



## PWYLLGOR DATBLYGU STRATEGOL A CHYFLENWI GWEITHREDOL STRATEGIC DEVELOPMENT AND OPERATIONAL DELIVERY COMMITTEE

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| <b>DYDDIAD Y CYFARFOD:<br/>DATE OF MEETING:</b>  | 25 August 2022   |
| <b>TEITL YR ADRODDIAD:<br/>TITLE OF REPORT:</b>  | Pharmaceutical Needs Assessment (PNA) – Six Months' Review.  |
| <b>CYFARWYDDWR ARWEINIOL:<br/>LEAD DIRECTOR:</b> | Jill Paterson, Director of Primary Care, Community and Long Term Care                                |
| <b>SWYDDOG ADRODD:<br/>REPORTING OFFICER:</b>    | Tracey Hugging – Head of Contract and Compliance for General Medical Services and Community Pharmacy |

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Er Sicrwydd/For Assurance

### ADRODDIAD SCAA SBAR REPORT

#### Sefyllfa / Situation

Heath Boards in Wales were required by section 82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services) (Wales) Regulations 2020, to publish a Pharmaceutical Needs Assessment (PNA) by the 1<sup>st</sup> October 2021.

The Hywel Dda PNA was published on the 1<sup>st</sup> October 2021 and can be found using the following link –

<https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2021/board-agenda-and-papers-25th-march-2021/25th-march-2021-documents/appendix-1-pna-summary-document-consultation/>

The Regulations require that the PNA must be updated every five years or sooner if there is a significant change during this period, which impacts on the content of the document. During the lifespan of the PNA, the Hywel Dda University Health Board (HDdUHB) will monitor progress against targets set in the document.

This paper is the first review of the PNA since its publication. The outcome of the review was presented to the Primary Care Contract Review (PCCR) Group on the 27<sup>th</sup> April 2022. The PCCR Group noted the findings of the review and determined there were no significant changes, requiring any adjustments to the PNA.

#### Cefndir / Background

The introduction of the regulations to require a PNA results in a fundamental change to the previous Control of Entry decisions, by shifting from a system that is driven by pharmacy contractors and focused heavily on dispensing to a system led by the HDdUHB that responds to the wider pharmaceutical needs of its population.

The preparation of the PNA involved assessing the current provision of pharmaceutical services and determining whether it meets the current and future needs (next five years) of the population.

HDdUHB will need to consider whether there needs to be a new assessment of their pharmaceutical needs after identifying changes to the availability of pharmaceutical services that may have occurred since publication of the PNA, where those changes are relevant to the granting of applications to open new or additional pharmacy premises (regulation 6(2)). Where HDdUHB is satisfied that making a revised assessment would be a disproportionate response to those changes then it would not be required to produce a new PNA. This will be an objective assessment that HDdUHB must make on a case-by-case basis.

The assessment section sets out changes that have occurred to the availability of pharmaceutical services within Hywel Dda since the publication of the PNA.

### Asesiad / Assessment

The initial six monthly assessment of the HDdUHB PNA concluded that:

- The current provision of essential services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- The current provision of advanced services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- The current provision of enhanced services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- No future needs relating to the provision of GP dispensing services have been identified.
- There are no gaps in the current provision of services.

A number of national enhanced services were identified in the PNA as services that should be available from as many pharmacies as possible to enable the best access. These are:

- Common Ailments Service
- Emergency Contraception
- Emergency Supply of Medication
- Influenza Vaccination (seasonal)
- Smoking Cessation Services
- Patient Sharps

On the 1<sup>st</sup> April 2022 the new Community Pharmacy Contractual Framework came into effect. As part of the new framework, four of the above services now come under a single service heading of 'Clinical Community Pharmacy Services' (CCPS) they are:

- Common Ailments Service
- Emergency Contraception
- Emergency Supply of Medication
- Influenza Vaccination (seasonal)

With this new CCPS contractors must agree to offer all of these services, or none. The change will encourage uptake of these services by contractors as additional fees are paid for the

CCPS. It also mirrors the aim set out in the HDdUHB PNA, that these services should be available from all pharmacies.

The table below sets out the number of pharmacies that provided the individual enhanced services as at the date of publication of the PNA.

| Service                               | No. of pharmacies 1.10.21 |
|---------------------------------------|---------------------------|
| <b>Common Ailments Service</b>        | 98                        |
| <b>Emergency Contraception</b>        | 84                        |
| <b>Emergency Supply of Medication</b> | 97                        |
| <b>Influenza Vaccinations</b>         | 81                        |

As at 1<sup>st</sup> April 2022, all 98 pharmacies in the Hywel Dda area had submitted declarations to provide the CCPS. This is an improvement in the availability of these identified services across the Hywel Dda area, in particular emergency contraception and influenza vaccinations (from September 2022 onwards).

