

PWYLLGOR DATBLYGU STRATEGOL A CHYFLENWI GWEITHREDOL STRATEGIC DEVELOPMENT AND OPERATIONAL DELIVERY COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	26 June 2023
TEITL YR ADRODDIAD: TITLE OF REPORT:	Planning Objectives Update
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Lee Davies, Director of Strategy and Planning
SWYDDOG ADRODD: REPORTING OFFICER:	Daniel Warm, Head of Planning

Pwrpas yr Adroddiad (dewiswch fel yn addas) Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

A revised set of Planning Objectives (PO) have been agreed by Board as part of the Hywel Dda University Health Board (HDdUHB) plan for 2023/24. The POs are the priority programmes of work that aim to move the Health Board towards our Strategic Objectives.

For 2023/24, 10 Planning Objectives have been aligned to the Strategic Development and Operational Delivery Committee (SDODC).

As in previous years it is the expectation that SDODC will receive an update on the progress made in the delivery of the Planning Objectives for onward assurance to the Board through the Board Assurance Framework.

Cefndir / Background

For the Planning Objectives for 2022/23, a Closure Report was presented to Public Board on 25 May 2023, and can be found here: 2022/23 Planning Objective Closure Report.

For those previous Planning Objectives aligned to SDODC these can be summarised as:

РО	PO Name	Executive Lead	Status	Alignment to 2023/24 POs
3H	Planning objective delivery	Board Secretary	De-prioritised	No PO – considered
	learning			as Business As Usual
3J	AHM&WW Communications	Director of	Complete	6c Continuous
	Plan	Communications		Engagement
3M	UHB Communications Plan		Behind	
4T	Continuous engagement		Behind	
	implementation			
3A	Improving Together	Director of	Complete	No PO – considered
		Finance		as Business As Usual
5A	NHS Wales Delivery Framework	Director of	Complete	3a Transforming
	Targets	Nursing, Quality		Urgent and

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	T	15.0		
5B	Local Performance Targets	and Patient Experience	Complete	Emergency Care (TUEC) Programme
4Q	Community Care Support to reduce non-elective acute bed capacity	Director of Operations	Behind	
5F	Bronglais Strategy		Behind	4a Planned Care and Cancer Recovery
5G	Transforming Mental Health and LD Implementation		On-track	4c Mental Health Recovery Plan
51	Children and young people services improvement		On-track	No PO – considered as Business As Usual
6K	Design Assumptions		On-track	4a Planned Care and Cancer Recovery
31	Primary Care Contract Reform	Director of	On-track	7b Integrated
4C	Transformation fund schemes	Primary Care,	Complete	Localities, Accelerated
5H	Integrated locality plans	Community and Long Term Care	Behind	Cluster Development and Primary Care sustainability
5J	24/7 emergency care model for Community and Primary Care		Behind	3a Transforming Urgent and Emergency Care (TUEC) Programme
5P	Market Stability Statement		Complete	No PO – considered
5Q	Asthma pathway		Complete	as Business As Usual
5S	Palliative Care and End of Life Care Strategy		Behind	
5T	Complex health and care needs		Complete	7b Integrated Localities, Accelerated Cluster Development and Primary Care sustainability
4A	Public Health Delivery Targets	Director of Public	On-track	7a Population Health
4B	Public Health Local Performance Targets	Health	On-track	
4D	Public Health Screening		Complete	
4K	Health Inequalities		Complete	
4S	Improvement in Population Health		Ahead	
4V	One Health		On-track	
4W	Whole School Approach to Mental Health and Emotional Wellbeing		On-track	
4J	Regional Well-being Plans		Complete	
4R	Green Health and Sustainability		De-prioritised	
5C	Business Cases for A Healthier Mid and West Wales	Director of Strategy and	Behind	5a Estates Strategy
5U	Community and non-clinical estates strategy	Planning	Behind	
5V	IMTP and Operational Planning		Complete	No PO – considered as Business As Usual
4P	Recovery and Rehabilitation Service	Director of Therapies	Complete	3a Transforming Urgent and Emergency Care (TUEC) Programme
4L	Social Model for Health and Wellbeing	Medical Director	Complete	7c Social Model for Health and Wellbeing
4N	Food Systems		On-track	

4U	Community proposals for place- based action		Complete	
5N	Implement National Network and Joint Committee Plans	No single Executive owner	On-track	4a Planned Care and Cancer Recovery
50	Fragile Services		Behind	6a Clinical Services Plan

Asesiad / Assessment

At this early stage in the financial year all Planning Objective are currently on-track.

'Plans on a page' are required for all Planning Objectives and are intended to ensure a clear delivery/development process for the year, with SMART (specific; measurable; achievable; realistic; timely) deliverables/outcomes and clear trajectories/milestones using a standardised template that has been developed. The current PO Plan on a Page for those aligned to SDODC can be found at annex 1.

The Executive team has a programme of PO review sessions in place where the plans on a page and progress with the POs are being discussed, led by the lead Executive and the team delivering the PO.

In moving forward, in order to ensure our assurance of the POs evolves from a process update to outcome/output orientated one, a PO Highlight Report has been drafted (annex 2) which will be reported to the Committee every other meeting. Additionally, a programme of 'deep-dives' on POs has been scheduled, and to ensure consistency a draft slide-set has been produced (annex 3). The initial schedule for the 'deep-dives' is as below:

Planning Objective	Executive Lead	August 2023	October 2023 PO Update	December 2023	February 2024 PO Update	April 2024
3a Transforming Urgent and Emergency Care (TUEC) Programme	Director of Operations		√		√	Closure Reports
4a Planned Care and Cancer Recovery		✓		✓		
4b Develop and deliver a regional diagnostic plan					✓	
4c Mental Health Recovery Plan			✓		✓	
5a Estates Strategy	Director of	✓				Closure
6a Clinical Services Plan	Strategy and Planning	√		√		Reports
7a Public Health	Director of Public Health				√	Closure Reports
7b Integrated Localities, Accelerated Cluster Development and Primary Care sustainability	Director of Primary Care, Community and Long- Term Care		✓		✓	

7c Social Model for	Medical		-/		Γ
Health and Wellbeing	Director		v		

Argymhelliad / Recommendation

The Committee is asked to receive assurance on the current position for the Planning Objectives aligned to the Strategic Development and Operational Delivery Committee.

Amcanion: (rhaid cwblhau) Objectives: (must be completed)	
Committee ToR Reference:	2.1 To receive an assurance on delivery against all
Cyfeirnod Cylch Gorchwyl y Pwyllgor:	Planning Objectives aligned to the Committee.
Cyfeirnod Cofrestr Risg Datix a Sgôr	Not applicable
Cyfredol:	
Datix Risk Register Reference and	
Score:	
Parthau Ansawdd:	7. All apply
Domains of Quality	
Quality and Engagement Act	
(sharepoint.com)	
Galluogwyr Ansawdd:	6. All Apply
Enablers of Quality:	
Quality and Engagement Act	
(sharepoint.com) Amcanion Strategol y BIP:	4. The heat health and wellhoing for our individuals
UHB Strategic Objectives:	4. The best health and wellbeing for our individuals, families and communities
or ib otrategic objectives.	5. Safe sustainable, accessible and kind care
	o. oute sustainable, accessible and kind care
Amcanion Cynllunio	3a Transforming Urgent and Emergency Care
Planning Objectives	programme
	4a Planned Care and Cancer Recovery
	5a Estates Strategies
	6a Clinical services plan
Amcanion Llesiant BIP:	9. All HDdUHB Well-being Objectives apply
UHB Well-being Objectives:	
Hyperlink to HDdUHB Well-being	
Objectives Annual Report 2021-2022	

Gwybodaeth Ychwanegol: Further Information:	
Ar sail tystiolaeth:	3 Year Plan and Annual Plan
Evidence Base:	Decisions made by the Board since 2017-18
	Recent <i>Discover</i> report, published in July 2020
	Gold Command requirements for COVID-19
	Input from the Executive Team
	Report presented to Public Board in September 2020
Rhestr Termau:	Explanation of terms is included within the report
Glossary of Terms:	

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Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Datblygu Strategol a Chyflenwi Gweithredol: Parties / Committees consulted prior to Strategic Development and Operational Delivery Committee: Public Board - September 2020 Executive Team

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	Any financial impacts and considerations are identified in the report
Ansawdd / Gofal Claf: Quality / Patient Care:	Any issues are identified in the report
Gweithlu: Workforce:	Any issues are identified in the report
Risg: Risk:	Consideration and focus on risk is inherent within the report. A sound system of internal control helps to ensure any risks are identified, assessed and managed.
Cyfreithiol: Legal:	Any issues are identified in the report
Enw Da: Reputational:	Any issues are identified in the report
Gyfrinachedd: Privacy:	Not applicable
Cydraddoldeb: Equality:	Not applicable

Annex 1: Plans on a Page for 2023/24 Planning Objectives Aligned to the Strategic Development and Operational Delivery Committee (SDODC)

PLANNING OBJECTIVE

3a - Implement the Six Goals & To develop and implement a plan to by March 2024 to deliver Ministerial priorities by 2026

PROJECT SCOPE (An outline of the project setting out its purpose)

'To develop and implement a four year 6 UEC Goals Programme Plan for the Health Board that will implement an integrated 24/7 urgent and emergency care model. Our data indicates that we convey and admit too many frail older people to our hospitals who consequently experience a long inpatient stay and are exposed to hospital related harms of deconditioning, hospital acquired infection, falls and delirium. The Programme will therefore also oversee the development and implementation of best practice model for our frail population to ensure optimal outcomes for this vulnerable group are achieved. We call this our 'Home First' model which ensures that we consider 'what matters' to them in all that we do and enhance our integrated health and care system 'further and faster' to support them at home and protect their independence through provision of safe alternatives to hospital admission and reducing hospital LOS.

The programme will ensure alignment to the national UEC 6 Policy Goals and associated Ministerial Priorities will enhance our UEC performance. The local model will feature in Health Board IMTPs as part of core business from 2023/24 onwards as a key deliverable that contributes to the design assumptions and deliver route map for the 'A Healthier Mid and West Wales' Programme Business Case.'

Modelling at Programme outset identified a potential efficiency (not cash out) of 135 beds through our 3 C approach over 4 year period.

Ministerial Priorities 23 / 24 (Summarised as the 3 Cs in the Programme i.e Conveyance, Conversion and Complexity Management)

- Eradicates 4 hour handover delays by March 2024 through provision of safe alternatives to hospital admission (conveyance avoidance) and optimal inpatient flow
- Reduces average Bed Days > 21 through admission avoidance and improved management of patients with complex discharge requirements and POCD reduction (D2RA, Trusted Assessor implementation, SAFER implementation)
- Reduces Conversion Rates and 12 hour ED waits through direct access to SDEC for GPs and WAST open 5 days a week moving to 7 days a week and 12 hours by end Q2

Regional Partnership Objectives for our complex older adult population (includes dementia) that contribute to delivering the Programme:

- Provision of Complex Care at Home
- Provision of services that supports transfer Home from Hospital
- Implementation of Discharge 2 Recover then Assess pathways

Programme Outcome: Population of West Wales are able to access the right care, at the right time, in the right place and that:

Adults living with frailty in West Wales live long, healthy and happy lives, to ensure that they are supported to remain active and independent in their own homes and communities and continue to enjoy doing the things that matter to them. At the end of their life they die according to their stated wishes in the place that they choose with the people that they choose.

