

# Quality, Safety & Experience Committee



## Agenda

Date 04 December 2025  
Time 09:30 - 13:00  
Location Microsoft Teams Meeting  
Title Quality, Safety & Experience Committee

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### 1 - Governance

09:30,

#### 1.1 - Declarations of Interest

Anna Lewis (Hywel Dda UHB - Independent Board Member)

#### 1.2 - Minutes from the Previous Meeting and Table of Actions

Anna Lewis (Hywel Dda UHB - Independent Board Member)

#### 1.3 - Assurance and Risk Report - Executive Leads

### 2 - Assurance

#### 2.1 - Targeted Intervention Progress Report- Executive Leads

#### 2.2 - Listening and Learning Sub Committee Update Report - Meeting on 2 December 2025

Louise O'Connor (Hywel Dda Health Board - Assistant Director)

### **2.3 - Listening and Learning From Events Framework**

Cathie Steele (Hywel Dda UHB - Interim Assistant Director of Nursing Assurance and Safeguarding)

### **2.4 - Clinical Audit Programme**

Mark Henwood (Hywel Dda UHB - Executive Medical Director), Ian Bebb (Hywel Dda UHB - Clinical Audit Manager)

### **2.5 - Waiting List Management**

Sharon Daniel (Hywel Dda UHB - Executive Director of Nursing, Quality & Patient Experience), Andrew Carruthers (Hywel Dda UHB - Chief Operating Officer), Mandy Davies (Hywel Dda UHB - Assistant Director of Nursing & Quality Improvement), Marilize Preez (Hywel Dda UHB - Improvement and Transformation Lead)

### **2.6 - Quality Assurance Report**

Cathie Steele (Hywel Dda UHB - Interim Assistant Director of Nursing Assurance and Safeguarding)

## **3 - Risk**

### **3.1 - Deep Dive: Orthopaedics**

Lianne Gregory (Hywel Dda UHB - Service Delivery Manager), Paula Goode (Hywel Dda UHB - Service Director for Planned and Specialist Care), Olwen Morgan (Hywel Dda UHB - Assistant Director of Nursing)

### **3.2 - Deep Dive: Ophthalmology**

Victoria Coppack (Hywel Dda UHB - Service Delivery Ophthalmology Ophthalmology & Neurology), Paula Goode (Hywel Dda UHB - Service Director for Planned and Specialist Care), Olwen Morgan (Hywel Dda UHB - Assistant

Director of Nursing)

### **3.3 - Deep Dive: Radiology**

Sarah Procter (Hywel Dda UHB - Deputy Head Of Radiology), Sara Quarrie (Hywel Dda UHB - Service Director for Allied Health Professions and Health Sciences), Angela Bell (Hywel Dda UHB - Assistant Director Quality, Safety + Patient Experience for Allied Health + Health Sciences)

## **4 - Clinical Care Group Update Reports**

### **4.1 - Operational Allied Health Services**

Andrew Carruthers (Hywel Dda UHB - Chief Operating Officer), Angela Bell (Hywel Dda UHB - Assistant Director Quality, Safety + Patient Experience for Allied Health + Health Sciences)

### **4.2 - Community and Integrated Medicine**

Anna Chiffi (Hywel Dda UHB - Assistant Director of Nursing, Patient Safety, Quality), Andrew Carruthers (Hywel Dda UHB - Chief Operating Officer)

### **4.3 - Planned Care and Specialist Services Clinical Care Group**

Paula Goode (Hywel Dda UHB - Service Director for Planned and Specialist Care), Olwen Morgan (Hywel Dda UHB - Assistant Director of Nursing)

## **5 - For Approval**

### **5.1 - Use of Production Survey Guideline**

Louise O'Connor (Hywel Dda Health Board - Assistant Director)

**6 - For Information**

**6.1 - QSEC Work Plan 2025-26**

**7 - Date of Next Meeting : 12 February 2026**