

## PWYLLGOR DATBLYGU STRATEGOL A CHYFLENWI GWEITHREDOL STRATEGIC DEVELOPMENT AND OPERATIONAL DELIVERY COMMITTEE

<b>DYDDIAD Y CYFARFOD: DATE OF MEETING:</b>	15 December 2021
<b>TEITL YR ADRODDIAD: TITLE OF REPORT:</b>	Transformation Fund (TF) Update
<b>CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR:</b>	Ms Jill Paterson, Director of Primary Care, Community and Long Term Care
<b>SWYDDOG ADRODD: REPORTING OFFICER:</b>	Mr Kevin Pett, Programme and Change Manager, West Wales Care Partnership

**Pwrpas yr Adroddiad (dewiswch fel yn addas)**

**Purpose of the Report (select as appropriate)**

Ar Gyfer Trafodaeth/For Discussion

### ADRODDIAD SCAA SBAR REPORT

#### Sefyllfa / Situation

This progress update report is presented to the Strategic Development & Operational Delivery Committee for discussion.

#### Cefndir / Background

The Healthier West Wales programme consists of three elements namely:

- Programme 1: CONNECT
- Programme 3: Fast-tracked consistent integration
- Programme 7: Creating Connections for All

In early 2021, funding of circa £6m was confirmed for continued delivery of the three programmes in 2021-22.

This report provides an update on quarter two activity for each of the three programmes. It also briefly covers arrangements for evaluation and sustainability, continuous engagement, the Transformation Scaling Fund and future funding.

#### Asesiad / Assessment

##### **Programme 1: CONNECT**

Following a phased rollout, CONNECT is now being delivered across all three Counties in the Hywel Dda region. At the end of quarter one, there were 3584 active CONNECT clients across the three counties, the majority of which (1578) fall within the key target cohort of “prevent”.

CONNECT continues to deliver a core programme of proactive calls; wellbeing assessments and plans; bespoke TEC equipment and support with digital inclusion.

In Quarter 2 of 2021-22, the hybrid model of staffing has been established (employed through DELTA Wellbeing) and continues to provide a rapid response to non-injurious falls and other

wellbeing related calls triggered through TEC devices. In the second quarter of the hybrid service being in operation, 804 CONNECT participants were supported by the hybrid 24/7 response service which is an increase from Q1 (695), with 72 being escalated to emergency services.

A series of complementary bespoke local pathways to the core CONNECT programme were approved by Healthier West Wales Board in Quarter 1 and these pathways continue to provide targeted additional support to people using the CONNECT service. These pathways include various interventions to support digital connections and proactive, preventative falls programmes.

### **Programme 3: Fast-Tracked, Consistent Integration**

Fast tracked consistent integration continues across the region. Whilst each of the county programmes are well integrated into their specific county structures, the broad intent and direction remains consistent across the region. Work continues to align these structures with the Discharge to Recover and Assess methodology in all areas.

The Integrated Health and Social Care Worker posts have completed their integrated induction process in Ceredigion this quarter and have now started to take referrals through the integrated Triage and Assessment team within Porth Gofal. Discussion of the approach generated interest at the Regional Workforce Board.

The Intermediate Care team in Pembrokeshire has been engaging with staff and stakeholders in relation to the future model. The new structure will split the current joint local authority/ NHS intermediate care manager role into two posts, one local authority and one health, to provide the increased capacity necessary to take forward the five pillars of intermediate care whilst starting to build a single point of access/contact and whole system coordinated response. Key achievements for the Team include an invitation to the Spread and Scale academy and being shortlisted for the LG awards. Despite the challenging workforce position within Pembrokeshire Intermediate Care, the team is maintaining a high level of activity and patient care.

The Enhanced Bridging Service (part of Care at Home team and home-based element of Pembrokeshire Intermediate Care) commenced in September 2021. Recruitment and onboarding of additional staff is ongoing. The current focus is hospital (acute and community) facilitated discharge and admission avoidance.

Work across the region around Advanced Practitioner models is gaining headway and Carmarthenshire intend to have two people starting training in the next quarter. Ceredigion have put forward a jointly funded proposal across one of the clusters and the Transformation fund to support the development of this model. An Advanced Paramedic Practitioner (APP) has been recruited in Ceredigion. Two new trainee Nurse Practitioners started this quarter in Carmarthenshire. They are the start of a three-year rolling trainee Advanced Nurse Practitioner (ANP) programme in ART/Crisis response, where two ANPs per year (six in total) are embarking on this exciting development.