PROJECT GOVERNANCE

Responsible Officers:

Executive Lead: Andrew Carruthers, Director of Operations

Strategic Lead: Rhian Matthews, TUEC Director

Delivery Lead: Keith Jones, Director of Secondary Care and Jill Patterson, Director

of Primary Care and Community

Programme oversight through: TUEC Programme Delivery Group

Governance through: Managing Complexity and Conversion in Secondary Care Group and Integrated Homefirst Community, Primary and Social Care Group

Delivery through: Operational Delivery Groups

KEY DELIVERABLES* To increase bed efficiency (n = 80) across 4 acute hospital sites by November 2023			MEASURES* High level Programme Indicators include reduction in conveyance to hospital for > 75s, reduced conversion rates for > 75s and reduced count of patients spending > 21 days in hospital bed						
KEY PRIORITY AREAS & BY WHOM BY WHEN HIGH LEVEL ACTIONS		QUANTIFIABLE OUTCOME*: TRAJECTORY OVER NEXT 12 MONTHS:		HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED					
Implementation of a 24/7 urgent care service, accessible via NHS 111 Wales to support improved access and GMS sustainability									
Development of a Regional fully Integrated 24/7 Clinical Streaming Hub;	SRO and Clinical Leads	April 2025	Reduction in numbers of unscheduled care attendances for our frail population	Reduction in Conveyance rates to 60% by end Q4 NB To agree 'what good looks like' in relation to unscheduled care attendance for our frail	Weekly/Monthly oversight through Lightfoot TUEC Dashboard Data				
Development of a Care Home Support for Regional Clinical Streaming Hub;	SRO and Clinical Leads with Service Delivery at Local level	September 2023	Reduction in the numbers of care home residents conveyed to Emergency Departments	Reduction in Conveyance rates to 60% by end Q4 NB To agree 'what good looks like' in relation to unscheduled care attendance for our frail	Weekly/Monthly oversight through Lightfoot TUEC Dashboard Data				
Development of a Health & Care system for Older People in West Wales to support Regional Clinical Streaming Hub;	SRO and County Directors (as per detailed operational plans)	November 2023	Reduction in numbers of unscheduled care attendances for our frail population Increased numbers of frail being managed by Enhanced Community Care provision (virtual ward)	Reduction in Conveyance rates to 60% by end Q4 NB To agree 'what good looks like' in relation to unscheduled care attendance for our frail	Weekly/Monthly oversight through Lightfoot TUEC Dashboard Data				
Implementation of Same Da	y Emergency Car	e services							
Development and implementation of HDdUHB optimal SDEC model following on from lessons learnt from peer review, including modelling of scale of opportunity	SRO and County Directors (as per detailed operational plans)	November 2023	Reduction in numbers of patients admitted	Reduced conversion rates	Weekly monitoring LOS 0-1 days Impact on admission rates / count of patients with LOS > 21 days				
Development of Consistent Approach to Front Door Streaming / Assessment Units	SRO and County Directors (as per detailed	November 2023	Reduction in numbers of patients admitted	Reduced conversion rates	Weekly monitoring of discharges < 72 hours Impact on admission rates / count of patients with LOS > 21 days				

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		operational						
		plans)						
Dela	yed Pathways of Care	p.a						
	ular monthly reporting	SRO and	July 2023	Reduction	in Delayed	l	Reduced count of patients with LOS > 21	Weekly monitoring
of 'P	athways of Care'	County		Pathways	of Care		days	count of patients > 21
(DTC	OC) to be introduced	Directors (as						days, discharge rate
for 2	2023 – 24: Implement a	per detailed						patients > 21 days
Regi	ional approach to	operational						Monthly census
revie	ewing and action	plans)						validation and quarterly
•	ning to reduce delays							action planning at
	reason'							regional level
	uction in backlog of	SRO and	July 2023		in Delayed	l	Reduced count of patients with LOS > 21	Weekly monitoring
	yed transfers through	County		Pathways	of Care		days	count of patients > 21
	y joint discharge	Directors (as						days, discharge rate
	ning and coordination:	per detailed						patients > 21 days
	sed implementation of	operational						
	mising Hospital Care	plans)						
	kit supported by							
Fron	tier Discharge Platform RISK DESCRIPTION			LIKELIHOOD	IMPACT	SCORE	MITIGATING ACTIONS	
	Fragility of workforce a	cross primary car	e community	4	4	12	Team around the patient, Skill Mix, Portfo	lio Opportunities
	health and social care s		e, community	7	-	12	Advanced Practitioner / Emergency Practit	
	Ticaltif and social care s	ici vices					GMS contractors, social care recruitment a	and the control of th
	Delivery of the progran	nme may be impa	acted by	3	3	9	Appointment of dedicated SRO role, clinical	
	organisational and ope						support the leadership of the programme.	
	operational leadership	· · · · · · · · · · · · · · · · · · ·					governance structure and monthly TUEC D	
S	implementation.						progress and risk in key areas	70 27 27
RISKS	Lack of appropriate cor	mmunication and	engagement may	3	3	9	Alignment with national comms campaign	re UPC and
~	impact upon Public / Pa	atient Expectation	n and Culture				Homefirst/Care Closer to Home/111 First.	Local promotion through
	change required for TU	EC programme					patient stories	
	Current business intelli	gence and analyt	ical support for	4	4	16	Business Case completed for Digital Team	which sets out
	TUEC programme is du	The state of the s	tember 23				requirements going forward	
	(Lightfoot contract end	·						
	Delivery of TUEC progra	· · · · · · · · · · · · · · · · · · ·		3	3	9	Joint Statement of Intent and plan to be a	•
							Dda and each CEO for Pembrokeshire, Car	marthanchira and
	integration and agreed and RIF funded models		ocial care partners				Ceredigion.	marthenshire and

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Financial position of the He innovative initiatives and p existing plans	alth Board not conducive to rogramme constrained to	4	3	12	Existing operational plans developments agree operational leads to deliver imp	eed as 'reasonable' by senior
BOARD ASSURANCE FRAMEWORK	HB RISK REGISTER	OTHER I	PLANNING IVES		MINISTERIAL PRIORITIES	OTHER, EG, AHMWW
SDOD Committee Sustainable Resources Committee	1027 - UEC	5H			 Delayed transfers of care: Regular monthly reporting of 'Pathways of Care' (DTOC) to be introduced for 2023-24 and reduction in backlog of delayed transfers through early joint discharge planning and coordination SDEC Provision 24/7 Urgent Primary Care Service 	West Wales Regional Partnership (Older People and Complex Care)

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PLANNING OBJECTIVE 4a: Planned Care and Cancer Recovery Implement the planned care recovery programme in compliance with Ministerial priorities.

PROJECT SCOPE

With respect to Planned Care - develop trajectories and plans for:-

- 52 weeks Outpatient Assessment and 104 weeks treatment recovery milestones to be achieved by 30 June 2023 and maintained throughout 2023/24 moving to 36 weeks RTT standards by March 2024
- Address the capacity gaps within specific specialities to prevent further growth in waiting list volumes and set foundation for delivery of targets by March 2025 With respect to cancer develop trajectories and plans for:
- Reduction in backlog of patients waiting over 62 days to enable delivery of 75% of patients starting their first definitive cancer treatment 62 days from point of suspicion.
- Implement the agreed national cancer pathways within the national target demonstrating annual improvement toward achieving target by March 2026.

implement the agreed national cancer pathways w	vicinii che nacional	target – demo	nstrating an	nuai improvement towaru acm	Eviling target by March 20	/20.
PROJECT GOVERNANCE	Programme oversight through: Operational Planning & Delivery Programme					
Responsible Officers:						
Executive Lead: Director of Operations	Governance thro	ough: Planned	Care & Canc	er Delivery Boards		
Strategic Lead: Director of Secondary Care	Delivery through: RTT & Cancer Single Pathway Watchtowers					
Delivery Leads : General Managers for Scheduled						
Care & Cancer Services						
KEY DELIVERABLES*				MEASURES*		
KEY ACTIONS*		BY WHOM	BY	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER	HOW AND
			WHEN		NEXT 12 MONTHS:	WHEN WILL
						DATA BE

Planned Care

COLLECTED, VERIFIED

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ſ	Dedicated words areas for elective inneticate	GM	01	E2 wooks Outpationt	Coo annoy at and	Pouting
	 Dedicated wards areas for elective inpatients Further improvements in the volume of patients booked / treated from cohort numbers Incremental improvements in outpatient, day case and inpatient activity throughput as determined by workforce development and recruitment plans Clinical leadership and adoption best practice guidance to support improved productivity and efficiency to support outpatient and surgical treatment activity Focused and targeted validation of waiting lists, utilising local resources and external support Active support to long waiting patients awaiting access to care via our locally developed Waiting Lists Support Service (WLSS) Close scrutiny and monitoring of delivery plans by specialty to support these ambitions Refined and improved 2023/24 Demand and Capacity planning tools 	GM, Scheduled Care	Q1	52 weeks Outpatient Assessment (OPA) and 104 weeks treatment recovery milestones to be achieved by 30 June 2023 and maintained throughout 2023/24 moving to 36 weeks RTT standards by March 2024 Reduction in overall waiting times for outpatient appointments Reduction in overall waiting times for treatment Reduction in overall numbers of patients on an open RTT clock. Improved patient Expe	See annex at end	Routine monitoring via current performance reports and established reporting systems.
	 Continue actions from quarter 1 Review of General Surgery clinical pathways to further enhance See on Symptom (SoS) / Patient Initiated Follow-up (PIFU) / Follow-Up clinical practice Commissioned insource solution for patch testing patients (Dermatology) Additional internal / external capacity (subject to allocation of WG Recovery funding) Implementation of Urology self-care pathway based on Patient Knows Best (PKB) platform Clinical audit of Urology PSA monitored patients to further release OPA capacity Additional Urology diagnostic capacity (supporting cancer and RTT pathways) Locum appointments (ENT) 	GM, Scheduled Care	Q2	As above	See annex at end	Routine monitoring via current performance reports and established reporting systems.

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 Increased ocular capacity following appointment of additional consultant (Ophthalmology) Additional weekend pre-assessment capacity (Ophthalmology) 50% expansion of elective orthopaedic In-Patient operating capacity compared to 2022/23 level Regional Implementation of regional diagnostic plan actions (subject to WG Recovery funding). 							
 Continue actions from quarters 1 and 2 Implement alternative vasectomy pathway delivered via Sexual Health Service Additional Vascular theatre capacity following introduction of new vascular scanner Enhanced Urology core capacity following return of post-retirement consultant Expanded lithotripsy capacity (Urology) Expanded Urology theatre capacity at Glangwili Additional consultant and SAS capacity (Dermatology) Additional primary care based minor ops capacity (Dermatology Regional Continue to work with Swansea Bay University Health Board (SBUHB) on taking forward regional solutions via the Regional Commissioning Group (RCG) and the A Regional Collaboration for Health (ARCH), particularly in areas such ophthalmology, endoscopy and orthopaedics 	GM, Scheduled Care	Q3	As above	See annex at end	Routine monitoring via current performance reports and established reporting systems.		
 Continue actions from quarters 1, 2 and 3 Anticipated impact on reduced OPA demand following implementation of primary care FIT testing from April 2023 Undertake a review of key gaps to meet future years targets and progress towards 36-week monitoring Regional Continue to work with Swansea Bay University Health Board (SBUHB) on taking forward regional solutions via the Regional Commissioning Group (RCG) and the A Regional Collaboration for Health (ARCH), particularly in areas such ophthalmology, endoscopy and orthopaedics 	GM, Scheduled Care	Q4	As above	See annex at end	Routine monitoring via current performance reports and established reporting systems.		
endoscopy and orthopaedics Cancer							

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 Implementation of FIT within primary care, predicts 30% release in outpatient capacity, will reduce demand on endoscopy by 40% and shortens the pathway by 6 weeks within Gastro-Intestinal (GI). Implementation of accelerated imaging within Lower GI will improve straight to test compliance and will shorten the pathway by 10 weeks. Full implementation of the planned LGI improvement plan will meet NoP guidance. Increased capacity within GA diagnostics from 69 procedures to 100 procedures per week within urology will reduce backlog of patients waiting to enable ongoing sustainability. 7 day working model within hysteroscopy to meet demand on Post Menopausal Bleeding (PMB) pathway and facilitate reestablishment of the one stop model Continue to work on National Optimised Pathway in all tumour sites. Implementation of all Patient Reported Experience Measures (PREMs) across all tumour sites Improved compliance to first OPA within 7 days, straight to test pathways and 28 day performance improvement. Regional Continue to work with Swansea Bay University Health Board (SBUHB) on taking forward the agreed South West Wales Cancer Centre (SWWCC) Strategic Programme Case (SPC), including developing the 2nd CT SIM capital and revenue business case options appraisal for 5th LINAC and outpatient delivery model Refresh Regional Gynaecology Model with SBUHB to inform business case 	GM, Cancer Services	Q1	 Aim 70% performance target on SCP by March 2024 To ensure that the NOPs are implemented for each tumour/tumour sub-sites Improved patient experience 	 Single Cancer Pathway (SCP) performance at 60% Patients waiting in excess of 62 days = 341(including tertiary backlog) Patients waiting in excess of 104 days = 120 Implementation of the PREM across all tumour sites. 	Routine monitoring via current performance reports and established reporting systems.
 Urology Improvement Group to be established June 2023 (supported by Improvement Cymru and Wales Cancer Network Refresh demand and capacity within Urology diagnostics. Improved compliance to first OPA within 7 days, straight to test pathways and 28 day performance improvement. Monitor compliance of implemented improvement plan within lower GI Review outcomes from PREM analysis and work with value based healthcare team to agree recommendations Regional 	GM, Cancer Services	Q2	As above	 SCP performance at 67% Patients waiting in excess of 62 days = 311(inc tertiary backlog) Patients waiting in excess of 104 days = 110 	Routine monitoring via current performance reports and established reporting systems.

