



# MANAGEMENT RESPONSE

TO AN EXTERNAL REVIEW OF HYWEL DDA UNIVERSITY HEALTH BOARD'S  
CARE FOR PEOPLE WITH EPILEPSY AND A LEARNING DISABILITY.

IMPROVEMENT PLAN CO-PRODUCED FOLLOWING A MEETING WITH  
CARERS IN OCTOBER 2023

# GRATITUDE

- Thank you to Professor Shankar and team for the review and report provided
- Thank you also to all stakeholders who participated in the review, in particularly family and carers.
- A draft management response presentation was shared at a meeting with carers on 24 October 2023 in order to co-produce an improvement plan

# PATIENT SAFETY

- When the Specialist Clinic ceased there were 174 patients attending. Following review by the Consultant medical lead in 2022, 14 patients were discharged to Primary Care Services, 159 required a continued Community Team Learning Disabilities service and one patient moved out of area.
- A review of the 158 patients was repeated in 2023

# 2023 PATIENT INFORMATION

- Of the 159 patients, 46 patients are under Secondary Care Services, 104 under annual review and the remaining patients no longer required services.



# PATIENTS NOT KNOWN TO SPECIALIST TEAM

- 2023 Patients under Secondary Care or annual review
- Carmarthenshire 20/22 Llanelli 12/30 Pembrokeshire 26/55 Ceredigion 10/17
- LD Epilepsy Specialist Nurse – based in Epilepsy Nurse Service (ENS) criteria is to support patients under Community Team Learning Disabilities (CTLTD) supervised by senior nurse and medical staff
- ENS support CTLTDs and administer Vagus Nerve Stimulation Treatment

# SUDDEN UNEXPECTED DEATH IN EPILEPSY

- Learning Disability Service met with Chief Executive and staff at SUDEP ACTION
- SUDEP ACTION provide a range of information and guidance to improve patient care and safety
- LD Service Manager is registered with SUDEP ACTION on behalf of Learning Disabilities and will implement latest editions of SUDEP's Risk Assessment & Clinical Management Advice
- Seek to introduce an assurance process involving patient & families with SUDEP ACTION support

# WHAT HAS BEEN ACHIEVED AHEAD OF REPORT

- Learning Disability Improvement Programme update
- How individuals and families contact the directorate at any time for advice or support
- Learning Disability Epilepsy Care Pathway update
- Training Epilepsy Wales and External Organisations
- Recruitment

# LEARNING DISABILITY IMPROVEMENT PROGRAMME (LDIP)

- Following consultation and Board approval the LDIP will progress the following;
- Learning Disability Liaison Service will be incorporated into the Directorate wide team to ensure service availability at all times in Emergency Departments or post admission to a District General Hospital
- Learning Disability in-patient pathway, all admissions follow least restrictive principle and when admitted care is Learning Disability led on an adult in-patient ward



# CONTINUED

- Following closure of Ty Bryn a new primary care team will be established to facilitate early community interventions to provide care at home and avoid admission as well as facilitate early discharge from hospital
- Any individual (or family member) with a Learning Disability or difficulty need can contact 111 Press 2 Single Point of Contact at any time. There is a pathway and an adapted initial assessment for this patient group

# LEARNING DISABILITY EPILEPSY CARE PATHWAY

- The development of revised local Epilepsy Care Pathway is being led by the Head of Service from Hywel Dda's Quality Improvement Team and includes Learning Disability staff, Neurology and the Epilepsy Nurse Service
- A workshop date is being arranged with key stakeholders in order to progress this and carer representation is key to achieve this
- The pathway will include seizure assessment, diagnosis, information & support, risk assessment, management and review
- Psychological intervention, bereavement care
- Use of video technology to enhance diagnosis

# TRAINING

- The training contract with Epilepsy Wales is re-established with an intention to extend some training to families. First training session, Midazolam Management was delivered in August 2023 with positive evaluation
- Epilepsy Wales also provide advice & guidance for complex individuals which will be explored
- Training event held November 2023, speakers included Professor Watkins, Joanne Hammett and working links with Swansea Bay were established.

