



**Y PWYLLGOR ANSAWDD, DIOGELWCH A PHROFIAD
QUALITY, SAFETY AND EXPERIENCE COMMITTEE**

DYDDIAD Y CYFARFOD: DATE OF MEETING:	13 February 2025
TEITL YR ADRODDIAD: TITLE OF REPORT:	Provision of an Allergy Service
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Mr Mark Henwood, Interim Medical Director
SWYDDOG ADRODD: REPORTING OFFICER:	Mr Mark Henwood, Interim Medical Director

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

**ADRODDIAD SCAA
SBAR REPORT**

Sefyllfa / Situation

The purpose of this report is to provide the Quality, Safety and Experience Committee (QSEC), with an update on the provision of an allergy (not drug related) service for patients from within Hywel Dda.

Cefndir / Background

The [NHS Wales Prior Approval Policy](#) was approved in January 2018 and adopted by Hywel Dda UHB in May 2018. The policy sets out the national context and provide clarity for referring clinicians when routine treatment is required outside of local services or established contractual arrangements.

Such a request will normally fall within one of the following categories:

- Second opinion
- Lack of local/commissioned service provision/expertise
- Clinical continuity of care (considered on a case by case basis)
- Transfer back to the NHS following self-funding in the private sector
- Re-referral following a previous tertiary referral
- Students
- Veteran

For Hywel Dda adult residents there is no locally provided allergy service. Patients from within Hywel Dda UHB who require input from an allergy service are referred to University Hospital Birmingham NHS Foundation Trust (Birmingham FT) via the “Prior Approval” process.

Prior to (Nov 2023) 2024, the service was provided by Cardiff and Vale UHB. The service was provided in the clinical immunology and allergy service where the waiting list (all stages) for clinical immunology and allergy in Oct 2023 was 221 patients with 120 patients > 36 weeks.

Asesiad / Assessment

The following table shows the number of patients who have been referred to an allergy service via the prior approval process.

Specialty Type	Activity	Location/Provider	Referring source
Allergy Testing	52	Birmingham	44 GPS 8 Consultant/ Nurse Specialist
Consultation	63	Birmingham	55 GPS 8 Consultant/ Nurse Specialist
Patch Testing	1	Birmingham	1 GP
Referrals 24-25	115		

The review of the information received indicates that there are 62 patients currently waiting (as at the end of November 24) to be seen in University Hospitals Birmingham FT. with the longest wait being 37 weeks.

A search of CIVICA has identified 5 feedback records and 2 complaints opened in 2023 which related to a delay in accessing allergy testing services (this was prior to the move to the service being provided at Birmingham FT). No feedback has been received in 2024 relating to the availability of allergy testing.

Further work is being undertaken to ensure the quality and outcomes for patients referred for an allergy service at Birmingham FT. The progress and findings will be discussed at the Integrated Quality, Performance, and Finance Delivery Group.

Argymhelliad / Recommendation

The Quality, Safety and Experience Committee, is asked to receive assurance from this update that there is no evidence at this time of a negative impact on patient experience and safety relating to the allergy service provided through Birmingham FT. The committee is asked to support IQPFD receiving an update and considering the findings and, if applicable, further actions required.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol:
Datix Risk Register Reference and Score:

Parthau Ansawdd:
Domains of Quality
[Quality and Engagement Act \(sharepoint.com\)](#)

Galluogwyr Ansawdd:
Enablers of Quality:

7. All apply

1. Leadership
2. Culture and valuing people
5. Whole systems perspective

Quality and Engagement Act (sharepoint.com)	
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Cynllunio Planning Objectives	Not Applicable 6a Clinical services plan
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022	10. Not Applicable

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth: Evidence Base:	Data from Finance Team
Rhestr Termiau: Glossary of Terms:	
Partion / Pwyllgorau yr ymgyngorwyd â nhw cyn Cyfarfod y Pwyllgor: Parties / Committees consulted prior to In Committee Meeting:	

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	No new financial impact identified
Ansawdd / Gofal Claf: Quality / Patient Care:	
Gweithlu: Workforce:	No impact identified
Risg: Risk:	The service is provided by a prior approval process. This is a similar position to other Health Boards
Cyfreithiol: Legal:	No impact identified

Enw Da: Reputational:	No impact identified
Gyfrinachedd: Privacy:	No impact identified
Cydraddoldeb: Equality:	Distance for travel may impact on some with protected characteristics