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•	Continue to work with SBUHB on taking forward SWWCC SPC, as described in quarter 1. Regional Health Board scrutiny process for Remodel	_	ogy						
 Model Improved compliance to first OPA within 7 days, straight to test pathways and 28 day performance improvement. Continue actions from quarters 1 and 2 Regional Continue to work with SBUHB on taking forward the agreed SWWCC SPC, as described in quarter 1. 			Q3	As above	•	SCP performance at 68% Patients waiting in excess of 62 days =251(including tertiary backlog) Patients waiting in excess of 104 days = 80			
• Re	 Improved compliance to first OPA within 7 days, straight to test pathways and 28 day performance improvement. Continue actions from quarters 1, 2 and 3. Regional Continue to work with SBUHB on taking forward the agreed SWWCC SPC, as described in quarter 1. CT SIM capital and revenue business case submission to WG. Implementation of Regional Gynaecology Model 		st	GM, Cancer Services	Q4	As above	•	SCP performance at 70% Patients waiting in excess of 62 days =236(including tertiary backlog) Patients waiting in excess of 104 days = 50	Routine monitoring via current performance reports and established reporting systems.
	RISK DESCRIPTION	LIKELIHOOD	IMPA			IGATING ACTIONS			
RISKS	1657 - Risk to delivery of Ministerial Priorities in relation to delivery of planned care recovery ambitions through 2023/24	4	5	Plann 20	boa 202 regi •	page 36 corporate risk register rd/board-meetings-2023/board 3/board-agenda-and-papers-25 ster-pdf/ for full list of mitigatic Comprehensive daily managem care risks on daily basis includit of escalation. Prioritised review stratification model. Provision of dedicated elective The staffing position continues accordance with safe staffing p Delivery plans in place support monitoring arrangements.	I-age i-may ons bo nent s ng mu w of p beds to be rincip	nda-and-papers-25-may-2023/item-4-3-corpout includes: systems in place to may ultiple daily multi-site opatients based on an age on 3 sites. Expense monitored on a daily ples.	rate-risk- nage planned calls in times greed risk basis in

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				 Escalation plans for acute and community hospitals (within limits of staffing availability). Outpatient transformation programme in place with a continuing focus on alternatives to face to face delivery of outpatient care to enable increases in care volumes delivered. Robust sickness absence management arrangements in place. Comprehensive programme of outsourcing of planned care volumes in place utilising capacity available via independent sector providers. Weekly review of outsourcing volumes and further opportunities progressed jointly by Planned Care and Commissioning teams. Elective care delivery plan developed for inclusion within Annual Delivery Plan. Additional Planned Care Recovery proposals submitted to WG May 2023.
1350 - There is a risk of the UHB not being able to meet the 75% target for waiting times in the ministerial measures for 2022/26 for the Single Cancer Pathway (SCP). This is caused by capacity challenges within the first 28 days of the pathway in first Outpatients Assessment and diagnostics, particularly in the large volume tumour sites, lower GI and urology. This is compounded by a backlog of patients waiting in excess of 62 days due to the impact of COVID 19.	3	4	12	 See page 66 corporate risk register: hduhb.nhs.wales/about-us/your-healthboard/board-meetings-2023/board-agenda-and-papers-25-may-2023/board-agenda-and-papers-25-may-2023/item-4-3-corporate-risk-register-pdf/ for full list of mitigations but includes: Virtual appointments are being undertaken via digital solutions e.g. Attend Anywhere. Weekly Cancer Watchtower meetings where services managers are in attendance. The function of this group is to monitor and address service demand, capacity and risk issues. Monthly performance meetings with Welsh Government. Trajectory performance plans are currently being developed for each tumour site by the relevant services, with regards to improving performance. This also includes Backlog Trajectory plans on how these improvements will be achieved. Cancer Pathway Review Panel has been implemented to identify any risk for those patients who have not received their treatment within 146 days. Process in place that improves time for patients to first outpatient appointment to improve the 28 day performance target (all patients to be informedetc). Deep dive pathway review for poorest performing tumour sites - urology, lower GI, gynaecology. Continue to escalate concerns regarding tertiary centre capacity and

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10	BOARD ASSURANCE FRAMEWORK	HB RISK REGISTER	OTHER PLANNING OBJECTIVES	MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHMWW
KS		1350, 1657	3a Urgent and Emergency		
			Care		
			4b Regional Diagnostics		
			6a Clinical Services Plan		

Trajectories

Planned Care

Q1:

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks
New Outpatients (stage 1)	10,727	2,813	0
Treatment (Stage 4)	Total 36 RTT breach position is 27,053 based on 10,727 at Stage 1 (already submitted), 3,284 at Stage 2/3 (12% of total) and 13,042 at	12,949 is total RTT but 8,374 at Stage 4 because 1,762 are at Stage 2/3 & 2,813 are at Stage 1	2,609 is total RTT but 2,300 at Stage 4 with 300 at Stage 2/3 & Zero at Stage 1
	Stage 4.		

Q2: Without WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks
New Outpatients (Stage 1)	11,627	4,013	716 (based on RTT Growth & 10% ROTT)
Treatment (Stage 4)	Total 36 RTT breach position is 28,799 based	Total 52 RTT breach position is 14,695	Total 104 RTT breach position is 3,444
	on 11,627 at Stage 1 (already submitted),	based on 4,013 at Stage 1 (already	based on 716 growth at Stage 1
	3,496 at Stage 2/3 (12% of total) and 13,676	submitted), 1,763 at Stage 2/3 (12% of	(estimated), 413 at Stage 2/3 (12% of
	at Stage 4.	total) and 8,919 at Stage 4.	total) and 2,315 at Stage 4.

With WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks				
New Outpatients (Stage 1)	Quarterly trajectories TBC subject to timing and receipt of additional WG Recovery funding and impact on commissioning timescales for						
Treatment (Stage 4)	external capacity						

Q3:

Without WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks
New Outpatients (Stage 1)	12,572	5,400	1,431 (based on RTT growth & 10% ROTT)
Treatment (Stage 4)	Total 36 RTT breach position is 30,545 based on 12,527 at Stage 1 (already submitted), 3,708 at Stage 2/3 (12% of total) and 14,310 at Stage 4.	Total 52 RTT breach position is 16,441 based on 5,400 at Stage 1 (already submitted), 1,973 at Stage 2/3 (12% of total) and 9,068 at Stage 4.	Total 104 RTT breach position is 4,239 based on 1,431 growth at Stage 1 (estimated), 509 at Stage 2/3 (12% of total) and 2,299 at Stage 4.

With WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks			
New Outpatients (Stage 1)	Quarterly trajectories TBC subject to timing and receipt of additional WG Recovery funding and impact on commissioning timescales for					
Treatment (Stage 4)	external capacity					

Q4:

Without WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks
New Outpatients (stage 1)	13,387	6,532	2,147 (based on RTT growth & 10% ROTT)
Treatment (Stage 4)	Total 36 RTT breach position is 32,292 based on 13,387 at Stage 1 (already submitted), 3,920 at Stage 2/3 (12% of total) and 14,985 at Stage 4. The 14,985 has also been submitted as part of Annual Plan	12,513	Total 104 RTT breach position is 5,034 based on 2,147 growth at Stage 1 (estimated), 604 at Stage 2/3 (12% of total) and 2,283 at Stage 4.

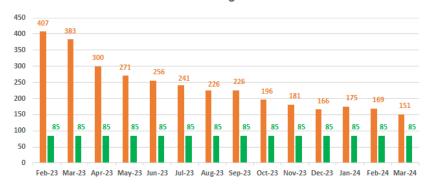
With WG recovery funding

	Waiting > 36 weeks	Waiting >52 weeks	Waiting >104 weeks
New Outpatients (stage 1)	6,855	0	0
Treatment (Stage 4)	11,846	9,374	1,895

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Cancer

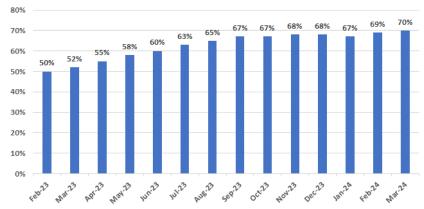
Forcast Backlog Ahead



■ Forecast backlog ahead ■ Tertiary Backlog

	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Predicted average treatments per mont	242	242	242	242	242	242	242	242	242	242	242	242	242	242
Forecast backlog ahead	407	383	300	271	256	241	226	226	196	181	166	175	169	151
Tertiary Backlog	85	85	85	85	85	85	85	85	85	85	85	85	85	85
Breach volume	121	114	109	100	97	90	85	78	78	77	77	78	75	72
Predicted performance	50%	52%	55%	58%	60%	63%	65%	67%	67%	68%	68%	67%	69%	70%

Predicted performance



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Predicted average treatments per month	242	242	242	242	242	242	242	242	242	242	242	242	242	242
Forecast backlog ahead	407	383	300	271	256	241	226	226	196	181	166	175	169	151
Tertiary	85	85	85	85	85	85	85	85	85	85	85	85	85	85
Breach volume	121	114	109	100	97	90	85	78	78	77	77	78	75	72
Predicted performance	50%	52%	55%	58%	60%	63%	65%	67%	67%	68%	68%	67%	69%	70%

PLANNING OBJECTIVE 4b Implement regional diagnostic hubs, to reduce secondary care waiting times and meet waiting time ambition in spring 2024.

PROJECT SCOPE (An outline of the project setting out its purpose)

Diagnostic interventions are an integral aspect across all specialities and medical areas - the importance of timely diagnostics across all pathways is fundamental to achieving a range of planned and urgent & emergency care objectives, including the Single Cancer pathway, Referral to Treatment, Direct Access Diagnostic and emergency pathway ministerial priorities. Whereas the HB performed comparatively well in the pre-pandemic period across the range of diagnostic services in respect of the 8-week diagnostic and RTT targets, capacity to meet these and increasing demands from cancer and emergency pathways has historically fallen significantly short of the level required. This imbalance between available capacity and demand has significantly increased as a consequence of the pandemic. Significant workforce fragility exists at present within a number of key diagnostic interventions.

As part of the overall Ministerial priorities for 2023/24, WG has challenged health boards to plan and develop regional diagnostic hubs as a means of increasing capacity and reducing secondary care waiting times and to meet the waiting time ambition in Spring 2024. The Health Board's Annual Plan for 2023/24 includes the delivery assumptions and anticipated performance trajectories across each direct access diagnostic pathway through to March 2024, along with RTT, single cancer pathway and urgent & emergency care performance trajectories which reflect the level of assumed diagnostic capacity and support available during the year ahead. With the assumed prioritisation of diagnostic capacity for cancer and urgent & emergency care pathways, delivery assumptions for RTT and direct access pathways within the Annual Plan reflect the capacity shortfall which exists (within available resourced levels) to enable achievement of the respective ministerial priority targets for these pathways. Further proposals to help resource solutions to address these capacity gaps (via a combination of internally and externally commissioned supplementary capacity) have been submitted to WG in May 2023 for consideration as part of the WG retained additional Recovery Fund to be allocated to health boards. The outcome of these proposals is awaited.