# EPILEPSY NURSE ASSOCIATION (ENSA)

- Education, Expertise and Empowerment for all epilepsy Professionals
- ENSA is the National Professional Nurse Organisation for all nurses supporting patients with epilepsy
- The LD service is registering all Team Leads with ENSA to access this resource



# RECRUITMENT

- A Pharmacy Non-Medical Prescriber for LD recruited has been recruited, induction underway with a remit to progress pharmacy recommendations in the report
- Professional Lead Nurse Job Description under review with a plan to recruit to a whole time post under the supervision of the Assistant Director of Nursing

# NEXT STEPS

- Accept Recommendations from report and develop an Improvement Plan
- The Improvement Plan includes agreed suggestions from the carers meeting in October 2023 order to achieve a co-produced plan
- Improvement Plan will be managed by the Health Board's Quality and Governance Team

# Peer Review (external review) of Hywel Dda University Health Board (HDUHB) of care delivery to people with epilepsy and learning disability - Action plan

Inspection origin: Other origin

Date of inspection: 30/06/2023

Inspection lead: Professor Rohit Shankar

team: Andrew Carruthers, Kay Isaacs, Liz Carroll, Rebecca Temple-Purcell, Warren Lloyd

Date action plan generated: 30th November 2023

## Recommendations & actions

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD1		While temporary measures have been put in place since June 2021 there remains significant gaps in the delivery of specialist epilepsy reviews for all individuals who were part of the service provided by Professor Kerr and potential new referrals. This does lead to some urgency to install the short-term plan as below to work towards achieving the "Bronze" level standard (5) in the first instance. (Immediate concern)	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health		NO	Equitable	1/1	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD1/1	To seek short term employment of a “like for like” medical expert in this field and demonstrate that all reasonable attempts have been made by the commissioners including considering re-engaging the previous medic’s services in a suitable capacity or attempting to engage suitable locum medical consultant with experience of working with PWID and epilepsy.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health	Ms Liz Carroll	29/11/2023	31/03/2024	In progress



Comments/Updates	Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
<p>There was a meeting in December 2022 with the Associate Service Group Director for MH and LD and Head of Nursing for LD in Swansea Bay University Health Board to explore the potential of an arrangement with them but this did not yield a solution</p> <p>A meeting with Deputy Director for Operations and Planning and the Director and Assistant Director of Mental Health and Learning Disability has been arranged to progress this.</p> <p>Meeting 09.11.23 with Head of Strategic Commissioning, copy of SUHB Epilepsy Care Pathway emailed.</p> <p>Head of Strategic Commissioning to explore the commissioning of a medical expert in this field.</p>	None	None	0	

SD2		<p>The pathway which was in existence pre June 2021 needs to be reviewed and as feasible adopted. It would be helpful to review if the pathway that was in existence could be re-implemented while broader changes/modifications are considered for local need. The previously existent pathway is apparently similar to those in place and currently in use in Powys and Swansea Bay Health boards and thus could be implemented swiftly. Consideration needs to be given as to why there were challenges for its continued delivery in HDUHB.</p> <p>The expectation would be for the new service to oversee the complex clinical pathway required for the current patient population. The expectation is that the service clinicians would have clear clinical roles and job descriptions put together to help support complex individuals currently without a dedicated service. The</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Efficient	1/1	In progress
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Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
		<p>clinicians need to take forward the service towards a sustainable and safe working model to satisfy in the first instance a three-star service over the coming year with reference to Step Together. This would require identifying medical leadership role from psychiatry and /or neurology to help redesign service needs and to also provide confidence to existing PwID and their families given their recent emotional trauma. This medical leadership role is envisaged to have a stronger engagement with senior management such as Mr Carruthers and Ms Carroll.</p> <p>(Short term plan (6 months))</p>									

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status	
SD2/1	To update the pathway ensuring that it reflects the current practice and following consultation to submit to Written Control Documentation Group for approval and subsequently implement across all CTLDs	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	29/11/2023	29/02/2024	In progress	
Comments/Updates					Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
Pathway needs to provide clarity on how gaps are mitigated and that it is the medical staff in CTLDs who are responsible for determining and making the onward referrals to neurology or return to primary care .					None	None	0	

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD4		There would be an appointment of a suitable administrative person to support the medical leadership role and the team (Short term plan (6 months))	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Workforce	1/1	In progress



Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status	
SD4/1	To establish a contact mechanism via CTLD in working hours, and outside these hours via 111 SPOC (Press 2).	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	29/11/2023	29/12/2023	Fully complete (Awaiting approval)	
Comments/Updates					Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
Administration support is required so that service users are able to contact at anytime. This can be provided through the new arrangements within the single point of contact (111 and select option 2) which has a dedicated learning disability pathway.					None	None	0	change to responsible person

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD5		<p>Risk screening matrix for emergencies would be developed by the team in keeping with the NICE 2022 guidance, Step Together and NHS England Right Care Toolkit.</p> <p>The immediate focus would be on safety to ensure people in the service and those coming into the service are safe. Suggested actions include contacting SUDEP Action and asking for the permission for use of the SUDEP and seizure safety checklist for all people in the service. This would also act as a surrogate measure for risk change.</p> <p>(Short term plan (6 months))</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Safe	2/2	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD5/1	To contact Public Health Wales to establish the position of all LHB's across Wales	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	29/11/2023	29/12/2023	In progress
Comments/Updates				Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
Contact has been made with Public Health Wales and a request has been made for information from across Wales.				None	None	0	