For the other enhanced services identified in the PNA that should be available from as many pharmacies as possible, the number of pharmacies has remained stable.

| Service                     | No. of pharmacies 1.10.21 | No. of pharmacies 1.4.22 |
|-----------------------------|---------------------------|--------------------------|
| <b>Smoking Cessation L2</b> | 87                        | 87                       |
| <b>Smoking Cessation L3</b> | 67                        | 67                       |
| <b>Patient Sharps</b>       | 93                        | 95                       |

It is smoking cessation services that have not seen any increase in uptake over the last six months. This is not unexpected given the challenging period that the pharmacy workforce has experienced over the winter period. With more emphasis being placed on upskilling pharmacy technicians and additional funding directed at including technicians within a pharmacy team, it is likely that provision of these services will increase over time.

It may not be possible to have all 98 pharmacies listed for patients' sharps, as a small number of sites do not have the storage capacity to hold sharps bins.

Access to pharmaceutical services includes having pharmacies open at times when the public can access them. The range of opening hours included in the PNA have been reviewed and the changes noted below in a summary table.

| Access                                       | As at 1.10.21 | As at 1.4.22 |
|--|---------------|--------------|
| No. of pharmacies open on a Sunday           | 11            | 11           |
| No. of pharmacies open full days on Saturday | 19            | 18           |
| No. of pharmacies open ½ day on Saturdays    | 33            | 28           |
| No of pharmacies only open Monday - Friday   | 35            | 41           |

The number of pharmacies open on a Sunday remains unchanged at 11 across the Hywel Dda area. There has been a marked shift in the number of pharmacies that open for half days on a Saturday. This had been a trend prior to the preparation of the PNA and has continued, especially as sourcing skilled workforce has become more challenging for community pharmacies over the last six months. The majority of pharmacies that open on a Saturday have these hours classified as “supplementary” so are able to give 90 days’ notice of withdrawing from this commitment.

It is expected that this trend will continue, as a number of Notifications are expected relating to Lloyds Pharmacies across all three counties in the Hywel Dda area. Once the impact of these changes is known, HDdUHB may need to review its additional hours (rota) provision, in areas where pharmaceutical services are deemed necessary.

### **Argymhelliad / Recommendation**

- The Strategic Development and Operational Delivery Committee is asked to note the six months’ review of the Pharmaceutical Needs Assessment.

| <b>Amcanion: (rhaid cwblhau)</b>  |  |
|---|--|
| <b>Objectives: (must be completed)</b>  |  |
| Committee ToR Reference:<br>Cyfeirnod Cylch Gorchwyl y Pwyllgor:  | 2.1 To receive an assurance on delivery against all relevant Planning Objectives falling in the main under Strategic Objectives 4 (The best health and wellbeing for our individuals, families and our communities) and 5 (Safe, sustainable, accessible and kind care), in accordance with the Board approved timescales, as set out in HDdUHB’s Annual Plan. |
| Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol:<br>Datix Risk Register Reference and Score:  | N/A  |
| Safon(au) Gofal ac Iechyd:<br>Health and Care Standard(s):  | 2. Safe Care<br>5.1 Timely Access  |
| Amcanion Strategol y BIP:<br>UHB Strategic Objectives:  | All Strategic Objectives are applicable  |
| Amcanion Cynllunio<br>Planning Objectives   | 4S Improvement in Population Health  |
| Amcanion Llesiant BIP:<br>UHB Well-being Objectives:<br><a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019</a> | 10. Not Applicable   |

| <b>Gwybodaeth Ychwanegol:<br/>Further Information:</b>   |   |
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| Ar sail tystiolaeth:<br>Evidence Base:   | 82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services)(Wales) Regulations 2020 |
| Rhestr Termau:<br>Glossary of Terms:   | Contained within the body of the report.  |
| Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Datblygu Strategol a Chyflenwi Gweithredol:<br>Parties / Committees consulted prior to Strategic Development and Operational Delivery Committee: | N/A – Internal Review only.   |

| <b>Effaith: (rhaid cwblhau)<br/>Impact: (must be completed)</b> |   |
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| <b>Ariannol / Gwerth am Arian:<br/>Financial / Service:</b>     | The Review of the PNA does not involve any financial impact.  |
| <b>Ansawdd / Gofal Claf:<br/>Quality / Patient Care:</b>        | Reviewing the level of and accessibility to pharmaceutical services against the base line of the PNA which was published in October 2021, provides an ongoing measure of service availability for residents in Hywel Dda. |
| <b>Gweithlu:<br/>Workforce:</b>                                 | N/A   |
| <b>Risg:<br/>Risk:</b>  | N/A.  |
| <b>Cyfreithiol:<br/>Legal:</b>                                  | 82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services)(Wales) Regulations 2020.  |
| <b>Enw Da:<br/>Reputational:</b>                                | Each Health Board is required to have a current PNA in place to inform decisions relating to Community Pharmacy Cotracts.   |

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|------------------------------------|---|
| <b>Gyfrinachedd:<br/>Privacy:</b>  | N/A   |
| <b>Cydraddoldeb:<br/>Equality:</b> | The PNA incorporates the provision of the Equality Act 2010 to ensure that the assessment of pharmaceutical need considers the protected characteristics under the Act. |