The HB's delivery plan for Endoscopy for 2023/24 (and beyond) reflects the principles of the joint regional development plan agreed by both health boards which centres on the increasing development of a regional workforce in future years. As an alternative to the development of a regional diagnostic endoscopy hub for the South West Wales region, the regional endoscopy plan is based on efforts to address workforce shortages in the short and longer term in order to support full utilisation of physical capacity at both health boards.

Delivery plans for Cardiology reflect in part the level of capacity for CT Coronary Angiography commissioned from SBUHB as the only substantive Substantive CT Coronary Angiography capacity within the Health Board is at Bronglais which provides a capacity of approx. 150 per year.

Radiology delivery plans for 2023/24 are largely reflective of local health board capacity which is significantly limited by workforce challenges at each site. Reporting capacity (at both health boards) continues to be supplemented by external capacity via a private provider.

Beyond the operational actions reflected in delivery plans for each diagnostic service for 2023/24, both HDUHB and SBUHB have agreed via the joint CEO chaired ARCH Regional Recovery Group to establish a Regional Diagnostics Board, the terms of reference for which are reflected below:

The role of the ARCH Regional Diagnostics Board will be:

- setting the direction for the programme, support the SRO in decision-making and overseeing progress
- provide leadership for regional service change or service reconfigurations across diagnostic disciplines as identified and agreed by partner organisations
- approving how the programme vision is to be achieved and the means of achieving it
- prioritise the workstreams included within the ARCH Regional Diagnostics Board's portfolio

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- identify and agree any further workstreams to be included in the ARCH Regional Diagnostics Board's portfolio
- manage high-level interdependencies and risks associated with the ARCH Regional Diagnostics Board's portfolio taking account of the wider ARCH and Health Board programmes of work
- ensure ARCH Regional Diagnostics Board's workstreams deliver against their outcomes and timescales by providing oversight of the Regional Diagnostics Work Groups
- ensure that the all the ARCH Regional Diagnostics Board's workstreams are aligned with Health Board clinical strategies and are aligned to the Strategic Direction of Welsh Government and other partners (Health Boards, Universities, Mid and West Wales Collaborative & all NHS Wales Collaborative)
- identify and utilise appropriate individuals and existing forums and or reference groups in support of the ARCH Regional Diagnostics Board's work, encouraging collaboration and minimising duplication amongst relevant initiatives
- ensuring the required resources are made available to the work groups to enable them to perform their function
- overseeing quality assurance for the programme
- provide delegated authority to ensure the programme meets its objectives
- remain cognisant of and respond to the changing requirements within the wider environment of the health service

PROJECT GOVERNANCE	Programme	oversight throu	igh: ARCH Regiona	l Recovery Group					
Responsible Officers:	Governance	through: Opera	ntional Planning &	Delivery Programn	ne Group				
Executive Lead: Director of Operations									
Strategic Lead: Director of Secondary Care	Delivery thro	ough: Regional I	Diagnostics Board						
Delivery Lead(s) : Operational leads for each diagnostic service.									
KEY DELIVERABLES*			MEASURES*						
KEY ACTIONS*	BY WHOM	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS:	HOW AND WHEN WILL DATA BE COLLECTED, VERIFIED				
Delivery of the operational actions in respect of each diagnostic service as reflected in the Annual Plan for 2023/24	Diagnostic service leads	Q4	 Reduction in overall waiting times for diagnostics Reduction in overall waiting times for reports Improved patient experience 	See annex at end	Established data reporting mechanisms.				

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Reco	lish a <u>Regional Diagnostic Board</u> (May) that will report to the very Group and then to subsequent management boards (or health board. Chair Executive Leadership from each Health Board DCOOs Clinical directors, service managers for Radiology, Endoso Cardiology ARCH PMO	r equivalent) in		Director Secondar Care (HB lead)	Q:	1	Establishment of RDB.	n/a	Reports via ARCH Regional Recovery Group
all di	nprehensive regional demand and capacity analysis will be osciplines, including establishing and mapping workforce issuifying and understanding gaps in the systems. Activity (as per scope) Resource - Staff - Location - Equipment - Cost Performance - National targets - Time to treatment/test - Number of activity occurring in a period	•		Director Secondar Care (HB lead)	Q	2	Comprehensive D&C analysis	n/a	Reports via ARCH Regional Recovery Group
deve	gional Diagnostics Workshop will be held when D&C work co op a Regional Diagnostics Model, explore all options availables for monitoring and escalation, for example: Approach Maximise current assets Utilising full capacity wherever that may be Review progress and plan after 12 months			Director Secondar Care (HB lead)	Q2	2	Draft Regional Diagnostics Model	n/a	Reports via ARCH Regional Recovery Group
outli for fu	lop a Business Case for both Health Boards Executive Boards ing any potential financial ask and next steps. This will including that could be sought for regionally led and managed larce for programme delivery from central funding.	ts	Director Secondar Care (HB lead)	Q:	3	Draft Business Case	n/a	Reports via ARCH Regional Recovery Group	
	RISK DESCRIPTION	LIKELIHOOD	IMP	ACT SC	ORE	MITIGAT	ING ACTIONS		
S	Unplanned loss of capacity e.g. further industrial action	4	4	16		Outside F	IB control.		
Inability to recruit staff to funded establishment 5 4 Chaff side as a size of the size				20				ans in place for each	
	Staff sickness i.e. Repetitive strain Injury with Sonographers	5	4	20		Issue beir	ng managed with s	support of Health 8	& Safety team.

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	Inability to train the sonograph	ners within HDdUHB	4	4	16		asound Control Group est elopment.	ablished to plan workforce		
	Increased patient demand from access pathways	n cancer, RTT, UEC, direct	3	4	12		e closely monitored via Ca etings	ancer / RTT / UEC Watchtower		
	support timely progress with r	ty and data systems availability within the HB to rt timely progress with required level of data is to support development of a regional D&C			20		Planning discussions underway with SBUHB and HDUHB V eam.			
	Aged equipment remaining act which is overdue for renewal a diagnostic equipment replacer financial year	and a lack of designated	5	4	20		nest priorities identified villability likely to be below	a DCP (Anticipated capital evel required).		
5	BOARD ASSURANCE FRAMEWORK	HB RISK REGISTER	ОТ	HER PLANNING (DBJECTIVES		MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHMWW		
LINKS			3a	Urgent and Emer	gency Care		Both			
			4a	4a Planned Care and Cancer Recovery			Both			
			6a	Clinical Services I	Plan		Local			

Trajectories:

Measure	Target	Baseline (March 2023)	Q1	Q2	Q3	Q4
Number of patients waiting over 8 weeks for a specified diagnostic - cardiology	Improvement trajectory towards a national target of reduction by March 2024	1,442	1,123	764	563	1,702
Number of patients waiting over 8 weeks for a specified diagnostic - endoscopy	Improvement trajectory towards a national target of zero by June 2023	2,302	1,942	1,582	1,642	85
Number of patients waiting over 8 weeks for a specified diagnostic - neurophysiology	Improvement trajectory towards a national target of zero by June 2023	142	160	150	125	5
Number of patients waiting over 8 weeks for a specified diagnostic - physiological measurement	Improvement trajectory towards a national target of zero by March 2025	31	30	10	5	1,488
Number of patients waiting over 8 weeks for a specified diagnostic - radiology and imaging	Improvement trajectory towards a national target of zero by March 2024	2,493	2,688	2,038	1,838	417

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PLANNING OBJECTIVE 4c Mental Health Recovery Plan - To develop a recovery plan for Mental Health, neurodevelopmental and CAMHS services to reduce waiting times by March 2024, and maintain a 111 press 2 service on a 24/7 basis for urgent mental health issues

PROJECT SCOPE (An outline of the project setting out its purpose)

111 Press 2:

• 111 Option 2 (All age Mental Health Single Point Of Contact) - Hywel Dda was the first Health Board in Wales to implement 111 Option 2 in June 2022. From November 2022, the service has been operational 24/7, providing an all age open access service to Hywel Dda residents. Additionally, a 24/7 professional line provides advice on assessment and triage to a range such as GP's, Police, WAST, 111, A&E, Local Authority, Third Sector and other health professionals.

Waiting times:

- Recover waiting time performance to performance framework standards for SCAMHS assessment and intervention
- Recover waiting time performance to performance framework standards for all age LPMHSS assessment and intervention

Wider directorate portfolio of work:

• Please see supplementary slide at the end of the Plan on a Page

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Responsible Officers:

Executive Lead: Director of Operations

Strategic Lead: Director Mental Health & Learning

Disabilities (MH/LD) Services

Delivery Lead: Assistant Director MH/LD Adults;

Assistant Director MH/LD CAMHS

Programme oversight through:

Transforming Mental Health work plan

Governance through:

Local Mental Health Partnership Board

Regional Mental Health Crisis Care Concordat Group

MH&LD Business Planning & Performance Assurance Group

MH&LD Quality, Safety & Experience Group

Delivery through:

Adult Mental Health workforce

Older Adult Mental Health workforce

S-CAMHS workforce

Service Transformation & Partnerships Team

Contribution will also be sourced from colleagues within Workforce & OD, Finance colleagues, Senior leaders, IT Services and TU representatives where appropriate.

	KEY DELIVERABLES*			MI	EASURES*		
KEY ACTIONS* BY WHOM BY W		BY WHEN	,		TRAJECTORY OVER NEXT 12 MONTHS:	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED	
			M	enta	al Health 111		
	Q1: Communications and engagement	HoS Adult	Q1	•	Reduction in callers distress	Number of calls per	111 Option 2 data is reported
	activity to transfer to national team in	MH			level	month:	weekly and is shared with
	line with a targeted national			•	maintain low call waiting	• By end of Q1: 1390	relevant Heads of Service.
	advertisement campaign.				times	• By end of Q2: 1540	WG and the NCCU also have

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Q2: Establish monitoring processes to capture national minimum data set and local targets	HoS Adult MH	Q2	 reduction in Mental Health presentations on A&E, Police, WAST etc, 	By end of Q3: 1690By end of Q4: 1855	it as it is automatic from the Adastra System. We also provide an update to Board
Q3: Review demand and capacity against call volumes/length/presenting issue following national advertisement campaign.	HoS Adult MH	Q3			monthly through our Operational Update.
Q4: Finalise national and local reporting requirements/timelines – on all age open access line and professional line.	HoS Adult MH	Q4			
	Spe	cialist Child & Adole	scent Mental Health Service (SCAM	HS)	
Q1: Undertake demand and capacity review against service need. Report monthly through Heads of Service meeting. Continue to review training needs against workforce skill mix.	Asst Dir MH/LD	Q1	In 2022/23 SCAMHS agreed a month by month trajectory to improve performance to meet the Welsh Government target of 80% by March 2023. As of	Number of Referrals to Specialist Child and Adolescent Mental Health (SCAMHS) per month:	Weekly/Monthly oversight through Dashboard Data
Q2: Work collaboratively with RPB colleagues to seek sustainable funding for Kooth on-line counselling platform. Ensure staff have adequate digital resources to efficiently and effectively manage service demand.	Asst Dir MH/LD	Q2	February 2023 the Service is on track to achieve this, therefore the focus for 2023/24 will be to maintain compliance against the Measure: Compliance with the	 By end of Q1: 233 By end of Q2: 216 By end of Q3: 168 By end of Q4: 252 	
Q3: In line with the 'No Wrong Door' approach SCAMHS will work with multiagency referral panels to agree community interventions to reduce the demand on secondary care services and mitigate against waiting lists. Clarify how the SCAMHS Primary Mental Health Service structure aligns with the Measure	Asst Dir MH/LD	Q3	 Measure, Reduced wait times for assessment, Reduced wait times for treatment. 	Total Caseload for Specialist Child and Adolescent Mental Health (excluding LPMHSS) per month: By end of Q1: 690 By end of Q2: 710 By end of Q3: 725	
Q4: Continue quarterly meetings with Delivery Unit colleagues. Monthly reporting and monitoring via IPAR. Monthly returns to Welsh Government.	Asst Dir MH/LD	Q4		• By end of Q4: 740	
		Local Primary Menta	al Health Support Service (LPMHSS)		
Q1: Introduce text messaging service for appointment reminders to mitigate DNAs and increase attendance.	Asst Dir MH/LD	Q1	In 2022/23 LPMHSS agreed a month by month trajectory to improve performance to meet	Number of LPMHSS assessments	Weekly/Monthly oversight through Dashboard Data