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD5/2	To consider the responses from across Wales and develop a risk screening matrix for implementation in HDUHB.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	28/06/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD7		Consider allocating a pharmacist to work with the clinical team to understand and guide on drug and complex prescribing in this population. It would be helpful to have treatment protocols developed for high-risk individuals.  (Short term plan (6 months))	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Effective	1/1	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD7/1	To appoint a non-medical prescriber pharmacist and consider responsibilities for this post.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	29/12/2023	In progress



Comments/Updates	Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
<p>Advice sort from Professor Shanka. Professor Shanka advises focus how they can help achieve the 3 star service model aspired for. So, ideally their role needs to be seen alongside the other clinicians (epilepsy specialist nurse/ neurologist/LD consultant) and closing any gaps created in that triangulation.</p> <p>Pharmacist appointed in October 2023. Professor Shanka's advice shared with supervisor of pharmacist.</p> <p>Meeting arranged to progress this.</p>	None	None	0	



Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD8		<p>The current epilepsy nurse job description needs to be reviewed by Ms Paula Hopes or a suitable specialist epilepsy nurse recommended by Epilepsy Specialist Nurse Association (ESNA). The expectation would be to provide a brief report outlining the strengths and weaknesses of the current position holders, competencies as matched to the job description and workload. For any identified areas of the position holder's development, mentoring from an experience specialist epilepsy nurse could be procured from ESNA. This could be part of the professional development of the individual.</p> <p>(Short term plan (6 months))</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Workforce	1/1	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status	
SD8/1	To review the current epilepsy nurse role description.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Eleanor O'Connor	29/11/2023	29/03/2024	In progress	
Comments/Updates					Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
The epilepsy nursing service is managed by the Strategic Head Community and Chronic Conditions and therefore the review will need engagement with this team. 26/10/2023 Email sent by KI to CH 16/11/2023 CH away from work, forwarded to ES (epilepsy nurse) who is not in a position to assist. KI to seek advice on the cover arrangements for Strategic Head Community and Chronic Conditions.					None	None	0	

SD9		<p>To put in place emergency guidelines and protocols for all those eligible for rescue guidance such as Midazolam. There also needs to be a protocol in place for rapid review and oversight of those who are admitted to an emergency department. Gaining the expertise of an epilepsy specialist nurse via ESNA on this matter could be helpful.</p> <p>The current situation appears to have arisen due to difference in learning disability staff viewpoints and existing organisational culture. Being mindful of this, applied solutions need to ensure that staff stakeholders are included,</p> <p>confident, involved and supportive of these changes. This might require training, education and outlining of resources such as time in current job roles. Best practice guidelines such as Step Together and NHS England Right Care toolkit could help. This would provide resilience and</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Safe	1/1	In progress
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Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
		sustainability for delivery of a high quality epilepsy care pathway.  (Short term plan (6 months))									

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD9/1	To seek guidance from Epilepsy Wales and ESNA on emergency guidelines and protocols including rescue medication guidance	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Eleanor O'Connor	29/11/2023	31/01/2024	In progress
Comments/Updates				Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
KI emailed Epilepsy Wales for guidance on emergency guidelines and protocols on 26.10.23				None	None	0	



SD11		<p>As part of understanding of the challenges within the service, a multi-stakeholder survey was conducted which has yet to be analysed. There were 37 replies in the first round and three in the second round. The results of these will form a baseline on the current understanding and expectations of the service. These could be presented to all stakeholders including experts by experience.</p> <p>To use the results of the survey to empower workshops involving all stakeholders including experts by experience to discuss meaningful change.</p> <p>The same survey i.e., the Purple Light Toolkit could be rolled out in another 12-18 months' time to understand how things have changed locally in the community and what are the critical gaps remaining.</p> <p>(Medium term plan (6 months to a year))</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Person Centered	3/3	In progress
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Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD11/1	To discuss the stake-holder survey with Professor Shankar	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	30/11/2023	In progress

Comments/Updates	Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
<p>Professor Shanka has confirmed that they were hoping for more than 37 replies. Querying whether they enough and representative? If so we can proceed and get it analysed. This then can help form a baseline measurement to help gauge improvement in say 2 years' time.</p> <p>Agreed that an alternative survey will be considered.</p>	None	None	0	

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD11/2	To liaise with research and development colleagues to establish the stakeholder's current understanding and expectations of the service.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Mr Richard Jones	30/11/2023	29/03/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD11/3	To take forward agreed actions following meeting with carers of patients which were under the specialist service at the time of closure: 1. To review the care provided to 2 patients represented at the meeting 2. To review the complaints received at the time service was closed. 3. To send an easy read memo updating on the next steps following the receipt of the report.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	29/03/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD14		A dedicated named service manager or equivalent to facilitate governance and operational developments of the proposed new team. (Medium term plan (6 months to a year))	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Leadership	1/1	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD14/1	To delegate the oversight of the service development to the current Service Manager for LD and ensure that escalation mechanism are clear.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	29/12/2023	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