Given funding duration, maintaining appropriate staffing levels continues to be of concern. Mitigation involves consideration of options to fund these teams from other sources (core funding, for example).

Key Programme 3 metrics are outlined below (Q2):

<b>Metrics</b>	<b>Total</b>
Number of people receiving a service	<b>2521</b>
Number of discharges facilitated	<b>474</b>

% of discharges facilitated	19%
Number of admissions avoided	<b>1422</b>
% admissions avoided	56%
% referrals responded to in less than 2 hours	<b>92%</b>

## Programme 7: Creating Connections for All

The Connect Platform launched the Above and Beyond Awards which offers a prize draw for registered platform users a chance to win £500 for their favourite charity or community. Since the launch, visits to the platform increased from around 1000 per month to 4811 in September 2021.

New content for the Connect to Kindness website has been developed including Additional Power of Kindness video (6,820 reach), Arts for Wellbeing Ukulele video and New 'The Biking Scout' Video. Complementary to Kindness in the Workplace: <https://www.connecttokindness.wales/workplace/>, capacity and content development expertise has been secured to develop Kindness in Schools.

Community Volunteer Development Officers across the 3 counties have undertaken a great deal of work, engaging with local groups/communities developing virtual village halls, participatory budgeting and co-production pilots.

Community halls continue to receive support packs through partnership with Good Things Foundation and Community Digital Wales to support with the Versatile Social Space work that aims to support communities with connectivity, digital equipment and training. As part of the Versatile Social Space work, Pembrokeshire is piloting Connecting Realities, which uses virtual reality technology as a tool to connect people to wellbeing experiences, and community activities, to reduce isolation and loneliness and improve health. This Bevan Exemplar project began in July 2021.

Two Social Return on Investment (SROI) sessions have taken place with over 30 attendees across the region. The aim of the sessions is to understand the SROI methodology and consider if it could provide the robust evaluation framework for community projects across the region. As a result of the two sessions, a proposal will be considered on upskilling key staff to test the methodology.

An event, showcasing work that local communities have undertaken to support intergenerational working, was held in each county during September and October 2021. These events have demonstrated the value of community connectedness, especially during COVID-19, and demonstrated that a small amount of funding can make a huge difference to people's lives.

## Evaluation and Sustainability

External evaluators ORS are assessing the impact of the Healthier West Wales programmes. A key priority has been refining system and programme metrics to help assess impact and to inform decisions around future funding.

A full performance report on quarter one was presented at the Healthier West Wales Board. The report presented the quantitative data and work is now underway to gather qualitative data from service users and staff who have been part of the delivery of programmes.

In addition, a series of meetings with regional leads for ICF and TF have been held to develop a framework to review existing programmes as a first step towards development of a new regional programme, which in turn will provide a basis for a funding bid under the new regime.

Nationally, an [Annual evaluation update report on the Transformation Fund](#), undertaken by Old Bell 3, has been published. Its findings include:

- Mixed pace of change through funded programmes
- Whole system approach and use of digital enablers are key catalysts for progress, whilst cross-organisational working and insufficient project management capacity can hinder progress
- The pandemic has impacted negatively on citizen and user engagement in planning and delivery
- Improvements across many regions in relation to programme monitoring using appropriate metrics and outcome indicators, although financial benefits of funded activity are still not measured routinely

### Continuous Engagement

External consultants have been appointed to support the development of a Continuous Engagement Framework for the region, which aims to support a co-productive model involving communities and key stakeholders in the development of health, social care and wellbeing services in West Wales.

### Transformation Scaling Fund

Delivery of schemes funded through the Transformation Scaling Fund supporting Discharge to Recover then Assess (D2RA) pathways continue. These will form part of the integrated winter plan for West Wales (currently under development).

### Future Funding

A comprehensive review of existing TF and ICF projects is being undertaken to inform plans for the successor funding announced by Welsh Government, which will come on stream in April 2022. This is likely to result in the mainstreaming or decommissioning of some projects, and the recommendation for others to be put forward for continued funding through the new model of funding agreed by WG.

**Transformation - Future Fund update:** The Minister for Health and Social Services has confirmed a new five-year funding programme to support health and social care integration which will come on stream from April 2022. This will replace ICF and Transformation Fund, along with other smaller additional allocations awarded over recent years.

