



PWYLLGOR DATBLYGU STRATEGOL A CHYFLENWI GWEITHREDOL STRATEGIC DEVELOPMENT AND OPERATIONAL DELIVERY COMMITTEE

DYDDIAD Y CYFARFOD: DATE OF MEETING:	27 April 2023
TEITL YR ADRODDIAD: TITLE OF REPORT:	Pharmaceutical Needs Assessment (PNA) – Twelve Months Review.
CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:	Jill Paterson Director of Primary Care, Community and Long Term
SWYDDOG ADRODD: REPORTING OFFICER:	Tracey Huggins, Head of Contract and Compliance for General Medical Services and Community Pharmacy

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Ar Gyfer Penderfyniad/For Decision

ADRODDIAD SCAA SBAR REPORT

Sefyllfa / Situation

Heath Boards in Wales were required by section 82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services) (Wales) Regulations 2020, to publish a Pharmaceutical Needs Assessment (PNA) by the 1 October 2021.

The Hywel Dda PNA was published on the 1 October 2021 and can be found using the following link –

<https://hduhb.nhs.wales/about-us/your-health-board/board-meetings-2021/board-agenda-and-papers-25th-march-2021/25th-march-2021-documents/appendix-1-pna-summary-document-consultation/>

The Regulations require that the PNA must be updated every five years or sooner if there is a significant change during this period, which impacts on the content of the document. During the lifespan of the PNA, the Hywel Dda University Health Board (HDdUHB) will monitor progress against targets set in the document.

This paper is the second review of the PNA since its first publication.

Cefndir / Background

The introduction of the regulations to require a PNA results in a fundamental change to the previous Control of Entry decisions, by shifting from a system that is driven by Pharmacy contractors and focused heavily on dispensing to a system led by the HDdUHB that responds to the wider pharmaceutical needs of its population.

The preparation of the PNA involved assessing the current provision of Pharmaceutical services and determining whether it meets the current and future needs (next five years) of the population.

HDdUHB will need to consider whether there needs to be a new assessment of their pharmaceutical needs after identifying changes to the availability of Pharmaceutical services that may have occurred since publication of the PNA, where those changes are relevant to the granting of applications to open new or additional Pharmacy premises (regulation 6(2)). Where HDdUHB is satisfied that making a revised assessment would be a disproportionate response to those changes then it would not be required to produce a new PNA. This will be an objective assessment that HDdUHB must make on a case-by-case basis.

The assessment section sets out changes that have occurred to the availability of Pharmaceutical services within Hywel Dda since the publication of the PNA.

Asesiad / Assessment

The initial six-monthly assessment of the HDdUHB PNA concluded that:

- The current provision of essential services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- The current provision of advanced services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- The current provision of enhanced services is sufficient to meet the future needs of the residents during the five-year lifetime of this document.
- No future needs relating to the provision of GP dispensing services have been identified.
- There are no gaps in the current provision of services.

Several national enhanced services were identified in the PNA as services that should be available from as many pharmacies as possible to enable the best access. In addition to those listed, a fifth element has now been launched under 'Clinical Community Pharmacy Services' (CCPS), this is: Bridging & QuickStart Contraception.

The five elements now available under CCPS are:

- Common Ailments Service (including Sore Throat Test & Treat)
- Emergency Contraception
- Emergency Supply of Medication
- Influenza Vaccination (seasonal)
- Bridging & QuickStart Contraception

Contractors must agree to offer all of these services, or none and will receive a monthly additional fee for the CCPS; this mirrors the aim set out in the original PNA document, that these services should be available from all Pharmacies. As of 1 April 2023, we expect all 97 Pharmacies in the Hywel Dda area to provide the CCPS.

For the other enhanced services identified in the PNA that should be available from as many Pharmacies as possible, the number of Pharmacies has remained stable.

Service	No. of pharmacies 01.10.2021	No. of pharmacies 01.10.2022	No. of pharmacies 01.04.2023
Smoking Cessation L2	87	87	87
Smoking Cessation L3	67	67	69
Patient Sharps	93	95	94

Access to services includes having Pharmacies open at times when the public can access them. Since the initial six-month review, a number of changes to service provision have been made, the impact of which will require consideration in line with the requirements of the PNA. The range of opening hours included in the PNA have been reviewed and the changes noted below in a summary table.

Access	As at 01.10 2021	As at 01.04.2022	As at 01.04.2023
No. of pharmacies open on a Sunday	11	11	10
No. of pharmacies open full days on Saturday	30	29	29
No. of pharmacies open ½ day on Saturdays	33	28	26
No of pharmacies only open Monday - Friday	35	41	42

The number of pharmacies open on a Sunday has reduced to 10 as a supermarket Pharmacy decided to withdraw their Sunday hours. There has been a continued shift in the number of pharmacies that open for half days or full day on a Saturday. This has been a trend over the last two years and has continued, mainly due to staffing. Many Pharmacies that open on Saturdays have these hours classified as “supplementary” and can therefore give 90 days’ notice of withdrawing from this commitment. It is expected that this trend will continue.