SD15		Consider a suitable model of care for delivering the epilepsy and ID clinical care. Ideally recruiting a specialist ID consultant with competency in epilepsy is desirable. However, there is significant challenges of such specialists being available. In such a situation: a. Consider the existing work force and supporting those psychiatrists working in the current ID service interested in physical health care in developing epilepsy skills and competencies. This should naturally be done as part of service re-design and include suitable job planning (based on work activity) and resource for any potential interested person. There needs to be good peer group and Continued Professional Development arrangements made. b. Offer similar opportunities to neurologists or GPs interested in this clinical area as in point a. above.	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Effective	3/3	In progress
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Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
		(Medium term plan (6 months to a year))									

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD15/1	To review the current medical staffing and consider options.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Dr Warren Lloyd	30/11/2023	30/11/2023	In progress

Comments/Updates	Risks	Barriers	Number of uploaded evidence	Reject reason (if applicable)
<p>Review of the internal MHL medical workforce within our LD service to explore the viability of a 'like-for-like' provision in the short term -</p> <p>At present we have 3.6 wte Substantive LD Consultant posts that remain vacant despite concerted efforts by the MHL Team, Medical Recruitment, Finders Fee and Medacs.</p> <p>At present we have 0.6 sessions from one of our retired LD Consultants, providing NHS Locum cover and the all the Approved Clinician &amp; Responsible Clinician cover for patients within the LD service that are subject to the Mental Health Act (MHA), whether within the community (Community Treatment Order - CTO and / or Ministry of Justice part 3 of the MHA cases) and those detained within one of our Adult Inpatient Units.</p> <p>1 wte Agency Locum that is not an Approved Clinician and working 3 weeks off-site and one week on-site.</p> <p>We have also been working with a LD Consultant Psychiatrist interested in 'full-time off-site / remote working' post within LD. The operational team allocated significant resources and time to try and progress with the option to offer a NHS Locum consultant post and then following a 6-month period of full remote working progress to a substantive opportunity, unfortunately, despite meeting all the requests for the Consultant and confirming this via a professional job offer the Consultant informed us a couple of weeks ago that her personal circumstances have changed and she will not now accept the job offer.</p> <p>We are also progressing with the conversion of part of 1 of the long-standing vacant consultant posts to a Non-Medical Prescriber (NMP) post to support our LD colleagues.</p> <p>In considering the immediate action requirements within our internal LD medical establishment - the HB at present does not have the internal capacity to offer the requested 'like-for-like' provision and we are under significant pressure to deliver the most essential medical provision for our LD population.</p>	None	None	0	



Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD15/2	To consider options for cover by a specialist LD consultant with interest in epilepsy.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Dr Warren Lloyd	30/11/2023	29/03/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD15/3	To review and develop a local epilepsy LD care pathway using QI methodology.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Lisa Bassett	30/11/2023	01/04/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			

Ref		Recommendation	Priority	Lead	Site	Service	Regulation	Clinical priority	Theme	Actions	Status
SD16		<p>It is worth the Health Board considering linking with the NHS England Midlands and Lancashire commissioning support unit. They have run a similar improvement programme (along with my involvement) following the death (SUDEP) of a vulnerable individual, Mr Clive Treacy, who had an intellectual disability and epilepsy. Eleven Integrated Care Boards have worked together to identify the areas of improvement. The learnings from this exercise can be incorporated going forward to the local situation. <a href="https://sudep.org/article/reviewfinds-death-clive-treacy-potentially-avoidable">https://sudep.org/article/reviewfinds-death-clive-treacy-potentially-avoidable</a>. There is a good learning template developed with engagement with national charities SUDEP Action and Epilepsy Action.</p> <p>(Medium term plan (6 months to a year))</p>	Should do	Mr Andrew Carruthers	Bronglais General Hospital, Glangwili General Hospital, Prince Philip Hospital, Withybush General Hospital	Mental Health and Learning Disabilities		NO	Safe	1/1	In progress

Ref	Action	Site	Service	Responsibility	Date raised	Due date	Progress status
SD16/1	To meet with NHS England Midlands and Lancashire commissioning support unit to explore whether they can support with improvement programme.	Bronglais General Hospital Glangwili General Hospital Prince Philip Hospital Withybush General Hospital	Mental Health and Learning Disabilities	Ms Kay Isaacs	30/11/2023	29/03/2024	In progress
Comments/Updates		Risks	Barriers	Number of uploaded evidence		Reject reason (if applicable)	
None		None	None	0			