### Proposed approach

1. Final details, certainly for 2022-23, are anticipated in the next month or so. The **current** position in relation to funding (which is still subject to change) is as follows:



- Funding will be awarded against the priorities set out in Figure 1 (right):
- There will be three principal revenue streams, as set out in Figure 2 (below):



- The Regional Support Fund (RSF) is designed to meet the costs of the Regional Partnership Board (RPB) function and would be provided over the five year funding period.
- The Acceleration Revenue Fund (ARF) to support innovation/ transformation on a 'proof of concept' basis (over a maximum period of two years).
- The National Delivery Model Embedding Fund (NDMEF) to facilitate embedding of models evidenced as having a positive impact, for a maximum of three years, with tapered Welsh Government funding over that period.
- Review points will be built in to (1) inform possible transfer of projects from the ARF to the NDMEF and (2) review sustainability plans of those projects in the NDEMf and impact of tapered funding
- The inclusion or otherwise of existing 'non-core' funding has still to be decided. Welsh Government's current position is as follows:

Dementia	Discussions ongoing regarding scope but will be aligned
Integrated Autism Service	Included
Transformation Scaling Fund (D2RA)	Included
Performance and evaluation	Included
Engagement funding	Included
CYP Mental Health funding	Included
Building A Healthier Wales – Early years and prevention	Discussions ongoing
RIIC hub	Separate but closely aligned
WCCIS	Discussions ongoing

- Regional allocations are likely to be via a population formula – we could anticipate an annual allocation for West Wales of around £17.7m on that basis
- Allocations are likely to be paid up front to an identified host agency rather than through retrospective grant payments (but with enhanced governance requirements to ensure it is 'safe' and traceable)
- Criteria are still being developed for each and will be shared as soon as possible, although:
  - Bids for existing and new transformational activity (supported by an appropriate business case) could be made against the ARF (subject to approval, see below)
  - For the ARF there will be some requirement for match funding (maximum 10%) – including in-kind resources but no taper

- Existing ICF / TF programmes (with appropriate business case) could go into NDMEF with required match funding (levels to be determined) and taper over the funding period (probably maximum 3 years)
- Sensitivities of tapering/ match funding are recognised and discussions are underway with Directors of Finance/ s 151 officers, with recognition that this needs to be addressed early in the programme
- Business cases will be required providing an immediate case for funding (with match funding as appropriate) along with a sustainability plan (how partner contributions will increase) and a clear indication of how agreed national outcomes will be delivered, although further detail is awaited on this

The approval process is still to be determined.

### Argymhelliad / Recommendation

The Committee is invited to discuss the Transformation Fund Update.

### **Amcanion: (rhaid cwblhau)**

### **Objectives: (must be completed)**

Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor:	2.3 Provide assurance to the Board that, wherever possible, University Health Board plans are aligned with partnership plans developed with Local Authorities, Universities, Collaboratives, Alliances and other key partners, such as the Transformation Group who form part of A Regional Collaboration for Health (ARCH).
Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score:	Not Applicable
Safon(au) Gofal ac Iechyd: Health and Care Standard(s):	4.1 Dignified Care 5.1 Timely Access 6.1 Planning Care to Promote Independence
Amcanion Strategol y BIP: UHB Strategic Objectives:	2. Working together to be the best we can be 3. Striving to deliver and develop excellent services 4. The best health and wellbeing for our individuals, families and communities
Amcanion Llesiant BIP: UHB Well-being Objectives: <a href="#">Hyperlink to HDdUHB Well-being Objectives Annual Report</a>	4. Improve Population Health through prevention and early intervention, supporting people to live happy and healthy lives 8. Transform our communities through collaboration with people, communities and partners

### **Gwybodaeth Ychwanegol:**



<b>Further Information:</b>	
Ar sail tystiolaeth: Evidence Base:	Healthier West Wales Programme
Rhestr Termau: Glossary of Terms:	Included within the body of the report
Partion / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Datblygu Strategol a Chyflenwi Gweithredol: Parties / Committees consulted prior to Strategic Development & Operational Delivery Committee:	Not Applicable

<b>Effaith: (rhaid cwblhau) Impact: (must be completed)</b>	
<b>Ariannol / Gwerth am Arian: Financial / Service:</b>	Included, where relevant, within the body of the report
<b>Ansawdd / Gofal Claf: Quality / Patient Care:</b>	Included, where relevant, within the body of the report
<b>Gweithlu: Workforce:</b>	Included, where relevant, within the body of the report
<b>Risg: Risk:</b>	Not Applicable
<b>Cyfreithiol: Legal:</b>	Not Applicable
<b>Enw Da: Reputational:</b>	Not Applicable

<b>Gyfrinachedd: Privacy:</b>	Not Applicable
<b>Cydraddoldeb: Equality:</b>	Not Applicable