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approduction approduction work Q3: groutiden com	Implement 'test the concept' roaches to provide additional amunity support e.g. family support kers Introduce additional evidence based up interventions as appropriately stified through the review, utilising amunity venues to increase uptake. Service reporting on maintained ectories to move to business as usual.	Asst Dir MH/LD Asst Dir MH/LD Asst Dir MH/LD	Q2 Q3 Q4		80% by Ma February 2 track to ac the focus f maintain c Measure. Compli Measu Reduce assessi	ed wait times for ment, ed wait times for	undertaken within 28 days (18+) per month By end of Q1: 16: By end of Q2: 19: By end of Q3: 13: By end of Q4: 18: Number of LPMHSS interventions commenced within 2 days (18+) per month By end of Q1: 10: By end of Q2: 131: By end of Q3: 12: By end of Q4: 14:	n: 2 5 5 0 88 n: 1
	RISK DESCRIPTION			LIKELIHOO	D IMPACT	SCORE	MITIGATING ACTION	IS
RISKS	MH&LD Service being unable to man demand, meet service users' expecta against key targets. This is caused by levels across professional groups (paregistered nurses, and psychologists, status) and an increasing number of and secondary care mental health ar services which is set to continue year the challenges of an aging workforce	ations and delivent to sub-optimal stance rticularly consult mental health of referrals to primal and learning disable on year. Includ	affing tants, officer nary oilities	3	4	12	streams in place for F Workforce and Cultu and Infrastructure. A initiatives, advanced	ice models across services. Work Pathways and Access Design, ral Change, Transport and Estates A number of grow your own practitioner training opportunities hing are in place across services.
RIS	There is a risk that the workforce wil management process and new ways		ge	2	4	8	Ensure effective staff Hold regular staff brid	f engagement from the outset. efing sessions.
	management process and new ways of working. There is a risk that MH&LD services estate is not fit for purpose to deliver a safe and high quality service. This is caused by a lack of suitable estate for staff accommodation and environments in which to delivery therapeutic interventions. Repurposing of community buildings will require adaptations and building improvements to meet need and legislative requirements.			2	4	8	Accommodation Stra process alongside ad for 2020/21. Followir solutions and digital to ease the pressures	ottegy Group to consider capital bid ditional revenue funding allocationing COVID-19 pandemic Estates platforms are being piloted to try sto enable increased face to face tals requiring interventions.
LINKS	BOARD ASSURANCE HB F FRAMEWORK	RISK REGISTER			OTHER PLA	ANNING OBJECTIVES	MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHMWW

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	3a: Transforming Urgent and Emergency Care Programme	Ministerial Priority: Mental Health and	
		CAMHS	

Wider Mental Health and LD Portfolio of work

Adult Mental Health (AMH)

- Develop and implement a robust co-occurring Mental Health and Substance Misuse
 Framework and Pathways
- Embed and review co-occurring Nurse roles within high demand co-occurring areas
- Review operational processes and impact of 111 Option 2 to broaden scope with partnership agencies
- Review demand and capacity of Community Mental Health Centres (CMHC's) and Community Mental Health Teams (CMHT's) to ensure appropriate staff numbers in respective areas
- Develop and implement Service Specification for new ways of working across CMHC's and CMHT's (inclusive of Crisis Resolution and Home Treatment Teams)

Learning Disabilities (LD)

- Develop Service Specification for the new LD service model
- Co-production of the new service model for inpatient care and enhanced community services
- Undertake an OCP for staff working in new ways to support the model

Inpatient Mental Health Beds

- Develop and implement Service Specification for acute wards
- Develop the assessment and treatment pathways for inpatient care

Specialist Children and Adolescent Mental Health Services (SCAMHS)

- Establish 24/7 Children and Young People (CYP) Alternative to hospital/Discharge Lounge in Carmarthen, linked to Crisis Assessment Treatment Teams
- Develop 2 X Youth Worker led CYP Sanctuaries in Pembrokeshire and Ceredigion
- Achieve and implement the Royal College of Psychiatrist (RCP) Standards for Perinatal Mental Health
- Further strengthen the workforce and the capacity within the restructured S-CAMHS Crisis
 & Assessment Teams to meet the increased acuity and demand
- Attain accreditation with RCP standards for early intervention in psychosis (EIP)
- Implement all new service developments following Welsh Government funding i.e. ED service

Commissioning and Substance Misuse

 Develop commissioning principles to define the commissioning role and operational roles based on the recommendations of the NCCU review

IPTS (Integrated Psychological Therapy Services)

- Monitor the demand and capacity of the service to reduce waiting lists and maximise capacity by monitoring and implementing performance improvements such as job Planning, caseload reviews, waiting list reviews
- Implement a new work stream of Psychological Wellbeing Practitioners to further improve links between GP clusters, LPMHSS and other Mental Health services
- Work in partnership with Primary Care and internal services to improve efficiencies in referral processes
- Continue to embed and integrate LPMHSS and IPTS services to dilute treatment by offering group therapy in LPMHSS to reduce the flow through to IPTS, creating a seamless service delivery

Older Adult Mental Health (OAMH)

- Review clinical pathways for older adults experiencing mental health crisis in later life to assure equality of service with working age adults
- Explore alternative pathways (holistic multi-agency and multidisciplinary) for people and their carers living with dementia and acute-frailty distress.
- Improve psychological assessment, treatment, and clinical risk management pathways for people experiencing functional mental ill health conditions associated with and manifesting in later life.
- Agree a holistic clinical pathway for people living with dementia whilst experiencing acute-frailty distress during inpatient episodes of care.
- Integrate the Dementia Wellbeing Teams into a single Dementia Wellbeing Service networked across the region to simplify access, assessment and intervention for people living with dementia, unpaid and paid carers/professionals alike.
- Improve access to psychological therapies for people experiencing functional mental health needs in later life.

Autism spectrum disorder (ASD)

 Work collaboratively with Welsh Government to implement the recommendations of the Welsh Government Neurodevelopmental review

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- Pilot revised joint funding request process and role out based on findings
- Undertake the Regional progression Project, with the aim of achieving financial savings target of 1.2 million.
- Engage with Regional partners and health teams to develop new service models.
- Develop additional services and implement pathways to meet the needs of those with complex needs where substance misuse is a factor, alongside regional partners
- Further develop and embed the new prescribing model to ensure that clinical governance, pathways, processes and estate are in place to support the new staffing structure
- Improve and implement arrangements for service user feedback, individual outcomes monitoring and reporting.

- In line with the anticipated recommendations of the review develop ways to deliver timely multi-disciplinary assessments and interventions across the age range
- Secure additional funding to increase workforce to meet demand capacity imbalance from Welsh Government Neurodivergence Improvement Funding
- Work with procured private providers to deliver timelier assessments to reduce excessive waiting times
- Work with the Delivery Unit to agree realistic trajectories to meet national targets

IT Infrastructure

 Transition of systems to WPAS to provide Accurate and real-time activity data supported by Health Board IT infrastructure and quality processes

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PLANNING OBJECTIVE 5a - Develop and progress a suite of plans for our estate to address the significant risks associated with the current buildings and accommodation. To include:

i.Progressing AHMWW to Outline Business Case stage (Q4) following PBC endorsement and SOC approval ii.A 10-year regional capital plan for IRCF and HCF agreed by the Regional Partnership Board and submitted to Welsh Government (Q2) iii.A Board approved property strategy (Q1) and associated programme of work to introduce agile working within the Health Board

PROJECT SCOPE (An outline of the project setting out its purpose)

The PO aims to provide a strategic suite of plans to address the risks and inadequacies of all aspects of the current estate. It is anticipated this will be achieved through partnership working, new models of working and significant investment over a period of the next decade.

- All Business cases associated with the delivery of A Healthier Mid and West Wales, including community facilities, the repurposed Glangwili and Withybush, improvements to Prince Philip and Bronglais, and the new Urgent and Planned Care Hospital
- Regional capital plans as delegated to the RPB
- Strategic plans for all Health Board estate, both freehold and leased, including purchase of new buildings and new / changes to lease agreements
- Agile working and associated factors, such as desk-booking, building design, toolkit etc

PROJECT GOVERNANCE

Responsible Officers:

Executive Lead: Executive Director of Strategy and Planning

Strategic Lead: Assistant Director of Strategy & Planning [i], Head of Capital Planning [ii], Head of Property Performance [iii], Medicines Management Clinical Lead [iv],

Communications Director [v]

Delivery Lead: Principal Programme Manager Transformation [iii]

Programme oversight through: AHMWW Programme Group **Governance through:** SDODC

Delivery through: AHMMW Programme Team (i), Regional Capital Group (ii),

Agile Working group (iii)

KEY DELIVERABLES*			MEASURES*					
KEY ACTIONS*	BY WHOM	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS: (plot it on a monthly/quarterly/annually basis):	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED			
Completion of the WG	Medicines	Aug 23	Key Improvement					
commissioned Clinical	Management		Measure 1: WG					
Review	Clinical Lead		endorsement of PBC (i)					
Completion and submission	Assistant	Sep 23	Key Improvement					
of Board approved SOC	Director of		Measure 2: Submission					
	Strategy &		of 10 year capital plan to					
	Planning		WG (ii)					
Land consultation for new	Communications	Sep 23	 Key Improvement 					
Urgent and Planned Care	Director		Measure 3: Agile toolkit					
Hospital reported to Public			in place					
Board								

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year Agile	mission of regional 10- capital plan to WG e Toolkit launched rd sign-off of Property tegy	Head of Capital Planning Head of Property Performance Head of Property Performance	Aug 23 Jul 23	 Key Improvement Measure 4: Board approved property strategy in place Key Improvement Measure 5: Submission of Cross Hands FBC to WG 					
Subr Han	mission of FBC for Cross ds	Head of Capital Planning	Jan 24						
	RISK DESCRIPTION				LIKELIHOOD	IMPACT	SCORE	MITIG	ATING ACTIONS
	(26) There is a risk to de availability of WG capital				4	4	16	Maintaining close dialogue with WG and making the case for change.	
۲۵.	(9) There is a risk of not having sufficient workforce nor a workforce with the right skills, this is because of the potential mis-alignment of the health and care strategy with the workforce training and education cycles. The impact would be a lack of assurance that we can deliver a sustainable workforce.				4	4	16	10-year workforce plan in place. 1a Recruitment plan	
RISKS	(14) There is a risk that insufficiently accessible transport infrastructure. The impact would be the hospital development.	the limited h and St Clears.	4	4	16	Transport strategy being developed.			
	(2) There is a risk that e finding it challenging to and potential relocation	clinical model	3	4	12		of staff engagement sessions. 6c nuous Engagement		
0	BOARD ASSURANCE FRAMEWORK	HB RISK F	REGISTER	OTHER PLANNING OBJECTIVES		MINISTERIA PRIORITY	AL &/OR LO	CAL	OTHER, EG, AHMWW
LINKS TO	Patient experience Patient safety incidents		6a Clinical Serv 6c Continuous			Local priori	ty		AHMWW
5	Compliance on breakev	en		5c Digital strate	egy				

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PLANNING OBJECTIVE 6a Clinical Services Plan - Establish an overarching programme of work to develop a set of plans for key services affected by the pandemic or facing critical sustainability risks. The plans will span the period up to the new hospital network, support the work on the OBCs as part of A Healthier Mid and West Wales and assist in the delivery of the ministerial priorities. The programme will also align to the ARCH / Mid Wales regional plans and link to the national programmes of work where relevant. The aim is to develop a set of proposals (or options as appropriate) by December 2023 for consideration at the January 2024 Board.

PROJECT SCOPE

To provide a set of plans for key clinical services to address critical sustainability risks up to the new hospital network.

