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# **Maternity Service Action Plan in response to Healthcare Inspectorate Wales report 2020 and the MBRRACE\* Twins report 2021.**

**\*MBRRACE: Mothers and Babies: Reducing Risk through Audits and Confidential Enquiries in the UK**

## Situation

Healthcare Inspectorate Wales (HIW) undertook unannounced visits to all maternity units in Wales in 2019/2020.

This consisted of a programme of:

- Inspection
- Document Review
- Interviews
- Comprehensive surveys of the public and staff working in maternity services

The published report in December 2020 illustrated key themes, good practice and service improvement requirements for all Health Boards in Wales to assess themselves against.

HDdUHB benchmarked against the HIW report  
identified the following areas requiring further service  
improvement

**1. Improve Continuity of care for women in pregnancy**

- All Wales MDT workshop planned 18<sup>th</sup> April 2021
- Appoint substantive consultants into post and reduce locum usage
- All Wales Consultant midwives to review models of care.

**2. Collaborative working with Public Health**

- Develop a Substantive Public Health Lead Midwife by September 2021

**3. Bereavement services**

- Enhance bereavements services by appointing substantive 1.0 wte April 2021

#### **4. Enhance further our engagement with women and families**

- Established a Maternity Services Liaison Committee (MSLC) with Lay person as Chair and Consultant Midwife as Deputy since February 2021
- Develop a quarterly women focused news letter from April 2021
- Sharing patient stories with HDdUHB Board
- Patients stories captured during COVID-19 pandemic

#### **5. Ongoing audit of neonatal Resuscitaires and emergency medical equipment.**

- Operational leadership reinforced
- Work in partnership with HDdUHB Audit teams to monitor compliance with HIW action time frames

## **6. Improvement in the Maternity Environment.**

- Proposed completion of Phase 2 labour ward environment in summer 2021
- Phase 2 Obstetric theatre refurbishment to be completed Spring 2022.
- Bilingual signage to be renewed and enhanced as part of Phase 2 development

## **7. Consider the implementation of champion midwives to support further innovation and research.**

- Worked collaboratively with R&D department and Research Health Wales and secured funding for a two year fixed term opportunity for a development of a specialist research midwife by May 2021.

## **8. Consider the introduction of live stream Cardiotocography (CTG) monitoring in all units.**

- New Phase 2 development proposed to be open in late Summer 2021 will have this facility and allow consultant obstetrician to review remotely when on call. In addition, this facility allows external access to Bronglais and Withybush General Hospitals providing additional clinical advice and support.

## **9. Consider the benefits of a consistent approach across Wales to prevent baby abduction.**

- Refurbishment of postnatal environment in Glangwili General Hospital (GGH) will be completed in May 2021 to achieve safe standards and mitigate against potential baby abduction. Baby Tag system implemented in 2020 across HDdUHB.

# Patient Feedback from HIW review

## **Bronglais General Hospital**

Husband and two children came in last night and staff were “all lovely nothing to much trouble”

## **Glangwili General Hospital**

“My pregnancy was high risk due to medical problems and the support I've had was fantastic”

## **Withybush General Hospital**

“A calming and lovely place to give birth. I had both my children here and received excellent care throughout.”

# **HDUHB, Benchmarking against MBRRACE-UK Perinatal Mortality Surveillance Report Recommendations**

## **Dedicated MDT Twin clinic across HDUHB**

- Twin pregnancy policy updated February 2021
- MDT pathway developed incorporating Lead Obstetricians, midwives and sonographers in all localities
- Yearly Audit of Ultrasound Twins Standards

## Recommendation

HIW concluded that the quality of care is good and maternity services in general are delivered in a safe and effective way.

This was supported from HIW surveys with the overwhelming majority of respondents satisfied with the standard of care and support received along each stage of the maternity pathway

For QSEAC to take assurance that the actions outlined above are being implemented and addressed.

[W:\HIW National Review of Maternity Services - FINAL Eng.pdf](#)

[W:\HIW recommendations document for submission.docx](#)

[W:\Ref.-204-MNI-Perinatal-CE-twin-pregnancies-Report-FINAL.pdf](#)

[W:\MBRRACE action plan Twins 2021 \(002\).March.docx](#)