

PWYLLGOR CYNLLUNIO POBL A SICRWYDD PERFFORMIAD
PEOPLE PLANNING AND PERFORMANCE ASSURANCE COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	29 October 2020
TEITL YR ADRODDIAD: TITLE OF REPORT:	Performance Update for Hywel Dda University Health Board – Month 6 2020/21
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Huw Thomas, Director of Finance (In association with all Executive Leads)
SWYDDOG ADRODD: REPORTING OFFICER:	Huw Thomas, Director of Finance

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Ar Gyfer Trafodaeth/For Discussion

ADRODDIAD SCAA
SBAR REPORT

Sefyllfa / Situation

The performance report incorporates COVID-19 elements and focuses primarily on our key deliverable areas. As in previous months, this report is being brought to the People, Planning and Performance Assurance Committee's (PPPAC) attention to examine and consider Hywel Dda University Health Board's (HDdUHB) latest available performance data, achievements, risks, impact and actions during the COVID-19 pandemic. This update consists of:

- Executive summary.
- COVID-19 one page summary of key points.
- Key performance areas overview.
- Essential service update – a one page summary of services maintaining Welsh Government (WG) operating framework compliance.
- Themed updates for key deliverables.

To help provide additional context, supporting documents can be viewed by accessing the [performance internet web page \(https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance\)](https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance):

- Performance overview matrix - contains all available data during the COVID-19 pandemic, whether this is locally collected or formally reported.
- Trend charts – shows our performance over time for the key deliverable indicators.

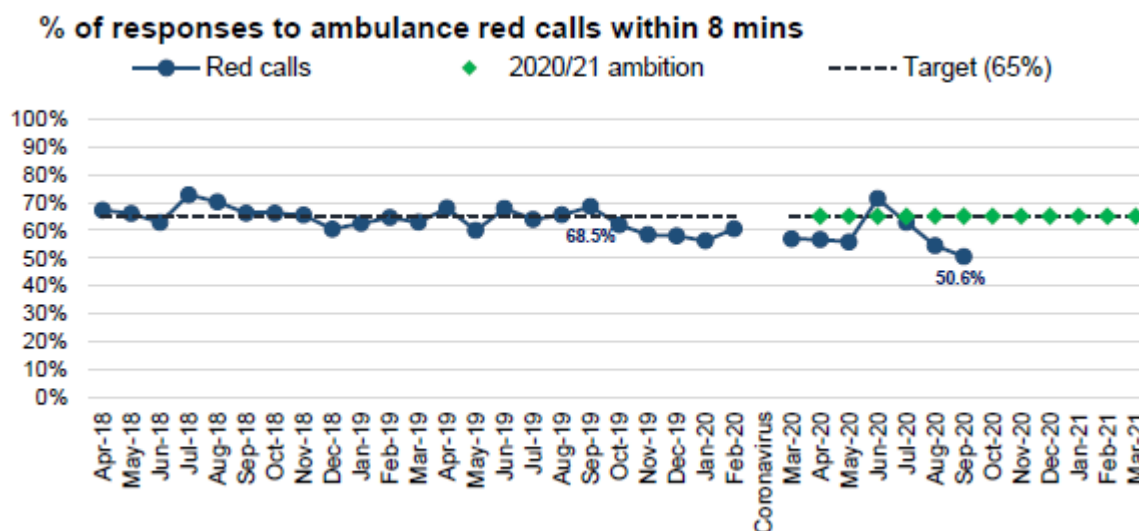
Cefndir / Background

The interim [NHS Wales Delivery Framework 20/21](https://hduhb.nhs.wales/about-us/performance-targets/performance-documents/2020-21-delivery-framework) (https://hduhb.nhs.wales/about-us/performance-targets/performance-documents/2020-21-delivery-framework) published in May 2020 has migrated and modelled on 'A Healthier Wales' quadruple aims as part of the 'Single Integrated Outcomes Framework for Health and Social Care'.