- Urgent and Emergency Paediatrics
- Critical care
- Stroke
- Emergency General Surgery
- Planned care (Orthopaedics, Ophthalmology, Dermatology, Urology, Endoscopy, Outpatients)
- Diagnostics (Radiology)
- Primary care

	Programme oversig
ive Director of Strategy and Planning (overall programme)	Governance through
(Critical care, EGS, Planned Care, Diagnostics)	Delivery through: Se
re, Community and Long Term Care (Primary care)	
herapies & Health Science (Stroke)	
outy CEO (Paediatrics)	
	ctive Director of Strategy and Planning (overall programme) (Critical care, EGS, Planned Care, Diagnostics) re, Community and Long Term Care (Primary care) Therapies & Health Science (Stroke) outy CEO (Paediatrics)

Programme oversight through: Clinical Services Steering Group **Governance through:** SDOD

Delivery through: Service-specific project groups

KEY DELIVERABLES*		MEASURES*			
KEY ACTIONS*	ву wном	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS: (plot it on a monthly/quarterly/annually basis):	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED
Establish programme governance	Relevant Exec Leads	Jun 23			
Project governance, scope to be agreed for Primary Care	Director of Primary Care, Community and Long Term Care	TBC			
Project governance and scope to be agreed for remaining Clinical Service Plan Pathways and Working Groups.	Relevant Exec Leads	Jul 23			
Undertake public consultation on Urgent and Emergency Paediatrics service model and report to Public Board	Communications Director	Nov 23			

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	Issues paper(s) to be developed and presented to Public Board Engagement a Transformatio									
	Scope of projects to be finalised and agreed by Head of		Head of							
Boa	ard following issues paper		Engagement Transformati							
Opt	tions paper(s) to be develo	ped and presented	Head of							
to I	Public Board		Engagement Transformati							
	RISK DESCRIPTION			LIKELIHOO	D IMPACT	SCORE	MITIGATING ACTIO	INS		
	There is a risk of insufficient programme resource (operational and project management) to progress all the projects in the desired timeframe			4	4	16	Resource requirement	ents have been calcul	ated for bid to WG under	
	· ·	There is a risk of public and political opposition to the programme if the plans are perceived as			4	16	Process follows the experience	Process follows the guidance from TCI and based on proven experience		
RISKS		enue implications of the projects are stage and there is a risk they may not be			4	12	Plans need to be developed in recognition of the constraints.		on of the constraints.	
	There is a risk of insufficing preferred solutions	ent workforce to deli	ver the	3	4	12	Plans need to be developed in recognition of the constrain		on of the constraints.	
	Not all pathways project groups are starting from the same position. There is a risk that alignment to a specific date may delay progress in delivery of the Programme.			4	4	16	Plans need to be de	eveloped in recognitio	on of the constraints.	
	BOARD ASSURANCE	HB RISK REGISTER	iiic.			OTHER	PLANNING	MINISTERIAL &/OR	OTHER, EG, AHMWW	
	FRAMEWORK					OBJECT		LOCAL PRIORITY		
	Engaging our	1657 – Risk to delive	ery of Minister	ial Priorities	in relation to	4a Planr	ned care and cancer		AHMWW	
S T0	population	delivery of planned care recovery ambitions through 2023/24				recovery				
LINKS TO	Voices of patients	1531 - Inability to safely support the Consulta rota at Withybush General Hospital (WGH) ar General Hospital (GGH)				4b Regional diagnostic plan			Targeted Intervention	
	Safe, sustainable, accessible and kind					6c Cont	inuous engagement			

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PLANNING OBJECTIVE 7a – Population Health

PROJECT SCOPE (An outline of the project setting out its purpose)

- Develop and Implement public health plans which empower and enable people to live healthy lives through the implementation of health improvement initiatives that address health and wellbeing through the life course
- Provide robust health protection and vaccination services for the community
- Maximise the population benefits of health and social care interventions through the implementation of Healthcare Public Health Approaches

PROJECT GOVERNANCE

Responsible Officers:

Executive Lead: Director of Public

Strategic Lead Assistant Director of Public Health
Delivery Lead: Consultants, Principals and Area Leads

Programme oversight through: Public Health Senior Leadership Team
Governance through: Public Health QSEC (Q&S issues escalated to QSEC) & SDODC
Delivery through: tbc with new DPH, delivery through PH structures

KEY DELIVERABLES*			MEASURES*					
KEY ACTIONS*	BY WHOM	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS:	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED			
HEALTH IMPROVEMENT Develop and implement, in partnership, a comprehensive and strategic plan to improve population health and wellbeing and tackle the leading causes of preventable ill health and early death. The overarching plan will include specific action plans to address Tobacco control, the statutory Alcohol Harm Reduction and Drug misuse plan, emotional wellbeing, suicide and self-harm, physical activity and nutrition, health and housing and gambling.	Head of Health Improvement	 Plans: 2023 Implementation: 2024 Evaluation: 2025 	 Develop by end of March 2023 a comprehensive Hywel Dda Health Improvement & Wellbeing Plan to be tabled at the Board in May 2023 By May 2023, establish Tobacco Control Board (chaired by respiratory consultant) and sub-groups to lead on implementation of the detailed tobacco control element of the plan and achieve Smoke free ambition of 5% smoking prevalence by 2030. This will include implementation of action plans for the following areas: P1: Tackling health inequalities associated with smoking through targeting priority groups P2: Preventing the uptake of smoking especially in children and young people P3. Making Smoke free the norm through implementation of legislation 	 The health improvement strategy is on track, plans have been to SDODC and approved. Delay in going to board due to public consultation. Now due at board September 2023. Smoking cessation plans are on track. APB subgroups have been established Updates on plans will be quarterly throughout 2023-24, with evaluation due in 2025. 	TBC			

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and policy locally P4. Supporting more
smokers to quit through continued
delivery and development of evidence
based, innovative smoking cessation
services
Work with the Area Planning Board and
key partners throughout 2023/25 to
implement key aspects of the statutory
alcohol harm reduction and drug
misuse section of the plan via the
Implementation Groups and plans for
each of:
Prevention and Early
Intervention
Harm Reduction
Treatment and Recovery
Crime Reduction and
Availability
Complex Needs –Substance
Misuse, Mental Health and
Housing
 Strategic Planning and
Partnership
By May 2023, ensure the overarching
plan includes detailed action plans in
consultation with partners on the
public health input into emotional
wellbeing, suicide and self-harm,
physical activity and nutrition, health
and housing and gambling.
By May 2023, ensure the plan includes
detailed actions for: research of specific
projects, demonstration of impact and
outcomes achieved by the plan and
how the plan will align with value based
health care.

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		By March 2025, evaluate implementation and refresh plans in line with findings	
HEALTHY WEIGHT Implement the University Health Board's Healthy Weight Healthy Wales plans, including an evaluation of the learning and, in light of this learning, refreshed plans for the next planning cycle.	Regional lead for Healthy Weight Healthy Wales Whole Systems Approach and Weight Management Clinical Pathway Lead	 By September 2023, working with Swansea Bay UHB and PSB partners, develop a whole system map at a strategic level to understand work going on across the West Wales region around the healthy weight agenda and begin the process of identifying priority areas for action. Work towards development of a fully staffed Level 3 MDT service that meets the standards of the All-Wales Weight Management pathway for adults (date tbc) Improve access to weight management support and interventions for adults in Hywel Dda (date tbc) Develop a costed model for the expansion of services at Level 2 of the pathway for adults (date tbc) Develop an agreed model of delivery for healthy weight provision for children and families at level 2 and 3, in line with the new Children, Young People and Families pathway (date tbc) 	 Regional work on the whole system approach is on track Work around level 2 and 3 services is underway, reporting timescales to be established with the new DPH.
OPTIMISING HEALTH AND WELLBEING OF CHILDREN AND YOUNG PEOPLE Continued implementation of the HEALTHY SCHOOLS AND PRE-SCHOOLS SCHEME across Hywel Dda to ensure: Ongoing support for health improvement initiatives that raise awareness of risk-taking behaviour and increase	Principal in Public Health	By March 2024, ensure: Nominated schools achieve NQA accreditation as well as continue to embed health and wellbeing in to the day to day life of settings. Continued close working with Director of Education and Heads of Service in the LEA through attendance at strategic meetings and supporting the LEA education and health agenda	

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and Sexuality Education elements of the Curriculum for Wales and ensure schools adopt a 'whole school approach' to this work Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours embedded throughout the school in the policies, staff, ethos, environment, wider school community and not just the curriculum Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	Area of Learning and		through professional learning	
elements of the Curriculum for Wales and ensure schools adopt a 'whole school approach' to this work Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security schools to ethos, environment, wider school community and not just the curriculum Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	Experience and Relationships	0	Health and well-being is	
for Wales and ensure schools adopt a 'whole school approach' to this work Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security ethos, environment, wider school community and not just the curriculum Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	and Sexuality Education		embedded throughout the	
adopt a 'whole school approach' to this work Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security school community and not just the curriculum Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	elements of the Curriculum		school in the policies, staff,	
approach' to this work Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security the curriculum Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	for Wales and ensure schools		ethos, environment, wider	
 Promotion of the School Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security Ensure children's rights and learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence- 	adopt a 'whole school		school community and not just	
Health Research Network for schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security learner voice is at the heart of everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	approach' to this work		the curriculum	
schools to obtain their bespoke report about their students/learners' health behaviours Roll out of the food security everything the school does Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	Promotion of the School	0	Ensure children's rights and	
bespoke report about their students/learners' health behaviours Roll out of the food security Schools use data to inform the curriculum and meet the needs of their learners Schools develop evidence-	Health Research Network for		learner voice is at the heart of	
students/learners' health behaviours Roll out of the food security curriculum and meet the needs of their learners Schools develop evidence-	schools to obtain their		everything the school does	
behaviours Roll out of the food security of their learners Schools develop evidence-	bespoke report about their			
Roll out of the food security Schools develop evidence-	students/learners' health			
non-out of the root seeding	behaviours			
	Roll out of the food security	0	Schools develop evidence-	
			based practice	

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using a place-based approach.		 To provide evidence of the effectiveness of health interventions and health- related activities over time 		
Contribute effectively to the EARLY YEAR'S agenda in Hywel Dda, including ensuring public health input into the Regional Children and Young Peoples Board and provide ongoing support to statutory programmes as well as all Pathfinders Programmes to ensure service integration and transformation. • Establish a 'early years' leadership group within the University Health Board, ensuring continued effective public health input into school nursing and health visiting workplans. • Working with PSB and RPB colleagues to strengthen the role of population health programmes, including childhood vaccination and healthy eating in our partnership working across Hywel Dda	Senior Public Health Practitioner (Prevention and Early Years)	 By March 2024, ensure: Health Board Early Years Leadership Group is established Develop and Early Year Outcomes Framework and Data Dashboard to support ongoing monitoring and evaluation. Undertake a CYP Needs Assessment Development, Implementation, and evaluation of a Continuous engagement framework. Social Prescribing Pilot for young People (linked to existing Social Prescribing workplan) Evidence that the population priorities are embedded in wellbeing plans 	All actions to be completed by March 2024, quarterly reporting through current early years reporting structures.	
Implement the Welsh Government Framework for a WHOLE SCHOOLS APPROACH TO EMOTIONAL AND MENTAL WELLBEING through: • Establishing county level advisory groups to co- ordinated provision of support to schools to	Whole School Approach to Mental and Emotional Wellbeing Lead	By March 2025, ensure that every school in the Hywel Dda area has implemented the Welsh Government Framework for Mental Health & Emotional Wellbeing and can demonstrate that: Schools can demonstrate that they are implementing the framework and wellbeing is improving.		

