### Quality, Safety and Experience Committee

Tue 11 October 2022. 09:30 - 12:00

**Boardroom Ystwyth/ MSTeams** 

### **Agenda**

35 min

### 09:30 - 10:05 1. Governance

1.1. Declarations of Interest

All

1.2. Minutes from Previous Meeting Held on the 9th August 2022 and Matters Arising

Chair

SEC Draft minutes 09 08 222.pdf (12 pages)

1.3. Table of Actions From the Meeting Held on 9th August 2022

Chair

Table of Actions QSEC 09 08 22.pdf (2 pages)

1.4. Approval of QSEC Self- Assessment

Chair/ Mandy Rayani

- SEC SA Process 2021 22.pdf (3 pages)
- Appendix 1 QSEC Self Assessment 2021 22 Proposed Questions.pdf (3 pages)

### 1.5. Patient Story- Waiting List Support Service

Verbal Louise O'Connor

10:05 - 10:45 2. Risk

40 min

### 2.1. Annual Plan Discussion Update

Verbal Mandy Rayani/ Lee Davies

### 2.2. Health Visiting Service Update on Staffing Levels

Bethan Lewis

Health Visting Staffing Update position Oct 2022 v2.pdf (7 pages)

### 2.3. Winter Planning Update 2022/23

Andrew Carruthers/ Keith Jones

QSEC Winter Planning Paper Oct 2022v2.pdf (12 pages)

10:45 - 11:45 3. Assurance

60 min

### 3.1. Quality Assurance Report

Cathie Steele

- 3.1 Quality and Safety Assurance Report Oct 2022 v0.1.pdf (20 pages)
- Appendix 1 Oct 2022 HIW Annual Report 2021-2022.pdf (82 pages)
- Appendix 2 Oct 2022 PSOW Annual Report 2021-2022.pdf (148 pages)

### 3.2. Planning Objectives Update Report

Mandy Rayani

- SBAR PO Update for QSEC October 2022.pdf (3 pages)
- App1 PO Update for QSEC October 2022 v4.pdf (10 pages)

# 3.3. Planning Objective Deep Dive: 1E Personalised Contact for Patients Waiting for Elective Care

Marilize Preez

QSEC Report Slides Waiting List Support Service V2.pdf (9 pages)

### 3.4. An Update on access to General Medical Services

Jill Paterson/ Rhian Bond

QSEACAccessPaperOct22 (002).pdf (7 pages)

### 3.5. Health Board Managed Practices Update

Jill Paterson/ Rhian Bond

QSECManagedPracticesOct22 v2.pdf (8 pages)

### 3.6. How To Improve/ Improvement Cymru Service Visits

Verbal Mandy Rayani

# 11:45 - 11:55 4. Sub-Committee Update Reports

### 4.1. Operational Quality, Safety and Experience Sub-Committee

Cathie Steele

OQSESC Update Report to QSEC September 2022.pdf (5 pages)

### 4.2. Listening and Learning Sub-Committee

Deferred Louise O'Connor

## 11:55 - 11:55 **5. For Information**

### 5.1. WHSCC QPS Joint Committee Chair's Report

4.4.3 QPSC Chair's Report - August 2022 PDF.pdf (15 pages)

### 5.2. QSEC Work Programme 2022/23

■ Draft QSEC Work Programme 2022-23 v3.pdf (7 pages)

<sup>11:55 - 11:55</sup> 7. Date of Next Meeting; 14th December 2022