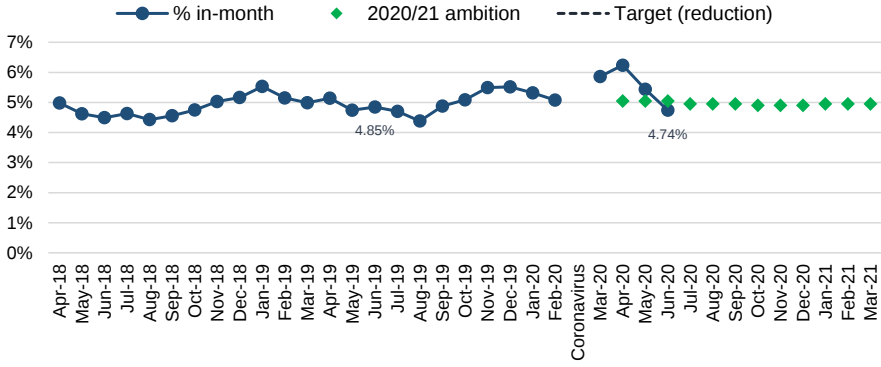


% complaints with final or interim reply <= 30 working days

[illegible]

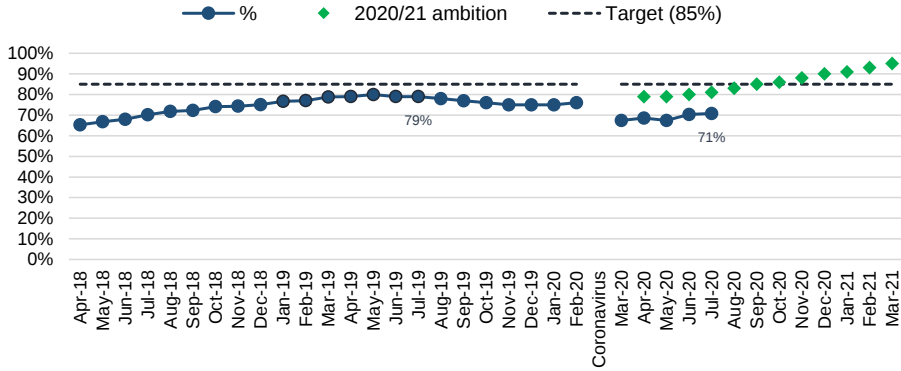


Sickness absence

[illegible]

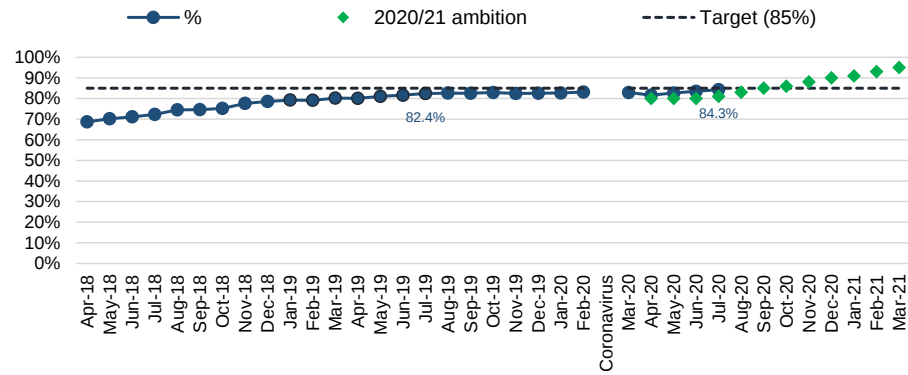


Staff who have had a PADR in the previous 12 months

[illegible]

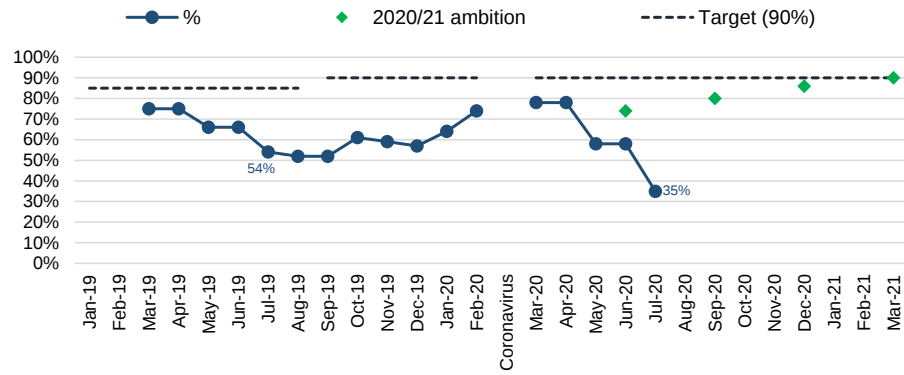


Core Skills Training Framework

[illegible]



Consultants/SAS doctors with a current job plan



Consultants/SAS doctors with a current job plan	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Coronavirus	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
%			75%	75%	66%	66%	54%	52%	52%	61%	59%	57%	64%	74%		78%	78%	58%	58%	35%								
2020/21 ambition																			74%		80%			86%		90%		
Target (90%)	85%	85%	85%	85%	85%	85%	85%	85%	90%	90%	90%	90%	90%	90%		90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	

* target increased from 85% to 90% from September 2019