Asesiad / Assessment

Six key points to highlight in relation to this month's IPAR are:

- Unscheduled care** – red calls performance has declined for the third consecutive month, with September 2020 reported at 50.6% (see chart below) which is our poorest performance since records began in October 2015. All three local authority areas missed target (65%): Carmarthenshire 49.2%, Ceredigion 50.0% and Pembrokeshire 52.8%. However, October 2020's provisional performance is looking to have improved (62.1% as at 18th October 2020).



The other three unscheduled care metrics have also reported a continued deterioration in performance during September 2020:

Metric	Deteriorated	Target	September 2020 position
Ambulance handovers >1 hour	4 th consecutive month	0	222
A&E/MIU 4 hour waits	4 th consecutive month	95%	78.1%
A&E/MIU 12 hour waits	5 th consecutive month	0	491

- Stroke** – patients admitted to a stroke unit within 4 hours has also deteriorated for the 3rd consecutive month (55.4% in September 2020 against a 54% target). However, the target for stroke patients to be seen within 24 hours by a stroke consultant has been consistently met throughout the COVID-19 pandemic.
- Cancer**
 - During August 2020, 72 out of 87 (82.8%) urgent suspected cancer patients commenced treatment within 62 days, which is below the 95% target and a 3% reduction from July 2020. The requirement for cancer patients to self-isolate has impacted on performance across Wales.
 - However, the 98% target was met for non-urgent suspected cancer patients (98.7%) and there was a 2% improvement in patients on the single cancer pathway being treated within 62 days of the point of suspicion.
- Planned care** – referral to treatment within 36 week breaches have increased for the 6th consecutive month from 722 in March 2020 to 17,857 in September 2020. The specialties with the highest numbers of breaches are:
 - Trauma and orthopaedics 3,777
 - Ophthalmology 2,771
 - Ears, Nose & Throat (ENT) 2,418
 - Urology 1,496
 - General surgery 1,364.

- **Diagnostics and therapies** – improvements continued to be made in September 2020 to reduce breaches for diagnostic waits (5,918 compared to 7,669 in May 2020) and therapy waits (793 compared to 1,613 in June 2020).
- **Job planning** – as at 30th September 2020, only 36% of consultants and SAS (staff grade, associate specialist and specialty) doctors had an up-to-date job plan.

See the [performance trend charts](https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance) (<https://hduhb.nhs.wales/about-us/performance-targets/our-performance-areas/monitoring-our-performance>) for more supporting data.

As previously documented, during the pandemic we continue to record and monitor data for all areas, bar five exceptions: substance misuse, deaths scrutinised by an independent medical examiner, hip fractures, carbon monoxide (CO) validation for smoking cessation and some Mental Health Act measures. Work is ongoing to address these data gaps.

Argymhelliad / Recommendation

PPPAC is asked to discuss the revised report format in light of the current COVID-19 pandemic requirements and advise of any issues arising from its content, or format changes required going forward.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	4.7 Provide support to the Board in its role of scrutinising performance and assurance on overall performance and delivery against Health Board plans and objectives, including delivery of key targets, giving early warning on potential performance issues and making recommendations for action to continuously improve the performance of the organisation and, as required, focus in detail on specific issues where performance is showing deterioration or there are issues of concern.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	All Health & Care Standards Apply
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2019-20	4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	NHS Wales Delivery Framework 2020-21
Rhestr Termau: Glossary of Terms:	Contained within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Cynllunio Pobl a Sicrwydd Perfformiad: Parties / Committees consulted prior to People Planning and Performance Assurance Committee:	Finance, Performance, Quality and Safety, Nursing, Information, Workforce, Mental Health, Primary Care People, Planning & Performance Assurance Committee

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Better use of resources through integration of reporting methodology
Ansawdd / Gofal Claf: Quality / Patient Care:	Use of key metrics to triangulate and analyse data to support improvement
Gweithlu: Workforce:	Development of staff through pooling of skills and integration of knowledge
Risg: Risk:	Better use of resources through integration of reporting methodology
Cyfreithiol: Legal:	Better use of resources through integration of reporting methodology
Enw Da: Reputational:	Not applicable
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable