



Reporting Committee	Quality Patient Safety Committee
Chaired by	Ceri Phillips
Lead Executive Director	Director of Nursing & Quality
Date of Meeting	18 January 2022

Summary of key matters considered by the Committee and any related decisions made

Presentation/Patient Experience

Members received a presentation from the Major Trauma Network (MTN). Four patient stories were presented by the MTN illustrating how the patient journey has changed since the inception. It was noted that the MTN would be peer reviewed in March 2022 by NHS England with a report due in June 2022 and the findings would be presented to the August 2022 QPS meetings. PROMS and PREMS were being built in across the network in partnership with Value in Health Wales and it was confirmed that patient information was available bilingually and a proactive app was being developed.

Commissioning Team and Network Updates

Reports from each of the Commissioning Teams were received and taken by exception. Members noted the information presented in the reports and a summary of the services in escalation is attached to this report. The key points for each service are summarised below:

1.0 Welsh Renal Clinical Network

The Committee received the report and took questions by exception. Congratulations were passed onto the Renal Network Team who had recently won a prestigious Nursing Times Award for Learning Disabilities Nursing for their home haemodialysis care of patient with learning difficulties.

2.0 Cancer & Blood

The Committee received an update regarding the burns services at SBUHB that is currently in escalation level 3 because of the closure of the Morryston Hospital Burns ITU due to staffing constraints. Extensive discussions with the South West and Wales Burns Network around the development of an action plan are ongoing and SBUHB have confirmed their commitment to re-opening the full burns service.

3.0 Cardiac

An update was received on GIRFT. In addition, the Committee received assurance that SBUHB was making good progress on the Action Plan relating to cardiac mitral valve surgery and noted that, once resolution was achieved on the vascular

pathway issues, consideration would be given to de-escalate the service from level 4 to level 3.

4.0 Mental Health & Vulnerable Groups

Members received a presentation on Mental Health Specialised Services. It was noted that the Coroner's Inquest following the death of a Young Person in Ty Llidiard back in March 2017 would commence on 17 January 2022 and was expected to last 10 days. An update on the judgment would be provided at the next meeting.

5.0 Neurosciences

Members received the Neurosciences Commissioning Team Update and noted the progress made.

6.0 Women & Children

The Committee was informed that the WHSSC Joint Committee had approved the extension at the request of SBUHB for the OCN for Neonatal Transport because of operational pressures caused by the COVID-19 pandemic.

Development Day

The Development Day was scheduled to take place on the 10 February 2022. A draft agenda was discussed and circulated prior to the event.

Other Reports Received

Members received reports on the following:

- **Services in Escalation Summary**

Members noted that the cochlear services in Bridgend had been de-escalated and removed from the report. No new services had been added since the last report.

- **WHSSC Policy Group**

The Committee was reassured by the work undertaken by the policy group and requested a development session with members to fully understand the position in order to be able to support any future work to align with the Committee's work plan.

- **CRAF Risk Assurance Framework**
- **CQC/HIW Summary Update**
- **Incidents and Complaints Report**

Items for information

Members received a number of documents for information only which members needed to be aware of:

- National Reporting and Learning System Letter from Welsh Government;
- Chair's Report and Escalation Summary to Joint Committee 12 October 2021;
- Q&PS Forward Work Plan;

- Q&PS Circulation List.

Key risks and issues/matters of concern and any mitigating actions

No specific items were identified requiring reporting in addition to the above updates.

Summary of services in Escalation (Appendix 1 attached)**Matters requiring Committee level consideration and/or approval**

Members noted that the Neonatal Network Transport was already on the agenda to be discussed by Joint Committee on 15 March 2022


Matters referred to other Committees

None identified


Confirmed minutes for the meeting are available upon request

Date of next scheduled meeting:


30 March 2022 at 13.00hrs

Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position 05/01/2022	Movement from last month
November 2017	North Wales Adolescent Service (NWAS)	BCUHB	2	<ul style="list-style-type: none"> Medical workforce and shortages operational capacity Lack of access to other Health Board provision including Paediatrics and Adult Mental Health. Number of Out-of- Area admissions 	<ul style="list-style-type: none"> QAIS report outlined key areas for development including the recommendation to consider the location of NWAS due to lack of access on site to other health board provision – This is being considered in the Mental Health Specialised Services Strategy. Participation in weekly bed management panel meeting. Medical workforce issues ongoing. Registrar due to start January 22. Consultant post still awaiting GMC/Royal College approval – appointed to in January 2021 so 12 	


					months ago.	
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Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position 05/01/2022	Movement from last month
March 2018 September 2020 August 2021	Ty Llidiard	CTMUHB	4	<ul style="list-style-type: none"> • Unexpected Patient death and frequent SUIs revealed patient safety concerns due to environmental shortfalls and poor governance • SUI 11th September 	<ul style="list-style-type: none"> • Escalation meetings held monthly, however Dec 21 meeting stood down due to operational pressures at CTM. • Funding from WG approved in Dec 21 to meet needs of gap analysis. CTM to conduct gap analysis against the service spec. • CTM UHB to finalise the SOP for Medical Emergency Response- discussions have been concluded. Awaiting publication and implementation of SOP by CTM. • Follow-up meeting to be arranged to discuss CTM OD report to agree any 	