Lloyds Pharmacy in Milford Haven was acquired in 2022 by a local independent contractor and they subsequently closed the Pharmacy, however, increased the capacity of their remaining Milford Haven located Pharmacy, Cohens, to meet the local need. This has reduced the number of Community Pharmacies within the Health Board from 98 to 97.

Eight notifications of Change of Ownerships relating to Lloyds Pharmacies across all three Counties in the Hywel Dda area have been received and more are expected over the coming months. There were 12 Lloyds Pharmacies in operation within the Health Board as at 1 April 2022.

In December 2022, Solva Surgery, a dispensing practice, terminated their GMS contract. Following due contractual process and following public consultation, Hywel Dda University Health Board has taken over Solva surgery as a Health Board Managed Practice from 1 April 2023. The surgery has circa 2,500 registered patients and the dispensary processed 5000-6000 items on average each month. Community Pharmacies in neighbouring towns of St Davids, Fishguard, Goodwick and Haverfordwest, are increasing or widening their current delivery services and have introduced prescription collection from Solva Surgery to maintain the service provision in the area.

Due to the positive response from neighbouring Community Pharmacies in expanding their service provision to patients previously dispensed to by Solva Pharmacy, there is no identified loss of an essential service. The service previously available from the dispensing Doctor is still available to the patients from a number of Community Pharmacies by the introduction of prescription collection from the Surgery and delivery to patients’ homes. The inclusion of weekend provision by those Community Pharmacies has widened the availability of this essential service.

In line with the Pharmaceutical Needs Assessment a Supplementary Statement needs to be issued to include the change in service provision as a result of the closure of the dispensary at Solva Surgery. It is proposed that a review of patient access to Pharmaceutical services is

undertaken at six months to identify whether or not there remains a gap in service provision that needs to be consulted on; this again would be in line with the Regulations.

Argymhelliad / Recommendation

The Strategic Development and Operational Delivery Committee is requested to:

- NOTE the twelve months' review of the Pharmaceutical Needs Assessment;
- AGREE the issuing of a Supplementary Statement as an amendment to the Pharmaceutical Needs Assessment around service provision in Solva; and
- AGREE a six month review of patient access to Pharmaceutical Services to enable further consideration to the onward provision of dispensing services.

Amcanion: (rhaid cwblhau)

Objectives: (must be completed)

Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	2.1 To receive an assurance on delivery against all relevant Planning Objectives falling in the main under Strategic Objectives 4 (The best health and wellbeing for our individuals, families and our communities) and 5 (Safe, sustainable, accessible and kind care), in accordance with the Board approved timescales, as set out in HDdUHB's Annual Plan.
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	N/A
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	2. Safe Care 5.1 Timely Access
Amcanion Strategol y BIP: UHB Strategic Objectives:	All Strategic Objectives are applicable
Amcanion Cynllunio Planning Objectives	4S Improvement in Population Health
Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2018-2019	10. Not Applicable

Gwybodaeth Ychwanegol:

Further Information:	
Ar sail tystiolaeth: Evidence Base:	82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services)(Wales) Regulations 2020
Rhestr Termau: Glossary of Terms:	Contained within the body of the report.
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Datblygu Strategol a Chyflenwi Gweithredol: Parties / Committees consulted prior to Strategic Development and Operational Delivery Committee:	N/A – Internal Review only.

Effaith: (rhaid cwblhau) Impact: (must be completed)	
Ariannol / Gwerth am Arian: Financial / Service:	The Review of the PNA does not involve any financial impact.
Ansawdd / Gofal Claf: Quality / Patient Care:	Reviewing the level of and accessibility to pharmaceutical services against the base line of the PNA which was published in October 2021, provides an ongoing measure of service availability for residents in Hywel Dda.
Gweithlu: Workforce:	N/A
Risg: Risk:	N/A.
Cyfreithiol: Legal:	82A of the Public Health (Wales) Act and enacted by The National Health Service (Pharmaceutical Services)(Wales) Regulations 2020.
Enw Da: Reputational:	Each Health Board is required to have a current PNA in place to inform decisions relating to Community Pharmacy Cotracts.
Gyfrinachedd: Privacy:	N/A
Cydraddoldeb: Equality:	The PNA incorporates the provision of the Equality Act 2010 to ensure that the assessment of pharmaceutical need considers the protected characteristics under the Act.