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undertake self-assessments and identify priority areas for action. Provide support to individual and clusters of schools to develop key actions arising from the assessments and work with partners to support schools to address needs. Ensure alignment to mental health and wellbeing services for children and young people as well as the Welsh Network of Healthy Schools Schemes. Participate in the National Implementation Leads Network to share resources and best practice. Provide regular updates to the Regional Children and Young Peoples Board as part of local scrutiny and		 There is service and policy alignment across statutory and community sectors to ensure whole education approach. The voice of the child and other key stakeholders (e.g., Teachers) are being listened to and acted upon. The wellbeing needs of children and young people are being met. The education workforce is supported/empowered to identify, prevent, and act on wellbeing issues. 	
governance.			
WFGA/ PARTNERSHIPS	Head of	Hywel Dda Health Improvement and	
Work closely with Public	Health	Wellbeing Plan to be developed for May	
Service Boards and partners	Improvement	2023 Board, through engagement with Area	
to implement agreed	Carors	Planning Board and consultation with all	
wellbeing plans across the	Carers focussed	partnerships, including PSBs, RPBs, Local Crime Justice Boards, Regional	
University Health Board.Provide public health	action:	Safeguarding Boards and Serious Violence	
	Assistant	Organised Crime (SVOC) and Contest Board	
of the Regional Continuous	Director for	 By June 2023, support improved 	
Engagement Steering Group	Strategic	regional collaboration and	
priorities and Action Plan.	Partnerships,	coproduction of a continuous	
Provide public health	Diversity and	engagement approach across Hywel	
expertise to the development	Inclusion	Dda	
of the Regional Preventions			

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Board priorities and Action		Embed continuous engagement within	
Plan.		action plans and partnership working	
		across the LPHT.	
		By June 2023, support production of	
		primary prevention focused action plan	
		to be delivered by the Regional	
		Preventions Board that adds value to all	
		three PSB action plans in taking forward	
		the WBFGA national outcomes	
		Further develop actions by	
		31stDecember 2023 to enable the early	
		identification of unpaid carers and	
		support that helps them to address	
		their own health and wellbeing needs.	
HEALTH INEQUALITIES	Deputy	Working closely with the Community Discussion at Board Seminar	
Arrange a facilitated discussion at	Director of	Development Outreach Team, increase April 2023 led to a number of	
board aimed at agreeing our	Public Health	direct engagement between the Health actions for the public health	
approach to reducing health	(to June 2023,	Board, and other trusted team to take forward.	
inequalities, develop plans for,	in discussion	intermediaries, ethnic minority	
and implement the agreed	with new DPH	communities and vulnerable groups, The equity advisory group	
approach	re handover	individuals, families and communities. has been established earlier	
	arrangements)	Implement actions by 31stMarch 2024 than anticipated and is up	
		that tackle barriers to accessing health and running, with Llyr Lloyd	
		services, promoting healthy lifestyle as chair.	
		choices and reduce inequalities in	
		health experienced by diverse This agenda is linked with our	
		communities and vulnerable groups. cost of living crisis work,	
		Develop an options appraisal for Board being run jointly with	
		(due for discussion in April 2023) workforce colleagues, and	
		setting out potential evidence-based with our health improvement	
		approaches to reducing health agenda, the social model of	
		inequalities across the area. This health work and our	
		includes options of taking a population- university partnerships.	
		level approach or a more targeted one	
		(e.g. focusing on areas of highest Progress on this area of work	
		socioeconomic deprivation, life course should be monitored	
		approach, Marmot principles etc) quarterly. A new lead will be	

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		By March 2024, further develop the Equity Advisory Group, which aims to provide a platform for all concerns of inequity on access and delivery of Health Board healthcare services	sought in discussion with the new DPH.
SCREENING Work with Public Health Wales to implement the all-Wales plans for reducing inequalities in screening	Public Health Practitioner	 Phase 1 –2023/24 An overall increase in screening rates across the three cancer screening programmes 2019/20 to 2023/24 A reduction in the difference between screening uptake in the most and least deprived areas in Hywel Dda Identified barriers for targeted interventions to address low uptake in those groups experiencing inequity e.g. underserved groups, those with protected characteristics. Phase2-2023/24 & 2024/25 A community network of trusted voices within communities where uptake is low, or barriers are known to be in place, acting as community champions to screening. 	On track, screening progress reported at April 2023 SDODC Quarterly reporting suggested.
HEALTH PROTECTION Develop and implement a sustainable health protection system, including plans specifically around our COVID and TB response.	Consultant in Public Health and Health Protection Manager	 Consolidate current TTP model and future development of a multi-agency health protection system across Hywel Dda region in line with the Review of Health Protection undertaken by Public Health Wales –March 2024 Working across the Health Board take forward the agreed actions from the Llwynhendy TB Outbreak External Review –March 2024 Develop Hywel Dda plan to support Welsh Government Elimination of Hep B and C.Working across the Health Board, seek to action the 12 action points as per Welsh Health 	Joint Executive leadership around Llwynhendy and Elimination of Hepatitis B & C Llwynhendy update at QSEC June 2023 Hep B and C action plan through PH QSEC and Executives in June 2023 Regional health protection system development, quarterly reporting through QSEC

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		 Circular.Hywel Dda delivery plan due		
		June 2023		
HEALTHCARE PUBLIC HEALTH	Consultant in	By March 2024, publish the ARCH Health	Joint Executive leadership	
	Public Health	Needs Assessment.	around aspects of this	
As part of 'A Regional		 By March 2024, publish the Health 	agenda. Healthcare public	
Collaboration for Health'		Impact Assessment. Produce Annual	health progress has	
(ARCH), produce a		Reports on delivery progress as	previously been reported in	
substantive Health Needs		appropriate including to the Network	response to an ask rather	
Assessment to provide clarity		Board.	than through regular	
on the current state of health		 Develop updated Policy on Procedures 	governance/reporting	
and wellbeing amongst the		of Limited Clinical Effectiveness/INNU	structures.	
population of Hywel Dda and		through collaborative work with VBHC		
Swansea Bay UHBs.		Lead/HTW by March 2024	Suggest quarterly reporting	
Provide public health		 Sexual Health Services Needs 	through SDODC or PH QSEC.	
leadership for a Health		Assessment and Sexual Health Services		
Impact Assessment to		Strategy to be completed by March	The Clinical effectiveness and	
evidence a benefits and		2024.	INNU policy work will report	
impacts baseline for the			through the Medial Director	
Outline Business Case for the			and Director of Finance	
Swansea Bay City Deal			Leadership.	
Campuses Project, drawing				
on the expertise of the HIA				
for Pentre Awel, in				
accordance with the Public				
Health (Wales) Act 2017.				
Support the Health Heeds				
Assessment and Evaluation of				
the NHS Delivery Plans				
utilising the Health Care				
Public Health approach.				
Provide Public Health Leadership and Support to				
Leadership and Support to				
the Transformation Projects,				
e.g. Cardiology, Atrial Fibrillation, National Exercise				
Referral Scheme, and the				
Clinical Pathways Interface				
Steering Group				
Steering Group				

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		 Commission training and workforce development opportunities as identified in the Hywel Dda principles of social prescribing by [September 2023/March 2024]. Facilitate the development of professional practice across the Hywel Dda region through the West Wales social prescribing Community of Practice Develop the role that 'green' and 'blue' assets play in the promotion of population health and wellbeing.
Improve current childhood immunisation uptake. Focus on: • 3 doses of 6in1 by age 1 • 2 doses MMR by age 5	Senior Nurse for Vaccination and Immunisation and Senior Public Health Practitioner	 Strengthen the message around the importance of vaccines in preventing morbidity and mortality from vaccine preventable diseases Improve acceptability of vaccines in light of anecdotal reports of 'vaccine fatigue Improve accessibility to 'baby clinics' for those who are underserved in our communities, adapting clinics to meet the needs of those attending or offering alternative venues including domiciliary vaccination service for those unable to access routine services
Improve shingles uptake in Hywel Dda	Senior Nurse for Vaccination and Immunisation and Senior Public Health Practitioner	 Work in collaboration with GP colleagues who deliver the Shingles vaccine programme, providing detailed GP uptake levels, allowing targeting of areas with low uptake and providing support in planning extra clinics. Strengthen the message around the importance of shingles vaccine in preventing morbidity from shingles and Post-herpetic neuralgia (PHN), by engagement with community services,

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		3rdsector providers eg local 'Age UK' groups, community groups e.g. Evergreen clubs • Using the approach above can also be used to improve uptake in our other routine and selective adult vaccination programmes i.e. pneumococcal vaccination programme and seasonal flu vaccine programme
Increase uptake of flu vaccine in 2 and 3 year olds	Senior Nurse Vaccination and Immunisation and Head of Nursing	 Discussion with, and advice to, primary care colleagues around the importance of delivering Live, attenuated influenza vaccine (LAIV)early during flu season 2023/24 in protecting infants, and the protection this also provides for the rest of the population with children being considered 'super-spreaders' of winter respiratory viruses Early proactive discussion with primary care colleagues, Local Authority partners and early years providers, around changing means of delivery of LAIV in 2023/24 e.g. immunising 3 year olds in pre-school settings Improve acceptability of LAIV for parents of 2 and 3 year olds, reiterating the messages around the risk of hospitalisation of children under 5 from flu, and their role in protecting more vulnerable family, friends and communities Improved access to appropriately timed clinics and use of community venues
Increase our domiciliary offer to improve equity of access to vaccines for 'hard to reach' individuals and communities	Senior Nurse Vaccination and Immunisation and Senior	Advise primary care colleagues and other services e.g. health visiting and school nursing services, of the role and availability of the Community Nurse

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serv resp and	ure a robust vaccination vice for pandemic and incident ponse, including Covid-19, TB I hepatitis vaccination where uired	Public Health Practitioner Senior Nurse Vaccination and Immunisation and Head of Nursing		• N • V • C • V • T • V • A	mmunising Team in delivering domiciliary vaccinations. Maintain a database of domiciliary vaccinations delivered, to continue to evidence the need for the service Development of clear plans for delivery of the 2023 Spring Booster Covid-19 vaccination programme and ensure a robust system is in place for any future covid-19 vaccination requirements. Vaccination plans as part of incident and outbreak response to be built into management plans where required			
	RISK DESCRIPTION	LIKELIHOOD	IMPACT	SCORE	MITIGATING ACTIONS			
RISKS	Finance for Health Protection service is limited and non-recurring Finance for Vaccination service is limited and non-recurring	es High	High High	TBC	Skilling up of health protection and vacuithin the health protection space. Including and vaccination. Sharing of results completely with the health board. Skilling up of health protection and vacuithin the health protection space. Including the sharing space.	cluding, but not burce with LA concentration based	limited to hepatiti olleagues so that r staff to cover a nu	s and TB isk does not imber of roles
RIS	Prevention and Early Years funding is recurring, but not guaranteed past 2024-25. The are permanent posts and workstreams against this funding.	Low-Medium ere	High	TBC	testing and vaccination. New posts and funding uses of this most should the funding stream be limited for the funding stream be stream	ollowing 2024-2		o limit risk
LINKS TO	BOARD ASSURANCE FRAMEWORK	HB RISK REGISTER		ОТН	ER PLANNING OBJECTIVES	MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHN	ЛWW

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PLANNING OBJECTIVE 7b Primary Care Strategy - Transforming Integrated Primary & Community Care

PROJECT SCOPE:

The production of a Primary Care and Community strategy that articulates the principles and standards that will identify key actions to support the provision of sustainable Primary Care and Community services across the four contractor professions aligning to the delivery of Hywel Dda's overall strategic vision.