					<p>additional elements and the time frame for delivery – Meeting scheduled for Dec 21 stood down due to operational pressures at CTM.</p> <ul style="list-style-type: none"> • CTM UHB to share maturity matrix and agree a timeframe for the action plan. CTM to map against Ty Llidiard and report progress accordingly. • Coroner’s inquest 17 January for 10 days • HIW unannounced visit 11 November – awaiting publication full report 	
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Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position 05/01/2022	Movement from last month
September 2020	FACTS	CTMUHB	3	<ul style="list-style-type: none"> Workforce issue 	<ul style="list-style-type: none"> 7 CQV meetings have now been held and the service will remain at level 3 until all key actions are met. The CQV meeting planned for December was stood down and re-scheduled for 3rd February 2022. CTMUHB ILG have been asked to submit a Clinical Leadership Plan to address the substantive Consultant Psychiatrist post and Clinical Lead role. The FACTS service specification is being finalized subject to input from CAMHS 	


					colleagues.	
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Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position	Movement from last month
September 2019	Cochlear Implant Service	South Wales	4	<ul style="list-style-type: none"> Quality and Patient Safety concerns from C&V Cochlear Implant team, from the patients who were immediately transferred to the service in Cardiff following the loss of audiology support from the Bridgend service. 	<ul style="list-style-type: none"> C&VUHB treating all patients. Interim CHC arrangements agreed. WHSSC Corporate Directors agreed that an initial key piece of work, which was started prior to the concerns raised about the Bridgend service should be re-established before the commencement of the engagement process. 2 workshops took place in September. The first workshop concluded with the potential service models for appraisal. The second workshop undertook an option 	<p>Risk removed November 2021</p> 

					<p>appraisal on the models. The next steps are to undertake a financial option appraisal and consultation and engagement.</p> <ul style="list-style-type: none"> • This risk was reassessed at the Neurosciences and Complex Conditions Commissioning Team meeting held in November 2021. It was agreed that because the required mitigating action is in place i.e. that service is being delivered by C&VUHB, that this risk can be closed and removed from the CRAF. 	
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Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position	Movement from last month
July 2021	Cardiac Surgery	SBUHB	4	<ul style="list-style-type: none"> Lack of assurance regarding current performance, processes and quality and patient safety based on the findings from the Getting It Right First Time review 	<ul style="list-style-type: none"> 6 weekly meetings in place to receive and monitor against the improvement plan. Plan to de-escalate to Level 3 following an agreed pathway for aorto-vascular cases. Initial meeting held but further clarity being sought in regards to best practice and cardiac team having sight of additional quality outcome data at the meeting planned for February 2022. Plan to de-escalate to level 3 will then be reviewed. 	

Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position	Movement from last month
July 2021	Cardiac Surgery	C&VUHB	2	<ul style="list-style-type: none"> Lack of assurance regarding processes and patient flow which impact on patient experience 	<ul style="list-style-type: none"> C&VUHB have an agreed programme of improvement work to address the recommendations set out in the GIRFT report. Bi- monthly meetings agreed for monitoring purposes. WHSSC have not yet received an action plan from C&VUHB that outlines the programme of work and this has subsequently been escalated to Clinical Board for action. 	

Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position	Movement from last month
November 2021	Burns	SBUHB	3	<ul style="list-style-type: none"> The burns service at SBUHB is currently unable to provide major burns level care due to staffing issues in burns ITU. 	<ul style="list-style-type: none"> Mutual assistance in place via the South West and Wales Burns Network and wider UK burns escalation arrangements. Patients will be stabilised at Swansea and transferred to another centre if appropriate to their care needs. Network and peer visit to Swansea has taken place to advise on interim and longer term solution. SBUHB has confirmed its 	

					<p>commitment to re-opening the service.</p> <ul style="list-style-type: none">• The plan for re-opening burns ITU and commencing major burns level care is expected by end of January.	
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Services in Escalation



Level of escalation reducing / improving position



Level of escalation unchanged from previous report/month



Level of escalation increasing / worsening position