Within scope:

- Primary Care contracted services: General Medical Services, Optometry, Community Pharmacy and General Dental Services
- HDUHB Managed Practices (current and future vision)
- Community provision of services to bring care closer to home
- Health Board wide framework for the design and development of services at Pan Cluster Planning Groups at County level

PROJECT GOVERNANCE Responsible Officers:

Executive Lead: Director of Primary Care, Community & Long-Term Care

Strategic Lead: Assistant Director Primary Care

Delivery Lead:

Programme oversight through: SDODC

Governance through: PC SMT

Delivery through: TBC

KEY DELIVERABLES*			MEASURES*	MEASURES*			
KEY ACTIONS*	ву whom	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED		
Project initiation. Design and deliver a PID with outline project plan	Assistant Director of Primary Care	Q2 2023		Q2 2023			
Sector engagement and issues development focussing on: 1. workforce and building system capacity including community services and multi professional working 2. patient empowerment and increased directed self-care 3. Sustainability 4. premises 5. quality and safety 6. finance and investment 7. digital 8. services closer to home	Assistant Director of Primary Care	Q3 2023	A draft issues paper that articulates the current state of services, at Cluster level including Primary Care contractor provision, population health data, social model for health, health inequalities etc	Q3 2023	 Patient Journey (Demand and capacity (when data is contractually available), PROMS and PREMS, QAIF Access information) Workforce (Welsh National Workforce Reporting System GMS only, HEIW, Primary & Community Services Academy) Quality (Patient Experience, Clinical Guidelines, Incidents) 		

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										 Early Targeted Engagement (Contractor professions, Professional bodies, Patients) Interdependent Workstreams (Welsh Government, Strategic Programme for Primary Care, HEIW) Finance Estates (Five Facet Survey, Improvement Grants) Published Document Analysis
Cast th 1. 2. 3. 4. 5. 6.	Engagement programme with the Primary Care Sector & HDUHB operational/corporate stakeholders to gain insight and feedback on the issues, and opportunities 1. workforce and building system capacity including community services and multi professional working 2. patient empowerment and increased directed self-care 3. Sustainability 4. premises 5. quality and safety 6. finance and investment 7. digital 8. services closer to home		Assistant Director of Primary Care		Q2 2024			nary Care and nunity Strategy in draft.	Q2 2024	TBC
	_	age, review and revise a Primary Care	Assistant Director	•	Q3 2024			ied A Primary Care and	Q3 2024	TBC
ar	na (Community Strategy	of Primary Care					nunity Strategy for the Dda region.		
		RISK DESCRIPTION		LI	KELIHOOD	IM	PACT	SCORE	MITIGATING ACTIO	ONS CONTRACTOR OF THE PROPERTY
PICKC	5	Failure to deliver the scale and/or timeling		3		3		9	Defined corporate s	
918	<u> </u>	programme due to operational pressures	and limited						Clear work program	
corporate support							Clear responsibilitie	es for task & finish groups		

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	Failure to deliver due to buy in from system partners due to lack of ownership, resource and/or trust		3	3	9		vernance and communication ble the best possible engagement
10	BOARD ASSURANCE FRAMEWORK	HB RISK REGISTER		_	R PLANNING CTIVES	MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHMWW
				2c		TUEC	AHMWW
LINKS				3a		SPPC	
=				4b 4c			
				5a			
			6				
			7a 7c				

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PLANNING OBJECTIVE 7c Social Model for Health and Wellbeing (SMfHW)

PROJECT SCOPE The programme of work focuses on the domain: Our Communities - Our population is healthy and we have a positive impact on the determinants of health. It feeds into the strategic goal 8: Positive impact beyond health - As an organisation we have a positive impact beyond health.

The project continues the workplan to design and implement a process that continuously generates new proposals that can be developed into planning objectives aimed at constantly moving us towards a comprehensive "social model for health and wellbeing" and cohesive and resilient communities. The process needs to involve our local population as well as a diverse set of thought and system leaders from across society.

PROJECT GOVERNANCE

Responsible Officers:

Executive Lead: Medical Director / Deputy CEO

Strategic Lead: Director Research, Innovation and Value

Delivery Lead: TBC

Programme oversight through: SDODC

Governance through: TBC

Delivery through: Social Model for Health and Wellbeing Steering Group

KEY DELIVERABLES*			MEASURES*						
KEY ACTIONS*	BY WHOM	BY WHEN	QUANTIFIABLE OUTCOME*:	TRAJECTORY OVER NEXT 12 MONTHS:	HOW AND WHEN WILL DATA BE COLLECTED, AND VERIFIED				
Defined projects that focus on formalising steps to operationalise the move to a SMfHW in the three identified groups of 1) Our Workforce 2) our Partnerships 3) our communities	SMfHW Steering Group	September 2023	Board seminar to test and agree specific next steps per identified group. Projects must: 1) Be SMART 2) Have defined resource requirements 3) Have high level Project Plans	Board Seminar – Q2 Board Report to agree final project plan - by Q3	Minutes and Actions				
Embed SMfHW into other major Health Board programme of work	SMfHW Steering Group	July 2023	 Formalised links between PO 7c and New Hospital Network business case development Formalised link between PO 7cand the Digital programme 	By Q3	Terms of Reference – amendments				
Embed the concept of whole system approach to Food for wellbeing in to HB BAU	Food Systems Action Group (FSAG) & SMfHW Steering Group	July 2023	 ToR for the Food Systems Action Group (FSAG) that recognise the scope of food related interest within the HB. Develop a work plan that aligns whole system priorities and plan for 23/24 of the regional HWHW programme, Healthier Schools programme, PSB-specific food projects, 	By Q2	Minutes and Actions – FSAG and regional/national				

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			4. HB food Procurement projects site specific plans i.e the One Health strategy plan		
Communication – E-Document to provide progress updates	Transformati on Programme Office (TPO)	August 2023	Monthly E-Document to provide one way communication of progress to SMfHW stakeholders.	Monthly document issued at the beginning of each month to specified list of contacts. Library of archive documents to be made available alongside Engagement platform deliverable by April 2024.	Data Analytics available through Microsoft Office 365 will be collected for each version of E-Document. Target view percentages to be set.
Communication - Engagement platform	Digital Communicati ons & Transformati on Programme Office (TPO)	February 2024	Online platform to interact with staff and citizens on the work being carried out within the chosen communities.	Suitable platform to be identified over the next two quarters of 2023 with go live date set for first quarter of 2024. Ongoing piece of work beyond SMfHW objectives.	Targets will be set on frequency of engagement posts and monitor site hits and engagement levels per post.
SMfHW Online Presence— Internal & External	Transformati on Programme Office (TPO) Communicati on & Engagement Team	April 2024	Centralised online resource to collate all SMfHW communication deliverables, providing: - External – link to repository of Edocument progress updates - Internal – link to platform to capture detailed documentation and staff targeted communication - Engagement – link to Engagement platform	Work ongoing over next 12 months with regards to progress updates and engagement will be collated into one centralised platform to satisfy this deliverable. Centralised platform will direct	Site hits will be measured at regular intervals to monitor engagement levels.

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				users to targeted areas based on the category they fall into (Staff, Partner, Public)	
Agree at least one community in each Local Authority for initial placebased activity.	"Creating change together" county level groups	April 2023	At least one community in each Local Authority will be identified for initial placebased activity.	Additional communities for place-based activity may be proposed / identified through discussion with partners. For example, Glanymor ward in Llanelli may be another community in which place-based activity could take place.	Welsh Index of Multiple Deprivation (WIMD) data were used to help inform the decision-making process. Data about contacts with secondary care services by people registered at postcodes in the selected communities have been obtained- baseline. ONS Census 2021 data about the prevalence of households deprived in the health and disability dimension in the selected communities have been obtained.
Produce a "For information" SBAR for Executive Team summarising decision-making process to identify at least one community in each Local Authority for place-based activity.	Transformati on Programme Office (TPO)	April 2023	A "For information" SBAR summarising decision-making process to identify at least one community in each Local Authority will be produced and submitted.	The SBAR may help to inform the decision-making process to identify communities for future place-based activity.	Various data were presented in the SBAR, including Welsh Index of Multiple Deprivation (WIMD) data.
Carry out or support direct engagement with community members to map assets and determine priority areas of need and appetite for involvement.	"Creating change together" county level groups / partners / Health Board	April 2024	Direct engagement with at least one community in each Local Authority will be undertaken or supported. The engagement will be evaluated using established engagement evaluation approaches / tools / measures.	May – Aug 2023: Carry out or support direct engagement with community members in Tyisha and Crymych.	Engagement activity will be evaluated using established engagement evaluation approaches / tools / measures. Qualitative feedback from facilitators leading or

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	uce a "For information" SBAR	Transformati	October				BAR summar	•	Additional engagement activity, including in Lampeter, may take place from Sep 2023 to Apr 2024. The SBAR may help	supporting engagement activity will be sought. The SBAR will include data
direc	xecutive Team summarising t engagement activity with munity members.	on Programme Office (TPO)	2023		direct engagement activity with community members will be produced and submitted.			•	to inform future community engagement activity.	from the evaluation of the engagement activity.
"com	/ obtain / contribute to a list of amunity leaders" in each munity identified for placedactivity.	Transformati on Programme Office / Engagement Team / partners	December 2023	comm	A list of "community leaders" in each community identified for place-based activity will be obtained / produced.			sed	May – December 2023: Discussions will take place with partners undertaking placebased activity about community leaders already identified.	This may involve sharing / collection / storage / use of personal and identifiable data. Appropriate information governance arrangements need to be in place.
of su a Mo proje	pre the potential and feasibility pporting the implementation of condance Cancer Initiative (MCI) ect in schools in the Health d area.	"Creating change together" county level groups / partners / Health Board	April 2024	school detern practic impler Initiati screen	Discussions will take place with at least one school in the Health Board area to determine the potential, feasibility and practicalities of supporting the implementation of a Moondance Cancer Initiative (MCI) project, e.g. about bowel screening.			and Cancer bowel	May – Sep 2023: Initial scoping will take place to establish how the Moondance Cancer Initiative has been implemented elsewhere. Oct 2023- Apr 2024: If a project is considered feasible, support will be provided to plan and implement it.	If the project focuses on bowel cancer, as an example, data about the number of requests for and return of bowel cancer screening kits could be sought. Additional data about, for example, awareness and understanding of bowel cancer pre and post
	RISK DESCRIPTION			LIKELIHO	DD	IMPACT	SCORE	MITIGA	TING ACTIONS	
Scope of programme requires more staffing resource than is currently available, this is particularly acute in the previous PO4U projects.			3		5	15		relopment of the projectrand agreed.	t plans require resource ask to	

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	Project objectives are developed in parallel with other HDUHB programmes which may lead to missed opportunities, mixed messages to internal/external partners and poor use of resources (workforce and capital)						of work	Alignment of ToR and governance with HB wide programmes of work to ensure connections both formal and informal are recognised and strengthened		
	Poor engagement in the programme of work by internal stakeholders, due to resource constraints, lack of perceived relevance and/or trust.		3		3	9	Our Workforce project plans to address engagement trust and co-design. Delivery of comms and engagement projects (above)			
0	BOARD ASSURANCE HB RISK REGISTER FRAMEWORK			THER PL	ANNING	OBJECTIVES		MINISTERIAL &/OR LOCAL PRIORITY	OTHER, EG, AHMWW	
S T0								TUEC	AHMWW	
LINKS				a				SPPC		
=			4	С						
			5a 5b 5c							
			6a 6b 6c							
			7	a 7b						
			8	b 8c						

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Su	bm	itted	By	1

Date Submitted:



Planning Objective:

Executive Lead:

Reporting Period:

Overall status: Complete / Ahead / On-track / Behind

Rationale for overall status (please provide a brief summary of current progress indicating any key highlights or potential barriers to delivery)

Progress against planned outcomes / trajectories / milestones (please provide SPC/data charts and an explanation of any variances):

Activities completed in previous reporting period

- •
- •
- •

Activities planned for next milestone and reporting period

- •
- 5
- 3

Any other Comments

Matters for information:

Risks to delivery:

Any other comments:

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Name and reference of Planning Objective

Executive Lead

Reporting Officer

Period of reporting





What is the aim of the Planning Objective?

The types of information covered should include:

- What are the aims and outcomes? (link to the Planning Objective scope)
- What is the intended impact of the Planning Objective?
- What are the drivers for the Planning Objective / what are the underlying principles of the Planning Objective?
- How does this Planning Objective link to Ministerial or Local priorities?

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What have been the key achievements so far?

The types of information covered should include:

- Where are you against your proposed trajectory / milestones? Is the Planning Objective Complete/Ahead/On-track behind?
- What difference has the Planning Objective made?
- What have you learnt so far?





What needs to be done next?

The types of information covered should include:

- What are your next steps in delivering the Planning Objective?
- If your Planning Objective is behind in its delivery against your proposed trajectory / milestones, what are the barriers, how will you bring it back inline? Are there any mitigations?
- Is there anything different that needs to be considered moving forward?
- What are the risks in the delivery/completion of your Planning Objective?
- Are there any (e.g.) financial or workforce considerations?
- Are there any change management issues or considerations





What are your take home messages for the Committee?

The types of information covered should include:

- What are the key messages that the Committee needs to know?
- What are you asking for from the Committee?